

Terms & Conditions

Galaxy Unpacked Contest

- 1. Introduction** Samsung India Electronics Pvt. Ltd. ("Samsung") introduces the "Galaxy Unpacked Contest" ("Offer"), wherein you (as defined below) may participate by filling out the "Full-Form" ("Form") displayed on the Pre-Reserve Web Page (available at <https://www.samsung.com/in/unpacked/>) for select Next Galaxy devices ("Device(s)") on Samsung.com or the Samsung Shop app ("Samsung Shop") during the Pre-Reserve Period (as defined below) subject to the terms and conditions provided herein. You must answer at least one of the questions numbered 1 to 5 (in addition to all mandatory fields).
- 2. Contest Period** The Contest shall be available from **9th July to 21st July 2026** ("Pre-Reserve Period").
- 3. Eligibility Criteria** To avail the Offer, you must be an individual resident of India (excluding residents of Tamil Nadu or those holding valid POA/POI issued by Tamil Nadu or any other state where prohibited by law) and at least 18 years of age ("You"). You must register as a "Full Form Hand-Raiser" by filling out the Form on the Pre-Reserve Page of the Device on Samsung Shop or via any of Samsung India's official channels or social platforms (where available) during the Pre-Reserve Period. You must answer at least one of the questions numbered 1 to 5; otherwise, you will be deemed ineligible to avail the Offer.
- 4. Special Prize Winner Category** There is an additional "Special Prize Winner" category for Samsung Account Holders who clicked on Galaxy Unpacked communication received from Samsung India's official communication channels (E-mail/SMS/WhatsApp/Push Notification).
- 5. Process for Availing the Offer** You shall fill out the Form on the Pre-Reserve Page (as mentioned above) on Samsung.com/Samsung Shop App/Samsung India's official WhatsApp handle or Samsung India's official social channels during the Pre-Reserve Period to be eligible for a lucky draw. Participants will stand a chance to win an eStore Voucher worth INR 5,000 or INR 50,000, as applicable. The number of winners can be categorized into three categories, as per the prize details below:

Winner Category	Prize	Number of Winners
Winners from form-fillers	eStore Voucher worth INR 5,000	Total of 50 winners
Special prize winners (Samsung Account Holders)	eStore Voucher worth INR 5,000	Total of 25 winners
Grand Winners	eStore Voucher worth INR 50,000	Total of 5 winners

- 6. Selection of Winners**
 - a. Daily Winners and Grand Winners will be selected through a randomizer based on all valid entries.
 - b. Selected Daily Winners and Special Prize winners shall not be eligible for the randomizer draw for Grand Winners.
 - c. The draws will be conducted by an authorized third-party agency whose decision shall be final and binding.
 - d. Results will be uploaded on social platforms/Samsung's website within 21 days or such other date as decided by Samsung, from the end of the Pre-Reserve Period.
 - e. Multiple submissions by participants during the Pre-Reserve Period will not be eligible for the Offer.
- 7. Documents to be Submitted by the Participant for Availing the Prize** The following documents must be submitted by the winner within 05 days from either:
 - o The date of intimation to the winner through telephone/SMS/email, or
 - o The declaration of winners on <https://www.samsung.com/in/unpacked> (the URL link), whichever is earlier.

- a. Name, Address, Contact Number, Alternate Mobile Number, Email ID
 - b. Copy of PAN Card
 - c. Valid POA & POI – Voter ID, Driving License, Electricity Bill (not older than 6 months)
 - d. Any other document as informed or required by the Company
8. **Verification of Documents & Contacting Winners** a. Documents submitted by winners will be verified and validated by Samsung directly or through its authorized third-party agency. b. Post-verification, eligible winners will be informed through telephone/SMS/email as provided during participation. c. Special Prize winners will be contacted via SMS/email on the mobile number or email address shared during Samsung Account creation. d. The process for sharing the eStore voucher will be informed to winners and is subject to submission of valid documents and applicable taxes (if any). e. If any documents are found to be false or fabricated, the entry of such participants/winners shall be disqualified, and no claims will be entertained.
 9. **Conditions Related to eStore Voucher Redemption** a. eStore vouchers can be redeemed on all products listed and available on Samsung Shop. Samsung shall not be responsible for non-availability of stocks due to climatic conditions, labor unrest, insolvency, business exigencies, government decisions, operational/technical issues, or force majeure conditions. b. eStore vouchers cannot be exchanged for other products/items, are non-transferable, and cannot be encashed under any circumstances. c. eStore Voucher Validity: The voucher will be valid from the date of issuance until **31st October 2026**. If not redeemed by this date, the voucher will lapse, and no claims will be entertained. d. Customers can redeem the e-voucher only once against products listed on Samsung Shop. If the redemption value is less than the voucher value (INR 5,000 or INR 50,000), the remaining balance cannot be reused. All applicable taxes to be borne by the Winner and Samsung or its authorized third party shall not be responsible / liable for the same. For paying applicable taxes, DD has to be issued by the Winner in favor of “Samsung India Electronics Pvt Ltd” payable at Gurgaon
 10. **Publicity** Participants grant Samsung the right (in perpetuity) to publish and broadcast their entry (in part or full), name, image, likeness, or photograph (except where prohibited by law) worldwide for editorial, advertising, promotional, marketing, or other purposes in any media without further permission or compensation.
 11. **Intellectual Property Rights** All rights, titles, and interests in promotional materials and registrations received shall vest solely with Samsung at all times. Samsung may use the database of entries or any information in any media for future promotional, marketing, or publicity purposes without further reference or payment to participants. Participants shall indemnify Samsung against any consequences arising from copyright infringement or intellectual property violations.
 12. **General Conditions**

The participation in the Offer is voluntary. Participation in this Offer constitute acceptance of these terms and conditions. Participants represent and warrant that they are legally competent to enter binding contracts under applicable laws and that all submitted information is true, correct, accurate, and complete. By participating in the Offer, participants consent to Samsung and/or its third-party agencies contacting them via call, SMS, or email regarding this Offer and waive any claims against them. Participants agree that Samsung shall not be liable for any claims, costs, injuries, losses, or damages arising from participation in the Offer or prize acceptance. Participants agree to indemnify Samsung and its associated companies against any losses, claims, injuries, costs, fees, fines, penalties, taxes, charges, or liabilities arising from their actions. Samsung reserves the right to change, extend, withdraw & or modify these Terms & Conditions at its sole discretion without prior notice. Samsung reserves the right to substitute prizes with other prizes or gifts at its discretion. Samsung shall not be liable for technical delays, including interalia, disruptions, losses, damages, malfunctions/failures affecting participation, or force majeure conditions. Samsung reserves the right to disqualify entries with incomplete information or illegal content (racist, sexist, defamatory) without reason. Failure by Samsung to enforce any right does not constitute a waiver. In no event shall Samsung be liable for incidental or consequential damages arising from participation in this Offer. In case of conflicts between these Terms and other promotional materials, these Terms shall prevail.

13. **Jurisdiction** Samsung's decisions regarding this Offer shall be final and binding on participants. All disputes shall be governed by Indian law. Courts in New Delhi shall have exclusive jurisdiction over all matters related to this Offer.
14. **Offer Linkage** This Offer is linked to the mobile number used while filling out the Form on the Pre-Reserve Web Page or the email/mobile number registered during Samsung Account creation.
15. **Privacy Policy** While filling out the Form, you must share details such as your mobile number and email ID; otherwise, you will not be eligible for this Offer. All information provided is subject to Samsung's Privacy Policy (<https://www.samsung.com/in/info/privacy/>). Participation in this Offer constitutes consent to Samsung's Privacy Policy.