

Redeem Your Exclusive Samsung Gift

Learn how to use the Samsung Redemption Management System
to get that exciting gift Samsung has for you



Sign in to your Samsung Account

Email

Password

Remember my ID

Sign in

[Find ID or Reset password](#)

[Create account](#)

Continue with Google

Step 1 Login to Register

If you have a Samsung Account, you may login to proceed.

Otherwise, you may click on the “Create Account” to sign up for a Samsung account or Click the “Continue with Google” button.

Purchase Information

PRODUCT 1	
Date of Purchase * DD/MM/YYYY	Invoice/Receipt Number * Enter Invoice/Receipt Number
Place of Purchase * Select State	Select Store
IMEI (for Mobile Products) / SN (for CE Products) * Enter IMEI/Serial Number	

ADD PRODUCT

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Step 2 Enter Purchase Information

You are required to key in all your Purchase Information.

Select Gift

PRODUCT 1 (OGZNP0BN200118) AR13T1HYDWNKME
RETAILER: SAMSUNG ONLINE STORE



* The Gift is not transferable, exchangeable or redeemable for cash

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Step 3 Select Your Gift

Free gift(s) will be available to you for selection based on your Purchase Information. Once you have selected the desired free gift(s), click "Next" to continue.

Delivery Address

DELIVERY ADDRESS

Recipient Name *	Recipient Mobile No. *
Enter Recipient Name	Enter Recipient Mobile No.
Address 1 *	Address 2
<small>Please provide a valid street address. We do not deliver to PO Boxes</small>	Enter Address 2
Enter Address	
Postal *	City / Suburb *
Enter Postal	Enter City
State *	Customer Identity Card / Passport No
Enter State	Enter Customer Identity Card / Passport No

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Step 4 Enter Delivery Address

You are required to enter your Delivery Address information.

Upload Documents

PRODUCT 1 (CXH6H4ZR400096J) 32" SMART MONITOR - M3 Limit to 5 MB each attachment

Invoice / Receipt *	Authorisation Letter *
Choose File Upload File	Choose File Upload File

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Step 5 Upload Documents

You are required to upload a valid invoice/ receipt and it has the required details such as invoice date, store name, store address and product's IMEI or Serial Number. Please ensure your invoice/receipt is correct and legible.

If you are appointing a representative to receive free gift(s) on your behalf, kindly download, complete and upload the authorization form.

Step 6 Review and Submit

Once you have reviewed all the information you entered, you may proceed to submit your redemption request and you'll be on your way to receiving an exciting free gift(s) from Samsung.

Review & Submit

Why is my claim considered as Incomplete?

DON'T

Lot 123, Level 1
Jalan XWYZ,
54321 Kuala Lumpur

Invoice
Inv No: 98745

SOLD TO:
Cash Bill

① Lack of purchase date

② Lack of purchaser & retailer information

Description	Amount
HHP- [REDACTED] 35135xxxxxxxx	RM 3,500.00

③ Purchase product been covered; unclear to read

④ Incomplete IMEI/SN; mismatch with redemption system

DO

ABC Company
Lot 123, Level 1
Jalan XWYZ,
54321 Kuala Lumpur

Invoice
Inv No: 98745
Date: 22/11/21

SOLD TO:
Jane Doe
Tel: 01234567890
Email: Jane@xmail.com

① Stated purchase date

② Stated purchaser & retailer information

Description	Amount
HHP- SAM-N770 31234567891011	RM 3,500.00

③ Purchase product & IMEI/SN stated clearly

④ Submitted IMEI/SN match with redemption system