

## **Samsung Online Digital Appliances Buy More Save More Campaign 2025** **Terms and Conditions**

### **1. Introduction**

- 1.1 The Samsung Online Digital Appliances Buy More Save More Campaign 2025 (“**Promotion**”) is organized by Samsung Malaysia Electronics (SME) Sdn Bhd [Company No. 200301026766(629186-D)] (“**Samsung**”). The terms and conditions and the Privacy Policy (as mentioned below) will be construed as the terms and conditions (“**Terms and Conditions**”) of this Promotion on which Samsung offers you (“**Customer**”) access to and use of this site for the purposes of this Promotion.
- 1.2 The sales transaction in the Promotion is between the Participating Store (as defined below) and Customer. Samsung only provides the recommended retail price (“**RRP**”) and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the above when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung’s role of hosting this site and organizing this Promotion only.

### **2. Promotion Period**

- 2.1 The Promotion will run during the promotion period set out below or while promotional stocks last, whichever is earlier (“**Promotion Period**”).

<b>Promotion Title</b>	<b>Promotion Period</b>
Samsung Online Digital Appliances Buy More Save More Campaign 2025	03 January 2025 – 31 March 2025

- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

### **3. Eligibility**

- 3.1 The Promotion is open to all Malaysian Citizens and residents of Malaysia of 18 years old and above (as of 03 January 2025) with Malaysia Identity Card/ valid passport; except Samsung’s employees (and their immediate families), its related agencies, retailers and dealers.
- 3.2 Eligible Customers are as defined herein under in relation to the Campaign and/or Promotion.

### **4. Participating Stores (“Dealer”)**

Samsung Online Store (<https://www.samsung.com/my> or Samsung Shop App).

### **5. Promotion Mechanism**

#### **5.1 Samsung Online Digital Appliances Buy More Save More Campaign 2025**

By participating in the Promotion, Customers who purchase selected Promotional Product (**Appendix 1**) during the Promotion Period through Samsung Online Store (<https://www.samsung.com/my> or Samsung Shop App) will be eligible to enjoy buy more save more offer as per the Mechanic below:

<b>Mechanic</b>
Get RM400 off in total amount from the eligible products if threshold met RM4,500 in a single transaction

#### **5.2 How to enjoy the Online Digital Appliances Buy More Save More Campaign 2025 from Samsung Online Store ([www.samsung.com.my](http://www.samsung.com.my) or Samsung Shop App)**

<b>Step 1:</b>	Visit the Samsung Online Store ( <a href="http://www.samsung.com.my">www.samsung.com.my</a> or Samsung Shop App)
<b>Step 2:</b>	1. Add a minimum of one (1) Promotional Product(s) from <b>Appendix 1</b> to cart. 2. In the cart page, purchase has to meet a minimum amount of RM4,500 in total to get RM400 discount Note: All purchases must be in a single receipt/transaction.
<b>Step 4:</b>	Checkout and make payment accordingly

- 5.2.1 Promotion is applicable on top of existing offers running on Samsung Online Store.
- 5.2.2 Promotion cannot be used to redeem/purchase installation service(s).
- 5.2.3 Samsung reserves the right to suspend, terminate, cancel the Promotion, or change the Promotional Products anytime without any prior notice.

- 5.2.4 Samsung reserves the right to amend the Promotional Products as its sole discretion without prior notice.

## **6. Payment**

- 6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 6.3 Customer shall pay the full amount for the order directly to Dealer only.

## **7. Delivery**

- 7.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd (“**SDS**”).
- 7.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 7.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as “unclaimed”.
- 7.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 7.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

## **8. Customer's Covenants**

- 8.1 In connection to this Promotion, Customer will not use this site:
- 8.1.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
  - 8.1.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
  - 8.1.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions.
- 8.2 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

## **9. Limitation of Liability**

- 9.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 9.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 9.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 9.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 9.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 9.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

## 10. General

- 10.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 10.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 10.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 10.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 10.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 10.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 10.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 10.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 10.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 10.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 10.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 10.12 Samsung reserves the rights to change the Free Gift(s) or color if any, with products of similar value without any prior notice.
- 10.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 10.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 10.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 10.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 10.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 10.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 10.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 10.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that

the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.

10.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.

10.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

**Appendix 1**

<b>Category</b>	<b>Air-cond Bomcode Model</b>	<b>Model</b>
Refrigerator		RB30N4050B1/ME
Refrigerator		RF48A4000B4/ME
Refrigerator		RF48A4000M9/ME
Refrigerator		RF59CB0T03P/ME
Refrigerator		RF59CB0T08A/ME
Refrigerator		RH62A50E16C/ME
Refrigerator		RS57DG4000B4ME
Refrigerator		RS62R5001M9/ME
Refrigerator		RS62R5031SL/ME
Refrigerator		RS62T5F01B4/ME
Refrigerator		RS63R5591B4/ME
Refrigerator		RS64R5101B4/ME
Refrigerator		RT20FARVDSA/ME
Refrigerator		RT22FARADSA/ME
Refrigerator		RT25M4033S8/ME
Refrigerator		RT31CG5022B1ME
Refrigerator		RT35CG5442B1ME
Refrigerator		RT38CB66448AME
Refrigerator		RT38CG6444B1ME
Refrigerator		RT42CB664412ME
Refrigerator		RT42CG6444B1ME
Refrigerator		RT47CB664422ME
Refrigerator		RT47CB66448AME
Refrigerator		RT47CB66448CME
Refrigerator		RT47CG6444B1ME
Refrigerator		RT53K6271BS/ME
Refrigerator		RT53K6651SL/ME
Refrigerator		RT62K7005BS/ME
Refrigerator		RB45DG600EB1ME
Refrigerator		RB50DG632EB1ME
Laundry		DF24CB9900CRFQ
Laundry		DV17B9750CV/FQ
Laundry		DV80TA220AE/FQ
Laundry		DV10BB9440GBFQ
Laundry		DV90T6240LH/FQ
Laundry		DV90T8240SX/FQ
Laundry		WA11CG5745BYFQ
Laundry		WA12CG5745BDFQ
Laundry		WA13CG5745BVFQ
Laundry		WA15CG5745BDFQ
Laundry		WA17CG6886BVFQ
Laundry		WA19CG6886BVFQ
Laundry		WA23A8377GV/FQ
Laundry		WA70H4000SG/FQ
Laundry		WA80CG4545BYFQ
Laundry		WA90CG4545BDFQ
Laundry		WD12DB8B85GBFQ
Laundry		WD12DG5B15BBFQ
Laundry		WD13BB944DGBFQ
Laundry		WD17T6300GP/SP

Laundry		WD21T6500GV/SP
Laundry		WD75T504DBW/FQ
Laundry		WD85T534DBE/FQ
Laundry		WF17T6000GW/FQ
Laundry		WF24B9600KV/FQ
Laundry		WW10T634DLH/FQ
Laundry		WW10TP44DSX/FQ
Laundry		WW13BB944DGBFQ
Laundry		WW70T3020WW/FQ
Laundry		WW85T504DTT/FQ
Laundry		WW95T534DAE/FQ
Laundry		WD85T4046CE/FQ
Vacuum Cleaner		VR7MD96514G/ME
Vacuum Cleaner		VC18M2120SB/ME
Vacuum Cleaner		VC18M3160VG/ME
Vacuum Cleaner		VC18M31A0HP/ME
Vacuum Cleaner		VCC4353V4R/XME
Vacuum Cleaner		VR05R5050WK/ME
Vacuum Cleaner		VS20B958F3B/ME
Vacuum Cleaner		VS20B95823W/ME
Vacuum Cleaner		VS20C852FTB/ME
Vacuum Cleaner		VS20B75AER4/ME
Vacuum Cleaner		VS15A60AGR5/ME
Microwave		MC35R8088LC/SM
Microwave		MG23K3513GK/SM
Microwave		MG23T5018CK/SM
Microwave		MG23T5018CP/SM
Microwave		MG30T5018CK/SM
Microwave		MG30T5018CP/SM
Microwave		MG30T5018CV/SM
Microwave		MS32DG4504AGSM
Microwave		MS20A3010AL/SM
Microwave		MS23K3513AK/SM
Microwave		MC28A5135KK/SM
Air Purifier		AX32BG3100GBME
Air Purifier		AX46BG5000GSME
Air-cond	F-AR1-0BYFAMWK	AR10BYFAMWKNME AR10BYFAMWKXME
Air-cond	F-AR1-3BYFAMWK	AR13BYFAMWKNME AR13BYFAMWKXME
Air-cond	F-AR1-8BYFAMWK	AR18BYFAMWKNME AR18BYFAMWKXME
Air-cond	F-AR2-4BYFAMWK	AR24BYFAMWKNME AR24BYFAMWKXME
Air-cond	F-AR1-0BYEAAWK	AR10BYEAAWKNME AR10BYEAAWKXME
Air-cond	F-AR1-3BYEAAWK	AR13BYEAAWKNME AR13BYEAAWKXME
Air-cond	F-AR-18BYEAAWK	AR18BYEAAWKNME AR18BYEAAWKXME
Air-cond	F-AR2-4BYEAAWK	AR24BYEAAWKNME AR24BYEAAWKXME

Laundry	F-WW10DV90T-SX	WW10TP44DSX/FQ
		DV90T8240SX/FQ
Laundry	F-WW10DV90T-LH	WW10T634DLH/FQ
		DV90T6240LH/FQ
Laundry	F-WW10TDV80T-W	WW10T634DLH/FQ
		DV80TA220AE/FQ
Laundry	F-WW95TDV90T-W	WW95T534DAE/FQ
		DV90T6240LH/FQ
Laundry	F-WW85TDV80T-W	WW85T504DTT/FQ
		DV80TA220AE/FQ
Laundry	F-WF24BDV17B-B	WF24B9600KV/FQ
		DV17B9750CV/FQ