

SHAHID Samsung TV App

User Journey Flows voucher-less Auto-redemption over TV V2

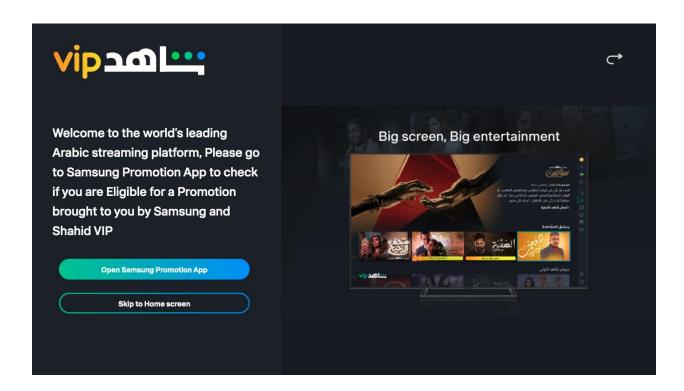




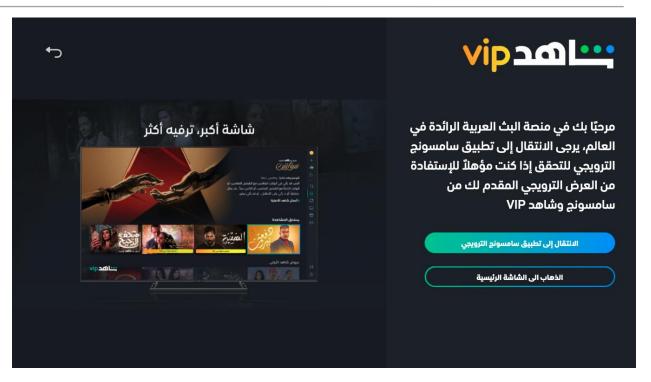
Scenario:

Open Shahid TV application

- 1. Once user launches Shahid TV application and **IF** deal is defined to be shown to user platform and country
- 2. **THEN** user will be landed on deal landing page

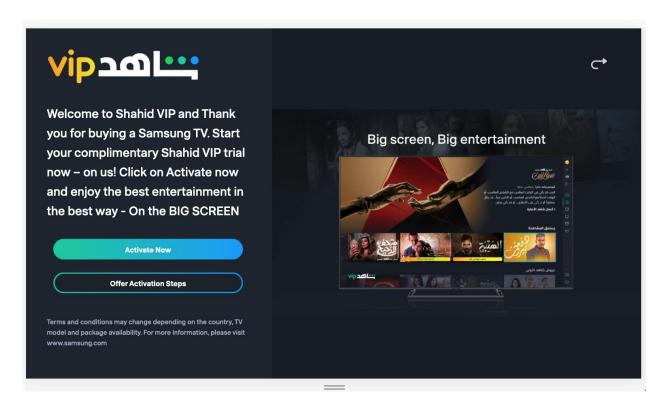


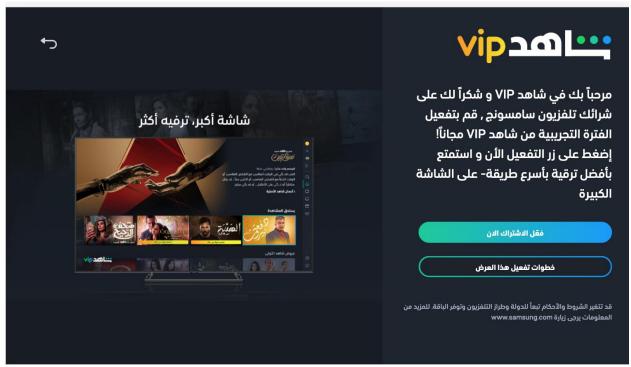




- 3. The user will select "Open Samsung Promotion App" button
- 4. The user will be navigated to Samsung promotion app and display Shahid offer form with a CTA to Shahid app
- 5. The user will be navigated back to Shahid app on the below offer page



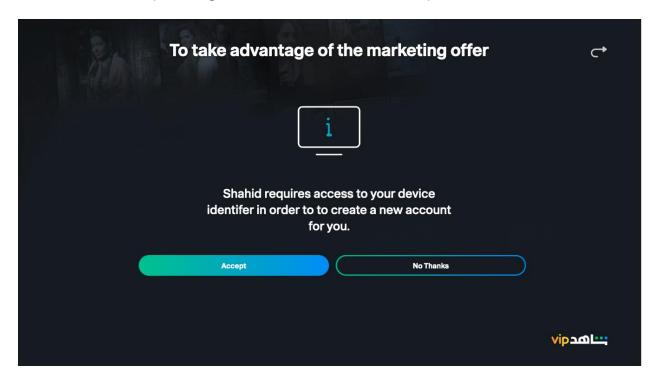




6. The user will select "Activate now"

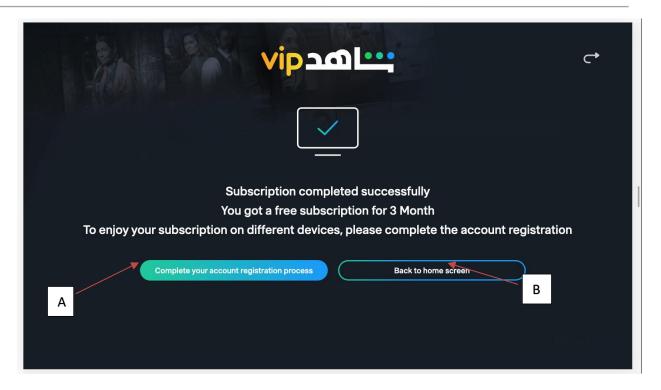


- Note: the above screen text will be changed based on available offer
- 7. user has to accept reading their device information and accept the terms and conditions



- 8. TV device then gets verified against deal eligibility
- 9. If device is eligible the voucher will be redeemed.
- 10. a light account is created for the user using their TV unique identifier, with a random generated password



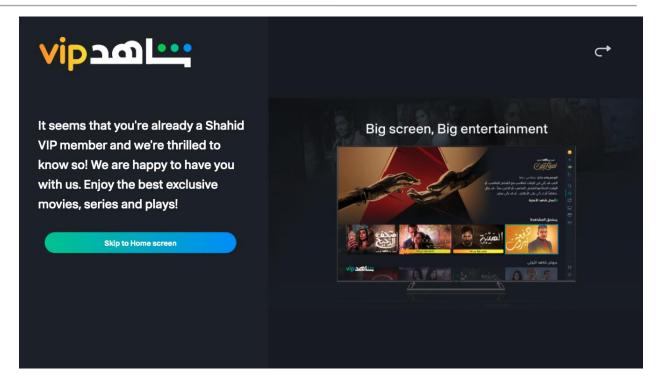


11. The user can complete the registration by selecting option **A** to enjoy the VIP privileges on other platforms (Web, Mobile)

Or back to home page by selecting option B.

Note: If the user already logged in with VIP account, the app will display the below message indicate the user that his current account is already a VIP account.





Alternative Scenario:

If the user starts the journey from "Samsung Promotion app" (Not from Shahid App), the flow will start from step **number 4**