



Samsung Electronics New Zealand Limited
2026 Fold/Flip/Watch Live Commerce Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

Promoter	Samsung Electronics New Zealand Limited 24 The Warehouse Way, Northcote, Auckland 0627. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store. Please contact us if you have any questions using the details available on the Eligible Online Store.
Promotional Period	Start time and date 1:00am (NZT) on 23rd Jul 2026 End time and date 11:59pm (NZT) on 23rd Jul 2026
Promotion	Pre-ordering of Participating Product(s) by an Eligible Person, during the Promotional Period from the Promoter's Eligible Online Store, using the Voucher Code issued by the Promoter, qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last. Voucher Code may be issued by the Promoter at any time before or during the Promotional Period. Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.
Eligible Online Store	samsung.com/nz/
Eligible Person	Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion. For the avoidance of doubt, purchases for commercial purposes, (e.g., reselling), for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.
Participating Product(s)	Participating Products as set out in Appendix 1 of these terms and conditions.
Bonus(es)	Bonus(es) and specific terms to each Bonus(es), corresponding to each Participating Product, as set out in Appendix 1 of these terms and conditions. Bonus(es) are subject to Promotion terms and conditions (including Eligibility requirements).

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.

2. PURCHASE(S), VOUCHER CODE(S), BONUS(ES)

- 2.1. A pre-order of a Participating Product must be made using the Eligible Person's valid New Zealand details, including a payment method offered by the Eligible Online Store and a New Zealand delivery address. The Eligible Person must also provide any other information required by the Eligible Online Store, including a valid email address and telephone number.
- 2.2. The Voucher Code may be used only in accordance with the limits and conditions set out in the Eligible Online Store and these terms and conditions, including Appendix 1. The Voucher Code has no cash value and cannot be exchanged or redeemed for cash.
- 2.3. The Promoter may cancel and refund any order that it reasonably believes is in breach of these terms and conditions, including but not limited to the Eligibility requirements and restrictions set out in these terms and conditions.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable)) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Any refund will be limited to the amount actually paid for the returned Participating Product after applying the Voucher Code and any other permitted discount. Returns remain subject to the Eligible Online Store and applicable law.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identity, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by

a person, and it is subsequently found that the person is in breach of these terms and conditions.

- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion communication is late, lost, altered, damaged, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

- 6.1. The Promoter collects personal information in order to conduct the Promotion (including sending electronic messages or telephoning the claimant where necessary) and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating Product (Phone/Watch)	Voucher Code	Bonus (if any)
Galaxy Fold 8 Ultra SM-F976BDGHXNZ SM-F976BZKHXNZ SM-F976BZWVHXNZ SM-F976BZVHXNZ SM-F976BDGGXNZ SM-F976BZKGXNZ SM-F976BZWGXNZ SM-F976BZVGXNZ SM-F976BDGDXNZ SM-F976BZKDXNZ SM-F976BZWDXNZ SM-F976BZVDXNZ	LC-GALAXYF8-26	During the Promotional Period, an Eligible Person who enters the Voucher Code at checkout will receive 50% off the recommended retail price (RRP) of up to one Participating Phone and one Participating Watch in the same order. If an order contains more than one Participating Phone or more than one Participating Watch, the discount will apply only to the Participating Product with the lowest RRP in the relevant category. The Voucher Code may be redeemed once per Eligible Person, regardless of the number of accounts or other details used. The Promoter may cancel and refund an order where it reasonably believes this limit has been circumvented. A limited number of redemptions are available on a first-come, first-served basis. A redemption is secured only when the Eligible Online Store accepts a valid order. Adding a product to a cart does not reserve a redemption or product. Unless specified otherwise, the Voucher Code cannot be combined with any other offer or voucher, except the Hand Raiser and Reserve Now Pay Later vouchers.
Galaxy Fold 8 SM-F971BZGHXNZ SM-F971BZKHXNZ SM-F971BZWVHXNZ SM-F971BLVHXNZ SM-F971BZGGXNZ SM-F971BZKGXNZ SM-F971BZWGXNZ SM-F971BLVGXNZ SM-F971BZGDXNZ SM-F971BZKDXNZ SM-F971BZWDXNZ SM-F971BLVDXNZ	LC-GALAXYF8-26	During the Promotional Period, an Eligible Person who enters the Voucher Code at checkout will receive 50% off the recommended retail price (RRP) of up to one Participating Phone and one Participating Watch in the same order. If an order contains more than one Participating Phone or more than one Participating Watch, the discount will apply only to the Participating Product with the lowest RRP in the relevant category. The Voucher Code may be redeemed once per Eligible Person, regardless of the number of accounts or other details used. The Promoter may cancel and refund an order where it

		reasonably believes this limit has been circumvented. A limited number of redemptions are available on a first-come, first-served basis. A redemption is secured only when the Eligible Online Store accepts a valid order. Adding a product to a cart does not reserve a redemption or product. Unless specified otherwise, the Voucher Code cannot be combined with any other offer or voucher, except the Hand Raiser and Reserve Now Pay Later vouchers.
Galaxy Flip 8 SM-F776BLGEXNZ SM-F776BZKEXNZ SM-F776BZWEXNZ SM-F776BLIEXNZ SM-F776BLGAXNZ SM-F776BZKAXNZ SM-F776BZWAXNZ SM-F776BLIAXNZ	LC-GALAXYF8-26	During the Promotional Period, an Eligible Person who enters the Voucher Code at checkout will receive 50% off the recommended retail price (RRP) of up to one Participating Phone and one Participating Watch in the same order. If an order contains more than one Participating Phone or more than one Participating Watch, the discount will apply only to the Participating Product with the lowest RRP in the relevant category. The Voucher Code may be redeemed once per Eligible Person, regardless of the number of accounts or other details used. The Promoter may cancel and refund an order where it reasonably believes this limit has been circumvented. A limited number of redemptions are available on a first-come, first-served basis. A redemption is secured only when the Eligible Online Store accepts a valid order. Adding a product to a cart does not reserve a redemption or product. Unless specified otherwise, the Voucher Code cannot be combined with any other offer or voucher, except the Hand Raiser and Reserve Now Pay Later vouchers.
Galaxy Watch Ultra (2026) SM-L715FZKAXNZ SM-L715FZSAXNZ	LC-GALAXYF8-26	During the Promotional Period, an Eligible Person who enters the Voucher Code at checkout will receive 50% off the recommended retail price (RRP) of up to one Participating Phone and one Participating Watch in the same order.

		If an order contains more than one Participating Phone or more than one Participating Watch, the discount will apply only to the Participating Product with the lowest RRP in the relevant category. The Voucher Code may be redeemed once per Eligible Person, regardless of the number of accounts or other details used. The Promoter may cancel and refund an order where it reasonably believes this limit has been circumvented. A limited number of redemptions are available on a first-come, first-served basis. A redemption is secured only when the Eligible Online Store accepts a valid order. Adding a product to a cart does not reserve a redemption or product. Unless specified otherwise, the Voucher Code cannot be combined with any other offer or voucher, except the Hand Raiser and Reserve Now Pay Later vouchers.
Galaxy Watch 9 44mm SM-L355FZKAXNZ SM-L355FZSAXNZ SM-L350NZKAXNZ SM-L350NZSAXNZ	LC-GALAXYF8-26	During the Promotional Period, an Eligible Person who enters the Voucher Code at checkout will receive 50% off the recommended retail price (RRP) of up to one Participating Phone and one Participating Watch in the same order. If an order contains more than one Participating Phone or more than one Participating Watch, the discount will apply only to the Participating Product with the lowest RRP in the relevant category. The Voucher Code may be redeemed once per Eligible Person, regardless of the number of accounts or other details used. The Promoter may cancel and refund an order where it reasonably believes this limit has been circumvented. A limited number of redemptions are available on a first-come, first-served basis. A redemption is secured only when the Eligible Online Store accepts a valid order. Adding a product to a cart does not reserve a redemption or product. Unless specified otherwise, the Voucher Code cannot be combined with any other offer or

		voucher, except the Hand Raiser and Reserve Now Pay Later vouchers.
Galaxy Watch 9 40mm SM-L345FZKAXNZ SM-L345FZEAXNZ SM-L340NZKAXNZ SM-L340NZEAXNZ	LC-GALAXYF8-26	During the Promotional Period, an Eligible Person who enters the Voucher Code at checkout will receive 50% off the recommended retail price (RRP) of up to one Participating Phone and one Participating Watch in the same order. If an order contains more than one Participating Phone or more than one Participating Watch, the discount will apply only to the Participating Product with the lowest RRP in the relevant category. The Voucher Code may be redeemed once per Eligible Person, regardless of the number of accounts or other details used. The Promoter may cancel and refund an order where it reasonably believes this limit has been circumvented. A limited number of redemptions are available on a first-come, first-served basis. A redemption is secured only when the Eligible Online Store accepts a valid order. Adding a product to a cart does not reserve a redemption or product. Unless specified otherwise, the Voucher Code cannot be combined with any other offer or voucher, except the Hand Raiser and Reserve Now Pay Later vouchers.