For Samsung website

Redemption Conditions for the Pre-reserve Offer – New Samsung Galaxy Device

Samsung India Electronics Pvt. Ltd. ("**Samsung**") introduces a pre-reserve offer ("**Pre-reserve Offer**") on New Samsung Galaxy Device (**"Eligible Device(s)"**).

1. Customers who pre-reserve the Device(s) shall be eligible for the following offer referred to as Pre-reserve Offer:

   Pre-reserve Offer: Customers who pre-reserve the Eligible Device (during the Pre-reserve Period) by purchasing VIP Pass at Rs.999 shall be eligible for Rs.2699 E-Vouchers which can be redeemed at respective Channel (as defined below). E-voucher shall be redeemable only on eligible add-on products ("Add-on Product") as provided in **Annexure A (as applicable for the chosen device)**.

Channel : Pre-reserve/Purchase of Eligible Device	Pre-reserve Offer [Referred as E-Voucher]	Voucher Redemption at
Samsung website / Samsung Shop app	Rs.2699 Samsung E-Voucher	Samsung website / Samsung Shop app

2. The Eligible Device can be Pre-reserved from Samsung website or Samsung Shop app using the mobile no./Email ID **Only One Device can be Pre-reserved against one Mobile No./Email ID**
3. **Process for redemption of Samsung Shop benefit** – Customers will have to follow the process given hereunder to redeem the Samsung Shop benefit as under:
   (i) Customer will be eligible for Pre-reserve offer if he completes the Pre-reserve Journey during the Pre-reserve period i.e. between 11th Feb, 2026 (4:35 am), 2026 till 24th Feb, 2026(11:59 pm) or till Pre-order starts, whichever is earlier ("Pre-reserve period")
   (ii) Customer will receive the E-Voucher if he Pre-reserves using Samsung website or Samsung Shop app in the above mentioned period.
   (iii) Customer will have to pre-order the Eligible Device at Samsung website or Samsung shop app between Pre-order period ,25th Feb,2026 to 10th March,2026 11:59pm ("Redemption Period")
   (iv) The E-Voucher received under Pre-reserve Offer can be redeemed along with Prebook Offer available on the Eligible Device. However it cannot be used for purchasing the Prebook Offer.
   (v) The Customer can redeem the E-Voucher only once against the Add-on Products. In case the redemption value of E-Voucher is less than Rs.2699, the customer will not be able to re-use the E-voucher for the balance amount.

(vi) In case the Customer does not redeem the E-Voucher at the time of purchasing the Eligible Device during the redemption period the Customer will not be able to redeem the Offer in future.

(vii) The shipping of Eligible Device and the Add-on Product purchased may happen separately and the Customer shall be informed of the tentative delivery dates.

4. Refunds against cancellation of a pre-booked Eligible Device will only be issued after deducting Rs.2699coupon benefit availed by customer where ₹ 2699 offer discount was applied, i.e.

   Scenario 1: In case the customer cancels both the Eligible Device and Add-on Product before either of them are delivered or are shipped by Samsung, Samsung shall refund the amount paid by Customer for both Eligible Device and Add-on Product. E-Voucher benefit shall not be refunded, as the Customer will no longer be eligible to avail the same.

   Scenario 2: In case the customer receives the Add-on Product or if the same has been shipped by Samsung before customer cancels the Eligible Device or the Add-on Product, the Customer shall be eligible to receive refund for Eligible Device only post adjusting the Pre-reserve benefit of E-Voucher. E-Voucher benefit shall not be refunded as the Customer will no longer be eligible to avail the same. The Eligible Device and the Add-on product purchased shall be on As Is basis and will be delivered subject to the stock availability.

5. By availing the Pre-reserve Offer, it would be deemed that the customers have given their consent to contact them through call, SMS, WhatsApp or Email on the details provided by them for the purpose of this Pre-reserve Offer or for any future communications from Samsung or its authorized partners.
6. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Pre-reserve Offer is available till stocks lasts.
7. Samsung also reserves the right to substitute the select products put for redemption with device(s)/gift(s) of equivalent value under this Pre-reserve Offer at its sole discretion without giving any reasons thereof. The choice as to the color, make & model of the gift(s) shall be completely at Samsung’s discretion. No claims shall be entertained in this regard.
8. Samsung further reserves the right to decline or cancel your participation in this Pre-reserve Offer, with or without advance notice, if we believe that your participation is enabling a fraudulent or illegal purpose.

9. Samsung reserves the right to modify/alter or discontinue these Terms and Conditions or extend/withdraw/annul the campaign or Pre-reserve Offer at its sole discretion without assigning any reasons or without any prior intimation whatsoever.
10. In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with this Pre-reserve Offer, its services and these Terms (however arising, including negligence).
11. In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Pre-reserve Offer, these Terms and Conditions shall prevail over all such other instructions, rules and conditions.
12. Any dispute relating to the Pre-reserve Offer or the terms and conditions shall be subject to the jurisdiction of the courts in New Delhi, India only.
13. By enrolling for Pre-reserve Offer, customer is eligible for only Pre-reserve benefit subject to final purchase of Eligible Device and in no manner guarantee, any other benefits associated with Eligible Device purchase. For other offer details, customer to connect with store representative of the Outlet.