



Samsung Electronics New Zealand Limited
Samsung Galaxy eVoucher Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

Promoter	Samsung Electronics New Zealand Limited, 24 The Warehouse Way, Northcote, Auckland 0627. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store. Please contact us if you have any questions using the details available on the Eligible Online Store.
Promotional Period	Start time and date 02:00pm (NZST) on 1st Oct 2026 End time and date 02:00pm (NZST) on 30th Oct 2026
Promotion	Purchase a Galaxy eVoucher code for \$20 NZD during the Promotional Period to receive a voucher code with a base value of \$20 NZD (the "Voucher Code"). Exclusions apply. The \$20 NZD base value of the Voucher Code is valid from 02:00:00pm NZST on 21st Oct 2026 until 01:59:59pm NZST on 18th Nov 2029, unless redeemed earlier. During the Boost Valid Period, the Voucher Code may be boosted to a total value of up to \$100 NZD when applied towards the purchase of a Participating Product from the Promoter's Eligible Online Store. The Boost Valid Period is from 02:00:00pm NZST on 21st Oct 2026 to 01:59:59pm NZST on 18th Nov 2026. If the Voucher Code is not applied towards a Participating Product during the Boost Valid Period, the boosted value will not apply and the Voucher Code will remain redeemable at its \$20 NZD base value. The \$20 NZD base value may be applied towards the purchase of an Eligible Product from the Promoter's Eligible Online Store, subject to a minimum cart value of \$21 NZD or more before the Voucher Code is applied. Participating Products and Eligible Products are available while stocks last. Any unused portion of the boosted total value will be forfeited upon redemption and will not be refunded, credited or carried forward. Any unused \$20 NZD base value remaining after 02:00:00pm NZST on 18 Nov 2029 will be forfeited. This Promotion is available in conjunction with existing offer(s) specified on the Promoter's Eligible Online Store. Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other vouchers offered by the Promoter.

Exclusions	1. Limited to only one (1) Voucher Code per transaction. 2. Limited to only one (1) Voucher Code per user. 3. Voucher Code(s) are not refundable, reloadable, transferable, exchangeable or redeemable for cash, except where required by law. 4. Voucher Code(s) cannot be used in subsequent transactions after redemption. 5. Voucher Code(s) will not be replaced by the Promoter if they are lost, stolen or deleted. 6. Voucher Code(s) must be redeemed in full in a single transaction. Any unused value will be forfeited and will not be refunded, credited or carried forward. 7. Unless otherwise specified by the Promoter, this voucher code(s) is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.
Eligible Online Store(s)	1. Samsung NZ online store: samsung.com/nz
Eligible Person	Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion. For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.
Participating Product(s)	Participating Products as set out in Appendix 1 of these terms and conditions.
Eligible Product(s)	Eligible Products as set out in Appendix 2 of these terms and conditions.

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any

regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.

2. PURCHASE(S) AND BONUS(ES)

- 2.1. Purchases of Participating Products and Eligible Products must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method accepted by the Eligible Online Store and a New Zealand delivery address. The Eligible Person must provide all information required by the Eligible Online Store, including a valid email address and phone number.
- 2.2. The Voucher Code may only be redeemed through an Eligible Online Store.
- 2.3. Where the purchase price of a Participating Product or Eligible Product is greater than the value of the Voucher Code, the Eligible Person must pay the difference at the time of purchase.
- 2.4. The boosted value is not refundable, transferable, exchangeable or redeemable for cash.
- 2.5. After a Voucher Code is redeemed, any unused value is forfeited and will not be refunded, credited or carried forward.

3. FULFILMENT OF PARTICIPATING PRODUCT/ELIGIBLE PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product/Eligible Product (including any boosted value) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any boosted value) (as applicable) as quickly as possible.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identity, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication sent to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and (iii) any problem(s) with,

or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.

- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion communication is late, lost, altered, damaged, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

- 6.1. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – BOOSTED VALUE AND PARTICIPATING PRODUCTS

Boosted Value	Participating Products
A total of \$100 discount off the Participating Product when using the Voucher Code provided by the Promoter.	1x Galaxy Tablet that will be available for purchase from 02:00:00pm (NZST) on 21st Oct 2026 to 01:59:59pm (NZST) on 18th Nov 2026 ("Boost Valid Period"). Unless specified otherwise, the Voucher Code cannot be combined with any other offer, discounts, discounts on add-on product, trade-in boost, or voucher.

APPENDIX 2 – BASE VALUE AND ELIGIBLE PRODUCTS

Base Value	Eligible Products
\$20 discount off the Eligible Product when using the Voucher Code provided by the Promoter.	Samsung range of products (Mobile, TV&AV, Appliances, IT, Accessories) (excluding above Participating Products during the Boost Valid Period) from 02:00:00pm (NZST) on 21st Oct 2026 to 01:59:59pm (NZST) on 18th Nov 2029. Unless specified otherwise, the Voucher Code cannot be combined with any other offer, discounts, discounts on add-on product, trade-in boost, or voucher.