

## **SAMSUNG MEMBERS**

### **Enjoy exclusive access to the purchase of Samsung Galaxy Ring**

**Redemption Period:** 9 – 30 April 2025

**Number of redemptions:** 1 per user

**Number of purchase:** 1 Galaxy Ring per user, 1 Galaxy Ring Sizing Kit per user

**voucher code Expiry Date:** 30 April 2025, 11:59 p.m.

**Value of voucher code:** N/A

**Redemption Platform:** Samsung Online Store (samsung.com/my) ("Dealer"), Endless Aisle (through participating SES store), BOPIS only.

### **HOW TO REDEEM**

1. Tap on "Download Voucher" on Samsung Members app.
2. Go to "My Voucher" list to see the redeemed voucher and copy said voucher code.
3. Visit Samsung Online Store or walk-in to any participating SES store.
4. For:
  - a. Samsung Online Store
    - (i) Purchase Ring sizing kit (or visit any SES store to find out your ring size);
    - (ii) Visit Samsung Members to redeem your Galaxy Ring invitation voucher code;
    - (iii) Tap on "Where to use this voucher" and input invitation code to access the purchase portal;
    - (iv) Select desired Galaxy Ring and checkout.
  - b. Walk-In
    - (i) Visit any SES store to find out your ring size;
    - (ii) Select desired Galaxy Ring;
    - (iii) Show invitation voucher code to sales staff;
    - (iv) Place order made through Endless Aisle.
5. Enjoy the privilege!

### **Terms & Conditions**

1. This voucher code is offered by Samsung Malaysia Electronics (SME) Sdn Bhd ("Samsung") exclusively to Samsung Members who own the below models:
  - a. Galaxy S25/S24/S23/S22/S21/S20 series;
  - b. Galaxy S24FE/S23FE/S22FE/S21FE
  - c. Galaxy Z Flip6/ Z Flip5/ Z Flip4/ Z Flip3
  - d. Galaxy Z Fold6/ ZFold5/ Z Fold4/ Z Fold3
2. This voucher code is on a first come first served basis, and while stocks last.
3. This voucher code will not be valid for use after the expiry date.
4. This voucher code is non-exchangeable and non-replaceable for cash.
5. This voucher code is not applicable with other promotions and/or cannot be used with other vouchers or promotions.
6. As Samsung Galaxy Ring is 'customised to order':
  - (a) There is strictly no cancellation/refund/return/exchange upon order placement.
  - (b) Fulfilment/delivery of Samsung Galaxy Ring will take up to 6 weeks from date of order placement.
7. Do not click "Mark as Used" before you use the voucher code at Samsung Online Store, otherwise the voucher code cannot be retrieved, and you will not be provided a replacement code.
8. Samsung reserves the right to amend the Terms & Conditions herein at any given time without prior notice.

### **General Terms and Conditions**

#### **Part A**

1. The redemption item is provided on an 'as is' basis and strictly cannot be exchanged or refunded or replaced with other or different redemption item/ models/ products.

2. Once you have placed a redemption and it is accepted by Samsung, your redemption request cannot be revoked, cancelled or be exchanged. Once you have redeemed your Rewards Points, they will be considered extinguished and strictly cannot be reinstated.
3. Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the acceptance and/or usage of the voucher code.
4. All images are for illustration purposes only.
5. Samsung reserves the right to alter, cancel, extend, terminate or suspend the voucher code or any part thereof, or any part of the applicable terms and condition from time to time, with or without any prior notice. In case of any disputes directly or indirectly arising from the voucher code, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
6. Samsung will not reimburse, compensate or otherwise be held responsible for any lost, stolen or deleted voucher code.
7. Samsung reserves the right to cancel or modify or revoke the use of the voucher codes or redemption, where the vouchers are used in the following circumstances: suspicious or fraudulent voucher use, voucher abuse, including voucher redeemed using multiple accounts or multiple checkouts associated with the same user/customer and/or voucher used in bad faith (including resold voucher or use of voucher orders made and intended for resale).
8. By redeeming the voucher code, user agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the voucher code redemption or resulting from acceptance, possession, use or misuse of the voucher code or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
9. Samsung will not assume any responsibility or liability for the voucher code and Samsung expressly excludes and disclaims any representations, warranties or endorsement, implied or express, written or oral, of the voucher code offered under this reward, including but not limited to any warranty of quality, merchantability, fitness for a particular purpose, health and safety. The voucher code is offered solely by the Partner under such terms and conditions as may be determined by the Partner. Any dispute arising from or in connection with the voucher code offered by the Partner shall be resolved by the users directly with the Partner.
10. By participating in this redemption, you agree that the collection of such information will be processed, handled and used in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
11. The terms and conditions herein shall be governed by laws of Malaysia and any dispute arising out of or in connection with the terms and conditions and this voucher code shall be referred to the exclusive jurisdiction of courts of Malaysia.
12. By redeeming the voucher code, you agree and accept the full terms and conditions mentioned herein.

## **Part B**

### **13. Delivery/Collection Period**

- 13.1 As Samsung Galaxy Ring is 'customised to order', the collection/delivery period is estimated to be 6 weeks from date of order placement, or other timeline as determined by Samsung. Samsung reserves the right to change the collection/delivery period without prior notice and shall not be liable for any changes to the same.
- 13.2 Actual collection/delivery period might differ subject to the stock availability. You are advised to check with point of sales on actual collection/delivery date prior or upon purchase of the Samsung Galaxy Ring.

### **14. Payment**

- 14.1 You acknowledge, understand and agree that all transactions are between you and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.

- 14.2 You are not allowed to cancel the order, change the selected device colour or model, or the selected outlet once you have successfully completed and confirmed the payment transaction.
- 14.3 You shall pay the full amount for the order directly to Dealer only.

## 15. **Delivery**

- 15.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").
- 15.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 15.3 To accept the item, you or your authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as "unclaimed".
- 15.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by you, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 15.5 The time for delivery of the product is between you and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

## 16. **Customer's Covenants**

- 16.1 In connection to the redemption and utilization of the voucher code, you will not use the site:
- 16.2 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
- 16.3 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 16.4 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 16.5 In the event if Samsung suspects or discovers that you are abusing this promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the your user account(s) and access to the site, delaying or removing hosted content, removing any special status associated with your account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent you from using the site.

## 17. **Limitation of Liability**

- 17.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 17.2 You agree that you are making use of this site at your own risk, and that it is being provided to consumer on an "AS IS" and "AS AVAILABLE" basis.
- 17.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 17.4 You shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 17.5 You shall be deemed to be able to perform legally binding contract upon your submission of the order and there shall not be any refund or costs whatsoever arising from your violation of the minimum age stated herein.
- 17.6 Warranty of the Samsung Galaxy Ring is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. You are advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

**18 General**

- 18.1 In the event you have queries with regard to this promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 18.2 By participating in this promotion, you fully and unconditionally agree to and accept the Terms and Conditions stated herein and the decisions of Samsung on every aspect shall be final and binding.
- 18.3 This promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 18.4 All pictures and/or images of Samsung Galaxy Ring found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 18.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 18.6 Free gift(s), rebate(s) and e-Voucher(s) if any, are on first come first served basis and while stocks last.
- 18.7 Free gift(s), rebate(s) and e-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 18.8 Free gift(s), rebate(s) and e-Voucher(s) if any, are only applicable for the purchase made under the participating stores during the Redemption Period.
- 18.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any free gift(s), rebate(s) and/or e-voucher(s).
- 18.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for order or free gift(s), rebate(s) and/or e-voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same account or orders that use the same billing address or delivery address.
- 18.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 18.12 Samsung reserves the rights to change the free gift(s) if any, with products of similar value without any prior notice.
- 18.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle you to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by you as a result of the cancellation.
- 18.14 In the event any free gift(s) are being awarded to you having provided false or mistaken identity or information, Samsung reserves the right to revoke the your eligibility for the said free gift(s) and recover any damages from you to the fullest extent permitted by law.
- 18.15 In the event you return the Samsung Galaxy Ring purchased (if applicable), subject to Samsung's standard product warranty coverage and return policy, you shall return any free gift(s) received together with the purchase of the Samsung Galaxy Ring.
- 18.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 18.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the promotion.
- 18.18 By participating in this promotion, you agree to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the promotion or resulting from acceptance, possession, use or misuse of the free gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 18.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 18.20 During the Redemption Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provider) taken during the promotion. By participating in the promotion, you agree that the collection

of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.

18.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this promotion (if any) and the Terms and Conditions herein, the latter shall prevail.

18.22 The Terms and Conditions of the promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.