

# Samsung Galaxy Z Fold4 | Z Flip4 | Watch5 Pro Bluetooth | Watch5 Bluetooth | Buds2 Pro Launch Campaign

## Terms and Conditions

### 1. Introduction

- 1.1 The Samsung Galaxy Z Fold4 | Z Flip4 | Watch5 Pro Bluetooth | Watch5 Bluetooth | Buds 2 Pro Launch Campaign (“**Promotion**”) is organized by Samsung Malaysia Electronics (SME) Sdn Bhd (“**Samsung**”).
- 1.1.1 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price (“**RRP**”) and/or redemption guidance on this site.
- 1.1.2 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.
- 1.1.3 The Promotion is on a first come first served basis, and while stocks last.

### 2. Promotion Period

- 2.1 The Promotion will run for the periods as stated below or while promotional stocks last, whichever is earlier (“**Promotion Period**”):

| Promotion Title  | Promotion Period   |
|--|--|
| a. Samsung Galaxy Z Fold4   Z Flip4   Watch5 Pro Bluetooth   Watch5 Bluetooth   Buds 2 Pro Launch Promotion  | 2 <sup>nd</sup> September 2022 – 30 <sup>th</sup> September 2022   |
| b. Media Referral Gift   | 10 <sup>th</sup> August 2022 – 31 <sup>st</sup> October 2022   |
| c. Samsung Galaxy Z Fold4 and Z Flip4 Purchase with Purchase 20% off Wearable (“PWP”) Promotion  | 10 <sup>th</sup> August 2022 – 31 <sup>st</sup> October 2022   |
| d. Samsung Galaxy Z Fold4 and Z Flip4 Purchase with Purchase 40% off on Samsung Care+ Accidental and Liquid Breakage (ADLD) Plan (“PWP”) Promotion | 9.00pm, 10 <sup>th</sup> August 2022 – 11.59pm, 31 <sup>st</sup> October 2022  |
| e. Samsung Galaxy Z Fold4 or Z Flip4 Branded Mobile Accessories 20% off Purchase with Purchase (“PWP”) Promotion                                   | [Samsung Online Store]<br>10 <sup>th</sup> August 2022 – 2 <sup>nd</sup> October 2022<br><br>[Other participating stores]<br>24 <sup>th</sup> August 2022 – 2 <sup>nd</sup> October 2022 |
| f. Samsung Galaxy Watch5 Series Purchase with Purchase 20% off Samsung Buds (“PWP”) Promotion  | 9:00p.m., 10 <sup>th</sup> August 2022 – 11:59p.m., 31 <sup>st</sup> October 2022  |

|   |  |
|---|--|
| g. Samsung Galaxy Z Fold4 or Z Flip4 Branded Mobile Accessories Buy 2 Free 1 Campaign | [Samsung Online Store]<br>10 <sup>th</sup> August 2022 – 2 <sup>nd</sup> October 2022<br><br>[Other participating stores]<br>24 <sup>th</sup> August 2022 – 2 <sup>nd</sup> October 2022 |
| h. Samsung Galaxy Z Fold4   Z Flip4 VIP Referral Program                              | 24 <sup>th</sup> August 2022 – 15 <sup>th</sup> October 2022   |

2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

### 3. Eligibility

3.1 The Promotion is open to all Malaysian citizens and residents of Malaysia of 18 years and above (as of 10<sup>th</sup> August 2022) with Malaysia Identity Card; except Samsung employees (and their immediate families), its related agencies, retailers and dealers.

### 4. Participating Stores (“Dealer”)

| No. | Participating Stores  |
|-----|---|
| a.  | Samsung Online Store ( <a href="https://www.samsung.com/my">https://www.samsung.com/my</a> )  |
| b.  | All Samsung Experience Stores (SES)   |
| c.  | Selected Samsung Authorized Retailers   |
| d.  | All Senheng, Grand Senheng & senQ stores<br>Online stores: <a href="https://www.senheng.com.my/">https://www.senheng.com.my/</a> and <a href="https://www.senq.com.my/">https://www.senq.com.my/</a><br>Senheng & Grand Senheng offline stores: <a href="https://www.senheng.com.my/store-locator">https://www.senheng.com.my/store-locator</a><br>SenQ offline stores: <a href="https://www.senq.com.my/store-locator">https://www.senq.com.my/store-locator</a> |
| e.  | All Urban Republic Stores   |
| f.  | Selected AEON stores (i.e. AEON Taman Maluri, AEON Ampang Utara2 (AU2), AEON Mid Valley, AEON IOI Mall)   |
| g.  | All Best Denki stores   |
| h.  | All Courts Malaysia stores  |
| i.  | All Harvey Norman stores; (more particularly set out as link below)<br><a href="https://www.harveynorman.com.my/customer-services/store-finder.html">https://www.harveynorman.com.my/customer-services/store-finder.html</a>  |
| j.  | Samsung Authorized Online Flagship Store (Shopee & Lazada)  |

(Collectively known as the “Participating Stores”)

| Promotion Title   | Participating Stores                     |
|---|--|
| a. Samsung Galaxy Z Fold4   Z Flip4   Watch5 Pro Bluetooth   Watch5 Bluetooth   Buds 2 Pro Launch Promotion | All Participating Stores as listed above |
| b. Media Referral Gift  | a only                                   |

|  |   |
|--|---|
| c. Samsung Galaxy Z Fold4 and Z Flip4 Purchase with Purchase 20% off Wearable (“PWP”) Promotion  | All Participating Stores as listed above except j |
| d. Samsung Galaxy Z Fold4 and Z Flip4 Purchase with Purchase 40% on Samsung Care+ Accidental and Liquid Breakage (ADLD) Plan (“PWP”) Promotion | a, b & e only                                     |
| e. Samsung Galaxy Z Fold4 or Z Flip4 Branded Mobile Accessories 20% off Purchase with Purchase (“PWP”) Promotion                               | All Participating Stores as listed above except j |
| f. Samsung Galaxy Watch5 Series Purchase with Purchase 20% off Samsung Buds (“PWP”) Promotion  | All Participating Stores as listed above          |
| g. Samsung Galaxy Z Fold4 or Z Flip4 Branded Mobile Accessories Buy 2 Free 1 Campaign  | All Participating Stores as listed above except j |
| h. Samsung Galaxy Z Fold4   Z Flip4 VIP Referral Program   | a & b only  |

## 5. Promotion Mechanism

By participating in the Promotion, Customer will be eligible for the following promotion(s) below.

### 5.1 Samsung Galaxy Z Fold4 | Z Flip4 | Watch5 Pro Bluetooth | Watch5 Bluetooth | Buds 2 Pro Launch Promotion

5.1.1 By participating in the Launch Promotion, customers who purchased Samsung Galaxy Z Fold4 | Z Flip4 | Watch5 Pro Bluetooth | Watch5 Bluetooth | Buds 2 Pro (“**Participating Models**”) during the relevant Promotion Period will be entitled to redeem the following exclusive gifts (“**Launch Gifts**”):

| No. | Participating Models  | RRP     | Exclusive Gifts   | Units  |
|-----|---|---------|---|--------|
| I.  | Samsung Galaxy Z Fold4 1TB<br>(Exclusive on Samsung.com.my)                   | RM8,299 | Samsung Galaxy Watch4 40mm worth RM799<br>and<br>Samsung Care+ 1 Year Extended Warranty worth up to RM599 | 45,600 |
|     | Samsung Galaxy Z Fold4 512GB  | RM7,299 |   |        |
|     | Samsung Galaxy Z Fold4 256GB  | RM6,799 |   |        |
| II. | Samsung Galaxy Z Flip4 512GB  | RM4,899 | Samsung Galaxy Watch4 40mm worth RM799<br>and<br>Samsung Care+ 1 Year Extended Warranty worth up to RM499 |        |
|     | Samsung Galaxy Z Flip4 256GB  | RM4,399 |   |        |
|     | Samsung Galaxy Z Flip4 128GB  | RM4,099 |   |        |
|     | Samsung Galaxy Z Flip4 Bespoke Edition 256GB<br>(Exclusive on Samsung.com.my) | RM4,599 |   |        |

|      |   |         |   |        |
|------|---|---------|---|--------|
|      | Samsung Galaxy Z Flip4 Bespoke Edition 256GB<br>(Exclusive on Samsung.com.my) | RM4,599 | Samsung Galaxy Watch4 40mm worth RM799<br><br>Samsung Care+ 1 Year Extended Warranty worth up to RM499<br><br>Clear Slim Cover worth RM99 |        |
| III. | Samsung Galaxy Watch5 Pro Bluetooth 45mm                                      | RM1,899 | Galaxy Buds Live worth RM549  | 10,300 |
|      | Samsung Galaxy Watch5 Bluetooth 44mm  | RM1,199 | Hybrid Leather Band worth RM149   |        |
|      | Samsung Galaxy Watch5 Bluetooth 40mm  | RM1,099 |   |        |
| IV.  | Samsung Galaxy Buds2 Pro  | RM899   | Water Resistant Cover worth RM99  | 3,300  |

5.1.2 All exclusive gifts are available for collection or delivery, together with the purchased Participating Model(s) on a first come first served basis, and while stocks last.

5.1.3 Free gift(s) / actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the free gifts prior to purchase.

### Samsung Care+ 1 Year Extended Warranty Plans & Coverage Details

5.1.4 This 1 Year Free Extended Warranty includes three (3) free protective film replacements.

5.1.5 The 1 Year Free Extended Warranty shall mean an additional one (1) Year warranty on top of the Standard Warranty period which stated in <https://www.samsung.com/my/support/warranty/>

5.1.6 Please find below the website link for more terms & conditions, including those related to the free protective film replacements: <https://www.samsung.com/my/offer/samsung-care-plus/>

### 5.2 Media Referral Gift

5.2.1 Samsung Galaxy Z Fold4 and Z Flip4 pre-order customers that enter a valid Media Referral Code hosted on our Media Partners' websites as listed below will be entitled to redeem an exclusive media referral gift ("**Media Referral Gift**"):

| No. | Media                                | Media Referral Gift  |   |
|-----|--------------------------------------|--|---|
|     |                                      | Galaxy Z Fold4 & Z Flip4   | Galaxy Watch5 & Buds2 Pro                         |
| 1   | Zing Gadget (www.zinggadget.com)     | Super-Fast Wireless Charger Duo (with Adapter and Cable) worth RM369 | 15W PD Adapter (USB-C) (Without Cable) worth RM59 |
| 2   | Amanz (www.amanz.my)                 |  |   |
| 3   | SoyaCincau (www.soyacincau.com)      |  |   |
| 4   | TechNave (www.technave.com)          |  |   |
| 5   | ProductNation (www.productnation.co) |  |   |

|   |                         |  |  |
|---|-------------------------|--|--|
| 6 | Lowyat (www.lowyat.net) |  |  |
|---|-------------------------|--|--|

- 5.2.2 The redemption of Media Referral Gift is only available for Samsung Online Store option only.
- 5.2.3 Each Customer is only entitled to redeem one (1) Media Referral Gift per category of Participating Models purchased (i.e. smartphones or wearables). E.g. Customer who purchases a Galaxy Z Fold4 and Galaxy Watch5 will be entitled to both the Super-Fast Wireless Charger Duo and 15W PD Adapter. However, if Customer purchases from the same category, the Customer is only entitled to one (1) Media Referral Gift under that category.
- 5.2.4 The Media Referral Gift is limited to the first 3,000 customers nationwide who purchase the Participating Models, on a first come first served basis, and while stocks last.
- 5.2.5 The Media Referral Code must be redeemed by entering a valid Referral code before checkout at the Samsung Online Store. The Media Referral Gift will be reflected in the cart before payment page.
- 5.2.6 The Media Referral Voucher Code is not stackable with any other e-vouchers.
- 5.2.7 Redemption process:

|   |   |
|---|---|
| <b>Step 1:</b><br>Visit to Samsung Online Store | Visit the Samsung Online Store (www.samsung.com.my).  |
| <b>Step 2:</b><br>Pre-order Participating Model | Add Participating Model to the cart.  |
| <b>Step 3:</b><br>Apply Referral Code           | In the Confirmation Page, enter a valid Referral Code in the Promo Code box and select "Confirm". The addition of the Media Referral Gift to the pre-order should be shown before proceeding to payment at the next step. |
| <b>Step 4:</b><br>Checkout and make payment     | Checkout and make payment accordingly.  |

- 5.2.8 The Promotional Products and Free Gift(s) Redemption are on a first come first served basis, and while stocks last.
- 5.2.9 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.
- 5.2.10 Samsung reserves the right to amend the Promotional Products and Free Gifts at its sole discretion without prior notice.

**5.3 Samsung Galaxy Z Fold4 and Z Flip4 Purchase with Purchase 20% off Wearable (“PWP”) Promotion**

- 5.3.1 Customers will be entitled to purchase a maximum of one (1) unit of selected Samsung Wearables (“PWP Items”) at 20% discount with every purchase of one (1) unit of the Samsung Galaxy Z Fold4 or Galaxy Z Flip4 during the Promotion Period:

| Participating Models | PWP Marketing Name          | RRP (RM) | PWP Price with 20% discount (RM) |
|----------------------|-----------------------------|----------|----------------------------------|
|                      | Galaxy Watch5 Pro BT (45mm) | 1,899    | 1,519                            |

|                        |                                 |       |       |
|------------------------|---------------------------------|-------|-------|
| Samsung Galaxy Z Fold4 | Galaxy Watch5 BT (44mm)         | 1,199 | 959   |
|                        | Galaxy Watch5 BT (40mm)         | 1,099 | 879   |
|                        | Galaxy Buds2 Pro                | 899   | 719   |
| Samsung Galaxy Z Flip4 | Galaxy Watch4 Classic BT (46mm) | 1,399 | 1,119 |
|                        | Galaxy Watch4 BT (40mm)         | 799   | 639   |
|                        | Galaxy Buds Live                | 549   | 439   |
|                        | Galaxy Buds2                    | 499   | 399   |

5.3.2 Journey to enjoy PWP promotion:

**In-Store Purchase:**

|   |   |
|---|---|
| <b>Step 1:</b><br>Purchase Galaxy Z Fold4 and Z Flip4 | Customer walks into the Participating Store to purchase a unit of Samsung Galaxy Z Fold4 and Z Flip4.   |
| <b>Step 2:</b><br>Purchase PWP Items                  | Customer is entitled to enjoy PWP with selected Samsung Wearable (maximum 1 unit)<br><br><i>Note: Device and PWP item(s) must be in a single receipt.</i> |

**Online purchase:**

|   |  |
|---|--|
| <b>Step 1:</b><br>Visit to Samsung Online Store       | Visit the Samsung Online Store ( <a href="http://www.samsung.com.my">www.samsung.com.my</a> ).                         |
| <b>Step 2:</b><br>Purchase Galaxy Z Fold4 and Z Flip4 | Add Samsung Galaxy Z Fold4 or Z Flip4 to the cart.   |
| <b>Step 3:</b><br>Apply PWP Items                     | Add a maximum of one (1) unit of selected Samsung Wearables to the cart and a 20% promo will be applied automatically. |
| <b>Step 4:</b><br>Checkout and make payment           | Checkout and make payment accordingly.   |

- 5.3.3 This PWP Promotion is limited to the first 3,600 Customers nationwide.
- 5.3.4 The PWP Promotion is on a first come first served basis, and while stocks last.
- 5.3.5 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.
- 5.3.6 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

**5.4 Samsung Galaxy Watch5 Series Purchase with Purchase 20% off Samsung Buds (“PWP”) Promotion**

5.4.1 Customers will be entitled to purchase a maximum of one (1) unit of selected Samsung Buds series (“PWP Items”) at 20% discount with every purchase of one (1) unit of the Samsung Galaxy Watch5 Pro Bluetooth or Galaxy Watch5 Bluetooth during the Promotion Period:

| No. | Participating Model                      | Galaxy Buds2 Pro |             | Galaxy Buds2 |             | Galaxy Buds Live |             | Units |
|-----|--|------------------|-------------|--------------|-------------|------------------|-------------|-------|
|     |  | RRP              | PWP 20% off | RRP          | PWP 20% off | RRP              | PWP 20% off |       |
| I   | Samsung Galaxy Watch5 Pro Bluetooth 45mm |                  |             |              |             |                  |             | 600   |
| II  | Samsung Galaxy Watch5 Bluetooth 44mm     | RM899            | RM719       | RM499        | RM399       | RM549            | RM439       | 800   |
|     | Samsung Galaxy Watch5 Bluetooth 40mm     |                  |             |              |             |                  |             |       |

5.4.2 Journey to enjoy PWP promotion:

In-store purchase:

|   |  |
|---|--|
| <b>Step 1:</b><br>Purchase Galaxy Watch5 series | Customer walks into the Participating Store to purchase a unit of Samsung Galaxy Watch5 Pro Bluetooth or Galaxy Watch5 Bluetooth.                            |
| <b>Step 2:</b><br>Purchase PWP Items            | Customer is entitled to enjoy PWP with selected Samsung Buds series (maximum 1 unit)<br><br><i>Note: Device and PWP item(s) must be in a single receipt.</i> |

Online purchase:

|   |  |
|---|--|
| <b>Step 1:</b><br>Visit to Samsung Online Store | Visit the Samsung Online Store ( <a href="http://www.samsung.com.my">www.samsung.com.my</a> ).                           |
| <b>Step 2:</b><br>Purchase Galaxy Watch5 series | Add Samsung Galaxy Watch5 Pro Bluetooth or Galaxy Watch5 Bluetooth to the cart.  |
| <b>Step 3:</b><br>Apply PWP Items               | Add a maximum of one (1) unit of selected Samsung Buds series to the cart and a 20% promo will be automatically applied. |
| <b>Step 4:</b><br>Checkout and make payment     | Checkout and make payment accordingly.   |

5.4.3 This PWP Promotion is limited to the first 1,400 Customers nationwide.

5.4.4 The PWP Promotion is on a first come first served basis, and while stocks last.

5.4.4.1 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

5.4.4.2 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

**5.5 Samsung Galaxy Z Fold4 and Z Flip4 Purchase with Purchase 40% on Samsung Care+ Accidental and Liquid Breakage (ADLD) Plan (“PWP”) Promotion**

5.5.1 Customers who purchased the Participating Models within the Promotion Period from the Participating Outlets are entitled to enjoy 40% off on Samsung Care+ Accidental and Liquid Breakage 1Year and 2Year Plan below.

5.5.2 Discounted Price List as per below :

| No  | Model Name             | Samsung Care+ ADLD RRP |          | Samsung Care+ ADLD RRP after 40% off |           |
|-----|------------------------|------------------------|----------|--------------------------------------|-----------|
|     |                        | 1YR Plan               | 2YR Plan | 1YR Plan                             | 2YR Plan  |
| I.  | Samsung Galaxy Z Flip4 | RM 699                 | RM 969   | RM 419.40                            | RM 581.40 |
| II. | Samsung Galaxy Z Fold4 | RM 799                 | RM 999   | RM 479.40                            | RM 599.40 |

5.5.3 Journey to enjoy 40% PWP Promotion :

|   |   |
|---|---|
| <b>Step 1:</b><br>Participating Models Purchase                   | You may select one of the following options:<br><b>a. Samsung Online Store Option:</b> Hassle-Free delivery service to provided address, free of delivery charges, with full payment made through Samsung Online Store ( <a href="https://www.samsung.com/my/">https://www.samsung.com/my/</a> ); or<br><b>b. In-Store Pick Up Option:</b> Visit one of the Participating stores and select desired Participating Models. |
| <b>Step 2:</b><br>Purchase Samsung Care+ (ADLD) Plan PWP with 40% | Customer can enjoy a 40% PWP with Samsung Care+ Accidental and Liquid Breakage 1Year or 2Year Plan.   |
| <b>Step 3:</b><br>Samsung Care+ Registration                      | Participating Stores to register the purchased Samsung Care+ plan on Samsung Care+ Retail Portal ( <a href="https://p2.samsungcareplus.com/partners#!/">https://p2.samsungcareplus.com/partners#!/</a> ) during the date of purchase on behalf of customer for Samsung Care+ subscription.  |
| <b>Step 5:</b><br>Samsung Care+ Subscription Confirmation         | Customer will receive an SMS and email confirmation within seven (7) working days upon Samsung Care+ registered. Customer will be required to activate Samsung Members app within fourteen (14) days upon successful registration in order to check the subscription details. Samsung Care+ plan will be effective starting from the registration date.   |

**5.6 Samsung Galaxy Z Fold4 or Z Flip4 Branded Mobile Accessories 20% off Purchase with Purchase (“PWP”) Promotion**

5.6.1 Purchase one (1) unit of the Samsung Galaxy Z Fold4 or Z Flip4 within the Promotion Period at Participating Outlets (as stated above) to be entitled to purchase a maximum of one (1) unit of selected accessories (“PWP Items”) at 20% off. The purchase of the device and PWP item(s) must be in a single receipt.

5.6.2 The PWP items are on first come first served basis and while stocks last.

5.6.2.1 Samsung reserves the right to suspend or terminate or cancel the Promotion or change the Promotional Products anytime without any prior notice.

5.6.2.2 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.6.3 PWP Items:

| Model Name             | Items   | Recommended Retail Price (RM) | Price after 20% off (RM) |
|------------------------|---|-------------------------------|--------------------------|
| Samsung Galaxy Z Flip4 | Flap Leather Cover  | 379                           | 303                      |
|                        | Silicone Cover with Ring                                    | 169                           | 135                      |
|                        | Silicone Cover with Strap                                   | 169                           | 135                      |
|                        | Clear Cover with Ring                                       | 129                           | 103                      |
|                        | Clear Slim Cover (Exclusively for Samsung Experience Store) | 99                            | 79                       |
| Samsung Galaxy Z Fold4 | Standing Cover with Pen                                     | 369                           | 295                      |
|                        | Leather Cover   | 339                           | 271                      |
|                        | Slim Stand Cover  | 209                           | 167                      |
|                        | Silicone Slim Strap Cover                                   | 209                           | 167                      |
|                        | Clear Edge Covers   | 189                           | 151                      |

**Note:** Customer can purchase maximum one (1) unit of accessories (“PWP Items”) with purchase of one (1) unit of Samsung Galaxy Z Fold4 or Z Flip4.

5.6.4 Journey to enjoy promotion:

Example (In-store purchase):

|               |   |
|---------------|---|
| <b>Step 1</b> | Customer walks into the Participating Outlet to purchase a unit of Samsung Galaxy Z Fold4 or Z Flip4.   |
| <b>Step 2</b> | Customer is entitled to enjoy PWP accessories promo (maximum 1 unit).   |
| <b>Step 3</b> | Customer can buy maximum 1 unit of selected accessories at the Participating outlets.<br><br><i>Note: Device and PWP item(s) must be in a single receipt.</i> |

Example (Online purchase):

|               |   |
|---------------|---|
| <b>Step 1</b> | Visit the Samsung Online Store ( <a href="http://www.samsung.com.my">www.samsung.com.my</a> ).                                      |
| <b>Step 2</b> | Add Samsung Galaxy Z Fold4 or Z Flip4 to the cart.  |
| <b>Step 3</b> | Add a maximum of one (1) unit of selected accessories to the cart and a 20% promo will be applied automatically to the accessories. |

|               |                                       |
|---------------|---------------------------------------|
| <b>Step 4</b> | Checkout and make payment accordingly |
|---------------|---------------------------------------|

### 5.7 Samsung Galaxy Z Fold4 or Z Flip4 Branded Mobile Accessories Buy 2 Free 1 Campaign

5.7.1 Purchase two (2) units of selected accessories within the Promotion Period at Participating Outlets (as stated above) to be entitled to get one (1) unit of free selected accessories

5.7.2 The accessories are on first come first served basis and while stocks last.

5.7.3 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

5.7.4 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.7.5 Buy 2 Free 1 accessories package:

| Model Name             | Purchase accessories    | Recommended Retail Price (RM) | Free accessories                  |
|------------------------|-------------------------|-------------------------------|-----------------------------------|
| Samsung Galaxy Z Flip4 | Flap Leather Cover      | 379                           | Clear Cover with Ring worth RM129 |
|                        | Clear Slim Cover        | 99                            |                                   |
| Samsung Galaxy Z Fold4 | Standing Cover with Pen | 369                           | Clear Edge Cover worth RM189      |
|                        | Silicone Grip Cover     | 209                           |                                   |

**Note:** Customer can purchase maximum two (2) sets of accessories package.

5.7.6 Journey to enjoy Promotion:

Example (In-store purchase):

|               |   |
|---------------|---|
| <b>Step 1</b> | Customer walks into the Participating Outlet to purchase two (2) units of selected accessories. |
| <b>Step 2</b> | Customer is entitled to enjoy Buy 2 Free 1 accessories promo.                                   |
| <b>Step 3</b> | Customer can get one (1) free accessories.  |

Example (Online purchase):

|               |  |
|---------------|--|
| <b>Step 1</b> | Visit the Samsung Online Store ( <a href="http://www.samsung.com.my">www.samsung.com.my</a> ).   |
| <b>Step 2</b> | Add selected purchase accessories from the Buy 2 Free 1 accessories package to the cart and the discount accessories will be auto reflected in the cart. |
| <b>Step 3</b> | Checkout and make payment accordingly.   |

### 5.8 Samsung Galaxy Z Fold4 | Z Flip4 VIP Referral Program

5.8.1 Customer who purchased Galaxy Z Fold4 or Z Flip 4 (“Participating Models”) between 10<sup>th</sup> August and 15<sup>th</sup> October 2022 (“Promotion Period”) will be entitled to download a referral unique code (“Voucher Code”) worth RM200 via Samsung Members’ app.

5.8.2 Each Customer is only eligible to redeem one (1) Voucher Code per purchase of the Participating Models (“Referrer”). Referrer is required to download the Voucher Code by 15<sup>th</sup> October 2022.

5.8.3 Each Voucher Code can only be used once. Referrer shall share the Voucher Code with one (1) friend or family member (“Referee”) to purchase the Participating Models with RM200 rebate.

- 5.8.4 The Voucher Code is valid for use from 24<sup>th</sup> August to 22<sup>nd</sup> October 2022 at Samsung Online Stores or Samsung Experience Store (SES).
- 5.8.5 Voucher Code is limited to the first 1,500 Customers nationwide for the Participating Models, on a first come first served basis, and while stocks last. Samsung reserves the right to modify the quantity at its sole discretion, without any prior notice.
- 5.8.6 Upon successful redemption of Voucher Code by “Referee”, “Referrer” will get a unique code (e-Voucher) worth RM150 within 7 days from Referee’s transaction date.
- 5.8.7 The e-Voucher will be disbursed between 24<sup>th</sup> August and 31<sup>st</sup> October 2022 and is only valid for use at Samsung Online Store until 14<sup>th</sup> November 2022. The e-Voucher is not valid for use after the expiry date of 14<sup>th</sup> November 2022. E-Voucher can only be used for the purchase of selected Galaxy Tab, Galaxy Wearables, Galaxy Hearables and Samsung Branded Mobile Accessories as detailed in clause 5.7.9.
- 5.8.8 Both Voucher Code and e-Voucher are not stackable and cannot be used in conjunction with any other vouchers in a single order.
- 5.8.9 The VIP Referral Promotion is as below:

| Product Code | Referral Program Rewards  |
|--------------|---|
| Referee      | RM200 Samsung Voucher Code (in Referrer’s Samsung Members’ App) |
| Referrer     | RM150 Samsung e-Voucher   |

#### Redemption of “Referee’s Reward”

|   |  |
|---|--|
| <b>Step 1:<br/>Referrer Purchases Participating Model</b>           | Referrer purchases a unit of Participating Model(s).   |
| <b>Step 2:<br/>Redeem voucher/ coupon via Samsung Members’ App.</b> | After account registration via Samsung Members’ App, referrer will have to redeem Voucher Code through the ‘Benefits’ banner at Samsung Members’ App Homepage.<br>The VIP Referral banner would appear and referrer would have to click on the banner in order to download the voucher/ coupon.  |
| <b>Step 3:<br/>Share referral unique code with Referee</b>          | The Referrer may then share the referral unique code that can be found in ‘My Vouchers’/ ‘My Coupons’ with the Referee for Referee to enjoy RM200 off with the purchase of a Participating Model(s) at the Participating Stores.   |
| <b>Step 4:<br/>Referee Reward Redemption</b>                        | Purchase options: <ul style="list-style-type: none"> <li>I. <b>Samsung Online Stores</b>- Referee enters Voucher Code upon checkout.</li> <li>II. <b>Samsung Experience Store (SES)</b>- Referee has to visit SES stores with Referrer in order to present the Voucher Code physically to floor salesman. The Voucher Code will be marked as used by floor salesman upon successful transaction.</li> </ul> <p><b>Note:</b> Each referral unique code can only be redeemed once.</p> |

### Redemption of "Referrer's" Reward

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|---|---|
| <b>Step 1:<br/>Referrer to Receive<br/>Referrer e-Voucher</b> | The Referrer will receive their Referrer e-Voucher within 7 days after successful redemption of the referee.  |
| <b>Step 2:<br/>Utilize the Referrer<br/>e-Voucher</b>         | <p>Referrer to utilize the e-Voucher code at Samsung Online Store.</p> <ol style="list-style-type: none"><li>1. Visit the link (<a href="https://www.samsung.com/my/">https://www.samsung.com/my/</a>)</li><li>2. Select desired product(s) from within the list below and add the item(s) to the cart.<ol style="list-style-type: none"><li>a. Galaxy Tab Series<ul style="list-style-type: none"><li>- Galaxy Tab S8 Ultra (Wi-Fi)</li><li>- Galaxy Tab S8+ (Wi-Fi)</li><li>- Galaxy Tab S8 (Wi-Fi)</li><li>- Galaxy Tab S7 FE</li><li>- Galaxy Tab S6 Lite</li><li>- Galaxy Tab A7 Lite LTE (3+32)</li><li>- Galaxy Tab A7 Lite</li></ul></li><li>b. Galaxy Watch Series<ul style="list-style-type: none"><li>- Galaxy Watch5 Pro</li><li>- Galaxy Watch5</li><li>- Galaxy Watch4 Classic – 46mm only</li><li>- Galaxy Watch4 – 40mm only</li></ul></li><li>c. Galaxy Buds Series<ul style="list-style-type: none"><li>- Galaxy Buds2 Pro</li><li>- Galaxy Buds2</li><li>- Galaxy Buds Live</li></ul></li><li>d. Samsung Branded Mobile Accessories.<ul style="list-style-type: none"><li>- Any available accessories on Samsung.com (Includes Cases, Protectors, Watch Straps, Keyboards, S Pens, Wireless Chargers, Battery Packs, Adaptors and Cables, Power, SmartTag, AKG Headphones and Others).</li></ul></li></ol></li><li>3. In the Confirmation Page, please enter a valid e-Voucher Code in the Promo Code box and select "Confirm". The promotion should be applied before proceeding to payment at the next step.</li></ol> |

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|  | <p>Please note that:</p> <ul style="list-style-type: none"><li>a. No change or credit will be given in the event that the e-Voucher value exceeds the total cost of the purchased item.</li><li>b. The Customer will be required to top up if the value of the purchased item exceed the e-Voucher value.</li></ul> <p>Customer will be directed to iPay88's website to make payment for the order. Upon successful payment, the Customer will receive an e-Receipt from iPay88 indicating that payment has been made, and an Order Confirmation e-mail from Samsung.</p> <p>Any payment made is not refundable and not transferrable.</p> |
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**6. Payment**

- 6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 6.3 Customer shall pay the full amount for the order directly to Dealer only.

**7. Delivery**

- 7.1 Order will be delivered within 5-7 working days for Peninsular Malaysia; and 1-2 weeks for East Malaysia subject to stock availability.
- 7.2 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd (“SDS”).
- 7.3 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 7.4 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as “unclaimed”.
- 7.5 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 7.6 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

**8. Customer's Covenants**

In connection to this Promotion, Customer will not use this site:

- 8.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
- 8.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 8.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 8.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

## **9. Limitation of Liability**

- 9.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 9.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 9.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 9.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 9.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 9.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

## **10. General**

- 10.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 10.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 10.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 10.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 10.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.

- 10.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 10.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 10.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 10.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 10.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 10.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 10.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 10.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 10.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 10.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 10.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 10.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 10.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 10.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.

- 10.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
- 10.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 10.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.