

## Samsung Online Consumer Electronics Do Eid Smart with Samsung Campaign

### Terms and Conditions

#### 1. Introduction

- 1.1 The Samsung Online Consumer Electronic Do Eid Smart with Samsung Campaign (“**Promotion**”) is organized by Samsung Malaysia Electronics (SME) Sdn Bhd [Company No. 200301026766(629186-D)] (“**Samsung**”).
- 1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price (“**RRP**”) and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung’s role of hosting this site and organizing this Promotion only.
- 1.4 The Promotion is on a first come first served basis, and while stocks last.

#### 2. Promotion Period

- 2.1 The Promotion will run for the period as stated below or while promotion stocks last, whichever is earlier (“**Promotion Period**”)

Promotion Title	Promotion Period
Samsung Online Consumer Electronic Do Eid Smart with Samsung Campaign	18 Feb 2026 – 31 March 2026

- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

#### 3. Eligibility

- 3.1 The Promotion is open to all Malaysian Citizens and residents of Malaysia of 18 years old and above (as of 18 February 2026) with Malaysia Identity Card/valid passport; except Samsung’s employees (and their immediate families), its related agencies, retailers and dealers.
- 3.2 Eligible Customers are as defined herein in relation to the Campaign and/or Promotion.

#### 4. Participating Stores (“Dealer”)

No.	Participating Stores
a.	Samsung Online Store ( <a href="https://www.samsung.com/my">https://www.samsung.com/my</a> and Samsung Shop App)
b.	Endless Aisle (Online EA)

#### 5. Promotion Mechanics

##### 5.1 Digital Appliances Buy More Save More Promotion

- 5.1.1 By participating in the Promotion, Customers who purchase category product stated in table below during the Promotion Period will be entitled to direct rebate up to 15% discount in a single transaction/receipt.

Category	Mechanic	Discount	Mechanic	Discount
Laundry	Buy any 2 items from the category	5%	Buy any 3 items from the category	10%
Vacuum				
Microwave				
Refrigerator				
Air-Conditioner	Buy any 2 items from the category	10%	Buy any 3 items from the category	15%
Air-Purifier				

### 5.1.2 How to enjoy the Promotion:

<b>Step 1:</b>	Visit the Participating Stores.
<b>Step 2:</b>	Add any category product stated at the table above to the cart at Participating Stores.
<b>Step 3:</b>	In the cart page, the discounted price will be reflected in the cart and total bill when the requirement is fulfilled.  Note: All purchases must be in a single receipt/transaction.
<b>Step 3:</b>	Checkout and make payment accordingly

5.1.3 Unless otherwise stated, the Discount is not stackable with any Samsung Member voucher deal or any other ongoing promotions.

## 5.2 Visual Display Promotional Price

5.2.1 By participating in the Promotion, Customers who purchase any Promotional Products set out in **Appendix 1** during the Promotion Period will be entitled to enjoy the Promo Price stated therein.

### 5.2.2 How to enjoy the Promotion:

<b>Step 1:</b>	Visit the Participating Stores.
<b>Step 2:</b>	Add any Promotional Product(s) stated in the <b>Appendix 2</b> to the cart at Participating Stores.
<b>Step 3:</b>	Discount will automatically be reflected in the cart
<b>Step 4:</b>	Checkout and make payment accordingly

## 5.3 PWP Promotion:

5.3.1 By participating in the Promotion, customers who purchase any products during the Promotion Period will be entitled to enjoy PWP Pricing for products as stated in **Appendix 3**.

### 5.3.2 How to enjoy PWP Promotion:

<b>Step 1:</b>	Visit the Participating Stores.
<b>Step 2:</b>	Add any product to cart at Participating Stores and any product stated in <b>Appendix 3</b> .
<b>Step 3:</b>	Discount will automatically be reflected in the cart
<b>Step 4:</b>	Checkout and make payment accordingly

5.4 The Promotion and Promotional Products are on first come first served basis and while stocks last.

5.5 Samsung reserves the right to suspend, terminate, cancel or amend the Promotion(s) and Promotional Products at any time without any prior notice.

5.6 Samsung reserves the right to amend the Promotional Products as its sole discretion without prior notice.

## 6. Payment

6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.

- 6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 6.3 Customer shall pay the full amount for the order directly to Dealer only.

## **7. Delivery**

- 7.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").
- 7.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.
- 7.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as "unclaimed".
- 7.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.
- 7.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

## **8. Customer's Covenants**

In connection to this Promotion, Customer will not use this site:

- 8.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;
- 8.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;
- 8.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;
- 8.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

## **9. Limitation of Liability**

- 9.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.
- 9.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 9.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 9.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 9.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 9.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

## **10. General**

- 10.1 In the event Customer has queries with regard to this Promotion, please call Samsung Consumer Service at 1-800-88-9999.

- 10.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 10.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 10.4 All pictures and/or images of the Promotional Products found in any advertising, marketing materials are for illustration purposes only, and actual item or colour may vary.
- 10.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.
- 10.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.
- 10.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 10.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 10.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 10.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 10.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 10.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 10.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 10.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 10.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 10.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 10.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 10.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 10.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 10.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.

- 10.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 10.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

**Appendix 1**

**Digital Appliances Promotional Products**

<b>Segment</b>	<b>Model</b>	<b>RRP (RM)</b>
Laundry	WA11CG5745BYFQ	1949
Laundry	WA23A8377GV/FQ	3699
Laundry	WA70H4000SG/FQ	929
Laundry	WA80F13S5LFQ	2299
Laundry	WA80F13S5BFQ	2239
Laundry	WA80F13S5CFQ	2119
Laundry	WA80F15S5BFQ	2469
Laundry	WA80F19B9BFQ	2949
Laundry	WA80F21B9BFQ	3299
Laundry	WA90CG4545BDFQ	1599
Laundry	WA75H4200SW/FQ	1119
Laundry	DV10BB9440GBFQ	4699
Laundry	DV90CGC2A0AEFQ	3529
Laundry	DV90F17CDSFQ	8359
Laundry	DV90T6240LB/FQ	4469
Laundry	WF17T6000GW/FQ	4999
Laundry	WW10DB7U34GBFQ	3169
Laundry	WW10DG5U34AEFQ	2999
Laundry	WW13BB944DGBFQ	4799
Laundry	WW80FG3M05TWFQ	1639
Laundry	WD12DB8B85GBFQ	5299
Laundry	WD12DG5B15BBFQ	4599
Laundry	WD13BB944DGBFQ	5699
Laundry	WD17T6300GP/SP	5799
Laundry	WD25DB8995BZFB	14999
Laundry	WD85T4046CE/FQ	2849
Laundry	WD85T534DBE/FQ	3499
Laundry	WF90F25ADSFQ	6999
Vacuum	VC18M2120SB/ME	389
Vacuum	VC18M3160VG/ME	449
Vacuum	VC18M31A0HP/ME	519
Vacuum	VR05R5050WK/ME	1599
Vacuum	VS15A60AGR5/ME	1549
Vacuum	VS20B75AER4/ME	1999
Vacuum	VS20C852FTB/ME	2899
Vacuum	VR7MD96514G/ME	8299
Vacuum	VS90F40DFG/ME	4499
Vacuum	VS80F28DPP/ME	4199
Refrigerator	RT20FARVDSA/ME	1599
Refrigerator	RT22FARADSA/ME	1699
Refrigerator	RT38CB66448AME	3199
Refrigerator	RT25M4033S8/ME	1799
Refrigerator	RT31CG5022B1ME	2399

Refrigerator	RT35CG5442B1ME	2599
Refrigerator	RT47CB664422ME	3399
Refrigerator	RT38CG6444B1ME	2799
Refrigerator	RT42CB664412ME	3199
Refrigerator	RT42CG6444B1ME	2999
Refrigerator	RT19M300BGS/ME	1499
Refrigerator	RT25FARADSA/ME	1749
Refrigerator	RT47CB66448AME	3399
Refrigerator	RT47CG6444B1ME	3199
Refrigerator	RT53DG7A64B1ME	3799
Refrigerator	RT62K7005BS/ME	4199
Refrigerator	RS57DG4000B4ME	4199
Refrigerator	RS57DG4000M9ME	4799
Refrigerator	RS70F65KNFME	7099
Refrigerator	RS70F65QNFME	5049
Refrigerator	RS70F65QNWME	5899
Refrigerator	RS80F65GNFME	8799
Refrigerator	RS80F65MNWME	7099
Refrigerator	RS90F65DNFME	10599
Refrigerator	RS90F65ANFME	12299
Refrigerator	RF48A4000B4/ME	4999
Refrigerator	RF48A4000M9/ME	4799
Refrigerator	RF59CB0T08A/ME	7999
Refrigerator	RB45DG600EB1ME	3699
Microwave	MC35R8088LC/SM	1959
Microwave	MS32DG4504AGSM	699
Microwave	MC28A5135KK/SM	1299
Microwave	MS20A3010AL/SM	309
Microwave	MG23K3513GK/SM	489
Microwave	MG23T5018CK/SM	639
Microwave	MG23T5018CP/SM	639
Microwave	MG30T5018CK/SM	799
Microwave	MG30T5018CP/SM	799
Microwave	MS23K3513AK/SM	419
Air Dresser	DF24CB9900CRFQ	8799
Air Conditioner	AR40F09D0AMNME	1799
Air Conditioner	AR40F12D0AMNME	2099
Air Conditioner	AR40F18D0AMNME	3399
Air Conditioner	AR70H10D1GWNME	2799
Air Conditioner	AR70H13D1GWNME	3299
Air Conditioner	AR70H18D1GWNME	5199
Air Conditioner	AR70H24D1GWNME	5899
Air Conditioner	AR60H10D1JWNME	2239
Air Conditioner	AR60H13D1JWNME	2539
Air Conditioner	AR60H18D1JWNME	4039
Air Conditioner	AR60H24D1JWNME	4239

Air Conditioner	AR60H10D1HWNME	2439
Air Conditioner	AR60H13D1HWNME	2739
Air Conditioner	AR60H18D1HWNME	4339
Air Conditioner	AR60H24D1HWNME	4539
Air Conditioner	AR50H10D1FHNME	2369
Air Conditioner	AR50H13D1FHNME	2869
Air Conditioner	AR50H18D1FHNME	4569
Air Conditioner	AR50H24D1FHNME	4969
Air Purifier	AX32BG3100GBME	999
Air Purifier	AX46BG5000GSME	2199

## Appendix 2

### Promotional Products

Segment	Model	RRP (RM)	Promo Price (RM)
MON	LS34DG850SEXXS	6,399	4,149
MON	LS57CG952NEXXS	12,999	8,549
MON	LS27FM501EEXXS	1,238	988
MON	LS32FM500EEXXS	1,388	988
MON	LS32FM501EEXXS	1,438	1,088
MON	LS32FM700UEXXS	1,888	1,388
MON	LS32FM701UEXXS	1,988	1,388
MON	LS32FM803UEXXS	3,488	2,599
MON	LS32FM902SEXXS	6,688	4,538
MON	LS43FM702UEXXS	2,488	1,488
MON	LS27FG502EEXXS	1,399	799
MON	LS27FG530EEXXS	1,399	749
MON	LS32FG502EEXXS	1,599	999
MON	LS49DG950SEXXS	7,999	6,549
MON	LS24D300GAEXXS	599	349
MON	LS24F320GAEXXS	639	339
MON	LS27D300GAEXXS	699	439
MON	LS27F320GAEXXS	799	399
MON	LS27D360GAEXXS	699	499
MON	LS32D390GAEXXS	899	699
MON	LS24D400GAEXXS	799	699
MON	LS27D400GAEXXS	999	899
MON	LS34C650UAEXXS	2,599	2,399
MON	LS34C650VAEXXS	2,999	2,799
MON	LS27DG302EEXXS	899	599
MON	LS32DG302EEXXS	1,199	899
MON	LS27DG502EEXXS	1,399	999
MON	LS32DG502EEXXS	1,699	999
MON	LS49FG912EEXXS	5,399	4,149
MON	LS55CG970NEXXS	13,999	8,549
MON	LS27DG610SEXXS	4,999	2,599
MON	LS49DG910SEXXS	6,999	4,049
MON	LS27FG602SEXXS	5,499	4,149
MON	LS27FG812SEXXS	5,999	3,549
MON	LS32FG812SEXXS	6,499	4,449
MON	LS27FG900EXXS	8,999	7,549
MON	LS27D700EAEXXS	1,399	999
MON	LS32D700EAEXXS	1,699	1,050
MON	LS37D802EAEXXS	2,499	1,599
MON	LS37D802UAEXXS	2,699	1,699
MON	LS37FG752EEXXS	4,399	3,049
MON	LS40FG752EEXXS	4,999	3,649

MON	LS27FG502SEXXS	2,499	1,699
MON	LS27FG602EEXXS	1,999	1,599
MON	LS27FG702EEXXS	2,599	1,799
MON	LS32H5000FKXXM	999	699
MON	LC34G55TWWEXXS	2,888	1,399
Online Exclusive TV	QA85QN1EFAKXXM	13,599	9,899
Online Exclusive TV	QA75QN1EFAKXXM	8,999	6,399
Online Exclusive TV	QA65QN1EFAKXXM	6,199	4,299
Online Exclusive TV	QA55QN1EFAKXXM	4,999	3,399
Online Exclusive TV	QA85QEF1AKXXM	9,999	7,499
Online Exclusive TV	QA75QEF1AKXXM	5,899	4,149
Online Exclusive TV	QA65QEF1AKXXM	4,199	3,199
Online Exclusive TV	QA55QEF1AKXXM	3,399	2,449
Online Exclusive TV	QA50QEF1AKXXM	2,899	2,399
Online Exclusive TV	QA43QEF1AKXXM	2,299	1,699
Online Exclusive TV	UA85UE100FKXXM	8,899	6,399
Online Exclusive TV	UA75UE100FKXXM	4,799	3,299
Online Exclusive TV	UA65UE100FKXXM	3,399	2,449
Online Exclusive TV	UA55UE100FKXXM	2,599	1,699
Online Exclusive TV	UA50UE100FKXXM	2,299	1,499
Online Exclusive TV	UA43UE100FKXXM	1,799	1,299

### Appendix 3

#### PWP Promotional Products

Category	Model	RRP (RM)	PWP Promo Price (RM)
Soundbar	HW-Q990F/XM	6,499	4,224
Soundbar	HW-Q930F/XM	4,999	3,249
Soundbar	HW-Q800F/XM	3,999	2,599
Soundbar	HW-QS700F/XM	2,999	1,949
Soundbar	HW-Q600F/XM	2,499	1,624
Soundbar	HW-B750F/XM	2,099	1,364
Soundbar	HW-B650F/XM	1,499	974
Soundbar	HW-S801D/XM	2,999	1,799