

Samsung Galaxy A16 5G Rebate Promotion

Terms and Conditions

1. Introduction

- 1.1 The Samsung Galaxy A16 5G Rebate Promotion ("**Promotion**") is organized by Samsung Malaysia Electronics (SME) Sdn Bhd [Company No. 200301026766(629186-D)] ("**Samsung**").
- 1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price ("**RRP**") and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.
- 1.4 The Promotion is on a first come first served basis, and while stocks last.

2. Promotion Period

- 2.1 The Promotion will run for the periods as stated below or while promotional stocks last, whichever is earlier ("**Promotion Period**"):

Promotion Title	Promotion Period
Samsung Galaxy A16 5G Rebate Promotion	13 March 2025 – 13 April 2025

- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

3. Eligibility

- 3.1 The Promotion is open to all Malaysian citizens and residents of Malaysia of 18 years and above (as of 13 March 2025) with Malaysia Identity Card/ valid passport; except Samsung employees (and their immediate families), its related agencies, retailers and dealers.
- 3.2 Eligible Customers are as defined hereinunder in relation to the Campaign and/or Promotion.

4. Participating Store

No.	Participating Stores
a.	Samsung Online Store (https://www.samsung.com/my)
b.	All Samsung Experience Stores (SES)
c.	Selected Samsung Authorized Retailers
d.	All Senheng, Grand Senheng & senQ stores Online Stores: https://www.senheng.com.my/ and https://www.senq.com.my/ Senheng & Grand Senheng Offline Stores: https://www.senheng.com.my/store-locator SenQ Offline Stores: https://www.senq.com.my/store-locator
e.	All Urban Republic Stores
f.	Selected AEON stores (i.e. AEON Taman Maluri, AEON Ampang Utara2 (AU2), AEON Mid Valley, AEON IOI Mall)
g.	All Best Denki Stores
h.	All Courts Malaysia Stores

i.	All Harvey Norman Stores; (more particularly set out as link below) https://www.harveynorman.com.my/customer-services/store-finder.html
j.	All Thunder Match Technology Stores
k.	Samsung Authorized Online Flagship Store (Shopee, Lazada & Tiktok)

(Collectively known as the “**Participating Stores**”)

5. Promotion Mechanism

5.1 Samsung Galaxy A16 5G Rebate Promotion

5.1.1 Customer who purchase the Samsung Galaxy A16 5G (“Participating Model”) during the relevant Promotion Period will be entitled to the following rebate (“Promotion”):

Participating Models	RAM + Storage	RRP	Rebate Amount	Price after Rebate	Quantity
Galaxy A16 5G	8GB + 256GB	RM899	RM100	RM799	In store: 2,000 Online: 300

5.1.2 The Promotion is limited to the units/allocation as stated above, on a first come first served basis, and while stocks last.

5.2 Actual promotion availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability of the promotion prior to purchase.

5.3 Samsung reserves the right to suspend or terminate or cancel the Promotion or change the Promotional Products anytime without any prior notice.

5.4 Samsung reserves the right to amend the Promotional Products at its sole discretion without prior notice.

5.5 Unless otherwise stated, the Promotion is not stackable with other ongoing promotions/deals.

6. Payment

6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.

6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.

6.3 Customer shall pay the full amount for the order directly to Dealer only.

7. Delivery

7.1 Where applicable, the fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd (“SDS”).

7.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.

7.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as “unclaimed”.

7.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.

- 7.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

8. Customer's Covenants

In connection to this Promotion, Customer will not use this site:

- 8.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
- 8.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 8.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 8.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

9. Limitation of Liability

- 9.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 9.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 9.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 9.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 9.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 9.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

10. General

- 10.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 10.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 10.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 10.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 10.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.

- 10.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 10.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 10.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 10.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 10.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 10.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 10.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 10.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 10.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 10.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 10.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 10.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 10.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 10.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 10.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.

10.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.

10.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

Appendix 1

No.	Brand	Eligible Trade-In Model	Capacity	Galaxy A35 5G		Galaxy A55 5G	
				Total Trade-In Value for Eligible Trade-In Model	Price of Participating Model After Trade-In Value	Total Trade-In Value for Eligible Trade-In Model	Price of Participating Model After Trade-In Value
1	Honor	90	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
2	Honor	90	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
3	Honor	90	16GB/256GB	RM 765	RM 934	RM 900	RM 1,099
4	Honor	90	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
5	Honor	90	16GB/512GB	RM 765	RM 934	RM 900	RM 1,099
6	Honor	X9b	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
7	Honor	X9b	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
8	Oppo	Reno10	8GB/128GB	RM 765	RM 934	RM 900	RM 1,099
9	Oppo	Reno10	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
10	Oppo	Reno10	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
11	Oppo	Reno10	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
12	Oppo	Reno10 Pro	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
13	Oppo	Reno10 Pro	16GB/256GB	RM 765	RM 934	RM 900	RM 1,099
14	Oppo	Reno10 Pro	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
15	Oppo	Reno10 Pro+	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
16	Oppo	Reno10 Pro+	16GB/256GB	RM 765	RM 934	RM 900	RM 1,099
17	Oppo	Reno10 Pro+	16GB/512GB	RM 765	RM 934	RM 900	RM 1,099
18	Oppo	Reno11	8GB/128GB	RM 765	RM 934	RM 900	RM 1,099
19	Oppo	Reno11	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
20	Oppo	Reno11	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
21	Oppo	Reno11 F	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
22	Oppo	Reno11 Pro	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
23	Oppo	Reno11 Pro	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
24	Realme	11 Pro+	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
25	Realme	11 Pro+	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
26	Realme	11 Pro+	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
27	Realme	11 Pro+	12GB/1TB	RM 765	RM 934	RM 900	RM 1,099
28	Vivo	V29 5G	8GB/128GB	RM 765	RM 934	RM 900	RM 1,099
29	Vivo	V29 5G	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
30	Vivo	V29 5G	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
31	Vivo	V29 5G	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
32	Vivo	V29 Pro	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
33	Vivo	V29 Pro	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
34	Xiaomi	13	8GB/128GB	RM 765	RM 934	RM 900	RM 1,099
35	Xiaomi	13	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099

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36	Xiaomi	13	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
37	Xiaomi	13	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
38	Xiaomi	13T	8GB/256GB	RM 765	RM 934	RM 900	RM 1,099
39	Xiaomi	13T	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
40	Xiaomi	Redmi Note 13 Pro+	12GB/256GB	RM 765	RM 934	RM 900	RM 1,099
41	Xiaomi	Redmi Note 13 Pro+	12GB/512GB	RM 765	RM 934	RM 900	RM 1,099
42	Xiaomi	Redmi Note 13 Pro+	16GB/512GB	RM 765	RM 934	RM 900	RM 1,099
43	Honor	70	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
44	Honor	70	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
45	Honor	70	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
46	Honor	70	12GB/512GB	RM 595	RM 1,104	RM 700	RM 1,299
47	Honor	X9a 5G	6GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
48	Honor	X9a 5G	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
49	Honor	X9a 5G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
50	Oppo	Reno8 5G	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
51	Oppo	Reno8 5G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
52	Oppo	Reno8 5G	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
53	Oppo	Reno8 Pro 5G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
54	Oppo	Reno8 Pro 5G	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
55	Oppo	Reno8 T 4G	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
56	Oppo	Reno8 T 4G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
57	Oppo	Reno8 T 5G	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
58	Oppo	Reno8 T 5G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
59	Oppo	Reno8 Z 5G	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
60	Oppo	Reno8 Z 5G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
61	Realme	10 Pro	6GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
62	Realme	10 Pro	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
63	Realme	10 Pro	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
64	Realme	10 Pro	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
65	Realme	10 Pro+	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
66	Realme	10 Pro+	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
67	Realme	10 Pro+	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
68	Vivo	V27	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
69	Vivo	V27	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
70	Vivo	V27	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
71	Vivo	V27 Pro	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
72	Vivo	V27 Pro	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299

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73	Vivo	V27 Pro	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
74	Xiaomi	12	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
75	Xiaomi	12	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
76	Xiaomi	12	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
77	Xiaomi	12T	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
78	Xiaomi	12T	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
79	Xiaomi	Redmi Note 11 Pro+ 5G	6GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
80	Xiaomi	Redmi Note 11 Pro+ 5G	8GB/128GB	RM 595	RM 1,104	RM 700	RM 1,299
81	Xiaomi	Redmi Note 11 Pro+ 5G	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
82	Xiaomi	Redmi Note 12 Pro+	8GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
83	Xiaomi	Redmi Note 12 Pro+	12GB/256GB	RM 595	RM 1,104	RM 700	RM 1,299
84	Honor	50	6GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
85	Honor	50	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
86	Honor	50	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
87	Honor	50	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
88	Honor	X9	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
89	Honor	X9 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
90	Honor	X9 5G	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
91	Oppo	Reno6 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
92	Oppo	Reno6 5G	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
93	Oppo	Reno6 Pro 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
94	Oppo	Reno6 Pro 5G	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
95	Oppo	Reno6 Pro+ 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
96	Oppo	Reno6 Pro+ 5G	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
97	Oppo	Reno7 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
98	Oppo	Reno7 5G	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
99	Oppo	Reno7 Pro 5G	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
100	Oppo	Reno7 Pro 5G	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
101	Oppo	Reno7 Z 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
102	Realme	9 Pro	6GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
103	Realme	9 Pro	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
104	Realme	9 Pro+	6GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
105	Realme	9 Pro+	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
106	Realme	9 Pro+	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
107	Vivo	V25 5G	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
108	Vivo	V25 5G	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
109	Vivo	V25 5G	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499

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110	Vivo	V25 Pro	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
111	Vivo	V25 Pro	12GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
112	Vivo	V25e	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
113	Vivo	V25e	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499
114	Xiaomi	11T	8GB/128GB	RM 425	RM 1,274	RM 500	RM 1,499
115	Xiaomi	11T	8GB/256GB	RM 425	RM 1,274	RM 500	RM 1,499