

Samsung Galaxy S23 Ultra | S23+ | S23 Pre-Order Campaign

Terms and Conditions

1. Introduction

1.1 The Samsung Galaxy S23 Ultra | S23+ | S23 Pre-Order Campaign (“**Promotion**”) is organized by Samsung Malaysia Electronics (SME) Sdn Bhd (“**Samsung**”).

1.1.1 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price (“**RRP**”) and/or redemption guidance on this site.

1.1.2 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.

1.1.3 The Promotion is on a first come first served basis, and while stocks last.

2. Promotion Period

2.1 The Promotion will run for the periods as stated below or while promotional stocks last, whichever is earlier (“**Promotion Period**”):

Promotion Title	Promotion Period
a. Samsung Galaxy S23 Series Pre-Order Promotion	2am, 2 February – 23 February 2023
b. Register of Interest (“ROI”) e-voucher Redemption	2 February – 31 March 2023
c. Media Referral Gift	2 February – 31 March 2023
d. Samsung Galaxy S23 Series Wearables 20% off PWP Promotion	[Samsung Online Store] 2 February – 31 March 2023 [Other Channels] 17 February – 31 March 2023
e. Samsung Galaxy S23 Series Tablet Up to 30% off PWP Promotion	
f. Samsung Galaxy S23 Series Branded Mobile Accessories 30% off PWP Promotion	
g. Samsung Galaxy S23 Series Samsung Care+ 30% off PWP Promotion	

2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

3. Eligibility

3.1 The Promotion is open to all Malaysian citizens and residents of Malaysia of 18 years and above (as of 2 February 2023) with Malaysia Identity Card; except Samsung employees (and their immediate families), its related agencies, retailers and dealers.

4. Participating Stores (“Dealer”)

Table 1

No.	Participating Stores
a.	Samsung Online Store (https://www.samsung.com/my)
b.	All Samsung Experience Stores (SES)
c.	Selected Samsung Authorized Retailers
d.	All Senheng, Grand Senheng & senQ stores Online stores: https://www.senheng.com.my/ and https://www.senq.com.my/ Senheng & Grand Senheng offline stores: https://www.senheng.com.my/store-locator SenQ offline stores: https://www.senq.com.my/store-locator
e.	All Urban Republic Stores
f.	Selected AEON stores (i.e. AEON Taman Maluri, AEON Ampang Utara2 (AU2), AEON Mid Valley, AEON IOI Mall)
g.	All Best Denki stores
h.	All Courts Malaysia stores
i.	All Harvey Norman stores; (more particularly set out as link below) https://www.harveynorman.com.my/customer-services/store-finder.html
j.	Samsung Authorized Online Flagship Store (Shopee & Lazada)

(Collectively known as the “**Participating Stores**”)

Table 2

Promotion Title	Participating Stores
a. Samsung Galaxy S23 Series Pre-Order Promotion	All Participating Stores as listed above
b. Register of Interest (“ROI”) e-voucher Redemption	a, b & c only
c. Media Referral Gift	a only
d. Samsung Galaxy S23 Series Wearables 20% off PWP Promotion	All Participating Stores as listed above
e. Samsung Galaxy S23 Series Tablet Up to 30% off PWP Promotion	All Participating Stores as listed above
f. Samsung Galaxy S23 Series Branded Mobile Accessories 30% off PWP Promotion	All Participating Stores as listed above
g. Samsung Galaxy S23 Series Samsung Care+ 30% off PWP Promotion	All Participating Stores as listed above

5. Promotion Mechanism

By participating in the Promotion, Customer will be eligible for the following promotion(s) below.

5.1 Samsung Galaxy S23 Series Pre-Order Promotion

5.1.1 By Participating in the Pre-Order Promotion, Customer who purchased or pre-ordered Samsung Galaxy S23 Series (“**Participating Models**”) during the relevant Promotion Period will be entitled to redeem the following exclusive gifts (“**Pre-Order Gifts**”).

5.1.2 Pre-Order Gifts (s) are subject to channels as listed below:

Channel	Participating Models	RRP	Pre-Order Gifts	Units
Samsung Online Store	Samsung Galaxy S23 Ultra 1TB	RM 7,199	RM500 off RRP	7,900
	Samsung Galaxy S23 Ultra 512GB	RM 6,199	Samsung.com e-Voucher (“Pre-Order e-voucher”) worth RM400	
	Samsung Galaxy S23+ 512GB	RM 5,199		
	Samsung Galaxy S23 256GB	RM 4,199	RM300 off RRP Samsung.com e-Voucher (“Pre-Order e-voucher”) worth RM400	
Others	Samsung Galaxy S23 Ultra 1TB	RM 7,199	RM500 off RRP	14,000
	Samsung Galaxy S23 Ultra 512GB	RM 6,199	Galaxy S23 Ultra / S23+ Silicone Grip Cover worth RM169	
	Samsung Galaxy S23+ 512GB	RM 5,199	Super Fast Wireless Charger Duo (15W) worth RM289	
	Samsung Galaxy S23 256GB	RM 4,199	RM300 off RRP Galaxy S23 Silicone Grip Cover worth RM169 Super Fast Wireless Charger Duo (15W) worth RM289	

5.1.3 All exclusive gifts are available for collection or delivery, together with the purchased Participating Model(s) on a first come first served basis, and while stocks last.

5.1.4 Free gift(s) / actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the free gifts prior to purchase.

5.1.5 The following are the three (3) steps for Pre-Order e-voucher redemption for pre-order Customers who choose to pre-order the Participating Models on Samsung Online Store:

Step 1: During purchase of the pre-order device	Customer will be redirected to a product add-on page after selecting the Participating Model(s).
Step 2: Select an Eligible Device	Select the desired products within the list below and add them to cart to begin the ordering process. a. Galaxy Tab Series b. Galaxy Watch Series c. Galaxy Buds Series d. Samsung Branded Mobile Accessories
Step 3: Make payment for the order	The Pre-Order e-voucher value will be deducted automatically from the total order value at the checkout page. Note: For the avoidance of doubt, the Pre-Order e-voucher value only applies to the add-on items. The Pre-Order e-voucher value cannot be applied to the Participating Models. Further note that: a. The balance credit of the e-voucher will not be refunded or re-usable for the next purchase in the event that the total cost of the purchased item is lower than the total e-voucher value. b. Customer is required to pay the balance payment if the value of the purchased item exceeds the e-voucher value. You will be directed to iPay88's website to make payment for the pre-order. You will be required to make full payment for the pre-order. Upon successful payment, you will receive an e-Receipt from iPay88 indicating that payment has been made, and an Order Confirmation e-mail from Samsung. Any payment made is not refundable and not transferrable.

5.2 ROI e-Voucher Redemption

- 5.2.1 Pre-Order Customers who have received a ROI Unique Code after completing their ROI between 11 January 2023 and 1 February 2023 ("**ROI Period**") will be able to use it to redeem an e-Voucher worth RM200 ("**ROI e-Voucher**") when pre-ordering a unit of Samsung Galaxy S23 Series only ("**Pre-Order Units**").
- 5.2.2 Each Customer is only eligible to redeem one (1) ROI e-Voucher per pre-order of the Pre-Order Units.
- 5.2.3 The way to redeem ROI e-Voucher is different depends on participating stores.
- 5.2.4 Redemption process for ROI e-Voucher:

Participating Store	Redemption Method of ROI e-Voucher	Redemption Process		
Samsung Online Store	Instant rebate of RM200 off total bill	1. Visit the Samsung Online Store (www.samsung.com.my). 2. Add Participating Model of choice to cart. 3. In the Confirmation Page, enter a valid ROI Unique Code in the Promo Code box and select "Confirm" RM200 discount will be automatically reflected in the total bill before proceeding to payment at the next step. 4. Checkout and make payment accordingly. <i>Note: The voucher validity period is from 2 February 2023 – 23 February 2023</i>		
Samsung Experience Store (SES)		1. Customer walks into the Participating Store to pre-order a Participating Model. 2. Show the ROI Unique Code to floor sales-person for validation when paying the deposit. 3. RM200 discount will be deducted from the total bill upon full payment and collection. <i>Note: The voucher validity period is from 17 February 2023 – 31 March 2023</i>		
Selected Samsung Authorized Retailers	Redemption of e-Voucher for next purchase	<u>Pre-order of Participating Models</u> 1. Customer walks into the Participating Store to pre-order a Participating Model. <u>Redeem RMS Code B</u> 2. After collection of the Participating Model, redeem a next-purchase e-Voucher worth RM200 via Samsung Redemption Management System at https://samsung-redemption.com/customer/#/sasso/MY-evoucher-461 a. Register or sign into Samsung Account b. Below are the required documents to be uploaded: ROI e-Voucher Redemption: <table><tr><th>Items</th><th>Description</th></tr></table>	Items	Description
Items		Description		
Operator Channel (Celcom, Digi, U Mobile)				

		<table><tr><td>ROI Unique Code</td><td>Screenshot of ROI Unique Code from ROI e-mail</td></tr><tr><td>Pre-Order Receipt/Invoice</td><td>Screenshot of Pre-Order Receipt or Invoice from Participating Channel</td></tr><tr><td>IMEI Evidence</td><td>Screenshot of IMEI sticker on pre-order packaging or Delivery Order or Delivery Note</td></tr></table>	ROI Unique Code	Screenshot of ROI Unique Code from ROI e-mail	Pre-Order Receipt/Invoice	Screenshot of Pre-Order Receipt or Invoice from Participating Channel	IMEI Evidence	Screenshot of IMEI sticker on pre-order packaging or Delivery Order or Delivery Note
ROI Unique Code	Screenshot of ROI Unique Code from ROI e-mail							
Pre-Order Receipt/Invoice	Screenshot of Pre-Order Receipt or Invoice from Participating Channel							
IMEI Evidence	Screenshot of IMEI sticker on pre-order packaging or Delivery Order or Delivery Note							
		(Uploaded documents must be a PDF document or in an image format (jpg, jpeg or png format). Maximum size of each document is 5MB. Any documents with unclear details may delay the redemption process. Any submission after the Redemption Period will be void) 3. All redemptions must be submitted via Samsung Redemption Management System between 10:00 a.m., 17 February 2023, and 11:59 p.m., 7 April 2023 (“Redemption Period”). 4. The voucher validity period from 17 February – 14 April 2023 (“Voucher Validity Period”). 5. The redemption request will be processed by Samsung fulfilment partner. The ROI e-Voucher will be sent to the successful Customer’s registered email/Samsung Account <u>within 10 working days from the last day of the relevant Redemption Period.</u> Customer will not be allowed to change email address after redemption submission. 6. Upon completing the redemption process, Customer will receive an e-mail confirmation from Samsung that the redemption is successful. The redemption is <u>only considered successful and valid upon Customer's receipt of the confirmation e-mail.</u> 7. It is the responsibility of the Customer to ensure all the details stated in the redemption form are accurate. The information stated in the redemption form cannot be changed once submitted. Each e-mail address or invoice can only be used to submit up to a maximum of <u>three (3) redemption.</u> Each redemption submission must be based on a valid invoice or receipt and a valid						

		Product IMEI/Serial Number. Any duplicate redemption submission based on the same Product IMEI/Serial Number shall be rejected. 8. Samsung reserves the right to reject any Customer redemption without any prior notice in the event of the following: • redemption form exceeds the maximum number of redemption; • redemption form is incomplete; • receipt address is Samsung Partners outlet address; • delivery address is incomplete or wrong or there is a non-acceptance of the parcel; • redemption form or any redemption documents appear to be fraudulent; • redemption form is not in accordance with the terms and conditions; • in the event that Samsung believes the redemption is a fraudulent or an irregular transaction or being manipulated in any whatsoever manner; • customer fails to provide correct delivery details after 3rd attempt of submission; • Customer fails to respond to RMS request 4 weeks after the last day of redemption. 9. Samsung shall not be liable for any failure on the part of the Customer who fails to submit and/or resubmit the complete redemption form with all the supporting documents within the stipulated timeline and/or any delay or non-delivery, lost or delivery cannot be performed due to wrong or inadequate details provided. <u>Utilize the ROI e-Voucher</u> 10. Visit the link (https://www.samsung.com/my/) 11. Select desired products within the list below and add the items to the cart. - Galaxy Tab Series - Galaxy Watch Series - Galaxy Buds Series - Samsung Branded Mobile Accessories
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		12. In the Confirmation Page, please enter a valid next purchase e-voucher code in the Promo Code box and select "Confirm". The RM200 e-voucher would be applied automatically before proceeding to payment at the next step. Please note that: - No change or credit will be given in the event that the e-Voucher value exceeds the total cost of the purchased item. - The Customer will be required to top up if the value of the purchased item exceed the e-voucher value. - A minimum spend of the same value as the e-voucher is required in order to utilize the e-voucher. The total checkout value must exceed the e-voucher value. Customer will be directed to iPay88's website to make payment for the order. Upon successful payment, the Customer will receive an e-Receipt from iPay88 indicating that payment has been made, and an Order Confirmation e-mail from Samsung. Any payment made is not refundable and not transferrable.
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5.2.5 All ROI Code is not valid for use after the expiry date.

5.2.6 The ROI e-Vouchers is limited to the first 3,360 Customers nationwide who purchase the Participating Models, and is on a first come first served basis, and while stocks last. Samsung reserves the right to modify the quantity at its sole discretion, without any prior notice.

5.2.7 The ROI e-voucher is not stackable with any other e-vouchers.

5.3 Media Referral Gift

5.3.1 Samsung Galaxy S23 Series pre-order customers that enter a valid Media Referral Code hosted on our Media Partners' websites as listed below will be entitled to redeem an exclusive media referral gift ("**Media Referral Gift**"):

No.	Media	Media Referral Gift
1	Zing Gadget (www.zinggadget.com)	RM200 e-voucher
2	Amanz (www.amanz.my)	
3	SoyaCincau (www.soyacincau.com)	

4	TechNave (www.technave.com)	
5	ProductNation (www.productnation.co)	
6	Lowyat (www.lowyat.net)	

- 5.3.2 The redemption of Media Referral Gift is only available for Samsung Online Store option only.
- 5.3.3 The Media Referral Gift is limited to the first 1,500 customers nationwide who purchase the Participating Models, on a first come first served basis, and while stocks last.
- 5.3.4 The Media Referral Code must be redeemed by entering a valid Referral code before checkout at the Samsung Online Store. The Media Referral Gift will be reflected in the cart before payment page.
- 5.3.5 The Media Referral Voucher Code is not stackable with ROI e-voucher.
- 5.3.6 Redemption process:

Step 1: Visit to Samsung Online Store	Visit the Samsung Online Store (www.samsung.com.my).
Step 2: Pre-order Participating Model	Add Participating Model to the cart.
Step 3: Apply Referral Code	In the Confirmation Page, enter a valid Referral Code in the Promo Code box and select "Confirm". The RM200 e-voucher would be applied automatically to the total bill before proceeding to payment at the next step.
Step 4: Checkout and make payment	Checkout and make payment accordingly.

- 5.3.7 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

5.4 Samsung Galaxy S23 Series Purchase with Purchase 20% off Wearable (“PWP”) Promotion

- 5.4.1 Customers will be entitled to purchase a maximum of one (1) unit of selected Samsung Wearables (“PWP Items”) at 20% discount with every purchase of one (1) unit of the Samsung Galaxy S23 Series during the Promotion Period:

Participating Models	PWP Marketing Name	RRP (RM)	PWP Price with 20% discount (RM)
Samsung Galaxy S23 Series	Galaxy Watch5 Pro BT (45mm)	1,899	1,519
	Galaxy Watch5 BT (44mm)	1,199	959
	Galaxy Watch5 BT (40mm)	1,099	879
	Galaxy Buds2 Pro	899	719
	Galaxy Watch4 Classic BT (46mm)	1,399	1,119

	Galaxy Watch4 BT (40mm)	799	639
	Galaxy Buds Live	549	439
	Galaxy Buds2	499	399

5.4.2 Journey to enjoy PWP promotion:

In-Store Purchase:

Step 1: Purchase Galaxy S23 Series	Customer walks into the Participating Store to purchase a unit of Samsung Galaxy S23 Series.
Step 2: Purchase PWP Items	Customer is entitled to enjoy PWP of selected Samsung Wearable (maximum 1 unit) <i>Note: Device and PWP item(s) must be in a single receipt.</i>

Samsung Online Store purchase:

Step 1: Visit to Samsung Online Store	Visit the Samsung Online Store (www.samsung.com.my).
Step 2: Purchase Galaxy S23 Series	Add Samsung Galaxy S23 Series to the cart.
Step 3: Apply PWP Items	Add a maximum of one (1) unit of selected Samsung Wearables to the cart and a 20% promo will be applied automatically.
Step 4: Checkout and make payment	Checkout and make payment accordingly.

Operator Channel(s) & Samsung Authorized Online Flagship Store (Shopee & Lazada) Purchase:

Step 1: Purchase Galaxy S23 Series	Customer purchase a unit of Samsung Galaxy S23 Series from Operator Channel or Samsung Authorized Online Flagship Store (Shopee & Lazada).
Step 2: Purchase PWP Items	Customer walks into Samsung Experience Stores to purchase and enjoy PWP of selected Samsung Wearable (maximum 1 unit) <i>Note: Customer must present Galaxy S23 Series receipt from Operator Channel or Samsung Authorized Online Flagship Store (Shopee & Lazada) to enjoy PWP promo.</i>

5.4.3 This PWP Promotion is limited to the first 3,100 Customers nationwide.

5.4.4 The PWP Promotion is on a first come first served basis, and while stocks last.

- 5.4.5 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.
- 5.4.6 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.5 Samsung Galaxy S23 Series Purchase with Purchase Up to 30% off Tablet (“PWP”) Promotion

5.5.1 Customers will be entitled to purchase a maximum of one (1) unit of selected Samsung Tablet (“PWP Items”) at up to 30% discount with every purchase of one (1) unit of the Samsung Galaxy S23 Series during the Promotion Period:

Participating Models	PWP Marketing Name	RRP (RM)	Discount	PWP Price with discount (RM)
Samsung Galaxy S23 Series	Galaxy Tab S8 WiFi	3,499	25%	2,624
	Galaxy Tab S8 5G	3,799		2,849
	Galaxy Tab S8+ WiFi	4,699		3,524
	Galaxy Tab S8+ 5G	4,999		3,749
	Galaxy Tab S8 Ultra WiFi	5,899	30%	4,129
	Galaxy Tab S8 Ultra 5G	6,199		4,339

5.5.2 Journey to enjoy PWP promotion:

In-Store Purchase:

Step 1: Purchase Galaxy S23 Series	Customer walks into the Participating Store to purchase a unit of Samsung Galaxy S23 Series.
Step 2: Purchase PWP Items	Customer is entitled to enjoy PWP of selected Galaxy Tab (maximum 1 unit) Note: Device and PWP item(s) must be in a single receipt.

Samsung Online Store purchase:

Step 1: Visit to Samsung Online Store	Visit the Samsung Online Store (www.samsung.com.my).
Step 2: Purchase Galaxy S23 Series	Add Samsung Galaxy S23 Series to the cart.
Step 3: Apply PWP Items	Add a maximum of one (1) unit of selected Galaxy Tab to the cart and the relevant promo will be applied automatically.
Step 4: Checkout and make payment	Checkout and make payment accordingly.

Operator Channel(s) & Samsung Authorized Online Flagship Store (Shopee & Lazada) Purchase:

Step 1: Purchase Galaxy S23 Series	Customer purchase a unit of Samsung Galaxy S23 Series from Operator Channel or Samsung Authorized Online Flagship Store (Shopee & Lazada).
Step 2: Purchase PWP Items	Customer walks into Samsung Experience Stores to purchase and enjoy PWP of selected Galaxy Tab (maximum 1 unit) Note: Customer must present Galaxy S23 Series receipt from Operator Channel or Samsung Authorized Online Flagship Store (Shopee & Lazada) to enjoy PWP promo.

5.5.3 This PWP Promotion is limited to the first 1,700 Customers nationwide.

5.5.4 The PWP Promotion is on a first come first served basis, and while stocks last.

5.5.5 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

5.5.6 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.6 Samsung Galaxy S23 Series Branded Mobile Accessories 30% off Purchase with Purchase (“PWP”) Promotion

5.6.1 Purchase one (1) unit of the Samsung Galaxy S23 Series within the Promotion Period at Participating Stores (as stated above) to be entitled to purchase a maximum of two (2) units of selected accessories (**“PWP Items”**) at 30% off. The purchase of the device and PWP item(s) must be in a single receipt.

5.6.2 The PWP items are on a first come first served basis and while stocks last.

5.6.2.1 Samsung reserves the right to suspend or terminate or cancel the Promotion or change the Promotional Products anytime without any prior notice.

5.6.2.2 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.6.3 PWP Items:

Model Name	Items	Recommended Retail Price (RM)	Price after 30% off (RM)
Samsung Galaxy S23 Series	Leather Cover	219	153
	Smart View Wallet Case	169	118
	Silicone Grip Case	169	118
	Silicone Case	99	69
	Clear Case	89	62
	Frame Case	169	118
	Clear Gadget Case	189	132

Note: Customer can purchase maximum two (2) units of accessories (“PWP Items”) with purchase of one (1) unit of Samsung Galaxy S23 Series for In-Store Purchase and maximum one (1) units on Online Store Purchase.

5.6.4 Journey to enjoy promotion:

In-Store Purchase:

Step 1: Purchase Galaxy S23 Series	Customer walks into the Participating Store to purchase a unit of Samsung Galaxy S23 Series.
Step 2: Purchase PWP Items	Customer is entitled to enjoy PWP of selected Samsung Branded Mobile Accessories (maximum 2 units) <i>Note: Device and PWP item(s) must be in a single receipt.</i>

Samsung Online Store purchase:

Step 1: Visit to Samsung Online Store	Visit the Samsung Online Store (www.samsung.com.my).
Step 2: Purchase Galaxy S23 Series	Add Samsung Galaxy S23 Series to cart.
Step 3: Apply PWP Items	Add a maximum of one (1) units of selected Samsung Branded Mobile Accessories to the cart and promo of 30% off will be applied automatically.
Step 4: Checkout and make payment	Checkout and make payment accordingly.

Operator Channel(s) & Samsung Authorized Online Flagship Store (Shopee & Lazada) Purchase:

Step 1: Purchase Galaxy S23 Series	Customer purchase a unit of Samsung Galaxy S23 Series from Operator Channel or Samsung Authorized Online Flagship Store (Shopee & Lazada).
Step 2: Purchase PWP Items	Customer walks into Samsung Experience Stores to purchase and enjoy PWP of selected Samsung Branded Mobile Accessories (maximum 2 units) Note: Customer must present Galaxy S23 Series receipt from Operator Channel or Samsung Authorized Online Flagship Store (Shopee & Lazada) to enjoy PWP promo.

5.6.5 This PWP Promotion is limited to the first 2,000 Customers nationwide.

5.6.6 The PWP Promotion is on a first come first served basis, and while stocks last.

5.6.7 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

5.6.8 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.7 Samsung Galaxy S23 Series Samsung Care+ 30% off Purchase with Purchase (“PWP”) Promotion

5.7.1 Customers who purchased the Participating Models within the Promotion Period from the Participating Outlets are entitled to enjoy 30% off on Samsung Care+ plan.

5.7.2 This PWP Promotion can only be made after the Customer received the device. Customer who wishes to purchase a Samsung Care+ plan is required to drop by at the nearest **Participating Stores a., b., and e. only**. The purchase of the Participating Model and PWP item(s) must be in a single receipt for Samsung Online Store.

5.7.3 The discounted Price List is as per below :

No	Model Name	1 year accidental & liquid damage with device support service		2 years accidental & liquid damage and extended warranty with device support service	
		RRP	RRP after 30% off	RRP	RRP after 30% off
I.	Galaxy S23	RM 369.00	RM 258.30	RM 659.00	RM 461.30
II.	Galaxy S23+				
III.	Galaxy S23 Ultra				

5.7.4 The Promotional Products are on a first come first served basis, and while stocks last.

5.7.5 Journey to enjoy 30% PWP Promotion :

Step 1: Purchase participating models	Customer may select one of the following options: a. Samsung Online Store Option: Hassle-Free delivery service to provided address, free of delivery charges, with full payment made through Samsung Online Store (https://www.samsung.com/my/); or b. In-Store Pick Up Option: Visit one of the Participating Stores and select your desired Participating Models.
Step 2: Purchase Samsung Care+ plan with 30% PWP	Customer enjoy a 30% PWP on Samsung Care+ plan
Step 3: Register for Samsung Care+	Participating Stores register the purchased Samsung Care+ plan via Samsung Care+ Retail Portal (https://p2.samsungcareplus.com/partners#!/) on behalf of Customer during the date of purchase for Samsung Care+ subscription.
Step 5: Samsung Care+ subscription confirmation	Customer will receive an SMS and email confirmation within seven (7) working days upon Samsung Care+ registered. Customer can login to Samsung Members app within fourteen (14) days upon successful registration to check the subscription details. Samsung Care+ plan will be effective on the registration date.

6. Pre-Order Collection Period

- 6.1 The Pre-Order Collection Period for purchases made during Promotion Period is from 24 February to 31 March 2023.
- 6.2 Actual collection date might differ subject to the stock availability of the respective Participating Stores & Participating Model purchased. Customer is advised to check with point of sales on actual collection date prior or upon purchase of the Participating Model(s).
- 6.3 In the event the Customer fails to collect the Pre-Ordered Participating Model within the periods stated herein, the deposit amount (as stipulated by the relevant Participating Store) will be forfeited and the pre-order shall be declared null and void. For the avoidance of doubt, Customers will be charged the full amount for and upon pre-orders made through the Samsung Online Store.
- 6.4 Samsung reserves the right to change the Pre-Order Collection or Delivery Period without prior notice and shall not be liable for any changes to the Pre-Order Collection or Delivery Period.

7. Payment

- 7.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 7.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 7.3 Customer shall pay the full amount for the order directly to Dealer only.

8. Delivery

- 8.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").
- 8.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 8.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as "unclaimed".
- 8.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 8.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

9. Customer's Covenants

In connection to this Promotion, Customer will not use this site:

- 9.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;

- 9.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 9.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 9.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

10. Limitation of Liability

- 10.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 10.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 10.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 10.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 10.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 10.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

11. General

- 11.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 11.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 11.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 11.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 11.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 11.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.

- 11.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 11.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 11.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 11.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 11.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 11.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 11.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 11.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 11.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 11.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 11.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 11.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 11.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 11.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed

service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.

11.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.

11.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.