

Samsung Galaxy S22 Ultra 5G | S22+ 5G | S22 5G Pre-Order Campaign

Terms and Conditions

1. Introduction

- 1.1 The Samsung Galaxy S22 Ultra 5G | S22+ 5G | S22 5G Pre-Order Campaign (“**Promotion**”) is organized by Samsung Malaysia Electronics (SME) Sdn Bhd (“**Samsung**”).
- 1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price (“**RRP**”) and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.
- 1.4 The Promotion is on a first come first served basis, and while stocks last.

2. Promotion Period

- 2.1 The Pre-Order Promotion will run for the periods as stated below or while promotional stocks last, whichever is earlier (“**Promotion Period**”):

Promotion Title	Promotion Period
a. Samsung Galaxy S22 Series Pre-Order Promotion	Promotion Period A: 11pm 9 th February 2022 – 9:59am 17 th February 2022 Promotion Period B: 10am 17 th February 2022 – 10pm 3 rd March 2022
b. Samsung Galaxy S22 Series Wearables 20% off PWP Promotion	10 th February 2022 – 30 th April 2022
c. Samsung Galaxy S22 Series Branded Mobile Accessories 30% off PWP Promotion	10 th February 2022 – 30 th April 2022
d. 30% off of Samsung Care+ PWP Promotion	23 rd February 2022 – 30 th April 2022
e. Samsung Galaxy S22 Series Pre-Order VIP Referral Program	23 rd February 2022 – 15 th April 2022
f. ROI e-Voucher Redemption	10 th February 2022 – 31 st March 2022
g. Media Referral Gift	10 th February 2022 – 31 st March 2022

- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

3. Eligibility

3.1 The Promotion is open to all Malaysian citizens and residents of Malaysia of 18 years and above (as of 9th February 2022) with Malaysia Identity Card; except Samsung employees (and their immediate families), its related agencies, retailers and dealers.

4. Participating Stores (“Dealer”)

No.	Participating Stores
a.	Samsung Online Store (https://www.samsung.com/my)
b.	All Samsung Experience Stores (SES)
c.	Selected Samsung Authorized Retailers
d.	All Senheng, Grand Senheng & senQ stores 1. Online stores: https://www.senheng.com.my/ and https://www.senq.com.my/ 2. Senheng & Grand Senheng offline stores : https://www.senheng.com.my/store-locator 3. SenQ offline stores : https://www.senq.com.my/store-locator
e.	All Urban Republic Stores
f.	Selected AEON stores (i.e. AEON Taman Maluri, AEON Ampang Utara2 (AU2), AEON Mid Valley, AEON IOI Mall)
g.	All Best Denki stores
h.	All Courts Malaysia stores
i.	All Harvey Norman stores; (more particularly set out as link below) https://www.harveynorman.com.my/customer-services/store-finder.html)
j.	Samsung Authorized Online Flagship Store (Shopee & Lazada)
k.	All Bintang Maju stores

(collectively known as the “Participating Stores”)

Promotion Title	Participating Stores
a. Samsung Galaxy S22 Series Pre-Order Promotion	Promotion Period A: All Participating Stores as listed above. Promotion Period B: All Participating Stores as listed above.
b. Samsung Galaxy S22 Series Wearables 20% off PWP Promotion	All Participating Stores except f. and j.

c. Samsung Galaxy S22 Series Branded Mobile Accessories 30% off PWP Promotion	All Participating Stores except f., g., h., j., and k.
d. 30% off of Samsung Care+ PWP Promotion	a., b., and e. only
e. Samsung Galaxy S22 Series Pre-Order VIP Referral Program	All Participating Stores as listed above.
f. ROI e-Voucher Redemption	a., b., and c. only.
g. Media Referral Gift	a. only.

5. Promotion Mechanism

By participating in the Promotion, Customer will be eligible for the following promotion(s) below.

5.1 Samsung Galaxy S22 Series Pre-Order Promotion

5.1.1 By Participating in the Pre-Order Promotion, Customer who purchased or pre-ordered the selected device mentioned below during the relevant Promotion Period will be entitled to redeem the following exclusive Gifts(s) (“Pre-Order Gifts”)

Promotion Period A:

No.	Participating Models	RRP	Exclusive Gifts	Units
I.	Samsung Galaxy S22 Ultra 5G 512GB	RM 5,899	Samsung.com e-Voucher (“Pre-Order e-Voucher”) worth RM800.	13,800
	Samsung Galaxy S22 Ultra 5G 256GB	RM 5,499	Galaxy S22 Ultra 5G Silicone Cover with Strap worth RM169	
	Samsung Galaxy S22 Ultra 5G 128GB	RM 5,099	1x Lucky Box (1x wide strap for Silicone Cover with Strap) worth RM79 1x Galaxy X LAMY Safari Twin Pen, worth RM269	
II.	Samsung Galaxy S22+ 5G 256GB	RM 4,299	Samsung.com e-Voucher (“Pre-Order e-Voucher”) worth RM800.	
	Samsung Galaxy S22+ 5G 128GB	RM 4,099	Galaxy S22+ 5G or Galaxy S22 5G Silicone Cover with Strap worth RM169	
III.	Samsung Galaxy S22 5G 256GB	RM 3,699	1x Lucky Box (1x wide strap for Silicone Cover with Strap) worth RM79	
	Samsung Galaxy S22 5G 128GB	RM 3,499	1x Camera Filter Mount, worth RM169	

5.1.2 All Samsung Online Pre-Order RM800 e-Voucher code is valid for use from 23rd February 2022 until 17th April 2022 only, and is not valid for use after the expiry date. The said Pre-Order e-Voucher can only be used for the next purchase of Samsung Galaxy Tab, Galaxy Smartphones Series, Galaxy Wearables and Samsung Branded Mobile Accessories.

Promotion Period B:

No.	Participating Models	RRP	Exclusive Gifts	Units
I.	Samsung Galaxy S22 Ultra 5G 512GB	RM 5,899	1x Galaxy Watch4 40mm (SM-R860NZ), worth RM899 1x Galaxy X LAMY Safari Twin Pen , worth RM269	6000
	Samsung Galaxy S22 Ultra 5G 256GB	RM 5,499		
	Samsung Galaxy S22 Ultra 5G 128GB	RM 5,099		
II.	Samsung Galaxy S22+ 5G 256GB	RM 4,299	1x Galaxy Watch4 40mm (SM-R860NZ), worth RM899	
	Samsung Galaxy S22+ 5G 128GB	RM 4,099		
III.	Samsung Galaxy S22 5G 256GB	RM 3,699		
	Samsung Galaxy S22 5G 128GB	RM 3,499		

5.1.3 All exclusive gifts are available for collection or delivery, together with the purchased Participating Model(s) on a first come first served basis, and while stocks last.

5.1.4 Free gift(s) / actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the free gifts prior to purchase.

5.2 Samsung Galaxy S22 Series Wearables 20% off Purchase with Purchase (“PWP”) Promotion

5.2.1 Customers will be entitled to PWP a unit of selected Wearable products at 20% discount with every purchase of one (1) unit of the Samsung Galaxy S22 Series during the Promotion Period:

Wearable Products	RRP	PWP at 20% Discount	Participating Stores
Galaxy Watch4 Classic 46mm Bluetooth	RM1,399	RM1,119	All Participating Stores except f. and j.
Galaxy Watch4 Classic 42mm Bluetooth	RM1,299	RM1,039	
Galaxy Watch4 44mm Bluetooth	RM999	RM799	
Galaxy Watch4 40mm Bluetooth	RM899	RM719	
Galaxy Buds Pro	RM799	RM639	
Galaxy Buds Live	RM549	RM439	
Galaxy Buds2	RM499	RM399	

5.2.2 The following are the two (2) steps to PWP a unit of the selected Wearable products:

Step 1: Purchase the Desired Participating Models	Customer to go to any Selected Participating Stores and purchase a unit of the Samsung Galaxy S22 Series to be entitled to PWP a unit of selected Wearable products at 20% discount.
Step 2: Select and Purchase the Desired PWP Wearable Product	Customer to select and purchase a unit of selected Wearable products at 20% discount. The purchase of one Samsung Galaxy S22 Series and PWP selected Wearable product must be in a single receipt.

5.2.3 Promotion is limited to the first 600 for a. and first 6,000 for b., c., d., e., g., h., i., and k. Customers nationwide. The Promotional Products are on a first come first served basis, and while stocks last.

5.3 Samsung Galaxy S22 Series Branded Mobile Accessories 30% off Purchase with Purchase (“PWP”) Promotion

5.3.1 Purchase one (1) unit of the Participating Models within the Promotion Period (as stated above) at Participating Stores to be entitled to purchase a maximum of any two (2) units of selected accessories (“PWP Items”) at 30% off. The purchase of the device and PWP item(s) must be in a single receipt.

Model Name	APS Name	RRP (RM)	PWP with 30% off (RM)
Galaxy S22 Series Accessories	Silicone Cover with Strap	169	118
	Clear Standing Cover	109	76
	Frame Cover	109	76
	Smart LED View Cover	269	188
	Silicone Cover	109	76
	Protective Standing Cover	149	104
	Leather Cover	209	146
	Smart Clear View Cover	189	132

Note: Customer can purchase a maximum of two (2) units of Samsung Branded Mobile Accessories (“PWP Items”) with purchase of one (1) unit of Participating Models.

5.3.2 The following are the steps to PWP a unit of the selected PWP Items:
Example (In-store purchase)

Step 1	Customer walks into the Participating Store to purchase a unit of Galaxy S22 Series
Step 2	Customer is entitled to enjoy PWP accessories promo (maximum 2 units)
Step 3	Customer can buy any 2 units of selected accessories at the Participating Stores
	<i>Note: Device and PWP item(s) must be in a single receipt.</i>

Example (Online purchase):

Step 1	Visit the Samsung Online Store (www.samsung.com.my)
Step 2	Add Galaxy S22 Series to the cart
Step 3	Add a maximum of any two (2) units of selected accessories to the cart and a 30% promo will be automatically applied to the accessories
Step 4	Checkout and make payment accordingly

Note: For Senheng & senQ online stores, please follow the steps set out in the relevant online store, and the terms and conditions set by the online store dealer.

5.3.3 The Promotional Products are on a first come first served basis and while stocks last.

5.4 30% off Samsung Care+ Plans Purchase with Purchase (PWP) Promotion

5.4.1 Customer who purchased one (1) unit of the Participating Models within the Promotion Period (as stated above) from the Participating Stores are entitled to enjoy 30% off Samsung Care+ Plan.

5.4.2 This PWP Promotion can only be made after the Customer receives the device. Customer who wishes to purchase a Samsung Care+ Plan is required to drop by the nearest Participating Stores a., b., and e. only. The purchase of the Participating Model and PWP item(s) must be in a single receipt for Samsung Online Store.

5.4.3 The discounted Price List according to the relevant Samsung Galaxy S22 Series model is as below:

Product Code	Model Name	Samsung Care+ RRP		Samsung Care+ RRP after 30% off	
		1 Year	2 Year	1 Year	2 Year
SM-S908E	Samsung Galaxy S22 Ultra 5G	RM 330	RM 630	RM 231	RM 441
SM-S906E	Samsung Galaxy S22+ 5G				
SM-S901E	Samsung Galaxy S22 5G				

5.4.4 This PWP Promotion is limited to the first 1,785 Customers for the 1-Year Plan, and 765 Customers for the 2-Year Plan nationwide. The Promotional Products are on a first come first served basis, and while stocks last.

5.5 Samsung Galaxy S22 Series Pre-Order VIP Referral Program

5.5.1 Customer who purchased one (1) unit of the Participating Models within the Promotion Period (as stated above) will received a referral QR code via the 'Golden Ticket', the "Referrer" will be able to share the Promo Code with one (1) friend or family ("Referee") to purchase the Participating Models. Each Promo Code can only be redeemed once. This program is only applicable to Samsung Online Stores.

5.5.2 Samsung Galaxy S22 Series Pre-Order VIP Referral Program is only applicable to Customers who pre-order the Participating Model(s) during Promotion Period A.

5.5.3 The VIP Referral Promotion as below:

Product Code	Referral Program Rewards
Referral	RM200 Samsung e-Voucher
Referee	RM200 Samsung e-Voucher

- 5.5.4 Upon successful RMS redemption, both Referrer and Referee Samsung e-Voucher codes, will be disbursed from 23rd February 2022 to 15th April 2022 and is valid for use until 21st April 2022 only, and is not valid for use after the expiry date. The said Referral Samsung e-Voucher can only be used for the next purchase of selected Galaxy Wearables and Samsung Branded Mobile Accessories.
- 5.5.5 The Referral e-Vouchers is limited to the first 1,500 Customers nationwide for the Participating Models, on a first come first served basis, and while stocks last. Samsung reserves the right to modify the quantity at its sole discretion, without any prior notice.
- 5.5.6 Voucher value is not stackable and cannot be used in conjunction with any other vouchers in a single order.

5.6 ROI e-Voucher Redemption

- 5.6.1 Pre-Order Customers who have received a Unique Code after completing their ROI between 26th January 2022 and 9th February 2022 (“**ROI Period**”) will be able to use it to redeem an e-Voucher worth RM200 (“**ROI e-Voucher**”) through Samsung’s Redemption Management System (RMS) portal.
- 5.6.2 Each Unique Code can only be used once, and each Customer is only eligible to redeem one (1) ROI e-Voucher per pre-order of the Participating Models. In addition to pre-orders of the Participating Models made through Samsung’s Pre-Order website, the ROI e-Voucher is also available for pre-orders made through a ROI Partner listed below:
 - i. Operator Channel (Celcom, Digi, Maxis, U Mobile)
 - ii. Pure Players (Lazada, Shopee - Samsung Official Flagship Store only)
- 5.6.3 ROI e-Voucher is only applicable to Customers who pre-order the Samsung Galaxy S22 Series (Participating Models).
- 5.6.4 The ROI e-Vouchers is limited to the first 1,600 Customers nationwide who purchase the Participating Models, and is on a first come first served basis, and while stocks last. Samsung reserves the right to modify the quantity at its sole discretion, without any prior notice.
- 5.6.5 All ROI e-Voucher code is valid for use from 23rd February 2022 to 7th April 2022 only, and is not valid for use after the expiry date. The ROI e-Voucher can only be used at the Samsung Online Store. To redeem, please follow the instructions provided in **Clause 7.3** below. The ROI e-Voucher can only be used for the next purchase of selected Galaxy Wearable and Samsung Branded Mobile Accessories.

5.7 Media Referral Gift

- 5.7.1 Samsung Galaxy S22 Series pre-order customers that enter a valid Media Referral Code hosted on our Media Partners’ websites as listed below:
 - i. Zing Gadget (www.zinggadget.com)
 - ii. Amanz (www.amanz.my)

- iii. SoyaCincau (www.soyacinciau.com)
- iv. TechNave (www.technave.com)
- v. ProductNation (www.productnation.co)
- vi. Goody25 (www.goody25.com)

will be entitled to redeem one (1) Super-Fast Charge Travel Adapter (45W) worth RRP RM199 (“**Media Referral Gift**”) by following the instructions provided in **Clause 7 – Overall Campaign Mechanics – Step 2** below.

- 5.7.2 Each Customer is only entitled to redeem one (1) Media Referral Gift per transaction made.
 - 5.7.3 The Media Referral Gift is limited to the first 800 Customers nationwide who purchase the Participating Models, on a first come first served basis, and while stocks last.
 - 5.7.4 The Media Referral Code must be redeemed by entering a valid Referral code before checkout at the Samsung Online Store. The Media Referral Gift will be reflected in the cart before payment page.
- 5.8 The Promotional Products, Free Gift(s) and e-Voucher Redemption are on a first come first served basis, and while stocks last.
- 5.9 Samsung reserves the right to suspend or terminate or cancel the Promotion or change the Promotional Products anytime without any prior notice.
- 5.10 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

6. Pre-Order Collection Period

- 6.1 The Pre-Order Collection Period for purchases made during Promotion Period A is from 10:00 a.m., 3rd March 2022 (Thursday) to 10:00 p.m., 23rd March 2022 (Wednesday).
- 6.2 The Pre-Order Collection Period for purchases made during Promotion Period B is from 10:00 a.m., 28th March 2022 (Monday) to 10:00 p.m., 30th April 2022 (Saturday). Actual collection date might differ subject to the stock availability of the respective Participating Stores & Participating Model purchased. Customer is advised to check with point of sales on actual collection date prior or upon purchase of the Participating Model(s).
- 6.3 In the event the Customer fails to collect the Pre-Ordered Participating Model within the periods stated herein, the deposit amount (as stipulated by the relevant Participating Store) will be forfeited and the pre-order shall be declared null and void. For the avoidance of doubt, Customers will be charged the full amount for and upon pre-orders made through the Samsung Online Store.
- 6.4 Samsung reserves the right to change the Pre-Order Collection or Delivery Period without prior notice and shall not be liable for any changes to the Pre-Order Collection or Delivery Period.

7. Overall Campaign Mechanics:

7.1 Media Referral Gift or e-Voucher Code Spending process

<p>Step 1: Device Purchase</p>	<p>You may select one of the following options:</p> <ul style="list-style-type: none"> a. Samsung Online Store Option: Hassle-Free delivery service to provided address, free of delivery charges, with full payment made through Samsung Online Store (https://www.samsung.com/my/); or b. In-Store Pick Up Option: Visit one of the Participating stores and select desired Participating Models.
<p>Step 2: Redeem Media Referral Gift by entering valid code before checkout.</p>	<p>Samsung Online Store Option only</p> <ul style="list-style-type: none"> a. In the Confirmation Page, please enter a valid Referral Code in the Promo Code box and select "Confirm". The addition of the Media Referral Gift to the pre-order should be shown before proceeding to payment at the next step.
<p>Step 3: Reveal the e-Voucher code</p>	<p>The 'Golden Ticket' will be attached along with the device sales pack (<u>Pre-Order unit pre-ordered during Promotion Period A only</u>), Scratch the 'Golden Ticket' to reveal your RM800 e-Voucher code.</p>
<p>Step 4: Spend the e-Voucher Code.</p>	<p>Scan the provided QR Code to purchase the selected Galaxy Wearables or Samsung Branded Mobile Accessories at Samsung.com</p> <p>Choose the desired Galaxy Wearables or Samsung Branded Mobile Accessories from the list of products offered, and add to cart to begin the ordering process.</p> <p>Please note that:</p> <ul style="list-style-type: none"> a. The balance credit of the e-Voucher will not be refunded or re-usable for the next purchase in the event that the total cost of the purchased item is lower than the total e-Voucher value. b. Customer is required to pay the balance payment if the value of the purchased item exceeds the e-Voucher value. c. A minimum spend of the same value as the e-Voucher is required in order to utilize the e-Voucher. The total checkout value must exceed the e-Voucher value (e.g., purchase item / multiple items with total checkout price of RM801 or above will entitle the Customer to checkout with e-Voucher value, e.g. RM800) <p>Enter the valid e-Voucher code in the Promo Code box and select "Confirm" at the checkout page.</p>

Step 5: Make payment for the order	<p>You will be directed to iPay88's website to make payment for the order. Upon successful payment, you will receive an e-Receipt from iPay88 indicating that payment has been made, and an Order Confirmation e-mail from Samsung.</p> <p>Any payment made is not refundable and not transferrable.</p>
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7.2 Activate and share the referral code for Pre-Order VIP Referral Program:

Step 1: Activate and share the referral code	<p>Scan the QR code provided in the 'Golden Ticket' to activate the referral code. The "Referrer" may then share the referral code to one "Referee" and both Referrer and Referee may then enjoy the exclusive promotion.</p>
Step 2: Referee to purchase the Participating Models at Participating Stores.	<p>The Referee is required to purchase a Participating Model(s) at the Participating Stores.</p>
Step 3: Redemption of Referee reward	<p>Follow the instructions provided in Clause 7.3 – The following are the two (2) steps for ROI e-Voucher or VIP Referral Program redemption below. Each VIP Referral Code can only be redeemed once by a Referee purchasing one (1) of the Participating Models.</p>
Step 5: Referrer to receive reward.	<p>The Referrer and Referee will receive their e-Voucher code within 30 days of the Referee purchasing a Participating Model(s) and completing payment.</p>

7.3 The following are the two (2) steps for ROI e-Voucher or VIP Referral Program redemption:

<p>Step 1: Redeem the ROI / VIP Referral e-Voucher through Samsung's Redemption Management System (RMS)</p>	<p>ROI e-Voucher Redemption:</p> <ol style="list-style-type: none"> 1. Upon completing the Registration of Interest (ROI) for the pre-order of the Participating Models on a Partner's website (as listed Clause 5.6.2 above), Customer will receive an e-mail containing a Unique Code to be used to redeem the e-Voucher. The Unique Code is applicable for the pre-order of Galaxy S22 Series only. 2. Following the purchase of the Participating Models, Customer will need to visit the Samsung Redemption Management System at https://samsung-redemption.com/customer/#/sasso/MY-evoucher-146 to register or sign in to Samsung Account. <p>VIP Referral Program Redemption (FOR REFEREE):</p> <ol style="list-style-type: none"> 1. Following the purchase of the Participating Models, Customers can submit their redemption to Samsung Redemption Management System (visit: https://samsung-redemption.com/customer/#/sasso/MY-evoucher-147) and click "redeem now" to complete the online redemption form and submit within the Redemption Period (as below) for ROI redemption. 2. After registering or signing in to Samsung Account, Customer will need to enter the following information:
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- Email
- Store of purchase
- Date of purchase
- Invoice number
- Model purchased IMEI/Serial Number
- Recipient Name
- E-mail Address
- Contact Number
- NRIC No.
- Upload a copy of Proof of Purchase (the Receipt with Model Code and IMEI/Serial Number)
- Upload a copy of IMEI evidence (IMEI sticker on pre-order packaging/ Delivery Order/Delivery Note)
- Upload a copy of Unique Code screenshot
- Letter of authorization (if necessary)

Below are the required documents to be uploaded:

ROI e-Voucher Redemption:

Items	Description
Unique Code	Screenshot of unique code from e-mail
Pre-Order Receipt/Invoice	Screenshot of Pre-Order Receipt or Invoice
IMEI Evidence	Screenshot of IMEI sticker on pre-order packaging or Delivery Order or Delivery Note

VIP Referral Program Redemption:

Items	Description
Golden Ticket	Screenshot of code from Golden Ticket
Receipt/Invoice	Screenshot of Receipt or Invoice

All redemptions must be submitted via Samsung Redemption Management System between:

ROI e-Voucher Redemption	10:00 a.m., 25 th February 2022, and 11:59 p.m., 31 st March 2022
VIP Referral Program	10:00 a.m., 23 rd February 2022, and 11:59 p.m., 15 th April 2022

("Redemption Period").

1. Uploaded documents must be a PDF document or in an image format (jpg, jpeg or png format). Maximum size of each document is 5MB. Any documents with unclear details may delay the redemption process. Any submission after the Redemption Period will be void.

	<ol style="list-style-type: none"> 2. The redemption request will be processed by Samsung fulfilment partner. The ROI e-Voucher / VIP Referral e-Voucher will be sent to the successful Customer's registered email/Samsung Account within <u>10 working days from the last day of the relevant Redemption Period</u>. Customer will not be allowed to change email address after redemption submission. 3. Upon completing the redemption process, Customer will receive an e-mail confirmation from Samsung that the redemption is successful. The redemption is <u>only considered successful and valid upon Customer's receipt of the confirmation e-mail</u>. 4. It is the responsibility of the Customer to ensure all the details stated in the redemption form are accurate. The information stated in the redemption form cannot be changed once submitted. Each e-mail address or invoice can only be used to submit up to a maximum of <u>three (3) redemptions</u>. Each redemption submission must be based on a valid invoice or receipt and a valid Product IMEI/Serial Number. Any duplicate redemption submission based on the same Product IMEI/Serial Number shall be rejected. 5. Samsung reserves the right to reject any Customer redemption without any prior notice in the event of the following: <ul style="list-style-type: none"> • redemption form is incomplete • redemption form exceeds the maximum number of redemption • receipt address is Samsung Partners outlet address • delivery address is incomplete or wrong or there is a non-acceptance of the parcel • redemption form or any redemption documents appear to be fraudulent • redemption form is not in accordance with the terms and conditions • in the event that Samsung believes the redemption is a fraudulent or an irregular transaction or being manipulated in any whatsoever manner 6. Samsung shall not be liable for any failure on the part of the Customer who fails to submit and/or resubmit the complete redemption form with all the supporting documents within the stipulated timeline and/or any delay or non-delivery, lost or delivery cannot be performed due to wrong or inadequate details provided.
<p>Step 2: Utilize the e-Voucher</p>	<ol style="list-style-type: none"> 1. Visit the link (https://www.samsung.com/my/) 2. Select desired products within the list below and add the items to the cart. <ol style="list-style-type: none"> a. Galaxy Watch Series b. Galaxy Buds Series

	<p>c. Samsung Branded Mobile Accessories.</p> <p>3. In the Confirmation Page, please enter a valid e-Voucher Code in the Promo Code box and select "Confirm". The promotion should be applied before proceeding to payment at the next step.</p> <p>Please note that:</p> <ol style="list-style-type: none"> a. No change or credit will be given in the event that the e-Voucher value exceeds the total cost of the purchased item. b. The Customer will be required to top up if the value of the purchased item exceed the e-Voucher value. c. A minimum spend of the same value as the e-Voucher is required in order to utilize the e-Voucher. The total checkout value must exceed the e-Voucher value (e.g., purchase item / multiple items with total checkout price of RM801 or above will entitle the Customer to checkout with e-Voucher value, e.g. RM800) <p>Customer will be directed to iPay88's website to make payment for the order. Upon successful payment, the Customer will receive an e-Receipt from iPay88 indicating that payment has been made, and an Order Confirmation e-mail from Samsung.</p> <p>Any payment made is not refundable and not transferrable.</p>
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8. Payment

- 8.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 8.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 8.3 Customer shall pay the full amount for the order directly to Dealer only.

9. Delivery

- 9.1 Order will be delivered within 5-7 working days for Peninsular Malaysia; and 1-2 weeks for East Malaysia subject to stock availability.
- 9.2 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").
- 9.3 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information

to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.

- 9.4 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as "unclaimed".
- 9.5 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 9.6 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

10. Customer's Covenants

In connection to this Promotion, Customer will not use this site:

- 10.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
- 10.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 10.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 10.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

11. Limitation of Liability

- 11.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 11.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 11.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 11.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 11.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 11.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at

<http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

12. General

- 12.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 12.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 12.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 12.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 12.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 12.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 12.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 12.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 12.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 12.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 12.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 12.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 12.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 12.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 12.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 12.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the

absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.

- 12.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 12.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 12.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 12.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
- 12.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 12.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.