

## **Samsung Galaxy Fold7 | Flip7 with Samsung Care+ Promotion**

### **1. Introduction**

- 1.1 The Samsung Galaxy Fold7 | Flip7 with Samsung Care+ Promotion ("**Promotion**") is organized by Samsung Malaysia Electronics (SME) Sdn Bhd [Company No. 200301026766(629186-D)] ("**Samsung**").
- 1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price ("**RRP**") and/or redemption guidance on this site.
- 1.3 Customer agrees to comply with all the terms and conditions. The scope of these Terms and Conditions is limited to Samsung's role of organizing this Promotion only.
- 1.4 The Promotion is on a first come first served basis, and while stocks last.

### **2. Promotion Period**

- 2.1 The Promotion will run from 6 October 2025 to 31 October 2025 or while promotional stocks last, whichever is earlier ("**Promotion Period**").
- 2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

### **3. Eligibility**

- 3.1 The Promotion is open to all Malaysian citizens and residents of Malaysia of 18 years and above (as of 6 October 2025); except Samsung employees (and their immediate families), its related agencies, retailers and dealers.
- 3.2 Eligible Customers are as defined hereinunder in relation to the Promotion.

### **4. Participating Stores ("Dealer")**

No.	Participating Stores
a.	<a href="https://www.samsung.com/my">Samsung Online Store (https://www.samsung.com/my)</a> and <a href="#">Samsung Shop App</a>
b.	All Samsung Experience Stores (SES)
c.	Samsung Authorized Retailers
d.	All Urban Republic Stores
e.	All Best Denki stores
f.	All Courts Malaysia stores
g.	All ThunderMatch stores

(Collectively known as the "Participating Stores" or "Dealers")

### **5. Promotion Mechanism**

By participating in the Promotion, Customer will be eligible for the following promotion(s) below:

- 5.1 Customer who purchased any Samsung Galaxy Z Fold7 and/or Flip7 set out below ("**Participating Models**") during the relevant Promotion Period will be eligible to get 3 years of Samsung Care+ ("**SC+**").

Participating Models	Variant	RRP (RM)
Galaxy Z Fold7	16GB + 1TB	9,899
	12GB + 512GB	8,399
	12GB + 256GB	7,799
Galaxy Z Flip7	12GB + 512GB	5,599
	12GB + 256GB	4,999

- 5.2 Steps to enjoy the Promotion:

Steps	Description
Online	(a) Visit Samsung Online Store. (b) Purchase any of the Participating Models during Promotion Period. (c) SC+ will be automatically added into the cart. (d) Check out and make payment accordingly.

Steps	Description
	Note: Eligible Customer must register and activate the SC+ within 30 days from the date of purchase (within the Promotion Period).
<b>In-Store</b>	<p>(a) Walk into any Participating Stores</p> <p>(b) Purchase any of the Participating Models during Promotion Period and make payment accordingly.</p> <p>(c) Store Floor Salesman (FSM) will assist eligible Customer to register and activate the SC+.</p> <p>Note Eligible Customer must register and activate the SC+ is within 30 days from the date of purchase (within the Promotion Period).</p>

- 5.3 The Promotion is on a first come first served basis, and while stocks last.
- 5.4 Unless otherwise stated, this Promotion is not stackable with other ongoing trade in promotion.
- 5.5 Actual promotion(s) availability is subject to the respective Participating Stores. Customer is advised to check with point of sales to confirm the promotion type and/or availability prior to purchase.
- 5.6 Samsung reserves the right to suspend, terminate, cancel or amend the Promotion(s), Participating Models, free gift(s) at any time without any prior notice.

## **6. Payment**

- 6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.
- 6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.
- 6.3 Customer shall pay the full amount for the order directly to Dealer only.

## **7. Limitation of Liability**

- 7.1 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.
- 7.2 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.
- 7.3 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.
- 7.4 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.
- 7.5 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at <http://www.samsung.com/my/support/warranty>. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

## **8. General**

- 8.1 In the event Customer has queries with regard to this Promotion; please call Samsung Consumer Service at 1-800-88-9999.
- 8.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.
- 8.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.
- 8.4 All pictures and/or images of the Promotional Products found in any advertising and marketing materials are for illustration purposes only and actual item or colour may vary.
- 8.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.

- 8.6 Free Gift(s), Rebate(s) and E-Voucher(s) (if any), are on first come first served basis and while stocks last.
- 8.7 Free Gift(s), Rebate(s) and E-Voucher(s) (if any), are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
- 8.8 Free Gift(s), Rebate(s) and E-Voucher(s) (if any), are only applicable for the purchase made under the Participating Stores during the Promotion Period.
- 8.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
- 8.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
- 8.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
- 8.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
- 8.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
- 8.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
- 8.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
- 8.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
- 8.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
- 8.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
- 8.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
- 8.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at <http://www.samsung.com/my/info/privacy.html>.
- 8.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
- 8.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.