

SAMSUNG

Student Offer Program

Sign up now to enjoy exclusive offers

* Terms and conditions apply.



Benefits for you



Exclusive Offers

Get even more offer during campaign days.



Free Delivery

Enjoy free delivery within Malaysia with no min. purchase.

0%

0% Installment

0% Interest Instalment plan up to 36 months.



Trade in service

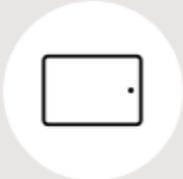
Save on your new Galaxy when you trade-in your current device.

*Terms and conditions apply.

Members' Exclusivity

The registered corporate partners' employees enjoy exclusive discounts on wide range of Samsung products at a quota limit as shown below.

2 units per category

Category	 Smartphones	 Tablets	 Wearables	 Mobile accessories	 TV	 AV	 Monitors
	 Refrigerators	 Washing machines	 Microwave ovens	 Vacuum cleaners	 Air conditioner outdoor	 Air conditioner indoor	 Air purifier

*Quota entitlement will be renewed on yearly basis.

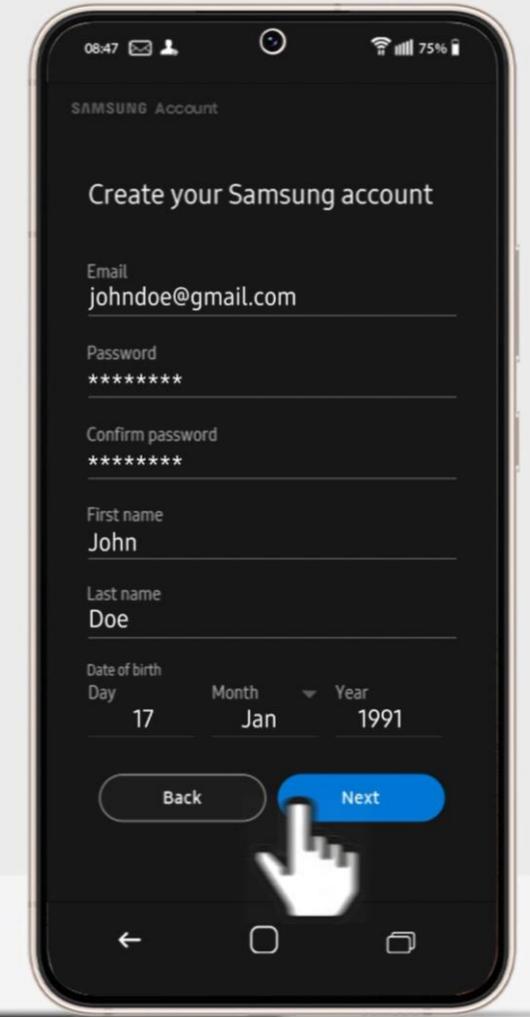
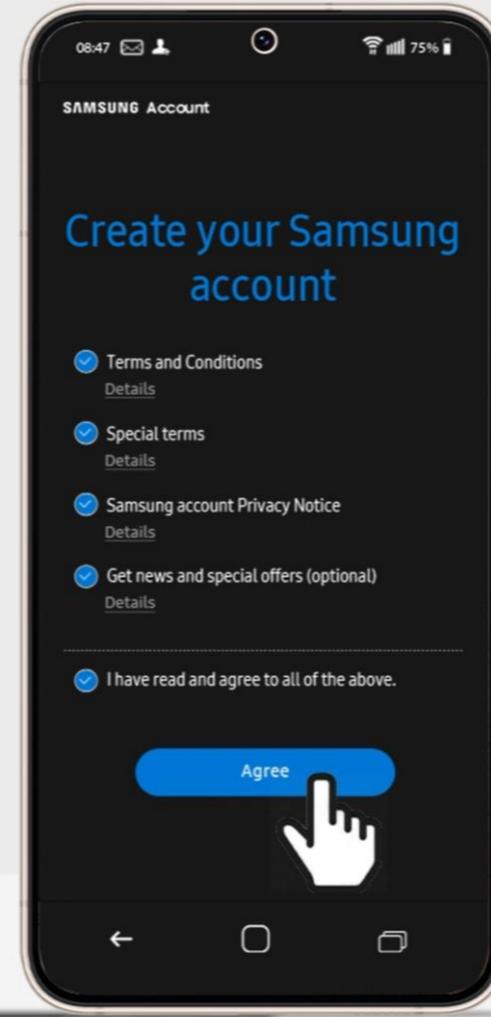
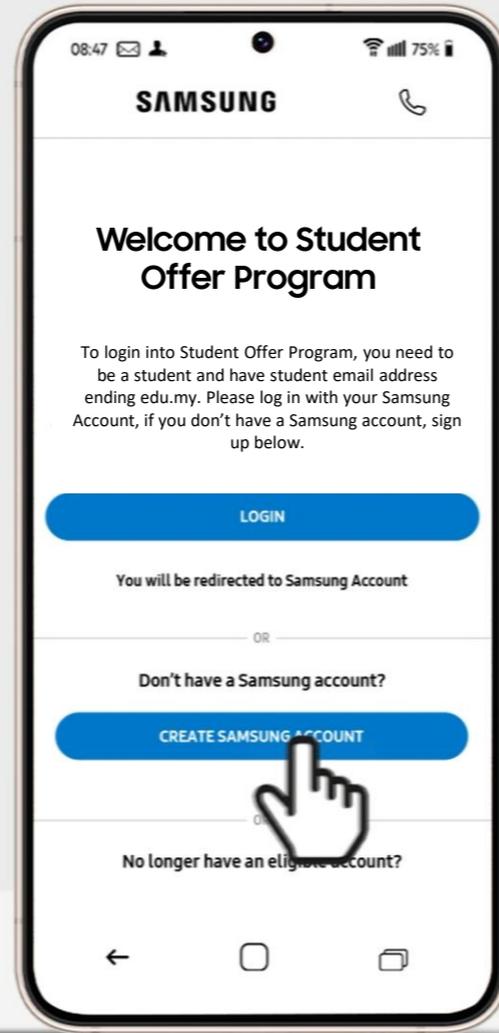
How it works

1. Create Samsung account

i. Create a Samsung account if you do not have one.

ii. Read the terms and conditions and tap "Agree" to confirm the selected options.

iii. Filled in the prescribe fields and tap "Next" to proceed".

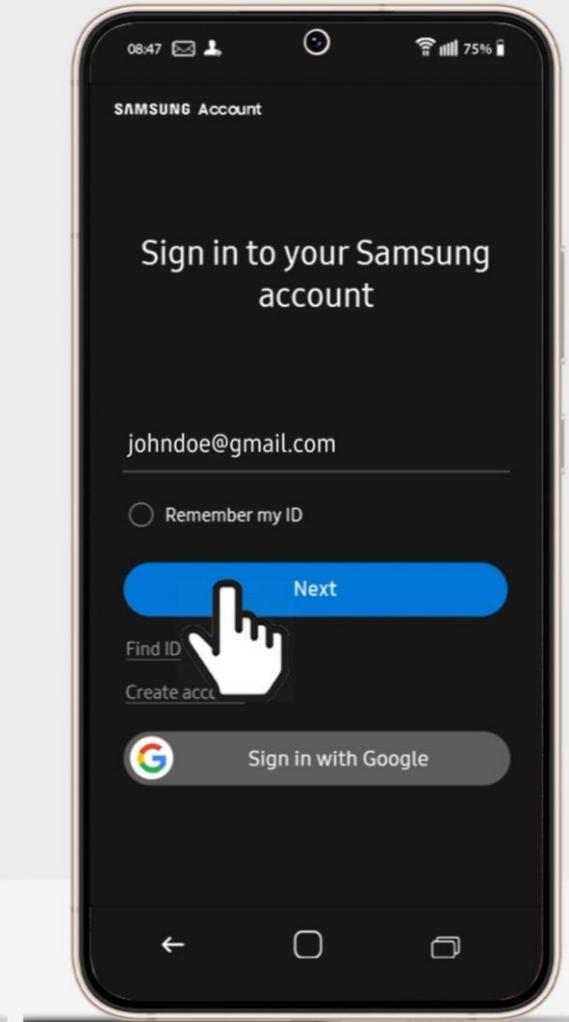
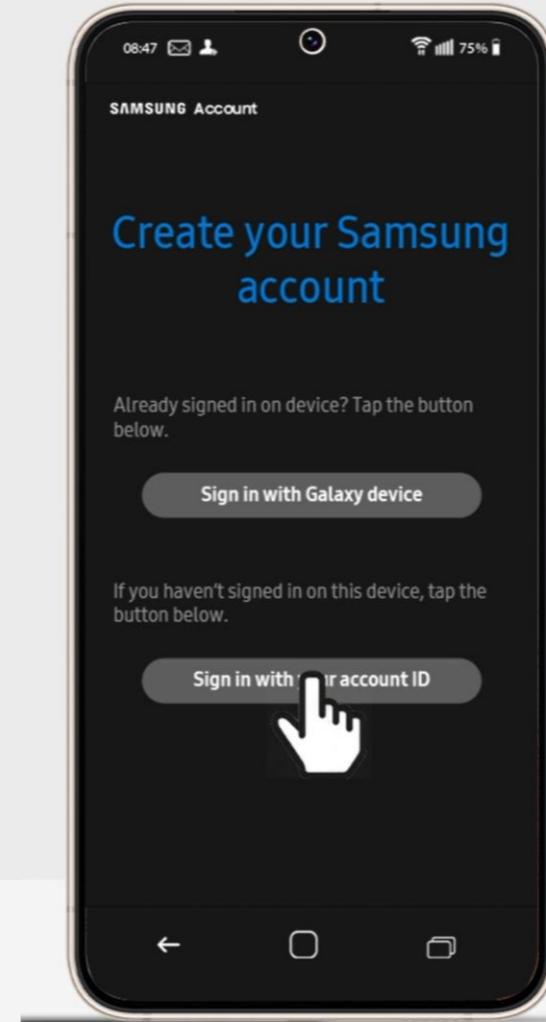
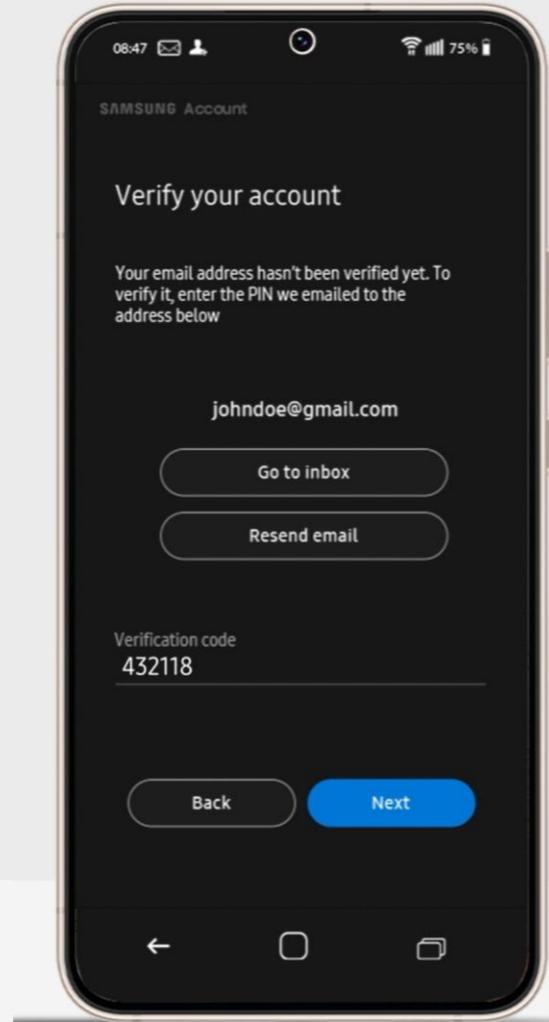


1. Create Samsung account

iv. Copy the verification code sent to your registered email address. Paste it and tap "Next" to complete your account registration.

v. Click Sign in with your account ID.

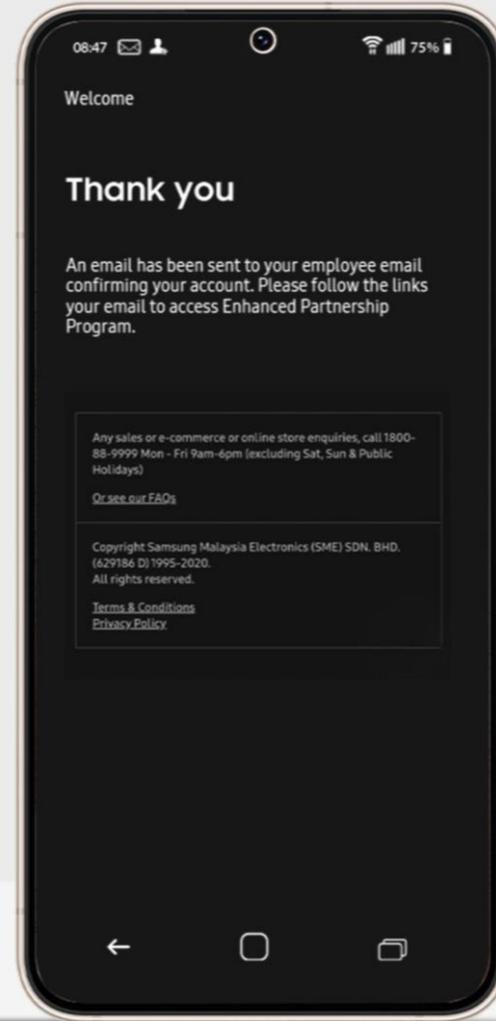
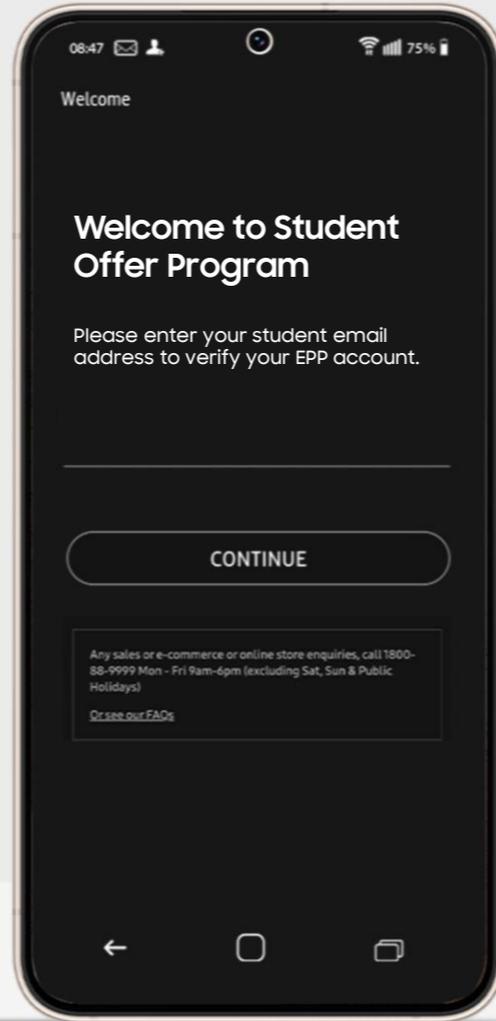
vi. Key in your Samsung account credentials.



2. Verify EPP account

i. Enter your student email address ending edu.my for EPP access verification.

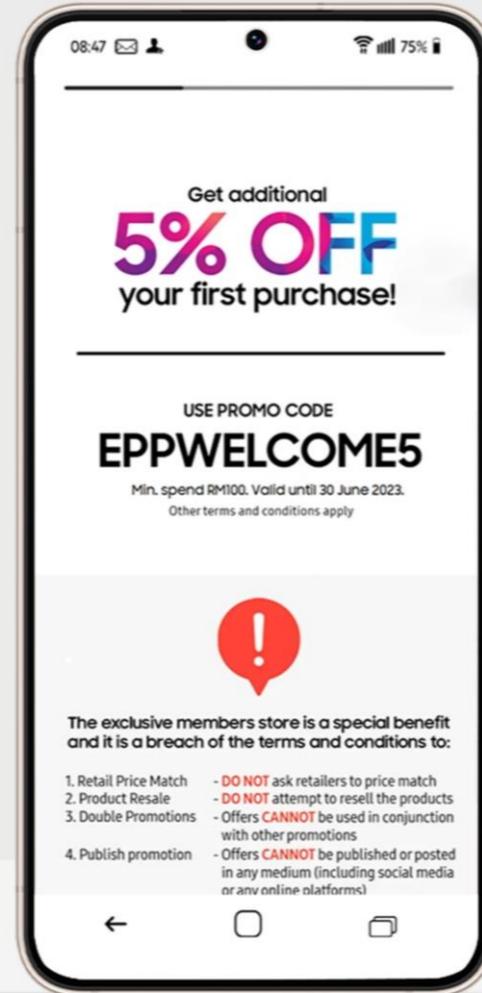
ii. A successful verification email will be sent to your registered email.



2. Verify EPP access

iv. Open the email and click "Go Now".

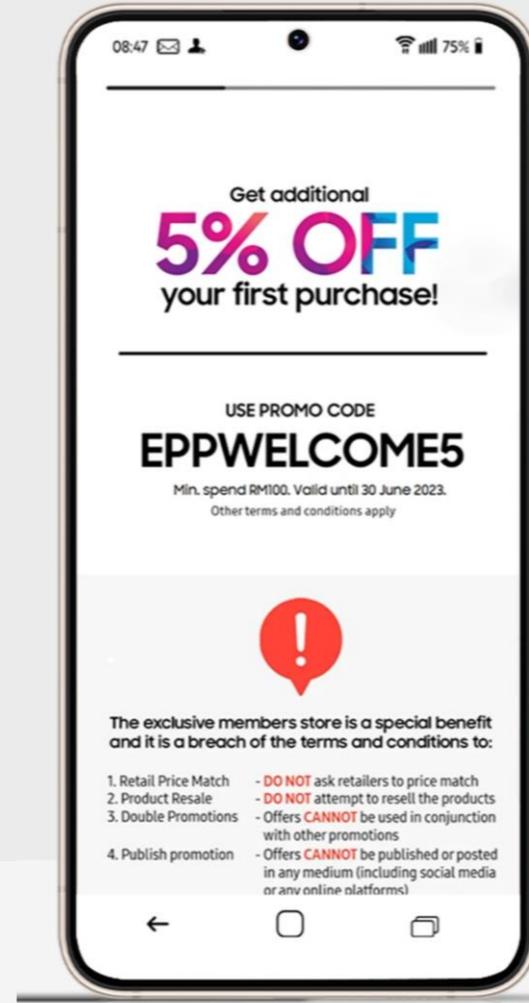
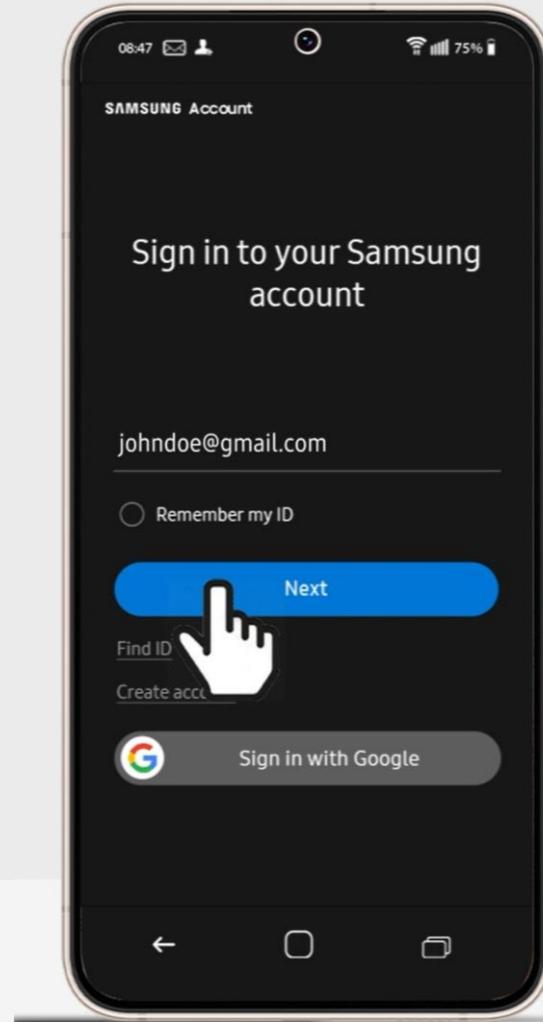
v. You may now enjoy the EPP offers!



Returning user

i. Key in your Samsung account credentials.

ii. After logging in your Samsung account, you can now enjoy the EPP offers!



Frequently Asked Question

1. Can I use my personal email address to create Samsung Account for EPP?

Yes, you can use any email address for a Samsung Account creation.

2. Why is it showing "account already exists" when I try to create a new Samsung account?

Your account for the email address has already been created. You can go to log in page directly. If you forgot your password, please click forgot password to reset it.

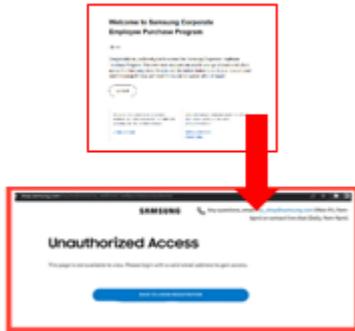
3. Why is my student email address invalid for EPP account verification?

- i. Please make sure that you are using the student email address ending with edu.my to do the EPP account verification.
- ii. Please make sure that there is no any extra spacing at the beginning / ending of the email address.
- iii. Please check if you have received an email from Samsung with subject "Invalid". If so, please log in your Samsung account with the email address stated in the email.
- iv. Please check if you have received an email from Samsung with subject "Welcome to Student Offer Program". If so, please click "Go Now" and you would be able to access to the EPP store.

5. Why I did not received the email with subject "Welcome to Student Offer Program" after I key in my company email for account verification?

Please try to access the EPP via your mobile phone. If still does not work, please contact our customer service at my_shop@samsung.com

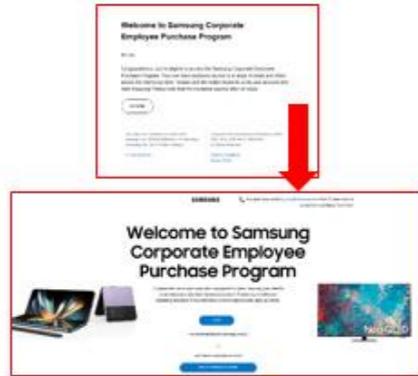
6. Why is it showing "Unauthorized access" after I click "Go Now" on the Welcome email?



Please go to your inbox, search subject "Welcome to Student Offer Program", copy link address below the "GO NOW" button. Next, paste the link address at the browser that you have logged in to your Samsung account earlier.

Note: Internet Explorer is not supported.

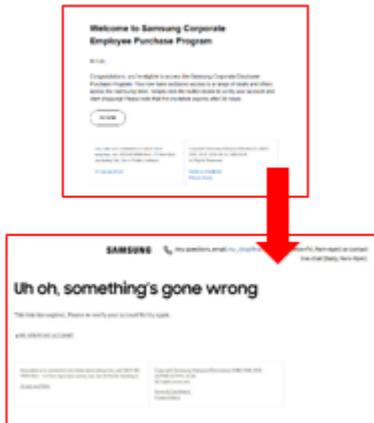
7. Why I keep being redirected back to the log in page after I click on "Go Now" button from the Welcome email?



Please go to your inbox, search subject "Welcome to Student Offer Program", copy link address below the "GO NOW" button. Next, paste the link address at the browser that you have logged in to your Samsung account earlier.

Note: Internet Explorer is not supported.

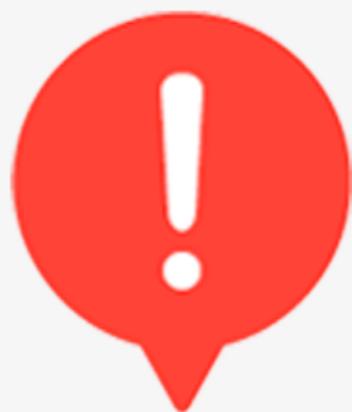
8. Why it is showing "Uh oh, something's gone wrong" when I click "Go Now" in the Welcome email?



Please go to your inbox, search subject "Welcome to Student Offer Program", copy link address below the "GO NOW" button. Next, paste the link address at the browser that you have logged in to your Samsung account earlier.

Note: Internet Explorer is not supported.

Terms and Conditions



The exclusive members store is a special benefit and it is a breach of the terms and conditions to:

1. Retail Price Match - **DO NOT** ask retailers to price match
2. Product Resale - **DO NOT** attempt to resell the products
3. Double Promotions - Offers **CANNOT** be used in conjunction with other promotions
4. Publish Promotions - Offers **CANNOT** be published or posted in any medium (including social media or any online platforms)

Samsung Malaysia Electronics (SME) Sdn Bhd ("SME") Exclusive Members Store
General Terms and Condition (page 1/2)

Access to the SME Exclusive Members Store ("e-Store") which is in collaboration with participating company/organization/entity ("Participating Partner"), is provided to users ("e-Store users") on the following terms and conditions-:

1. The e-Store users agree to comply with all the terms and conditions herein when accessing or using the e-Store.
2. The scope of these Terms and Conditions is limited to SME's role of hosting this site and organizing promotions or campaigns, as the case may be.
3. The sale transaction is between Samsung SDS Malaysia Sdn Bhd ("SDS") and e-Store users.
4. SME only provides the recommended retail price ("RRP") and other information, where applicable.
5. The e-Store users must be an eligible user as identified and defined by the Participating Partner to gain access to the e-Store site.
6. The e-Store users' details will be validated with the Participating Partner.
7. The e-Store is intended strictly for personal use of the e-Store user only.
8. Access to the e-Store and the benefits provided to e-Store users is at the sole discretion of SME and is subject to change at any time without prior notice.
9. The e-Store users are subject to purchasing quotas for each Products. The e-Store quota limits apply for calendar year periods and will refresh at the beginning of each calendar year (1 January to 31 December).
10. The e-Store users are not allowed to resell, export, or transfer any Product purchased to any third party.
11. If an e-Store user resells, exports or transfers any Product within 12 months of purchase, the e-Store user shall reimburse SME for the difference between the Product's recommended retail price (as at the date of purchase by the e-Store user) and the discounted price that the e-Store user paid for the Product on e-Store.
12. On-selling of devices will be strictly monitored by SME.
13. IMEIs of mobile Products are recorded and SME reserves the right to track and trace any IMEIs sold through e-Store for the purposes of monitoring compliance with these terms and conditions.
14. The e-Store users shall not publish any e-Store information, promotion and any marketing material, any prices or discounts offered to the e-Store user under e-Store in any medium (including on social media or any online platforms) or otherwise disclose to any person (other than a family member).
15. In particular, e-Store users shall not disclose such information to any retail partners or business partners of SME and shall not request that e-Store prices are matched by such retail partners.

Samsung Malaysia Electronics (SME) Sdn Bhd ("SME") Exclusive Members Store
General Terms and Condition (page 2/2)

16. Other offers, benefits or promotions offered by SME separately and not in e-Store are not applicable to e-Store users in conjunction with an e-Store purchase.
17. SME reserves the right to terminate, suspend, invalidate access or discontinue the eligibility of any person who uses e-Store, if e-Store user does not comply, breaches or SME suspects that e-Store user fails to comply with, any e-Store terms and conditions or the terms and conditions of sale without any prior notice.
18. In addition, SME reserves the right to take legal action against any person as it deems necessary in its sole discretion to recover any loss or damage from such person to the fullest extent permitted by law.
19. SME reserves the right to revise, change or amend these terms and conditions without prior notice to the extent permitted by law. In no event shall SME be liable for any claims, costs or damages caused by such changes or revision or amendments.
21. Any disputes regarding e-Store or eligibility for e-Store or e-Store user's compliance with these terms and conditions will be resolved by SME in its sole discretion.
22. SME's decision is final and no further correspondence or appeal will be entertained.
23. SME and SDS reserve the right to cancel any order placed by the e-Store user without any prior notice.
24. For avoidance of doubt, any cancellation of orders will not entitle the e-Store user to any compensation against SME and/or SDS for any loss or damage, directly or indirectly that may be suffered or incurred by the e-Store user as a result of the cancellation.
25. By participating in this e-Store, e-Store users accept all responsibility for and hereby release and agrees to indemnify and hold SME harmless from and against any claims, liability, damages or expenses that may arise from participating in this program.
26. The standard product warranty coverage is as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>.
27. The eStore user is advised to check the website from time to time and stay informed of any changes on the terms and conditions of the warranty.
28. By participating in this e-Store, e-Store users confirm that having read, understood and accept Samsung's Privacy Policy [<https://www.samsung.com/my/info/privacy/>], hereby give absolute consent to SME to store and process the personal data for the e-Store.
29. For the full Terms and Conditions of Sale, kindly refer to <https://www.samsung.com/my/shop-faq/terms-and-conditions/>
30. These terms and conditions herein shall be governed by and interpreted in accordance with laws of Malaysia and the parties will submit into exclusive jurisdiction of Malaysian courts

If you face any issue regarding EPP, please feel free to contact us at:



Email: my_shop@samsung.com



Hotline: 1800-88-9999