2026 Samsung Galaxy November 11.11 Free Buds4 Promotion

Terms and Conditions

1. Introduction

1.1 The 2026 Samsung Galaxy November 11.11 Free Buds4 Promotion ("**Promotion**") is organized by Samsung Malaysia Electronics (SME) Sdn Bhd [Company No. 200301026766(629186-D)] ("**Samsung**").

1.2 The sales transaction in the Promotion is between the Participating Stores (as defined below) and Customer. Samsung only provides the recommended retail price ("**RRP**") and/or redemption guidance on this site.

1.3 Customer agrees to comply with all the terms and conditions when accessing or using this site. The scope of these Terms and Conditions is limited to Samsung's role of hosting this site and organizing this Promotion only.

1.4 The Promotion is on a first come first served basis, and while stocks last.

2. Promotion Period

2.1 The Promotion will run for the period as stated below or while promotion stocks last, whichever is earlier ("**Promotion Period**")

Promotion Title	Promotion Period
2026 Samsung Galaxy November 11.11 Free Buds4 Promotion	8 November 2026 – 13 November 2026

2.2 Samsung reserves the right to shorten, extend or cancel the Promotion Period at its sole discretion without prior notice.

3. Eligibility

3.1 The Promotion is open to all Malaysian Citizens or residents of Malaysia of 18 years old and above (as of 8 November 2026) with Malaysia Identity Card or valid passport respectively; except Samsung's employees (and their immediate families), its related agencies, retailers and dealers.

3.2 Eligible Customers are as defined herein in relation to the Campaign and/or Promotion.

4. Participating Stores ("Dealer")

Participating Stores
Samsung Online Store (https://www.samsung.com/my and Samsung Shop App

5. Promotion Mechanics

5.1 2026 Samsung Galaxy November 11.11 Free Buds4 Promotion

5.1.1 Eligible Customers with voucher code "**FREEBUDS"**, **"LSBUDS4" or "AIBUDS4"** are eligible to get one (1) unit of the following Free Gift when they purchased any of the participating model(s) stated in **Appendix 1** ("**Participating Model**"):

Free Gift Model Code	Free Gift	Free Gift Value	Quantity
SM-R540NZKAXME	Galaxy Buds4	RM699	530

Voucher Quota Breakdown:

Free Gift	Free Gift Model Code	Total Quantity	Voucher Code	Quantity Limit
Galaxy Buds4	SM-R540NZKAXME	530	FREEBUDS	430
			LSBUDS4	50
			AIBUDS4	50
Note: The voucher codes i.e. FREEBUDS, LSBUDS4 and AIBUDS4 are not stackable in the same transaction. Only one (1) voucher code can be redeemed in a single transaction.				

5.2 How to enjoy the Promotion:

Step 1:	Visit the Samsung Online Store (www.samsung.com.my) or Samsung Shop App.
Step 2:	To receive the free gift voucher code, customer must participate in the Samsung Live Shop live streaming sessions. The voucher code will be distributed by the host during the session.
Step 3:	Add any Participating Model(s) stated in **Appendix 1** to the cart at Samsung Online Store or Samsung Shop App.
Step 4:	In the cart page, enter a valid voucher code in the voucher code box (only one (1) voucher code will be accepted) and select "Redeem". The free gift will be reflected in the cart and total bill. Note: All purchases must be in a single receipt/transaction.
Step 5:	Checkout and make payment accordingly

5.3 The Promotion, Participating Model(s) and free gift are limited to the quantity stated above are on first come first served basis and while stocks last.

5.4 Free gift(s)/actual promotion(s) availability is subject to the respective Participating Stores. Samsung reserves the right to deliver or allow for collection separately, if necessary.

5.5 Samsung reserves the right to suspend, terminate, cancel or amend the Promotion(s), Promotional Models, Free Gift(s) at any time without any prior notice.

5.6 Unless otherwise stated, the Promotions are not stackable with other ongoing promotions/deals.

6. Payment

6.1 Customer acknowledges, understands and agrees that all transactions are between Customer and Dealer only. Samsung only acts as the coordinating party and is not involved or a party of any monetary/sale and purchase of this order transaction.

6.2 Customer is not allowed to cancel the order, change the selected device colour or model, or the selected outlet once Customer has successfully completed and confirmed the payment transaction.

6.3 Customer shall pay the full amount for the order directly to Dealer only.

7. Delivery

7.1 The fulfilment and delivery of the product is handled by Samsung SDS Malaysia Sdn Bhd ("SDS").

7.2 SDS reserves the right to appoint a third (3rd) party vendor or service provider to handle the fulfilment or making available of the product and delivery of the product to you. By providing your personal information including name, delivery address, contact numbers, email address and other information to SDS, SDS can use and/or disclose to such third (3rd) party vendor or service provider for the purposes of delivery service.

7.3 To accept the item, the Customer or the authorised representative or the recipient is required to present identification, i.e. NRIC or Passport to the delivery personnel, failing which the delivery personnel have the right to refuse delivery and will return the product to SDS as “unclaimed”.

7.4 The proof of delivery of product must be in the form of written acknowledgement of receipt of the product by the Customer, the authorised representative or the recipient. If the delivery address is an office address, an acknowledgement by any office staff will be treated as good acknowledgement of the item.

7.5 The time for delivery of the product is between the Customer and SDS. Samsung shall not be liable for any delay in delivery of the product howsoever caused.

8. Customer's Covenants

In connection to this Promotion, Customer will not use this site:

8.1 To submit fraudulent order, false, inaccurate, misleading, defamatory, or libelous information;

8.2 To distribute viruses or any other technologies that may harm Samsung, or the interests or property of other users;

8.3 To export the unit purchased except in compliance with the export control laws of relevant jurisdictions and in accordance with posted rules and restrictions;

8.4 In the event if Samsung suspects or discovers that the Customer is abusing this Promotion and/or Samsung in any of the ways mentioned above or otherwise, Samsung may, at our sole discretion, take necessary steps to prevent and mitigate such abuse such as limiting, suspending, or terminating the Customer's user account(s) and access to this site, delaying or removing hosted content, removing any special status associated with Customer account(s), reducing or eliminating any discounts, and taking technical and/or legal steps to prevent Customer from using this site.

9. Limitation of Liability

9.1 Samsung uses its reasonable effort to keep its site safe, secure, and functioning properly, but Samsung does not guarantee the continuous operation of or access to this site.

9.2 Customer agrees that he/she is making use of this site at his/her own risk, and that it is being provided to Consumer on an "AS IS" and "AS AVAILABLE" basis.

9.3 To the extent permitted by applicable law, Samsung excludes all express or implied warranties, terms and conditions including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

9.4 Customer shall assume full responsibility in case of any accident, damage or claim resulting from participating in this Promotion.

9.5 Customer shall be deemed to be able to perform legally binding contract upon his/her submission of the order and there shall not be any refund or costs whatsoever arising from his/her violation of the minimum age stated herein.

9.6 Warranty of the Promotional Product is subject to standard product warranty coverage as per terms and conditions stated in the official corporate website at http://www.samsung.com/my/support/warranty. Customer is advised to check the website from time to time and stay informed for any changes on the terms and conditions of the warranty.

10. General

10.1 In the event Customer has queries with regard to this Promotion, please call Samsung Consumer Service at 1-800-88-9999.

10.2 By participating in this Promotion, Customer fully and unconditionally agrees to and accepts the Terms and Conditions stated herein and the decisions of Samsung on every aspect of this Promotion shall be final and binding.

10.3 This Promotion is not valid in conjunction with other promotions, vouchers or discounts.

10.4 All pictures and/or images of the Promotional Products found in any advertising, marketing materials are for illustration purposes only, and actual item or colour may vary.

10.5 The indicated price is Recommended Retail Price (RRP). Both RRP and Promo RRP (if any) are subject to change without prior notice.

10.6 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are on first come first served basis and while stocks last.

10.7 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are not redeemable for cash, not exchangeable or transferable and cannot be used in conjunction with other promotional offers.
10.8 Free Gift(s), Rebate(s) and E-Voucher(s) if any, are only applicable for the purchase made under the Participating Stores during the Promotion Period.
10.9 Product display sets purchases, B2B purchases, staff purchases, EPP purchases, Customer Retention Program (CRP) purchase are not entitled to any Free Gift(s), Rebate(s) and/or E-Voucher(s).
10.10 Samsung reserves the right to disqualify or reject any submissions/ redemptions for Order or Free Gift(s), Rebate(s) and/or E-Voucher(s) in its sole discretion without prior notice, limit or cancel quantities purchased per person or per order. These restrictions may include order placed by or under the same Customer's account or orders that use the same billing address or delivery address.
10.11 Samsung reserves the right to amend these Terms and Conditions without prior notice to the extent permitted by law. Changes to the Terms and Conditions shall become effective as soon as they are displayed in Samsung's website.
10.12 Samsung reserves the rights to change the Free Gift(s) if any, with products of similar value without any prior notice.
10.13 Samsung and/or Dealer reserves the right to cancel any order without any prior notice. For the avoidance of doubt, any cancellation of orders will not entitle the Customer to any compensation against Samsung and/or Dealer for any losses or damages directly or indirectly that may be suffered or incurred by the Customer as a result of the cancellation.
10.14 In the event any Free Gift(s) are being awarded to the Customer having provided false or mistaken identity or information, Samsung reserves the right to revoke the Customer's eligibility for the said Free Gift(s) and recover any damages from such Customer to the fullest extent permitted by law.
10.15 In the event Customer returns the Promotional Products purchased, subject to Samsung's standard product warranty coverage and return policy, Customer shall return any Free Gift(s) received together with the purchase of the Promotional Products.
10.16 In the event of any electronic, computer, operational and/or technical error affecting the details or pricing or quantity of the product or any promotion on the website, Samsung or Dealer reserves the absolute rights to rectify such error and/or cancel any transaction which has been entered into in reliance of the said error.
10.17 Samsung shall not be liable in any way for any costs, expenses, damages, liability or injury arising out of or in any way connected with the Promotion.
10.18 By participating in this Promotion, Customer agrees to release and hold Samsung and its employees, officers, directors, shareholders, agents, representatives, parent companies, affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Promotion or resulting from acceptance, possession, use or misuse of the Free Gift, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
10.19 In case of any dispute, Samsung reserves the right to make the final decision. Samsung's decision is final and no further correspondence or appeal will be entertained.
10.20 During the Promotion Period, Samsung may collect consumers information including personal information in the form of, among others, survey forms, (whether on our own or by appointed service provided) taken during the Promotion. By participating in the Promotion, you agree that the collection of such information will be processed, handled and use in accordance with the Samsung Privacy Policy at http://www.samsung.com/my/info/privacy.html.
10.21 In the event of inconsistencies between the Terms and Conditions found elsewhere with regard to this Promotion (if any) and the Terms and Conditions herein, the latter shall prevail.
10.22 The Terms and Conditions of the Promotion shall be governed by and interpreted in accordance with Malaysian law and the parties submit to the exclusive jurisdiction of the Malaysian courts.

Appendix 1
Participating Models

SKU ID	Product Name	Memory	Storage	Color	Category	RRP (RM)
SM-S942BZKQXME	Galaxy S26	12GB	512GB	BLACK	Mobile	5,499
SM-S942BZVQXME	Galaxy S26	12GB	512GB	COBALT VIOLET	Mobile	5,499
SM-S942BZDQXME	Galaxy S26	12GB	512GB	PINK GOLD	Mobile	5,499
SM-S942BZSQXME	Galaxy S26	12GB	512GB	SILVER SHADOW	Mobile	5,499
SM-S942BLBQXME	Galaxy S26	12GB	512GB	SKY BLUE	Mobile	5,499
SM-S942BZWQXME	Galaxy S26	12GB	512GB	WHITE	Mobile	5,499
SM-S942BZKCXME	Galaxy S26	12GB	256GB	BLACK	Mobile	4,699
SM-S942BZVCXME	Galaxy S26	12GB	256GB	COBALT VIOLET	Mobile	4,699
SM-S942BZDCXME	Galaxy S26	12GB	256GB	PINK GOLD	Mobile	4,699
SM-S942BZSCXME	Galaxy S26	12GB	256GB	SILVER SHADOW	Mobile	4,699
SM-S942BLBCXME	Galaxy S26	12GB	256GB	SKY BLUE	Mobile	4,699
SM-S942BZWCXME	Galaxy S26	12GB	256GB	WHITE	Mobile	4,699
SM-S948BZKQXME	Galaxy S26 Ultra	16GB	1TB	BLACK	Mobile	8,399
SM-S948BZVQXME	Galaxy S26 Ultra	16GB	1TB	COBALT VIOLET	Mobile	8,399
SM-S948BZDQXME	Galaxy S26 Ultra	16GB	1TB	PINK GOLD	Mobile	8,399
SM-S948BZSQXME	Galaxy S26 Ultra	16GB	1TB	SILVER SHADOW	Mobile	8,399
SM-S948BLBQXME	Galaxy S26 Ultra	16GB	1TB	SKY BLUE	Mobile	8,399
SM-S948BZWQXME	Galaxy S26 Ultra	16GB	1TB	WHITE	Mobile	8,399
SM-S948BZKCXME	Galaxy S26 Ultra	12GB	512GB	BLACK	Mobile	6,799
SM-S948BZVCXME	Galaxy S26 Ultra	12GB	512GB	COBALT VIOLET	Mobile	6,799
SM-S948BZDCXME	Galaxy S26 Ultra	12GB	512GB	PINK GOLD	Mobile	6,799
SM-S948BZSCXME	Galaxy S26 Ultra	12GB	512GB	SILVER SHADOW	Mobile	6,799
SM-S948BLBCXME	Galaxy S26 Ultra	12GB	512GB	SKY BLUE	Mobile	6,799
SM-S948BZWCXME	Galaxy S26 Ultra	12GB	512GB	WHITE	Mobile	6,799
SM-S948BZKBXME	Galaxy S26 Ultra	12GB	256GB	BLACK	Mobile	5,999
SM-S948BZVBXME	Galaxy S26 Ultra	12GB	256GB	COBALT VIOLET	Mobile	5,999
SM-S948BZDBXME	Galaxy S26 Ultra	12GB	256GB	PINK GOLD	Mobile	5,999
SM-S948BZSBXME	Galaxy S26 Ultra	12GB	256GB	SILVER SHADOW	Mobile	5,999

SKU ID	Product Name	Memory	Storage	Color	Category	RRP (RM)
SM-S948BLBBXME	Galaxy S26 Ultra	12GB	256GB	SKY BLUE	Mobile	5,999
SM-S948BZWBXME	Galaxy S26 Ultra	12GB	256GB	WHITE	Mobile	5,999
SM-S947BZKCXME	Galaxy S26+	12GB	512GB	BLACK	Mobile	6,199
SM-S947BLBCXME	Galaxy S26+	12GB	512GB	SKY BLUE	Mobile	6,199
SM-S947BZDCXME	Galaxy S26+	12GB	512GB	PINK GOLD	Mobile	6,199
SM-S947BZSCXME	Galaxy S26+	12GB	512GB	SILVER SHADOW	Mobile	6,199
SM-S947BZVCXME	Galaxy S26+	12GB	512GB	COBALT VIOLET	Mobile	6,199
SM-S947BZWCXME	Galaxy S26+	12GB	512GB	WHITE	Mobile	6,199
SM-S947BZKBXME	Galaxy S26+	12GB	256GB	BLACK	Mobile	5,399
SM-S947BLBBXME	Galaxy S26+	12GB	256GB	SKY BLUE	Mobile	5,399
SM-S947BZDBXME	Galaxy S26+	12GB	256GB	PINK GOLD	Mobile	5,399
SM-S947BZSBXME	Galaxy S26+	12GB	256GB	SILVER SHADOW	Mobile	5,399
SM-S947BZVBXME	Galaxy S26+	12GB	256GB	COBALT VIOLET	Mobile	5,399
SM-S947BZWBXME	Galaxy S26+	12GB	256GB	WHITE	Mobile	5,399
SM-F776BLIEXME	Galaxy Z Flip8		512GB	Pink	Mobile	6,199
SM-F776BZWEXME	Galaxy Z Flip8		512GB	Cream	Mobile	6,199
SM-F776BZKEXME	Galaxy Z Flip8		512GB	Graphite	Mobile	6,199
SM-F776BLGEXME	Galaxy Z Flip8		512GB	Mint	Mobile	6,199
SM-F776BLIAXME	Galaxy Z Flip8		256GB	Pink	Mobile	5,399
SM-F776BZWAXME	Galaxy Z Flip8		256GB	Cream	Mobile	5,399
SM-F776BZKAXME	Galaxy Z Flip8		256GB	Graphite	Mobile	5,399
SM-F776BLGAXME	Galaxy Z Flip8		256GB	Mint	Mobile	5,399
SM-X946BZSDXME	Galaxy Tab S12 Ultra (5G)	12GB	256GB	Silver	Tablet	6,649
SM-X940NZSDXME	Galaxy Tab S12 Ultra (WiFi)	12GB	256GB	Silver	Tablet	5,999
SM-X846BZSDXME	Galaxy Tab S12+ (5G)	12GB	256GB	Silver	Tablet	5,649
SM-X840NZSDXME	Galaxy Tab S12+ (WiFi)	12GB	256GB	Silver	Tablet	4,999
SM-X946BZADXME	Tab S12 Ultra (5G)	12GB	256GB	Gray	Tablet	6,649
SM-X940NZADXME	Tab S12 Ultra (WiFi)	12GB	256GB	Gray	Tablet	5,999
SM-X846BZADXME	Tab S12+ (5G)	12GB	256GB	Gray	Tablet	5,649

SKU ID	Product Name	Memory	Storage	Color	Category	RRP (RM)
SM-X840NZADXME	Tab S12+ (WiFi)	12GB	256GB	Gray	Tablet	4,999
DV10BB9440GBFQ	Bespoke AI Dryer Heat Pump Technology				Laundry	4,929
DV90F17CDSFQ	Bespoke AI Dryer Hybrid Heat Pump				Laundry	8,359
WD13BB944DGBFQ	Bespoke AI Laundry Combo QuickDrive™ 13kg + 8kg				Laundry	5,989
WD25DB8995BZFQ	Bespoke AI Combo Heat Pump Drying Technology 25 /15kg				Laundry	14,999
WF90F25ADSFQ	Bespoke AI Front-load Washer SmartThings				Laundry	6,999
RS70F65KNFME	Bespoke AI Side-by-Side Refrigerator SmartThings SmartThings				Refrigerator	7,459
RS70F65QNWME	Bespoke AI Side-by-Side Refrigerator Smartthings				Refrigerator	6,199
RS80F65GNFME	Bespoke AI Side-by-Side Refrigerator Food Showcase				Refrigerator	9,239
RS80F65MNWME	Bespoke AI Side-by-Side Refrigerator Auto Open Door				Refrigerator	7,459
RS90F65DNFME	Bespoke AI Side-by-Side Refrigerator 9"LCD Auto Open Door				Refrigerator	10,599
RS90F65ANFME	Bespoke AI Side-by-Side Refrigerator Family Hub				Refrigerator	12,299
RF59CB0T08A/ME	Bespoke French Door Refrigerator SmartThings				Refrigerator	8,399
QA75QN1EHAKXXM	75" Neo QLED QN1EF 4K Samsung Vision AI Smart TV				Televisions	7,999
QA65QN1EHAKXXM	65" Neo QLED QN1EF 4K Samsung Vision AI Smart TV				Televisions	4,999
QA55QN1EHAKXXM	55" Neo QLED QN1EF 4K Samsung Vision AI Smart TV				Televisions	4,199
MRA85R95HAKXXM	85" Micro RGB R95H 4K Samsung Vision AI Smart TV (2026)				Televisions	29,999
MRA75R95HAKXXM	75" Micro RGB R95H 4K Samsung				Televisions	21,999

SKU ID	Product Name	Memory	Storage	Color	Category	RRP (RM)
	Vision AI Smart TV (2026)					
MRA100R85HKXXM	100" Micro RGB R85H 4K Samsung Vision AI Smart TV (2026)				Televisions	49,999
MRA85R85HAKXXM	85" Micro RGB R85H 4K Samsung Vision AI Smart TV (2026)				Televisions	21,999
MRA75R85HAKXXM	75" Micro RGB R85H 4K Samsung Vision AI Smart TV (2026)				Televisions	14,999
MRA65R85HAKXXM	65" Micro RGB R85H 4K Samsung Vision AI Smart TV (2026)				Televisions	10,999
QA83S95HAEXXM	83" OLED S95H 4K Samsung Vision AI Smart TV (2026)				Televisions	29,399
QA77S95HAEXXM	77" OLED S95H 4K Samsung Vision AI Smart TV (2026)				Televisions	25,799
QA65S95HAKXXM	65" OLED S95H 4K Samsung Vision AI Smart TV (2026)				Televisions	14,999
QA83S90HAEXXM	83" OLED S90F 4K Samsung Vision AI Smart TV				Televisions	27,599
QA77S90HAKXXM	77" OLED S90H 4K Samsung Vision AI Smart TV (2026)				Televisions	23,999
QA65S90HAKXXM	65" OLED S90H 4K Samsung Vision AI Smart TV (2026)				Televisions	12,999
QA83S85HAEXXM	83" OLED S85F 4K Samsung Vision AI Smart TV				Televisions	25,199
QA77S85HAEXXM	77" OLED S85F 4K Samsung Vision AI Smart TV				Televisions	21,599
QA65S85HAEXXM	65" OLED S85F 4K Samsung Vision AI Smart TV				Televisions	10,799
QA100QN80HKXXM	100" Neo QLED QN80H 4K Samsung Vision AI Smart TV (2026)				Televisions	25,199
QA85QN80HAKXXM	85" Neo QLED QN80H 4K Samsung Vision AI Smart TV (2026)				Televisions	14,999
QA75QN80HAKXXM	75" Neo QLED QN80H 4K Samsung Vision AI Smart TV (2026)				Televisions	9,899
QA65QN80HAKXXM	65" Neo QLED QN80H 4K				Televisions	6,499

SKU ID	Product Name	Memory	Storage	Color	Category	RRP (RM)
	Samsung Vision AI Smart TV (2026)					
QA85LS03HWKXXM	85” The Frame Pro 4K Samsung Vision AI Smart TV				Televisions	16,999
QA75LS03HWKXXM	75” The Frame Pro 4K Samsung Vision AI Smart TV				Televisions	12,999
QA65LS03HWKXXM	65” The Frame Pro 4K Samsung Vision AI Smart TV				Televisions	8,999