### Samsung Galaxy S23 Series Roadshow Campaign

### **Terms and Conditions**

#### 1. Introduction

- 1.1 The Samsung Galaxy S23 Series Roadshow Campaign ("Campaign") is organized by Samsung Malaysia Electronics (SME) Sdn Bhd ("Samsung").
- 1.2 The sales transaction in the Campaign is between the Participating Stores (as defined below) and Customer.

  Samsung only provides the recommended retail price ("RRP") and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Campaign only.
- 1.4 The Campaign is on a first come first served basis, and while stocks last.

# 2. Campaign Period

2.1 The Campaign will run for the periods as stated below or while promotional stocks last, whichever is earlier ("Campaign Period"). Samsung shall reserve the right to shorten, extend or cancel the Campaign Period at its sole discretion without any prior notice.

Promotion Title	Promotion Period
a. #Send2MeLah RM20 Touch 'n Go Campaign	24 February 2023, 10:00 AM – 26 February 2023,
	10:00 PM
b. Spin & Win Campaign	24 February 2023, 10:00 AM – 26 February 2023,
	10:00 PM
c. Hashtag Campaign	24 February 2023, 10:00 AM – 26 February 2023,
	11.59 PM
d. Bespoke Studio Campaign	24 February 2023, 10:00 AM – 26 February 2023,
	10:00 PM
e. Samsung Wallet Spin and Win Program	24 February 2023, 10:00 AM – 26 February 2023,
	10:00 PM

### 3. Location

- 3.1 This Campaign will be held at the following locations ("Campaign Location"):
  - a) 1 Utama Shopping Centre (Petaling Jaya, Selangor)
  - b) AEON Mall Tebrau City (Johor Bahru, Johor)
  - c) Gurney Plaza (George Town, Penang)
  - d) Vivacity Megamall (Kuching, Sarawak)

# 4. Eligibility

Promotion Title	Eligibility
a. #Send2MeLah RM20 Touch 'n Go Campaign	Open to all Malaysian Citizens and residents of Malaysia
b. Spin & Win Campaign	of 18 years old and above (as of 24 February 2023) with
c. Hashtag Campaign	Malaysia Identity Card; except Samsung's employees
	(and their immediate families), its related agencies,
	retailers and dealers.
d. Bespoke Studio Campaign	Open to all Samsung Galaxy device users who are
	Malaysian Citizens and residents of Malaysia of 18 years
	old and above (as of 24 February 2023) with Malaysia
	Identity Card; except Samsung's employees (and their
	immediate families), its related agencies, retailers and
	dealers.
e. Samsung Wallet Spin and Win Program	Open to all Malaysian Citizens and residents of Malaysia
	of 18 years old and above (as of 23 February 2023) with
	Malaysia Identity Card; except Samsung's employees
	(and their immediate families), its related agencies,
	retailers and dealers.

4.2 By participating in this Campaign, each Customer (interchangeably referred to as "Participant", "You" or "Your") agrees to be bound by these Terms and Conditions.

# 5. Participating Stores

Participa	ating St	tores in the roadshow
1.	1. Samsung Experience Stores (SES)	
2.	Selecte	d Samsung Authorized Retailers
3.	MM Ch	annel
	a.	Senheng, Grand Senheng & senQ stores;
	b.	Urban Republic Stores; and
	c.	Best Denki stores
4.	Operat	or Channel:
	a.	Maxis;
	b.	Digi;
	c.	Celcom;
	d.	U Mobile
/colle	ctivoly	known as the "Participating Stores")

(collectively known as the "Participating Stores")

Campaign Location	Participating Stores
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a. 1 Utama Shopping Centre	1, 2, 3c, 4a, 4b, 4c, 4d
b. AEON Mall Tebrau City	1, 2, 3a, 4a, 4b, 4c
c. Gurney Plaza	1, 2, 3b, 4a, 4b, 4c
d. Vivacity Megamall	1, 2, 3a, 4a, 4b, 4c

#### 6. Promotion Mechanism

# 6.1 #Send2MeLah RM20 Touch 'n Go Campaign

- 6.1.1 By Participating in the mentioned Promotion, selected customers who have received a ROI Unique Code after completing their ROI between 17 February 2023, 12:00pm 22 February 2023, 12:00pm ("ROI Period") will be eligible to redeem Touch 'n Go e-Wallet credit worth RM20 ("ROI Unique Code") at any of the Campaign Locations stated above.
- 6.1.2 Each Customer is only eligible to redeem one (1) ROI Unique Code.
- 6.1.3 Redemption process for ROI Unique Code:

Step	Description
1	Customers to visit the Galaxy S23 Roadshow at any of the four (4) Campaign Locations stated
	above during the Promotion Period.
2	Customer to proceed to the roadshow redemption booth to show his/her ROI Unique Code,
	and receive the Touch 'n Go e-Wallet credit worth RM20 upon successful verification.

- 6.1.4 Redemption of ROI Unique Code is valid from 24th February 2023 until 26th February 2023 and is not valid for redemption after the Campaign Period.
- 6.1.5 ROI Unique Code is limited to the first 10,000 Customers nationwide who filled in the ROI form on a first come first served basis, and while stocks last. Samsung reserves the right to modify the quantity at its sole discretion, without any prior notice.

# 6.2 Spin & Win Campaign

6.2.1 By Participating in the mentioned Promotion, Customers who purchased the Participating Models listed below in any of the Campaign Locations and answers the question asked by the crew will be eligible to spin the wheel once to stand a chance to win a gift from the Campaign Prizes listed below.

### **Participating Models:**

Participating Model	RRP
Galaxy S23 Ultra (512GB)	RM6,199
Galaxy S23 Ultra (256GB)	RM5,699
Galaxy S23+ (512GB)	RM5,199
Galaxy S23+ (256GB)	RM4,699
Galaxy S23 (256GB)	RM4,199
Galaxy S23 (128GB)	RM3,899

(Collectively known as the "Participating Models")

# **How to Participate**

6.2.2 Participants will need to follow the steps below:

Step	Description
Step 1	Participants to visit the Galaxy S23 Roadshow at any of the four (4) Campaign Locations
	stated above.
Step 2	Purchase any Participating Model in a single receipt.
Step 3	Customer to proceed to the Roadshow redemption booth to show proof of purchase.
Step 4	Customer to answer the question "What is your favourite feature that the Galaxy S23
	Series devices offer?"
Step 5	Eligible participants will be allowed to spin the wheel once per Participating Model
	purchased (limited to 5 spins per participant) to stand a chance to win a gift from the
	Campaign Prizes listed below.
Step 6	Participants who have won a Campaign Prize ("Winners") to proceed to register the
	necessary details for prize redemption/ delivery at the redemption booth.

6.2.3 This Campaign will end on 26 February 2023, 10:00 PM. Entries received after this or are submitted through any means other than specified herein will not be entertained or qualified as a valid entry. Any complaints on missing and/or delayed submission will not be entertained.

### **Participating Criteria**

- 6.2.4 Purchase of any one (1) unit of the Participating Models will entitle the Participant to one (1) Spin & Win entry.
- 6.2.5 Should a Participant purchase more than one (1) unit of the Participating Models, they will be entitled to an additional entry per Participating Model purchased.
- 6.2.6 One (1) receipt can only be used to redeem one (1) Spin & Win entry and each Participant is limited to a maximum of five (5) entries only.
- 6.2.7 The spin wheel's decision will be final. No correspondence or further claims shall be entertained.
- 6.2.8 All entries must meet the Eligibility requirements and fulfil the conditions stated in How to participate rules.

  If it is found to be not valid, your entry will be deemed as null and void.

# **Campaign Prizes**

6.2.9 Details of Campaign prizes are as follows: -

SKU Name	SKU Code	RRP	Quantity
32" Smart Monitor M5	LS32BM500EEXXS	RM1,688	50
50" 4K UHD AU7700	50AU7700	RM2,599	80
Galaxy Tab S7 FE	SM-T733NZKAXME	RM2,049	70

- 6.2.10 The prizes are given out on an "As Is" basis and are non-transferable, non-refundable, non-exchangeable for cash or with vouchers of other denominations, whether in part or in full.
- 6.2.11 Any prizes unclaimed after the Participant spins the wheel will be forfeited and deemed to have lapsed unconditionally and irrevocably. The winner whose prize has been forfeited or unclaimed shall not be entitled to any payment or compensation from Samsung.
- 6.2.12 Picture(s) of the prizes shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Contest is / are solely for illustration purposes only and may not depict the actual colour, model or specification of the prize(s) and does not include any optional accessories.

#### Prize Redemption and Delivery of Prize(s)

- 6.2.13 The 35W PD Power Adapter Duo prizes will be given out during the Roadshow, while the 32" Smart Monitor M5, Galaxy Tab S7 FE and the 50" 4K UHD AU7700 will be delivered to the Winners within three (3) months after the Campaign Period or such other period as may be determined solely by Samsung.
- 6.2.14 Samsung reserves the right to appoint a third party (3rd) party vendor or service provider to handle the fulfilment or making available of the prize(s) and delivery of the prize(s) to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to Samsung, Samsung can use and/or disclose to such third party (3rd) party vendor or service provider for the purposes of delivery service.
- 6.2.15 Samsung shall not be responsible or liable for any delays or non-delivery of the prizes.
- 6.2.16 Samsung shall not be responsible for any inaccurate details provided by the Participant to claim their prizes, if any.

# 6.3 Hashtag Campaign

6.3.1 By Participating in the mentioned Promotion, Customers who visit the Roadshow at any of the Campaign Locations and post the photo/video on their Instagram/ Facebook Feed or TikTok account with a creative caption, tag @SamsungMalaysia and hashtag the required tags will be eligible to receive a RM50 Samsung e-Voucher via email.

# **How to Participate**

6.3.2 Participants will need to follow the steps below:

Step	Description
Step 1	Participants to visit the Galaxy S23 Roadshow at any of the four (4) Campaign Locations stated above.
Step 2	Roadshow crew to take a photo/video of Participant in the experiential zone using the S23 series device.

Step 3	Participants to scan the QR code provided and fill in details required to register their participation.
Step 4	Roadshow crew to send the photo/ video to customer using Quickshare
Step 5	Participants to post the photo/ video on their Instagram/ Facebook Feed or TikTok account with a creative caption, tag @SamsungMalaysia and hashtag #Send2MeLah #SharetheEpic  Participants must ensure that their profile is set to public.
Step 6	Participants will receive an RM50 Samsung e-Voucher via email.

6.3.3 This Campaign will end on 26 February 2022, 11.59 PM. Entries received after this or are submitted through any means other than specified herein will not be entertained or qualified as a valid entry. Any complaints on missing and/or delayed submission will not be entertained.

# **Campaign Prizes**

6.3.4 Details of Campaign prizes are as follows: -

# a) Samsung e-Voucher worth RM50

- 6.3.5 The e-Voucher is limited to the first 3,600 Participants nationwide on a first come first served and while stocks last basis.
- 6.3.6 All entries must meet the Eligibility requirements and fulfil the conditions stated in How to participate rules.

  If it is found to be not valid, your entry will be deemed as null and void.
- 6.3.7 The e-Voucher is only valid until 31 March 2023 on Samsung Online Store (www.samsung.com.my) and cannot be used in conjunction with other offers, discounts or promotions.
- 6.3.8 The e-Voucher is only valid with a minimum spend of RM100 on Mobile products such as smartphones, tablets, watches, Galaxy Buds and accessories.
- 6.3.9 The e-Vouchers are given out on an "As Is" basis and are non-transferable, non-refundable, non-exchangeable for cash or with vouchers of other denominations, whether in part or in full.
- 6.3.10 Picture(s) of the prizes shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is / are solely for illustration purposes only and may not depict the actual colour, model or specification of the prize(s) and does not include any optional accessories.

## **Delivery of Prize(s) and Prize Redemption**

- 6.3.11 The prizes will be delivered to the winners within one (1) week after the Campaign Period or such other period as may be determined solely by Samsung.
- 6.3.12 Where applicable, Samsung reserves the right to appoint a third party (3rd) party vendor or service provider to handle the fulfilment or making available of the prize(s) and delivery of the prize(s) to you. By providing your personal information including name, delivery address, contact numbers, email address and other

- information to Samsung, Samsung can use and/or disclose to such third party (3rd) party vendor or service provider for the purposes of delivery service.
- 6.3.13 Samsung shall not be responsible or liable for any delays or non-delivery of the prizes.
- 6.3.14 Samsung shall not be responsible for any inaccurate details provided by the Participant to claim their prizes, if any.

# 6.4 Bespoke Studio Campaign

6.4.1 By Participating in the mentioned Promotion, Samsung Galaxy device users who visit the Roadshow at any of the Campaign Locations will be eligible to decorate their Galaxy device for free using the stickers provided.

# **How to Participate**

6.4.2 Participants will need to follow the steps below:

Step	Description
Step 1	Customers to visit the Galaxy S23 Roadshow at any of the four (4) Campaign Locations stated above.
Step 2	Customers to show the crew at the Bespoke Studio area that they are a Samsung Galaxy device user.
Step 3	Eligible participants to scan the QR code provided and fill in details required to register their participation.
Step 4	Participants to decorate their Galaxy device for free using the stickers provided.

6.4.3 This Campaign will end on 26 February 2022, 10:00 PM. Entries received after this or are submitted through any means other than specified herein will not be entertained or qualified as a valid entry. Any complaints on missing and/or delayed submission will not be entertained.

# 6.5 Samsung Wallet Spin and Win Program

6.5.1 By Participating in the mentioned Promotion, Samsung Wallet users who visit the Roadshow at any of the Campaign Locations will be eligible to participate in the Samsung Wallet Spin and Win Program.

# 6.5.2 How to Participate

Step	Description
Step 1	Visit the Samsung Wallet Booth at the Samsung Galaxy S23 Roadshow at of the four (4)
	Campaign Locations stated above.
Step 2	Register/ activate Samsung Wallet.
Step 3	Scan QR code provided by Roadshow promoter to join this Samsung Wallet promotion.
Step 4	Enter the required details and answer a question.

Step 5	Press "Start" to proceed to spin the wheel and 10 points will be deducted from
	Participant's Samsung Rewards
Step 6	The Participant may land on one of the segments on the 'Wheel' and receive the
	corresponding prize.

- 6.5.3 Participants to ensure they have a minimum of 10 Samsung Rewards Points which will be deducted when Participants press the "Start" Button.
- 6.5.4 Each Participant is eligible to a maximum of 3 spins only.
- 6.5.5 Once Participants click on "Start" and points have been deducted, closing the page or pressing on the Back button without spinning will forfeit the chance to spin and any used points will not be refunded.
- 6.5.6 Once the Participant has placed a redemption of 10 points in the Program and it is accepted by Samsung, his/her redemption request cannot be revoked, cancelled or be exchanged.
- 6.5.7 Participants who receive E-vouchers, can utilize the E-vouchers immediately subject to the relevant T&Cs.
- 6.5.8 Samsung's decision will be final. No correspondence or further claims shall be entertained.
- 6.5.9 More details in respect of the E-Voucher(s) listed below.

#### Miscellaneous

- 7. Participants who receive E-vouchers, can utilize the E-vouchers immediately subject to the relevant T&Cs.
- 8. Samsung's decision will be final. No correspondence or further claims shall be entertained.
- 9. For more details in respect of the E-Voucher(s), please see Appendix 1 below.

### 7. Payment

- 7.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only.

  Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 7.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 7.3 Customer shall pay the full amount for the order directly to Dealer only.

### 8. Customer's Covenants

In connection to this Promotion, Customer will not use this site:

- 8.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
- 8.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 8.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 8.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access

to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

# 9. Limitation of Liability

- 9.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 9.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 9.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 9.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 9.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 9.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at http://www.samsung.com/my/support/warranty. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

# 10. General

- 10.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 10.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 10.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 10.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 10.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 10.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 10.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 10.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.

- 10.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 10.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 10.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 10.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 10.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 10.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 10.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 10.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 10.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 10.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 10.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 10.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be

processed, handled and use in accordance with the Samsung Privacy Policy at <a href="http://www.samsung.com/my/info/privacy.html">http://www.samsung.com/my/info/privacy.html</a>.

- 10.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 10.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

#### Appendix 1

Types of e-Vouchers (Samsung Wallet Spin and Win program):

- 1. 15% OFF Spicy Chicken McDeluxe Value Meal
- 2. 50% OFF Ice Blended Mango Peach
- 3. 10% OFF Happy Meal Chicken Burger

### **How to Redeem:**

- 1. Tap on the "Copy to clipboard" to copy the voucher code.
- 2. Paste the voucher code on the McDonald's App. Once redeemed successfully, the voucher will appear within the 'Rewards' page in the McDonald's App.
- 3. Enjoy the privilege!

#### **Terms & Conditions**

- 1. Offer is limited to single redemption per transaction and for one time use only.
- 2. Not valid with any other McDonald's food offer/promotion.
- 3. Products on offer are not available for exchange with other products.
- 4. Valid across all McDonald's restaurants in Malaysia via "Order & Collect" using McDonald's App from 10.00am 2.00am.
- Not valid through front counter, Digital Order Kiosk, Drive-Thru™, dessert kiosk, McCafé Counter and McDelivery™.
- 6. Prices displayed are inclusive of 6% service tax.
- 7. Offer expires 31 March 2023.
- 8. McDonald's Malaysia reserves the right to terminate or refuse the usage of the voucher where there is a rational suspect of any abuse and/or misuse of the voucher and/or any unethical behaviour in relation to McDonald's Malaysia. This includes stealing, abusive or offensive behaviour, providing false information.
- 9. McDonald's Malaysia reserves the right to amend these Terms and Conditions without prior notice.
- 10. Do not click 'MARK AS USED' before you claim the voucher at McDonald's App, otherwise the voucher code cannot be retrieved and McDonald's will not be able to provide a replacement code.
- 11. E-Voucher is required to be 'Mark as Used' by user upon completion of redemption at McDonald's restaurants.

# 4. Kenny Rogers RM5 E-Voucher

#### **Terms & Conditions**

- 1. The E-Voucher is on first come first served basis and while stocks last.
- 2. The E-Voucher shall not be valid for use after the expiry date.
- 3. E-voucher expires 15 June 2023.
- 4. Users are required to present e-voucher upon ordering and allow cashier to scan the QR unique code/barcode for redemption. Screenshot is not acceptable.
- 5. ONE (1) voucher code is valid for ONE (1) time purchase only.
- 6. Maximum 2 vouchers can be used per transaction per user.
- 7. Valid at all Kenny Rogers ROASTERS (KRR) restaurants except KRR Alamanda, PKNS Shah Alam, Plaza Angsana, Central i-City, Kemaman, Giant Kulim, Cameron Highlands, Aeon Nilai, Presint 15, & Tawau.
- 8. No extension on the redemption of the voucher that is expired.
- 9. E-voucher is non-refundable and non-exchangeable for cash whether in part or full.
- 10. Applicable for purchases of food & beverages only, not valid for reload of KRR Card.
- 11. E-Voucher is not valid for ROASTERS Delivery/ Catering/ ROTM or KRR Card Bonus.
- 12. E-voucher is not valid for use in combination with any other on-going offers, promotions, discounts, vouchers and/or privilege cards.
- 13. No change is given if purchases value is less than the value of the E-voucher(s).
- 14. If the value of the goods purchased is less than the value of this E-Voucher, the difference thereof shall not be refunded to the user; vice versa if the value of the goods purchased exceeds the value of E-Voucher, the difference must be paid by the user.
- 15. Products exclusion may apply.
- 16. Kenny Rogers ROASTERS (KRR) reserves the right to terminate or refuse the usage of the voucher where there is a rational suspect of any abuse and/or misuse of the voucher and/or any unethical behaviour. This includes stealing, abusive or offensive behaviour, providing false information.
- 17. Do not click 'MARK AS USED' before you claim the voucher at any KRR restaurants, otherwise the voucher code cannot be retrieved and KRR/Samsung will not be able to provide a replacement code.
- 18. The management reserves the right to replace the redemption item with item of similar value without prior notice.

#### 5. Watsons RM5 E-voucher

# **Terms & Conditions**

- 1. The E-Voucher is on first come first served basis and while stocks last.
- 2. The E-Voucher shall not be valid for use after the expiry date.
- 3. E-voucher expires 7 August 2023.
- 4. No minimum purchase is required to redeem this E-cash voucher.
- 5. The gift voucher is for one time usage only. Unused balance is not refundable.

- 6. One transaction can apply one voucher code only.
- 7. The value of this voucher stated herein is in Malaysia Ringgit.
- 8. The voucher entitled the bearer to exchange the equivalent amount of goods only at Malaysia Watsons online & nationwide store.
- 9. Strictly not redeemable for cash in whole or in part.
- 10. Expired gift voucher will not be accepted and entertained.
- 11. E-voucher is not valid for use in combination with any other on-going offers, promotions, discounts, vouchers and/or privilege cards.
- 12. Printed vouchers and screenshots are not valid for redemption.
- 13. If the value of the goods purchased is less than the value of this E-Voucher, the difference thereof shall not be refunded to the user; vice versa if the value of the goods purchased exceeds the value of E-Voucher, the difference must be paid by the user.
- 14. Do not click 'MARK AS USED' before you claim the voucher at Malaysia Watsons online store & outlets, otherwise the voucher code cannot be retrieved and Watsons will not be able to provide a replacement code.
- 15. E-Voucher is required to be 'Mark as Used' by user upon completion of redemption at Watsons.
- 16. Products exclusion may apply.
- 17. The management of Watson's will not entertain any claim for the loss of this voucher.
- 18. The management of Watson's reserves the right to refuse the use of any voucher in the event of unforeseeable circumstances.

### 6. GrabGifts RM5 E-Voucher

### **Terms & Conditions**

- 1. The E-Voucher is on first come first served basis and while stocks last.
- 2. The E-Voucher shall not be valid for use after the expiry date.
- 3. E-voucher expires 10 August 2023.
- 4. Valid on GrabFood, GrabMart, GrabExpress and Grab Transport only. GrabHitch, GrabWheels & GrabShuttle are not included.
- 5. This E-Voucher is applicable for use on a single order in Malaysia only.
- 6. Valid on the latest Grab app versions only
- 7. Promo code must be redeemed within the stipulated period. No extension of validity allowed.
- 8. E-Voucher cannot be applied on the Small Order Fee and Platform Fee
- 9. E-Voucher is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind
- 10. The voucher may be used in conjunction with other promotions, discounts or vouchers unless otherwise indicated
- 11. Any unconsumed value shall be forfeited
- 12. E-Voucher is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind. Any unconsumed value shall be forfeited.

- 13. If your E-Voucher has an error, please visit our help centre to report an issue: <a href="https://help.grab.com/passenger/en-my/articles/115011212167-My-promo-code-doesn-t-work">https://help.grab.com/passenger/en-my/articles/115011212167-My-promo-code-doesn-t-work</a>.
- 14. Do not click 'MARK AS USED' before you claim the voucher at Partner's selected outlets, otherwise the voucher code cannot be retrieved and Grab will not be able to provide a replacement code.
- 15. E-Voucher is required to be 'Mark as Used' by user upon completion of redemption at Grab Food.
- 16. Products exclusion may apply.
- 17. Grab reserves the rights to vary and amend any of the terms and conditions without prior notice.