

## CE 2026 Gongxi Raya Promotion

### Terms and Conditions

#### 1. Introduction

- 1.1 The **CE 2026 Gongxi Raya** ("**Promotion**") is organized by Samsung Malaysia Electronics (SME) Sdn Bhd ("**Samsung**")
- 1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price ("**RRP**") and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the above when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.
- 1.4 The Promotion is on first come first served basis and while stocks last.

#### 2. Promotion Period and Redemption Period

- 2.1 The Promotion will run during the promotion period set out below or while promotional stocks last, whichever is earlier ("**Promotion Period**").
- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

Promotion Title	Promotion Period
(a) TV 2026 Gongxi Raya Promotion	1 January 2026 - 31 March 2026
(b) AV 2026 Gongxi Raya PWP Promotion	1 January 2026 - 31 March 2026
(c) DA 2026 Gongxi Raya Promotion	1 January 2026 - 31 March 2026
(d) DA 2026 Gongxi Raya PWP Promotion	1 January 2026 - 31 March 2026
(e) Buy More Get More Promotion	1 January 2026 - 31 March 2026
(f) Additional Rewards for TV + Sound Bar Combo Purchase / Washer + Dryer Combo Purchase	1 January 2026 - 31 March 2026

- 2.3 The Redemption Period(s) for the redemption of free gift (if any) and/or Touch N' Go ("**TNG**") e-wallet credit (if any) under the respective Promotion(s) are set out below:

Promotion Title	Redemption Period
(a) TV 2026 Gongxi Raya Promotion	1 January 2026 - 15 April 2026
(b) AV 2026 Gongxi Raya PWP Promotion	1 January 2026 - 15 April 2026
(c) DA 2026 Gongxi Raya Promotion	1 January 2026 - 15 April 2026
(d) DA 2026 Gongxi Raya PWP Promotion	1 January 2026 - 15 April 2026
(e) Buy More Get More Promotion	1 January 2026 - 15 April 2026
(g) Additional Rewards for TV + Sound Bar Combo Purchase / Washer + Dryer Combo Purchase	1 January 2026 - 15 April 2026

- 2.4 No extension of redemption period(s) will be allowed. Samsung reserves the right to amend the Redemption Period at any time as they deem fit without any prior notice.

#### 3. Eligibility

- 3.1 Subject to paragraph 3.2 below, the Promotion is open to Customers who:
  - (a) are Malaysian citizens and residents of Malaysia with Malaysia Identity Card or valid passport;
  - (b) are of 18 years and above (as of 1 January 2026) based on Malaysia Identity Card or valid passport; and
  - (c) fully comply with the "Promotion Mechanism" and Redemption Process" below.
- 3.2 Employees; dealers; and/or agents of Samsung or any of its group companies or their families or households or anyone connected to this Promotion are not eligible to participate in this Promotion.
- 3.3 Eligible Customers are as defined hereinunder in relation to the Promotion.

#### 4. Participating Stores (“Dealers”)

No.	Participating Stores
a.	Samsung Online Store ( <a href="https://www.samsung.com/my">https://www.samsung.com/my</a> ) / ShopApp
b.	Participating Selected Outlet & its online stores (if any)
c.	Samsung Authorized Online Flagship Store (Tiktok, Shopee, and Lazada)
d.	Endless Aisle (EA)

#### 5. Promotion Mechanism

By participating in the Promotion, Customer will be eligible to the following promotion(s) at respective Dealers during the Promotion Period:

##### 5.1 TV 2026 Gongxi Raya Promotion

5.1.1 For any purchase of selected TV models listed in Appendix 1 (“**Promotional TV Products**”), Customer is eligible to the free gift (if any) and/or free TNG eWallet credit (if any) set out in Appendix 1.

##### 5.1.2 How to enjoy TV 2026 Gongxi Raya Promotion

<b>Step 1</b>	Visit any Participating Stores.
<b>Step 2</b>	Purchase any Promotional TV Products set out in Appendix 1.
<b>Step 3</b>	Checkout and make payment accordingly.
<b>Step 4</b>	Please refer to redemption process in paragraph 6 below for free gift(s) and/or TNG eWallet credit redemption.

##### 5.2 AV 2026 Gongxi Raya Promotion

5.2.1 For any purchase of selected item listed in Appendices 1, 2 & 4, Customer is eligible for the purchase with purchase (“**PWP**”) price of selected sound device models and/or free TNG eWallet credit (if any) set out in Appendix 2 (“**Promotional AV Products**”).

##### 5.2.2 How to enjoy AV 2026 Gongxi Raya Promotion

<b>Step 1</b>	Visit any Participating Stores.
<b>Step 2</b>	Purchase any Promotional Products set out in Appendices 1, 2 & 4 and add any Promotional AV Products set out in Appendix 2.
<b>Step 3</b>	Checkout and make payment accordingly.
<b>Step 4</b>	Please refer to redemption process in paragraph 6 below for free gift(s) and/or TNG eWallet credit redemption.

##### 5.3 DA 2026 Gongxi Raya Promotion

5.3.1 For any purchase of selected home appliance models listed in Appendices 4 & 5 (“**Promotional DA Products**”), Customer is eligible to the free gift (if any) and/or free TNG eWallet credit (if any) set out in Appendices 4 & 5.

##### 5.3.2 How to enjoy DA 2026 Gongxi Raya Promotion

<b>Step 1</b>	Visit any Participating Stores.
<b>Step 2</b>	Purchase any Promotional DA Products set out in Appendices 4 & 5.
<b>Step 3</b>	Checkout and make payment accordingly.
<b>Step 4</b>	Please refer to redemption process in paragraph 6 below for free gift(s) and/or TNG eWallet credit redemption.

(Promotional TV Products, Promotional AV Products and Promotional DA Products hereinafter collectively refer as to “**Promotional Products**”)

##### 5.4 DA 2026 Gongxi Raya PWP Promotion

With every purchase of selected vacuum cleaner set out below, Customer is entitled to the corresponding PWP promotion price as below:

Vacuum Cleaner	PWP Item	RRP of PWP Item (RM)	Promo Price for PWP Item (RM)
400W Bespoke AI Jet™ Ultra AI Cleaning Satin Greige (VS90F40DFG/ME)	Spray Spinning Sweeper (VCA-WBA95/GL)	599	399
	Battery for Bespoke AI Jet™ Ultra (VCA-SBTC97)	1,099	699
280W Bespoke AI Jet™ Lite AI Cleaning Pebble Gray (VS80F28DPP/ME)	Active Dual Brush (VCA-TABC97/GL)	599	399
	Battery for Bespoke AI Jet™ Lite (VCA-SBTD95)	799	499
210W Jet™ 85 Premium Digital Inverter Motor Midnight Blue (VS20C852FTB/ME)	Jet Dual Brush (VCA-TABA95)	399	299
	Battery for Bespoke Jet™ Plus & Jet™ 85 (VCA-SBTA95/VT)	749	499
200W Jet™ 75E Multi -Digital Inverter Motor Teal Violet (VS20B75AER4/ME)	Spinning Sweeper Brush (VCA-WB650B/GL)	499	299
	Battery for Jet 75E & Jet 65 (VCA-SBTA60)	599	399
150W Jet™ 65 Pet -Digital Inverter Motor Teal Silver (VS15A60AGR5/ME)	Spinning Sweeper Brush (VCA-WB650B/GL)	499	299
	Battery for Jet 75E & Jet 65 (VCA-SBTA60)	599	399

## 5.5 Buy More Get More Promotion

5.5.1 Under Buy More Get More Promotion, for any purchase of eligible Promotional Products models listed in Appendices 1, 2, 3, 4 and 5 from any of the Participating Stores during the Promotion Period, Customers are eligible to claim Tier 2 TNG eWallet credit (stated hereinbelow). Combination of receipts/ invoices will be accepted for this promotion, providing need to be the same dealer/ same customer name/ same delivery address/ and same contact number.

5.5.2 Based on the number of items from different categories purchased, Customer will be entitled to redeem Tier 2 TNG eWallet credit as below (please also refer to redemption process in paragraph 6 below):

### Tier 2: TNG e-Wallet Credit

No. of items	TNG Value
2 items	RM200
3 items	RM300
4 items	RM400
5 items or more	RM500

5.5.3 Customer must purchase minimum two (2) eligible Promotional Products from different categories to be eligible for this Buy More Get More Promotion. Each Promotional Products from each category purchased by Customer will be deemed as an item, for illustration:

TV	<p>All Tier 2 redemption must be a purchase from different categories of the Promotional Products within promotion period</p> <p>Example: 2 TV, 2 AV, 1 Refrigerator = 3 items = Entitled for RM 300</p>
AV	
Refrigerator	
Washing Machine	
Dryer	
Front-load Washer Dryer	
Residential Air Conditioner (RAC)	
Cassette Air Cond (New 1 Way, 4 Way & 360)	
Air Purifier	
Vacuum	
Microwave	

## 5.6 TV + Sound Bar Combo Purchase / Washer + Dryer Combo Purchase

5.6.1 Under TV + Sound Bar Combo Purchase, for any purchase of selected Soundbar with a participating TV listed in Appendix 3 from any of the Participating Stores during the Promotion Period, Customers are eligible to claim Tier 3 TNG eWallet credit (stated hereinbelow). Each customer is entitled for one (1) time redemption only. Combination of receipts/ invoices will be accepted for this promotion, providing need to be the same dealer/ same customer name/ same delivery address/ and same contact number.

5.6.2 This additional TNG Rewards is applicable on top of Tier 1 and Tier 2 reward offered under the ongoing promotion. Based on the Sound Bar model purchased, Customer will be entitled to redeem Tier 3 TNG eWallet credit as below (please also refer to redemption process in paragraph 6 below):

### Tier 3: TV + Sound Bar Combo Purchase

Model	Tier 3 TNG Additional Rewards
TV*+ HW-Q990F/XM	RM300
TV*+ HW-Q930F/XM	RM300
TV*+ HW-Q800F/XM	RM200
TV*+ HW-QS700F/XM	RM200
TV*+ HW-Q600F/XM	RM100

Note: \* Models list stated in Appendix 3

5.6.3 Under Washer + Dryer Combo Purchase, for any purchase of selected Washer and Dryer Pairing Set listed in Appendix 5 from any of the Participating Stores during the Promotion Period, Customers are eligible to claim Tier 3 TNG eWallet credit (stated hereinbelow). Combination of receipts/ invoices will be accepted for this promotion, providing need to be the same dealer/ same customer name/ same delivery address/ and same contact number.

5.6.4 This additional TNG Rewards is applicable on top of Tier 1 and Tier 2 reward offered under the ongoing promotion. Based on the list of Washer and Dryer set(s) purchased, Customer will be entitled to redeem Tier 3 TNG eWallet credit as set out below (please also refer to redemption process in paragraphs 6 and 7 below):

### Tier 3: Washer + Dryer Combo Purchase

Category	Model Code	Combo	Tier 3 TNG Additional Rewards
WM	WF90F25ADSFQ	Washer + Dryer Set	RM300
DRYER	DV90F17CDSFQ		
WM	WW13BB944DGMFQ	Washer + Dryer Set	RM150
DRYER	DV90BB9440GMFQ		
WM	WW13BB944DGBFQ	Washer + Dryer Set	RM150
DRYER	DV10BB9440GBFQ		
WM	WW10DB7U34GBFQ	Washer + Dryer Set	RM150
DRYER	DV10BB9440GBFQ		
WM	WW10DG5U34AEFQ	Washer + Dryer Set	RM150
DRYER	DV90CGC2A0AEFQ		

## 6. Redemption Process

6.1 The redemption of free gift(s) and/or TNG eWallet credit should be made as follows:

<b>In-store</b> (Participating Selected Outlet and its online store (if any))	Free Bezel and/or Slim Fit Wall Mount (if applicable) redemption should be made on the spot at retail store. As for the purchase made in Participating Selected Outlet's online store, the Free Bezel and/or Slim Fit Wall Mount will reflect automatically at the cart.
	TNG eWallet credit and/or free gift (if applicable) redemption should be made via Samsung Redemption Portal in accordance with the Redemption Process for In-store in Clause 7 herein.
<b>Online Store</b> (Samsung Online Store, Samsung Authorized Online Flagship Store (Tiktok, Shopee, and Lazada) & Endless Aisle)	Free Bezel and/or Slim Fit Wall Mount (if applicable) will reflect automatically at the cart.
	The free gift will be delivered directly to the customer's provided delivery address, as stated in purchase order or invoice, TNG eWallet credit (if applicable) will be delivered directly to customer via registered mobile number within 90 working days from the date of purchase.

## 7. Redemption Process for In-store Only

7.1 Redemption on below link only apply for those who purchased *via* Participating Selected Outlet and its online store (if any).

7.2 How to redeem the free gifts and TNG eWallet credit within the Redemption Period:

Step 1	Go to – <a href="https://samsung-redemption.com/customer/#/sasso/MY-unified-363">https://samsung-redemption.com/customer/#/sasso/MY-unified-363</a>
Step 2	Register/ sign in to your Samsung Account. You will need to enter the following information: - <ul style="list-style-type: none"><li>• Email address</li><li>• Store of purchase</li><li>• Date of purchase</li><li>• Invoice number</li><li>• Model purchased serial number</li><li>• Recipient name</li><li>• Malaysia residential delivery address</li><li>• Contact number (Must be eligible TNG account if redeeming TNG eWallet credit)</li><li>• Identification card number</li><li>• Upload a copy of proof of purchase (the invoice with model code)</li><li>• Upload serial number image (for TV purchases from selected retailers we will require serial number image from TV screen settings page)</li><li>• Letter of authorization (If purchaser is appointing a representative to receive a gift on behalf of the purchaser, the Letter of Authorization template is downloadable from the system.)</li></ul>
Step 3	Read & accept the promotion T&Cs and marketing info
Step 4	Input all necessary purchase information
Step 5	Select corresponding gift(s)
Step 6	Input Malaysia residential delivery details
Step 7	Upload documents (eg. product serial number, invoice, sales order (for mass merchant as supporting document etc.) Uploaded document must be a PDF document or in an image format (jpg, jpeg or png format). Maximum size of each document is 5MB. Any documents with unclear details may delay the redemption process. Any submission after the Redemption Period will be void.
Step 8	Double check all information summary and click submit. It is the responsibility of the purchaser to ensure all the details stated in the redemption form is accurate. Each email address/ recipients' name/ recipients' address/ mobile numbers/ invoice can only have a maximum of <b>5 times submission</b> for Air Conditioner Product (include Room Air Conditioner (RAC) and Cassette Air Conditioner (CAC) range), <b>5 times submission</b> for Home Appliances product (including Refrigerator (REF), Washer & Dryer (WM), Air Cond Purifier (ACP), Vacuum Cleaner (VC) and Microwave (MWO), and <b>5 times submission</b> for Television (TV), and Sound Device (AV) provided all the proof of purchase /receipt is valid. The information stated in the redemption form cannot be changed once is submitted.

7.3 Customer will be entitled for the redemption of TNG eWallet credit with purchase of eligible Promotional Product(s) subject to the terms and conditions above stated for respective promotion(s) mechanism.

7.4 To be entitled for the TNG eWallet credit, Customer must ensure the name of the redemption submitter must be the same as the name of the purchaser of the invoice.

7.5 Samsung reserves the right to suspend or terminate or cancel or change the Promotion and/or change the Promotional Products/free gift(s) anytime without any prior notice. Free gift(s)/actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the free gifts prior to purchase.

- 7.6 All free gifts are available for redemption only, together with the purchased Promotional Product(s) on a first come first served basis, and while stocks last. The colour of free gift is assigned randomly and cannot be selected.
- 7.7 The free gift(s) are not redeemable for cash, not exchangeable, transferable, nor refundable, and cannot be used in conjunction with other promotional offers at the Participating Stores.
- 7.8 Free gifts arrival/delivery time (if any) may differ subject to delivery area.
- 7.9 Samsung reserves the right to reject any purchaser/Customer redemption without any prior notice in the event of the following:
- (a) redemption form is incomplete;
  - (b) redemption form exceeds the maximum number of redemption;
  - (c) recipient address is Samsung Partners' outlet address;
  - (d) delivery address is incomplete or wrong or non-acceptance of the parcel;
  - (e) redemption form or any redemption documents appear to be fraudulent ;
  - (f) redemption form is not accordance with the terms and conditions;
  - (g) If Samsung believes the redemption is fraud or any irregular transaction or being manipulated in any whatsoever manner.
- 7.10 If any of the redemption item(s) are returned to Samsung or the Appointed Delivery Service Provider "unclaimed", Samsung may in its absolute discretion:
- (a) email to the Customer to arrange for re-delivery of the redemption item subject to Customer reply to the said email within the stipulated timeline. Samsung may impose a delivery charges on the re-delivery; or
  - (b) revoke and/or cancel the redemption.
- 7.11 Samsung shall not be liable for any failure on the part of the Customer who fails to submit and/or resubmit the complete redemption form with all the supporting documents within the stipulated timeline and /or any delay or non-delivery, lost delivery, damaged or stolen free gifts/TNG eWallet credit.
- 7.12 In the event Samsung found or suspected of fraud or any irregular transaction or cheating or hacking or tampering with the redemption process, operation or purchase submission or any violation of any of the Terms and Conditions by the Customer, Samsung reserves the right to request for further documents/information for verification as well as to recover any damages from such Customer to the fullest extent permitted by law.
- 7.13 Samsung reserves the right to cancel, forfeit, withdraw, suspend the title and ownership of free gift(s)/TNG eWallet credit in the event there is any non-compliance with the terms and condition stated herein and shall recover any damages from such Customer to the fullest extent permitted by law.
- 7.14 Samsung reserves the right to request the original invoice, receipt and/or any supporting documents required from Customer for verification purpose. For the avoidance of doubt, Samsung reserves the right to determine if the supporting documents are sufficiently genuine for the purposes of the approval of the redemption.
- 7.15 Samsung may appoint 3<sup>rd</sup> party as fulfilment party (collectively "**Fulfilment Party**"). By providing your personal information including name, contact numbers, email address and other information to Samsung, Samsung can use and/or disclose to Fulfilment Party for the purposes of fulfilment.
- 7.16 In the case of TNG eWallet credit, Customer's TNG eWallet account will be directly credited. Therefore, Customer is responsible to ensure that the mobile number provided during redemption submission is linked to a valid TNG eWallet account. In the event of unsuccessful direct debit, Fulfilment Party will contact Customer for an alternative TNG eWallet account and the Customer shall provide an alternative and valid TNG eWallet account within 7 working days therefrom failing which the Customer's redemption will be considered as null and void. Samsung shall not be liable if Customer fails to submit complete the redemption within the stipulated time.
- 7.17 Samsung will not be responsible for the usage terms and condition of the TNG eWallet credit voucher, which is subject to third party terms and conditions, which the Customer shall adhere to.

## 8. Payment

- 8.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealers only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 8.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 8.3 Customer shall pay the full amount for the order directly to Dealers only.

## **9. Delivery**

- 9.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").
- 9.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 9.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as "unclaimed".
- 9.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 9.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

## **10. Customer's Covenants**

- 10.1 In connection to this Promotion, Customer will not use this site:
  - 10.1.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
  - 10.1.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
  - 10.1.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions.
- 10.2 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

## **11. Limitation of Liability**

- 11.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 11.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 11.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 11.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 11.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.

Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

## **12. General**

- 12.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 12.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 12.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 12.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 12.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 12.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.



- 12.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 12.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 12.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 12.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 12.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 12.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 12.13 Samsung and/or Dealers reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealers for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 12.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 12.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 12.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealers reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 12.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 12.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 12.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 12.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
- 12.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 12.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

## APPENDIX 1

### List of 2025 TV Model

Category	Model Code	RRP (RM)	TNG eWallet Credit (RM)	Slim Wall Fit Mount (EP BUNDLE)	Bezel (EP BUNDLE)	Tier 2 Entitlement
TV	QA85QN990FKXXM	44,999	-			YES
TV	QA75QN990FKXXM	31,999	-			YES
TV	QA85QN900FKXXM	29,999	-			YES
TV	QA75QN900FKXXM	22,999	-			YES
TV	QA115QN90FKXXM	87,999	-			YES
TV	QA98QN90FAKXXM	67,999	-			YES
TV	QA85QN90FAKXXM	21,999	-			YES
TV	QA75QN90FAKXXM	14,999	-			YES
TV	QA65QN90FAKXXM	10,799	-			YES
TV	QA85QN85FAKXXM	17,999	1,500			YES
TV	QA75QN85FAKXXM	11,999	1,500			YES
TV	QA65QN85FAKXXM	8,299	1,500			YES
TV	QA55QN85FAKXXM	6,499	-			YES
TV	QA83S95FAEXXM	39,999	-	WMN-B50EB/XY (RRP@499)		YES
TV	QA77S95FAKXXM	27,999	3,000	WMN-B50EB/XY (RRP@499)		YES
TV	QA65S95FAKXXM	16,999	4,000	WMN-B50EB/XY (RRP@499)		YES
TV	QA55S95FAKXXM	11,999	-	WMN-B50EB/XY (RRP@499)		YES
TV	QA83S90FAEXXM	32,999	-			YES
TV	QA77S90FAEXXM	24,999	-			YES
TV	QA65S90FAEXXM	14,999	-			YES
TV	QA55S90FAKXXM	9,999	-			YES
TV	QA48S90FAEXXM	7,999	-			YES
TV	QA83S85FAEXXM	24,999	-			YES
TV	QA77S85FAEXXM	18,999	1,500			YES
TV	QA65S85FAEXXM	10,999	1,000			YES
TV	QA55S85FAEXXM	7,999	-			YES
TV	QA85LS03FWKXXM	19,999	-		VG-SCFF85TKBXY (RRP @899)	YES
TV	QA75LS03FWKXXM	13,999	-		VG-SCFF75TKBXY (RRP @799)	YES
TV	QA65LS03FWKXXM	8,999	500		VG-SCFF65TKBXY (RRP @699)	YES
TV	QA55LS03FAKXXM	6,499	-		VG-SCFA55TKBRU (RRP @599)	YES
TV	QA100QN80FKXXM	26,399	3,000			YES
TV	QA85QN80FAKXXM	15,999	-			YES
TV	QA75QN80FAKXXM	10,999	-			YES
TV	QA65QN80FAKXXM	7,299	-			YES
TV	QA55QN80FAKXXM	5,999	-			YES
TV	QA50QN80FAKXXM	4,999	-			YES
TV	QA85QN70FAKXXM	13,599	1,200	WMN-B50EB/XY (RRP@499)		YES
TV	QA75QN70FAKXXM	8,999	1,100	WMN-B50EB/XY (RRP@499)		YES

Category	Model Code	RRP (RM)	TNG eWallet Credit (RM)	Slim Wall Fit Mount (EP BUNDLE)	Bezel (EP BUNDLE)	Tier 2 Entitlement
TV	QA65QN70FAKXXM	6,199	1,000	WMN-B50EB/XY (RRP@499)		YES
TV	QA55QN70FAKXXM	4,999	-	WMN-B50EB/XY (RRP@499)		YES
TV	QA85Q8FAAKXXM	10,999	-			YES
TV	QA75Q8FAAKXXM	6,999	-			YES
TV	QA65Q8FAAKXXM	5,499	-			YES
TV	QA55Q8FAAKXXM	4,499	-			YES
TV	QA98Q7FAAKXXM	17,999	1,000			YES
TV	QA85Q7FAAKXXM	9,999	400			YES
TV	QA75Q7FAAKXXM	5,899	700			YES
TV	QA65Q7FAAKXXM	4,199	300			YES
TV	QA55Q7FAAKXXM	3,399	-			YES
TV	QA50Q7FAAKXXM	2,899	-			YES
TV	QA43Q7FAAKXXM	2,299	-			YES
TV	QA65Q7F5AKXXM	4,299	300			YES
TV	QA55Q7F5AKXXM	3,499	250			YES
TV	QA85Q6FAAKXXM	9,499	400			YES
TV	QA75Q6FAAKXXM	5,399	300			YES
TV	QA65Q6FAAKXXM	3,899	200			YES
TV	QA55Q6FAAKXXM	3,099	-			YES
TV	UA85U8500FKXXM	9,099	500			YES
TV	UA75U8500FKXXM	4,999	800			YES
TV	UA65U8500FKXXM	3,599	-			YES
TV	UA55U8500FKXXM	2,799	-			YES
TV	UA85U8000FKXXM	8,999	500			YES
TV	UA75U8000FKXXM	4,899	800			YES
TV	UA65U8000FKXXM	3,499	-			YES
TV	UA55U8000FKXXM	2,699	-			YES
TV	UA50U8000FKXXM	2,399	-			YES
TV	UA43U8000FKXXM	1,899	-			YES

**APPENDIX 2**

Category	Model Code	RRP (RM)	PROMO PRICE (RM)	TNG eWallet Credit (RM)	Tier 2 Entitlement
AV	HW-Q990D/XM	6,499	4,599	-	YES
AV	HW-Q930D/XM	4,999	3,699	-	YES
AV	HW-Q800D/XM	3,999	2,999	-	YES
AV	HW-Q700D/XM	2,999	2,299	-	YES
AV	MX-T70/XM	1,999	1,699	-	YES
AV	MX-ST50B/XM	1,699	1,299	-	YES
AV	HW-S801D/XM	2,999	2,299	-	YES
AV	HW-LS60D/XM	1,999	1,399	-	YES
AV	HW-B750F/XM	2,099	1,799	-	YES
AV	HW-B650F/XM	1,499	1,199	-	YES
AV	MX-ST40F/XM	1,699	1,499	100	YES
AV	MX-ST50F/XM	2,599	2,399	200	YES
AV	HW-Q990F/XM	6,499	4,999	300	YES
AV	HW-Q930F/XM	4,999	3,899	300	YES
AV	HW-Q800F/XM	3,999	2,999	200	YES
AV	HW-QS700F/XM	2,999	2,299	200	YES
AV	HW-Q600F/XM	2,499	1,899	100	YES

### APPENDIX 3

Model	TNG Additional Rewards
TV*+ HW-Q990F/XM	RM300
TV*+ HW-Q930F/XM	RM300
TV*+ HW-Q800F/XM	RM200
TV*+ HW-QS700F/XM	RM200
TV*+ HW-Q600F/XM	RM100

#### List of participating TV models

Category	Model
2024	QA85QN900DKXXM
2024	QA85QN800DKXXM
2024	QA75QN900DKXXM
2024	QA75QN800DKXXM
2024	QA85QN87DAKXXM
2024	QA85QN85DBKXXM
2024	QA75QN87DAKXXM
2024	QA75QN85DBKXXM
2024	QA65QN87DAKXXM
2024	QA65QN85DBKXXM
2025	QA98Q80CAKXXM
2024	QA85Q70DAKXXM
2024	QA75Q70DAKXXM
2024	QA65Q70DAKXXM
2024	QA77S95DAKXXM
2024	QA77S90DAEXXM
2024	QA65S95DAKXXM
2024	QA65S90DAKXXM
2024	QA85LS03DAKXXM
2024	QA75LS03DAKXXM
2024	QA65LS03DAKXXM
2024	UA98DU9000KXXM
2024	UA85DU8000KXXM
2024	UA85DU7000KXXM
2024	UA75DU8000KXXM
2024	QA55LS03DAKXXM
2024	QA85Q60DAKXXM
2024	QA75Q60DAKXXM
2024	QA55Q70DAKXXM
2024	QA65Q60DAKXXM
2024	QA55Q60DAKXXM
2024	QA50Q60DAKXXM
2024	UA65DU8500KXXM
2024	UA55DU8500KXXM
2024	UA65DU8000KXXM

Category	Model
2024	UA55DU8000KXXM
2024	UA75DU7000KXXM
2024	UA65DU7000KXXM
2024	UA55DU7000KXXM
2024	UA50DU7000KXXM
2024	QA75Q65DAKXXM
2024	QA65Q65DAKXXM
2024	QA55Q65DAKXXM
2024	UA43DU7000KXXM
2025	QA85QN990FKXXM
2025	QA75QN990FKXXM
2025	QA85QN900FKXXM
2025	QA75QN900FKXXM
2025	QA115QN90FKXXM
2025	QA98QN90FAKXXM
2025	QA85QN90FAKXXM
2025	QA75QN90FAKXXM
2025	QA65QN90FAKXXM
2025	QA85QN85FAKXXM
2025	QA75QN85FAKXXM
2025	QA65QN85FAKXXM
2025	QA55QN85FAKXXM
2025	QA83S95FAEXXM
2025	QA77S95FAKXXM
2025	QA65S95FAKXXM
2025	QA55S95FAKXXM
2025	QA83S90FAEXXM
2025	QA77S90FAEXXM
2025	QA65S90FAEXXM
2025	QA55S90FAKXXM
2025	QA48S90FAEXXM
2025	QA83S85FAEXXM
2025	QA77S85FAEXXM
2025	QA65S85FAEXXM
2025	QA55S85FAEXXM
2025	QA85LS03FWKXXM
2025	QA75LS03FWKXXM
2025	QA65LS03FWKXXM
2025	QA55LS03FAKXXM
2025	QA100QN80FKXXM
2025	QA85QN80FAKXXM
2025	QA75QN80FAKXXM
2025	QA65QN80FAKXXM
2025	QA55QN80FAKXXM
2025	QA50QN80FAKXXM
2025	QA85QN70FAKXXM
2025	QA75QN70FAKXXM
2025	QA65QN70FAKXXM
2025	QA55QN70FAKXXM

Category	Model
2025	QA85Q8FAAKXXM
2025	QA75Q8FAAKXXM
2025	QA65Q8FAAKXXM
2025	QA55Q8FAAKXXM
2025	QA98Q7FAAKXXM
2025	QA85Q7FAAKXXM
2025	QA75Q7FAAKXXM
2025	QA65Q7FAAKXXM
2025	QA55Q7FAAKXXM
2025	QA50Q7FAAKXXM
2025	QA43Q7FAAKXXM
2025	QA65Q7F5AKXXM
2025	QA55Q7F5AKXXM
2025	QA85Q6FAAKXXM
2025	QA75Q6FAAKXXM
2025	QA65Q6FAAKXXM
2025	QA55Q6FAAKXXM
2025	UA85U8500FKXXM
2025	UA75U8500FKXXM
2025	UA65U8500FKXXM
2025	UA55U8500FKXXM
2025	UA85U8000FKXXM
2025	UA75U8000FKXXM
2025	UA65U8000FKXXM
2025	UA55U8000FKXXM
2025	UA50U8000FKXXM
2025	UA43U8000FKXXM

#### APPENDIX 4

Category	Model Code	Model	RRP (RM)	Promo Price (RM)	Free Gift/ TNG eWallet Credit (RM)	Tier 2 Entitlement
REF	RS90F65ANFME	SBS	12,299	9,999	Samsonite NIAR Spinner 20"	YES
REF	RS90F65DNFME	SBS	10,599	7,499	Samsonite NIAR Spinner 20"	YES
REF	RS80F65GNFME	SBS	8,799	6,599	Samsonite NIAR Spinner 20"	YES
REF	RS70F65KNFME	SBS	7,099	5,299	TNG RM300	YES
REF	RS80F65MNWME	SBS	7,099	5,699	TNG RM300	YES
REF	RS70F65QNFME	SBS	5,049	4,099	TNG RM200	YES
REF	RS70F65QNWME	SBS	5,899	4,799	TNG RM200	YES
REF	RS57DG4000B4ME	SBS	4,199	3,149	TNG RM100	YES
REF	RF59CB0T08A/ME	FDR	7,999	6,999	Samsonite NIAR Spinner 20"	YES
REF	RF48A4000B4/ME	FDR	4,999	3,499		YES
REF	RF48A4000M9/ME	FDR	4,799	3,199		YES
REF	RB45DG600EB1ME	BMF	3,699	3,299		YES
REF	RT62K7005BS/ME	TMF	4,199	3,349		YES
REF	RT53DG7A64B1ME	TMF	3,799	3,199		YES
REF	RT47CB664422ME	TMF	3,399	2,799		YES
REF	RT47CB66448AME	TMF	3,399	2,799		YES
REF	RT42CB664412ME	TMF	3,199	2,599		YES
REF	RT38CB66448AME	TMF	3,199	2,399		YES
REF	RT47CG6444B1ME	TMF	3,199	2,599		YES
REF	RT42CG6444B1ME	TMF	2,999	2,399		YES
REF	RT38CG6444B1ME	TMF	2,799	2,199		YES
REF	RT35CG5442B1ME	TMF	2,599	1,849		YES
REF	RT31CG5022B1ME	TMF	2,399	1,649		YES
WM	WD25DB8995BZFQ	Drum	14,999	10,999	Samsonite NIAR Spinner 20"	YES
WM	WD17T6300GP/SP	Drum	5,799	3,699	TNG RM100	YES
WM	WD13BB944DGBFQ	Drum	5,699	3,899	TNG RM150	YES
WM	WD12DB8B85GBFQ	Drum	5,299	3,399	TNG RM150	YES
WM	WD12DG5B15BBFQ	Drum			TNG RM150	YES



Category	Model Code	Model	RRP (RM)	Promo Price (RM)	Free Gift/ TNG eWallet Credit (RM)	Tier 2 Entitlement
			4,599	3,099		
WM	WF90F25ADSFQ	Drum	6,999	5,499	TNG RM300	YES
WM	WF17T6000GW/FQ	Drum	4,999	3,199	TNG RM100	YES
WM	WW13BB944DGBFQ	Drum	4,799	3,049	TNG RM100	YES
WM	WW13BB944DGMFQ	Drum	4,799	3,049	TNG RM100	YES
WM	WW10DB7U34GBFQ	Drum	3,169	2,599	TNG RM150	YES
WM	WW10DG5U34AEFQ	Drum	2,999	1,899	-	YES
WM	WW80FG3M05TWFQ	Drum	1,639	1,399	-	YES
WM	DV90F17CDSFQ	Dryer	8,359	7,099	TNG RM300	YES
WM	DV10BB9440GBFQ	Dryer	4,699	3,699	TNG RM150	YES
WM	DV90BB9440GMFQ	Dryer	4,499	3,599	TNG RM150	YES
WM	DV90T6240LB/FQ	Dryer	4,469	3,299	-	YES
WM	DV90CGC2A0AEFQ	Dryer	3,529	2,999	-	YES
WM	WA23A8377GV/FQ	Top Load	3,699	3,099	TNG RM150	YES
WM	WA80F21B9BFQ	Top Load	3,299	2,599	TNG RM150	YES
WM	WA80F19B9BFQ	Top Load	2,949	2,349	TNG RM50	YES
WM	WA80F15S5BFQ	Top Load	2,469	1,899		YES
WM	WA80F13S5BFQ	Top Load	2,239	1,699		YES
WM	WA80F13S5CFQ	Top Load	2,119	1,599		YES
WM	WA11CG5745BYFQ	Top Load	1,949	1,199		YES
WM	WA90CG4545BDFQ	Top Load	1,599	1,049		YES
RAC	AR10BYEAAWKNME	WindFree	2,639	2,439	TNG RM100	YES
RAC	AR13BYEAAWKNME	WindFree	2,939	2,739	TNG RM150	YES
RAC	AR18BYEAAWKNME	WindFree	4,239	3,939	TNG RM150	YES
RAC	AR24BYEAAWKNME	WindFree	4,839	4,439	TNG RM150	YES
RAC	AR10BYFAMWKNME	WindFree	2,239	2,039	TNG RM50	YES
RAC	AR13BYFAMWKNME	WindFree	2,539	2,339	TNG RM100	YES
RAC	AR18BYFAMWKNME	WindFree	3,839	3,539	TNG RM100	YES
RAC	AR24BYFAMWKNME	WindFree	4,339	4,039	TNG RM100	YES
RAC	AR70H10D1GWNME	WindFree NEW	2,799	2,499	TNG RM100	YES

Category	Model Code	Model	RRP (RM)	Promo Price (RM)	Free Gift/ TNG eWallet Credit (RM)	Tier 2 Entitlement
RAC	AR70H13D1GWNME	WindFree NEW	3,299	2,999	TNG RM150	YES
RAC	AR70H18D1GWNME	WindFree NEW	5,199	4,599	TNG RM150	YES
RAC	AR70H24D1GWNME	WindFree NEW	5,899	5,199	TNG RM150	YES
RAC	AR60H10D1JWNME	WindFree NEW	2,239	2,039	TNG RM50	YES
RAC	AR60H13D1JWNME	WindFree NEW	2,539	2,339	TNG RM100	YES
RAC	AR60H18D1JWNME	WindFree NEW	4,039	3,739	TNG RM100	YES
RAC	AR60H24D1JWNME	WindFree NEW	4,239	3,939	TNG RM100	YES
RAC	AR40F09D0AMNME	Basic Inverter	1,799	1,499	-	YES
RAC	AR40F12D0AMNME	Basic Inverter	2,099	1,699	-	YES
RAC	AR40F18D0AMNME	Basic Inverter	3,399	2,699	-	YES
CAC	AC026FE1DKF/EA	WF 1 Way (R32) 1Ø, 1.0HP	4,065	3,611	TNG RM150	YES
CAC	AC035FE1DKF/EA	WF 1 Way (R32) 1Ø, 1.5HP	4,415	3,926	TNG RM200	YES
CAC	AC052FE1DKF/EA	WF 1 Way (R32) 1Ø, 2.0HP	5,465	4,868	TNG RM300	YES
CAC	AC071FE1DKF/EA	WF 1 Way (R32) 1Ø, 2.5HP	6,265	5,588	TNG RM300	YES
CAC	AC052FE4DKF/EA	WF 4 Way (R32) 1Ø, 2.0HP	5,715	5,091		YES
CAC	AC071FE4DKF/EA	WF 4 Way (R32) 1Ø, 2.5 HP	6,365	5,676		YES
CAC	AC100FE4DKF/EA	WF 4 Way (R32) 1Ø, 3.5HP	9,065	8,106		YES
CAC	AC120FE4DKF/EA	WF 4 Way (R32) 3Ø, 4.5HP	9,665	8,646		YES
CAC	AC140FE4DKF/EA	WF 4 Way (R32)3Ø, 5.0HP	9,915	8,871		YES
CAC	AC052FE6DKF/EA	360 (R32)1Ø, 2.0HP	6,300	5,770		YES
CAC	AC071FE6DKF/EA	360 (R32)1Ø, 2.5HP	7,050	6,325		YES
CAC	AC100FE6DKF/EA	360 (R32)1Ø, 3.5HP	9,700	8,710		YES
CAC	AC120FE6DKF/EA	360 (R32)3Ø, 4.5HP	10,350	9,295		YES

Category	Model Code	Model	RRP (RM)	Promo Price (RM)	Free Gift/ TNG eWallet Credit (RM)	Tier 2 Entitlement
CAC	AC140FE6DKF/EA	360 (R32)3Ø, 5.0HP	10,700	9,610		YES
ACP	AX46BG5000GSME	Air Purifier	2,199	1,999	TNG RM150	YES
VC	VS90F40DFG/ME	Stick	4,499	3,399	TNG RM300	YES
VC	VS80F28DPP/ME	Stick	4,199	2,999	TNG RM300	YES
VC	VS20C852FTB/ME	Stick	2,899	2,249	TNG RM200	YES
VC	VS20B75AER4/ME	Stick	1,999	1,599		YES
VC	VS15A60AGR5/ME	Stick	1,549	1,099		YES
MWO	MC35R8088LC/SM	Convection	1,959	1,899	TNG RM200	YES
MWO	MC28A5135KK/SM	Convection	1,299	969	TNG RM150	YES
MWO	MG30T5018CK/SM	Grill	799	699		-
MWO	MG30T5018CP/SM	Grill	799	699		-
MWO	MG23T5018CK/SM	Grill	639	569		-
MWO	MG23T5018CP/SM	Grill	639	569		-
MWO	MS32DG4504AGSM	Solo	699	649		-
MWO	MS20A3010AL/SM	Solo	309	239		-

# APPENDIX 5

Category	Model Code	Combo	RRP (RM)	Promo Price (RM)	TNG eWallet Credit (RM)	Tier 2 Entitlement	Tier 3 TNG Additional Rewards (RM)
WM	WF90F25ADSFQ	Washer +	6,999	12,199	300	YES	300
WM	DV90F17CDSFQ	Dryer Set	8,359		300	YES	
WM	WW13BB944DGMFQ	Washer +	4,799	6,249	100	YES	150
WM	DV90BB9440GMFQ	Dryer Set	4,499		150	YES	
WM	WW13BB944DGBFQ	Washer +	4,799	6,349	100	YES	150
WM	DV10BB9440GBFQ	Dryer Set	4,699		150	YES	
WM	WW10DB7U34GBFQ	Washer +	3,169	5,999	150	YES	150
WM	DV10BB9440GBFQ	Dryer Set	4,699		150	YES	
WM	WW10DG5U34AEFQ	Washer +	2,999	4,699	-	YES	150
WM	DV90CGC2A0AEFQ	Dryer Set	3,529		-	YES	