

## TERMS AND CONDITIONS OF CARE+ FOR APPLIANCES WARRANTY

1. The Care+ for Appliances warranty for selected Samsung Consumer Electronics (“CE”) product(s) (the “**Care+ for Appliances Warranty**”) is offered by Samsung Malaysia Electronics (SME) Sdn Bhd (“Samsung”).
2. By purchasing the Care+ for Appliances Warranty, you agree to be bound by all terms and conditions of the Care+ for Appliances Warranty as set forth herein. These terms and conditions may be revised from time to time and will take effect from the time it is updated and published on the site. Please check and ensure that you understand the latest applicable terms and conditions.
3. Unless otherwise provided and specifically set out herein, the Care+ for Appliances Warranty is subject to the same terms and coverage in Samsung’s warranty policy at [<https://www.samsung.com/my/support/warranty/>] (“**Samsung Warranty Policy**”). In the event of any conflict or inconsistency between the provisions of the terms and conditions herein and Samsung Warranty Policy, the terms and conditions herein shall prevail only to the extent of reconciling the conflict or inconsistency.
4. The Care+ for Appliances Warranty period begins as soon as the original warranty pursuant to Samsung Warranty Policy expires. The Care+ for Appliances Warranty period can be found in the warranty confirmation that the Customer receives when purchasing the Care+ for Appliance Warranty.
5. The Care+ for Appliances Warranty is only applicable to selected Samsung CE products purchased from Samsung Online Store at [<https://www.samsung.com/my/>] and Samsung Shop App. Samsung reserves the right to change, delete or add eligible Samsung CE products for purposes of the Care+ for Appliances Warranty offering.
6. The Care+ for Appliances Warranty must be purchased and checked out together with the eligible Samsung CE products in the same transaction/order number.
7. All service/repair/work under the Care+ for Appliances Warranty must be carried out by SAMSUNG Authorised Service Centre. There is no right to reimbursement for service/repair/work that are not carried out by SAMSUNG Authorised Service Centre.
8. The Care+ for Appliances Warranty is not transferable/exchangeable by the original purchaser/Customer to another. The Care+ for Appliances Warranty can only be claimed/invoked by the original purchaser/Customer who has legally purchased the Care+ for Appliances Warranty together with the eligible Samsung CE products.
9. Cancellation of the Care+ for Appliances Warranty is available only when the relevant Samsung CE product is approved from cancellation, return and refund pursuant to the applicable terms and conditions. Kindly refer [here](#) for more details. If the product is beyond repair and not available for exchange, the original Care+ for Appliances warranty will be forfeited and non-transferable.
10. The purchase price paid for the Care+ for Appliances Warranty is not refundable on the basis that no claim is made under the Care+ for Appliances Warranty during the Care+ for Appliances Warranty period.
11. The terms and conditions herein are governed by and shall be construed in accordance with the laws of Malaysia and the parties irrevocably submits to the exclusive jurisdiction of the courts of Malaysia in respect of any dispute arising therefrom.