

CE 2026 GTM Launch Promotion

Terms and Conditions

1. Introduction

- 1.1 The **CE 2026 GTM Launch Promotion** (“**Promotion**”) is organized by Samsung Malaysia Electronics (SME) Sdn Bhd (“**Samsung**”)
- 1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price (“**RRP**”) and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the above when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.
- 1.4 The Promotion is on first come first served basis and while stocks last.

2. Promotion Period and Redemption Period

- 2.1 The Promotion will run during the promotion period set out below or while promotional stocks last, whichever is earlier (“**Promotion Period**”).
- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

Promotion Title	Promotion Period
(a) TV 2026 GTM Launch Promotion	11 May 2026 - 31 May 2026
(b) Additional Rewards for TV + AV Promotion	11 May 2026 - 31 May 2026
(c) Samsung TV Launch Points Booster Promotion (Samsung Online Store)	11 May 2026 - 31 May 2026
(d) Live Stream Promotion (Samsung Online Store)	11 May 2026 - 31 May 2026
(e) Live Stream Promotion (Samsung Authorized Flagship Store)	11 May 2026 - 31 May 2026

- 2.3 The Redemption Period(s) for the redemption of free gift (if any) and/or Touch N' Go (“**TNG**”) e-wallet credit (if any) under the respective Promotion(s) are set out below:

Promotion Title	Redemption Period
(a) TV 2026 GTM Launch Promotion	11 May 2026 - 15 June 2026
(b) Additional Rewards for TV + AV Promotion	11 May 2026 - 15 June 2026

- 2.4 No extension of redemption period(s) will be allowed. Samsung reserves the right to amend the Redemption Period at any time as they deem fit without any prior notice.

3. Eligibility

- 3.1 Subject to paragraph 3.2 below, the Promotion is open to Customers who:
 - (a) are Malaysian citizens and residents of Malaysia of 18 years and above (as of 11 May 2026) with Malaysian Identity Card or valid passport; and
 - (b) fully comply with the “Promotion Mechanism” and Redemption Process” below.
- 3.2 Employees; dealers; and/or agents of Samsung or any of its group companies or their families or households or anyone connected to this Promotion are not eligible to participate in this Promotion.
- 3.3 Eligible Customers are as defined hereinunder in relation to the Promotion.

4. Participating Stores (“Dealers”)

No.	Participating Stores
a.	Samsung Online Store (https://www.samsung.com/my) / ShopApp)
b.	Participating Selected Outlet & its online stores (if any) (for Harvey Norman, separate promotional terms and conditions apply, please refer to Harvey Norman Official Website for more details)
c.	Samsung Authorized Online Flagship Store (Tiktok, Shopee, and Lazada)
d.	Endless Aisle (EA)

5. Promotion Mechanism

By participating in the Promotion, Customer will be eligible to the following promotion(s) at respective Dealers during the Promotion Period:

5.1 TV 2026 GTM Launch Promotion

5.1.1 For any purchase of selected TV models listed in **Appendix 1** (“**Promotional TV Products**”), Customer is eligible to redeem the free gift(s) set out in Appendix 1.

5.1.2 How to enjoy **TV 2026 GTM Launch Promotion**.

Step 1	Visit any Participating Stores.
Step 2	Purchase any Promotional TV Products set out in Appendix 1 .
Step 3	Checkout and make payment accordingly.
Step 4	Please refer to redemption process in paragraph 6 below for free gift(s) redemption.

5.1.3 Customers with a valid Hand Raiser voucher code, are eligible for redemption of free one (1) unit of 27" Smart Monitor M5 (“**Hand Raiser Gift**”) in accordance with the outlined procedures and guidelines in clause 6 hereinbelow. For the avoidance of doubt, Hand Raiser voucher code is not valid for the purchase of Promotional TV Products at Samsung Authorized Online Flagship Store (Tiktok, Shopee, and Lazada).

5.2 Additional Reward for TV + AV Promotion

5.2.1 Customer who made any purchase of selected AV Products set out in **Appendix 2** with a participating TV listed in **Appendix 1** from any of the Participating Stores during the Promotion Period, are eligible to claim TNG eWallet credit set out in **Appendix 2**.

5.2.2 How to enjoy **TV + AV Promo**.

Step 1	Visit any Participating Stores.
Step 2	Purchase any Promotional TV Products set out in Appendix 1 & AV Products set out in Appendix 2 in one invoice.
Step 3	Checkout and make payment accordingly.
Step 4	Please refer to redemption process in paragraph 6 below for TNG redemption.

5.2.3 Customers who purchase from **Senheng Electric (KL) Sdn Bhd** (“**Senheng**”) are required to submit the respective Sales Orders and Invoices for both promotional items. It is mandatory that the Sales Order and Invoice for each product are dated the same date. Both documents must strictly reflect the same customer particulars, specifically the customer’s name, contact information, and designated delivery address, to be eligible for this Promotion.

5.2.4 For redemptions involving purchases from **Senheng**, customers must submit four (4) mandatory documents below at the point of redemption:

- (i) Sales Order for TV;
- (ii) Sales Order for AV;
- (iii) Invoice for the TV; and
- (iv) Invoice for the AV,

Incomplete submissions will result in a 14-day hold to allow Samsung requesting for the provision of the missing documentation.

5.2.5 Any discrepancies or clerical errors identified within sales orders or invoices, and incomplete documentation will result in the disqualification of the TV + AV Promotion redemption. Please note, however, that the standard TV redemption remains unaffected and will be processed independently, subject to individual eligibility requirements.

5.3 Samsung TV Launch Points Booster Promotion (Samsung Online Store only)

5.3.1 Customer who purchases Promotional TV Products set out **Appendix 1** via the **Samsung Online Store** or **Samsung Shop App** during the Promotion Period will be entitled to a 5x Points Redemption multiplier (i.e., 1 reward point is equivalent to 5 redemption points). For the avoidance of doubt, 1 existing reward point will carry the value of 5 points at checkout, subject to a maximum redemption value cap of RM1,000 per transaction.

Illustration

Scenario	Value of Samsung Rewards Points Redeemed	Reward Points Booster Multiplier	Total rebate in the purchase price during checkout
Scenario 1	RM4	5x	RM20
Scenario 2	RM10	5x	RM50
Scenario 3	RM500	5x	RM1000

5.3.2 How to enjoy the **Samsung TV Launch Points Booster Promotion:**

Step 1:	Visit the Samsung Online Store (www.samsung.com.my) or Samsung Shop App.
Step 2:	Add any Participating Model(s) to the cart.
Step 3:	Redeem Samsung Rewards Points to offset against the purchase price.
Step 4:	The value of the booster multiplier bonus Samsung Rewards Points redeemed cap of RM1,000 per transaction will be reflected in the cart and total bill. Note: All purchases must be in a single receipt/transaction.
Step 5:	Checkout and make payment accordingly

5.3.3 Samsung reserves the right to make any amendments or adjustment to the points redemption at our sole discretion without prior notice. This includes shortening, extending, or modifying the Promotion as needed.

5.3.4 Participation in this Promotion is subject to the standard Samsung Rewards Program Terms and Conditions, which can be accessed [[here](#)].

5.4 Live Stream Promotion (Samsung Online Store only)

5.4.1 By participating in the Promotion, Customers who purchase the eligible Promotional Products via Live Commerce at Samsung Online Store (<https://www.samsung.com/my>) / ShopApp) during the Promotion Period are eligible to receive a next purchase voucher worth RM100 ("Product Voucher"). Eligible Promotional Product to obtain Product Voucher is indicated in Appendix 1.

5.4.2 Product Voucher is redeemable on your subsequent purchase of any Samsung product, subject to a minimum spend of RM101.

5.4.3 How to enjoy **Live Stream Promotion:**

Step 1:	Visit the Samsung Online Store (https://www.samsung.com/my) / ShopApp) and watch the Live Commerce session.
Step 2:	Add the eligible Promotional Products stated in the Appendix 1 to the cart from the Live Commerce session at Samsung Online Store (https://www.samsung.com/my) / ShopApp).
Step 3:	In the cart page, enter a valid Voucher code in the voucher code box and select "Redeem". A free of charge item indicating the Product Voucher will automatically be reflected in cart.
Step 4:	Checkout and make payment accordingly
Step 5:	Please refer to redemption process in paragraph 6 below for Product Voucher fulfilment.

5.4.4 Product Voucher cannot be used to redeem/purchase installation service(s) or Samsung Care+.

5.4.5 Product Voucher can only be used for purchases in Samsung Online Store (<https://www.samsung.com/my>) / ShopApp).

5.4.6 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

5.4.7 Samsung reserves the right to amend the Promotional Products as its sole discretion without prior notice.

5.5 Live Stream Promotion (Samsung Authorized Flagship Store only)

- 5.5.1 Customers who make a purchase of the Promotional Products set out in **Appendix 1** during the live stream session at Samsung Authorized Online Flagship Store (Shopee, Lazada, or TikTok) within the Promotion Period, will get a free one (1) unit of 27" Smart Monitor M5.

Step 1:	Visit Samsung Authorized Online Flagship Store (Shopee, Lazada, or TikTok) and watch the Live Stream session.
Step 2:	Add selected Promotional Product stated in the Appendix 1 to the cart from the Live Stream session.
Step 3:	Checkout and make payment accordingly
Step 4:	Please refer to redemption process in paragraph 6 below for free one (1) unit of 27" Smart Monitor M5 fulfilment.

- 5.6 All Promotion(s) and Promotional Product(s) are on first come first served basis and while stocks last.
- 5.7 Samsung reserves the right to suspend, terminate, cancel or amend the Promotion(s) and Promotional Product(s) at any time without any prior notice.
- 5.8 Samsung reserves the right to amend the Free Gift, Product Voucher and Promotional Products as its sole discretion without prior notice.
- 5.9 The Product Voucher and Free Gift are not exchangeable for cash, other products, or any other form of compensation. It cannot be combined with other promotions or discounts unless explicitly stated.
- 5.10 Samsung reserves the right to verify the eligibility of customer and may disqualify any redemption that do not comply with these terms and conditions.

6. Redemption Process

- 6.1 The redemption of free gift(s) and/or TNG eWallet credit should be made as follows:

<p>In-store (Participating Selected Outlet and its online store (if any))</p> <p>(for Harvey Norman, separate promotional terms and conditions apply, please refer to Harvey Norman Official Website for more details)</p>	<p>TNG eWallet credit and/or free gift (if applicable) redemption should be made via Samsung Redemption Portal in accordance with the Redemption Process for In-store in Clause 7 herein. Eligible gifts will be delivered within 90 days after end of Promotion Period.</p>
	<p>Hand Raiser Gift - Customers with a valid Hand Raiser voucher code and a purchase of the specified promotional product (Appendix 1) can redeem one (1) unit of 27" Smart Monitor M5 by entering the code on the Samsung Redemption Portal. Eligible gifts will be delivered within 90 days after end of Promotion Period.</p>
<p>Online Store (Samsung Online Store, Endless Aisle)</p>	<p>The eligible free gift will be delivered directly to the customer's provided delivery address, as stated in purchase order or invoice. TNG eWallet credit (if applicable) will be credited directly to customer's provided mobile number by Samsung appointed vendor within 90 days after end of Promotion Period.</p>
	<p>Hand Raiser Gift – To redeem for Hand Raiser gift, the unique Hand Raiser voucher code must be entered upon check-out. Eligible gifts will be delivered within 90 days after end of Promotion Period.</p>

	Product Voucher – Customers will receive an email with the unique Product Voucher code. The unique product voucher code shall be shared only after the 7 days of return policy have ended.
Online Store - Samsung Authorized Online Flagship Store (TikTok, Shopee, and Lazada)	The eligible free gift will be delivered directly to the customer's provided delivery address, as stated in purchase order or invoice, TNG eWallet credit (if applicable) will be delivered directly to customer's order delivery address within 90 days after end of Promotion Period.
	27" Smart Monitor M5 The fulfilment of 27" Smart Monitor M5 will be delivered directly to customer's entered order delivery address within 90 days after the 7 days of return policy have ended.

7. Redemption Process for In-store Only

7.1 Redemption on below link only apply for those who purchased *via* Participating Selected Outlet and its online store (if any).

7.2 How to redeem the free gifts and TNG eWallet credit within the Redemption Period:

Step 1	Go to – https://samsung-redemption.com/customer/#/sasso/MY-unified-517
Step 2	Register/ sign in to your Samsung Account. You will need to enter the following information: - <ul style="list-style-type: none"> • Email address • Store of purchase • Date of purchase • Invoice number • Model purchased serial number • Recipient name • Malaysia residential delivery address • Contact number (Must be eligible TNG account if redeeming TNG eWallet credit) • Identification card number • Upload a copy of proof of purchase (the invoice with model code) • Upload serial number image (for TV purchases from selected retailers we will require serial number image from TV screen settings page) • Letter of authorization (If purchaser is appointing a representative to receive a gift on behalf of the purchaser, the Letter of Authorization template is downloadable from the system.)
Step 3	Read & accept the promotion T&Cs and marketing info
Step 4	Input all necessary purchase information
Step 5	Select corresponding gift(s)
Step 6	Input Malaysia residential delivery details
Step 7	Upload documents (eg. product serial number, invoice, sales order (for mass merchant as supporting document etc.) Uploaded document must be a PDF document or in an image format (jpg, jpeg or png format). Maximum size of each document is 5MB. Any documents with unclear details may delay the redemption process. Any submission after the Redemption Period will be void.
Step 8	Double check all information summary and click submit. It is the responsibility of the purchaser to ensure all the details stated in the redemption form is accurate. Each email address/ recipients' name/ recipients' address/ mobile numbers/ invoice can only have a maximum of 5 times submission for Television (TV), and Sound Device (AV)

	provided all the proof of purchase /receipt is valid. The information stated in the redemption form cannot be changed once is submitted.
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- 7.3 Customer will be entitled for the redemption of TNG eWallet credit with purchase of eligible Promotional Product(s) subject to the terms and conditions above stated for respective promotion(s) mechanism.
- 7.4 To be entitled for the TNG eWallet credit, Customer must ensure the name of the redemption submitter must be the same as the name of the purchaser of the invoice.
- 7.5 Samsung reserves the right to suspend or terminate or cancel or change the Promotion and/or change the Promotional Products/free gift(s) anytime without any prior notice. Free gift(s)/actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the free gifts prior to purchase.
- 7.6 All free gifts are available for redemption only, together with the purchased Promotional Product(s) on a first come first served basis, and while stocks last. The colour of free gift is assigned randomly and cannot be selected.
- 7.7 The free gift(s) are not redeemable for cash, not exchangeable, transferable, nor refundable, and cannot be used in conjunction with other promotional offers at the Participating Stores.
- 7.8 Free gifts arrival/delivery time (if any) may differ subject to delivery area.
- 7.9 Samsung reserves the right to reject any purchaser/Customer redemption without any prior notice in the event of the following:
- (a) redemption form is incomplete;
 - (b) redemption form exceeds the maximum number of redemptions;
 - (c) recipient address is Samsung Partners' outlet address;
 - (d) delivery address is incomplete or wrong or non-acceptance of the parcel;
 - (e) redemption form or any redemption documents appear to be fraudulent;
 - (f) redemption form is not accordance with the terms and conditions;
 - (g) If Samsung believes the redemption is fraud or any irregular transaction or being manipulated in any whatsoever manner.
- 7.10 If any of the redemption item(s) are returned to Samsung or the Appointed Delivery Service Provider "unclaimed", Samsung may in its absolute discretion:
- (a) email to the Customer to arrange for re-delivery of the redemption item subject to Customer reply to the said email within the stipulated timeline. Samsung may impose a delivery charge on the re-delivery; or
 - (b) revoke and/or cancel the redemption.
- 7.11 Samsung shall not be liable for any failure on the part of the Customer who fails to submit and/or resubmit the complete redemption form with all the supporting documents within the stipulated timeline and /or any delay or non-delivery, lost delivery, damaged or stolen free gifts/TNG eWallet credit.
- 7.12 In the event Samsung found or suspected of fraud or any irregular transaction or cheating or hacking or tampering with the redemption process, operation or purchase submission or any violation of any of the Terms and Conditions by the Customer, Samsung reserves the right to request for further documents/information for verification as well as to recover any damages from such Customer to the fullest extent permitted by law.
- 7.13 Samsung reserves the right to cancel, forfeit, withdraw, suspend the title and ownership of free gift(s)/TNG eWallet credit in the event there is any non-compliance with the terms and condition stated herein and shall recover any damages from such Customer to the fullest extent permitted by law.
- 7.14 Samsung reserves the right to request the original invoice, receipt and/or any supporting documents required from Customer for verification purpose. For the avoidance of doubt, Samsung reserves the right to determine if the supporting documents are sufficiently genuine for the purposes of the approval of the redemption.
- 7.15 Samsung may appoint 3rd party as fulfilment party (collectively "**Fulfilment Party**"). By providing your personal information including name, contact numbers, email address and other information to Samsung, Samsung can use and/or disclose to Fulfilment Party for the purposes of fulfilment.
- 7.16 In the case of TNG eWallet credit, Customer's TNG eWallet account will be directly credited. Therefore, Customer is responsible to ensure that the mobile number provided during redemption submission is linked to a valid TNG eWallet account. In the event of unsuccessful direct debit, Fulfilment Party will contact Customer for an alternative TNG eWallet account and the Customer shall provide an alternative and valid TNG eWallet account within 7 working days therefrom failing which the Customer's redemption will be considered as null and void. Samsung shall not be liable if Customer fails to submit complete the redemption within the stipulated time.
- 7.17 Samsung will not be responsible for the usage terms and condition of the TNG eWallet credit voucher, which is subject to third party terms and conditions, which the Customer shall adhere to.

8. Payment

- 8.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealers only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 8.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 8.3 Customer shall pay the full amount for the order directly to Dealers only.

9. Delivery

- 9.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd (“SDS”).
- 9.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 9.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as “unclaimed”.
- 9.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 9.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

10. Customer's Covenants

- 10.1 In connection to this Promotion, Customer will not use this site:
 - 10.1.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
 - 10.1.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
 - 10.1.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions.
- 10.2 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

11. Limitation of Liability

- 11.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 11.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 11.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 11.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 11.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 11.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

12. General

- 12.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.

- 12.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 12.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 12.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 12.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 12.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 12.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 12.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 12.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 12.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 12.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 12.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 12.13 Samsung and/or Dealers reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealers for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 12.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 12.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 12.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealers reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 12.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 12.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 12.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 12.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
- 12.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 12.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

APPENDIX 1

Promotional TV Products

Promotional Product	RRP (RM)	Promotion Price (RM)	Hand Raiser Gift (27" M5 Monitor) (RM 1,238)	Free Gift 1 (Premium Item)	Free Gift 2 (Slim Fit Camera)	Live Stream Free Product Voucher
MRA85R95HAKXXM	29,999	26,999	√	Z FLIP 7 (256 GB+12GB) (RM 4,999)	Slim Fit Cam (RM 499)	√
MRA75R95HAKXXM	21,999	21,999	√	Z FLIP 7 (256 GB+12GB) (RM 4,999)	Slim Fit Cam (RM 499)	√
MRA85R85HAKXXM	21,999	15,999	√	Galaxy Tab S10 Lite (Wi-Fi) (RM 1,649)		√
MRA75R85HAKXXM	14,999	11,999	√	Galaxy Tab S10 Lite (Wi-Fi) (RM 1,649)		√
QA83S90HAEXXM	27,599	22,999	√	Nintendo Switch 2 (RM 2,288)	Slim Fit Cam (RM 499)	√
QA77S90HAKXXM	23,999	19,999	√	Nintendo Switch 2 (RM 2,288)	Slim Fit Cam (RM 499)	√
QA65S90HAKXXM	12,999	10,999			Slim Fit Cam (RM 499)	
QA83S85HAEXXM	25,199	21,999	√	Nintendo Switch 2 (RM 2,288)		√
QA77S85HAEXXM	21,599	18,999	√	Nintendo Switch 2 (RM 2,288)		√
QA100QN80HKXXM	25,199	20,999	√			√
QA85QN80HAKXXM	14,999	12,499	√			√
QA75QN80HAKXXM	9,899	8,499	√			√
QA85LS03HWKXXM	16,999	12,999	√	Music Studio - LS51H (RM 1,199)		√
QA75LS03HWKXXM	12,999	10,999	√	Music Studio - LS51H (RM 1,199)		√
UA85M80HAKXXM	9,399	8,599	√			√
UA75M80HAKXXM	6,399	5,799	√			√

APPENDIX 2

Promotional TV + AV Products

MODEL	RRP (RM)	TNG Rebate Amount (RM)
TV*+HW-Q990H/XM	6,499.00	500
TV*+HW-Q930H/XM	4,999.00	450
TV*+HW-Q800H/XM	3,999.00	350
TV*+HW-Q600H/XM	2,499.00	230
TV*+HW-LS51H/XM	1,199.00	100
TV*+HW-LS71H/XM	1,999.00	150