

SAMSUNG

Premium Care Service

Customer Service Checklist

Refrigerator

Task List	Checklist
HASS diagnosis Test	
Door Gasket Cleaning	
Ice Maker Cleaning	
Exterior Cleaning	
Ice Maker Cleaning (if any)	
Adjustment & balancing	
Back cover & condenser coil cleaning	
Filter Cleaning / Replacement	
Drainage Cleaning	
SmartThings Support	
AI Demo (if applicable)	

Schedule Your Service

Call 0800 726 786 or,
Email [here](#) with your Full Name,
Contact Details and Care Service
Certificate Reference Number of
the Eligible Product

Contact hours

Monday to Sunday
8AM – 8PM
7 days a week

For further information
Visit samsung.com

