



Samsung Electronics New Zealand Limited
Selected Online Store Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

Promoter	Samsung Electronics New Zealand Limited 24 The Warehouse Way, Northcote, Auckland 0627. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store. Please contact us if you have any questions using the details available on the Eligible Online Store.
Promotional Period	Start time and date 2:00pm (NZT) on 28th Sep 2026 End time and date 2:00pm (NZT) on 20th Oct 2026
Promotion	Purchase(s) of Participating Product(s) by an Eligible Person during the Promotional Period from the Promoter's Eligible Online Store qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last. Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.
S.COM	samsung.com/nz/ ("e-Store")
Eligible Person	Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion. For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.
Participating Product(s)	Participating Products as set out in Appendix 1 of these terms and conditions.
Bonus(es)	Bonus(es) corresponding to each Participating Product as set out in Appendix 1 of these terms and conditions. Note that these terms and conditions may specify that a Bonus(es) includes a chance to enter into a draw to win a product or service (see clause 2.4 and Appendix 1 of these term and conditions for more information).

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promotor, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promotor's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.

2. PURCHASE(S) AND BONUS(ES)

- 2.1. Purchase(s) of Participating Product(s) must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method (that is offered on the Eligible Online Store) and a New Zealand delivery address. In order to complete a purchase of a Participating Product and qualify for the corresponding Bonus(es), an Eligible Person must provide other information as specified on the Eligible Online Store, including a valid email and phone number.
- 2.2. Bonus(es) or any part of a Bonus, if not available for any reason, may be substituted at the discretion of the Promoter for another Bonus(es) of equal or greater value.
- 2.3. Bonus(es) are not transferable, exchangeable, and cannot be redeemed for cash.
- 2.4. Bonus(es) may be subject to other terms and conditions, including:
 - (a) **Voucher Code:** Where a Bonus includes a voucher code (the "**Voucher Code**"), that Voucher Code must be redeemed at the time of purchasing the Participating Product or Eligible Product (if applicable), and can only be redeemed through the Eligible Online Store. Voucher code can be used once per account. A list of Participating Product(s) is available in Appendix 1;
 - (b) **Trade-in Boost:** Where a Bonus includes a trade-in boost or bonus (the "**Trade-in Boost**"), the Eligible Person must trade in an eligible device, in accordance with the [Samsung Instant Trade-In Program Customer Terms and Conditions](#) ("**Instant Trade-In**"), in order to receive the Trade-in Boost. Payment methods are limited for Instant Trade-In, and excludes payment methods as specified by the Promotor. Instant Trade-In transactions may be subject to fees and charges as outlined in the Instant Trade-In terms and conditions;
 - (c) **Trade Up:** Where a Bonus includes a trade up offer (the "**Trade Up**"), the Eligible Person must select the Trade Up option at the time of purchasing the Participating Product and provide accurate details of an eligible trade up product ("Existing Product") in accordance with the Trade Up program requirements. The applicable Trade Up value specified in Appendix 1 will be applied as an instant discount towards the purchase price of the corresponding Participating Product.

The Existing Product may be of any brand, age or condition, provided it falls within an eligible product category determined by the Promoter. The Eligible Person may trade up one (1) Existing Product for each Participating Product purchased and may receive only one (1) Trade Up benefit per transaction.

The Eligible Person must ensure that the Existing Product is fully disconnected, uninstalled, dismantled (where applicable), and ready for collection at the time the Participating Product is delivered. The Promoter or its delivery partner will collect the Existing Product upon delivery of the Participating Product.

If the Existing Product is not available for collection, is materially different from the information provided during the purchase process, or otherwise does not satisfy the Trade Up program requirements, the Promoter reserves the right to refuse collection, cancel the Trade Up benefit, or charge the Eligible Person an amount equal to the Trade Up value received.

The Trade Up benefit is not transferable, exchangeable, refundable, or redeemable for cash. Additional Trade Up terms and conditions may apply.

- (d) **Samsung Care+:** Where a Bonus refers to Samsung Care+ (e.g., at a discounted rate), [Samsung Care+ terms and conditions](#) apply. Samsung Care+ is administered by The Warranty Group Australasia Pty Ltd. (CN 920655) and underwritten by Virginia Surety Company, Inc.(CN 920655), trading as Assurant. An excess is payable for each claim made under Samsung Care+ and must be paid before a claim is settled. Exclusions apply in accordance with Samsung Care+ terms and conditions.
- (e) **Draw:** Where a Bonus includes the chance to participate in a draw (the “**Draw**”) to win a product or service (as specified in the Draw), then the terms and conditions of the Draw shall also include any additional terms specified in writing by the Promoter (including in Appendix 1 and clause 2.4(c) of these terms and conditions). The Draw will be conducted within 5 (five) working days from the end of the Promotional Period. The Promoter will draw a random entry or entries (as applicable) to determine the winner(s) of the Draw. The winner(s) will be notified through their details provided as part of the Draw. If a winner is uncontactable or does not claim their prize for the Draw, within 5 (five) working days from being notified by the Promoter, then the winner will be deemed to have forfeited their prize. If a winner forfeits their prize, then the Promoter reserves the right to conduct a re-draw, in the same way as the original Draw.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Refund or return of any Participating Product shall also oblige the purchaser to return the Bonus(es) (or value of the Bonus(es), where applicable). The purchaser of a Participating Product agrees to be liable for all costs, including but not limited to debt recovery costs, if the Bonus(es) is not returned with any refunded or returned Participating Product.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identify, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion communication is late, lost, altered, damage, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

- 6.1. The Promoter collects personal information in order to conduct the Promotion (including sending electronic messages or telephoning the claimant where necessary) and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the



right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating Product	Bonus (if any)	
Mobile device Galaxy S25 SM-S931BDBCXNZ SM-S931BLBCXNZ SM-S931BLGCXNZ SM-S931BZKCXNZ SM-S931BZSCXNZ SM-S931BDBQXNZ SM-S931BLBQXNZ SM-S931BLGQXNZ SM-S931BZKQXNZ SM-S931BZSQXNZ Galaxy S25 Ultra SM-S938BAKBXNZ SM-S938BZBBXNZ SM-S938BZKBXNZ SM-S938BZSBXNZ SM-S938BZTBXNZ Galaxy Tab S10 Lite SM-X400NZAAXNZ SM-X400NZRAXNZ SM-X400NZAEXNZ SM-X406BZAAXNZ Galaxy Tab S10 FE SM-X520NLBAXNZ SM-X520NZAAXNZ SM-X520NZSAXNZ SM-X520NZAEXNZ SM-X526BZAAXNZ Galaxy Tab S10 FE+ SM-X620NLBAXNZ SM-X620NZAAXNZ SM-X620NZSAXNZ SM-X620NZAEXNZ SM-X626BZAAXNZ		5% off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.

Galaxy Tab A11+ SM-X230NZAAXNZ SM-X230NZAEXNZ SM-X236BZAAXNZ SM-X236BZAEXNZ SM-X230NZSAXNZ Galaxy A27 SM-A276BZBDXNZ SM-A276BLIDXNZ SM-A276BZKDXNZ Galaxy A37 SM-A376BZAQXNZ SM-A376BDGQXNZ SM-A376BZWQXNZ SM-A376BLVQXNZ Galaxy A57 SM-A576BZASXNZ SM-A576BDBSXNZ SM-A576BLBSXNZ SM-A576BZVSXNZ SM-A576BDBQXNZ SM-A576BZVQXNZ Galaxy A17 SM-A176BZBHXNZ SM-A176BZKHXNZ SM-A175FLBNXNZ SM-A175FZKNXNZ		
Mobile Devices Galaxy S26 Ultra Series SM-S948BZDQXNZ SM-S948BZSQXNZ SM-S948BZKQXNZ SM-S948BLBQXNZ SM-S948BZVQXNZ SM-S948BZWQXNZ SM-S948BZDCXNZ SM-S948BZSCXNZ SM-S948BZKCXNZ SM-S948BLBCXNZ SM-S948BZVCXNZ		10% off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.

SM-S948BZWCXNZ		
SM-S948BZDBXNZ		
SM-S948BZSBXNZ		
SM-S948BZKBXNZ		
SM-S948BLBBXNZ		
SM-S948BZVBXNZ		
SM-S948BZWBXNZ		
Galaxy S26+ Series		
SM-S947BZDCXNZ		
SM-S947BZSCXNZ		
SM-S947BZKCXNZ		
SM-S947BLBCXNZ		
SM-S947BZVCXNZ		
SM-S947BZWCXNZ		
SM-S947BZDBXNZ		
SM-S947BZSBXNZ		
SM-S947BZKBXNZ		
SM-S947BLBBXNZ		
SM-S947BZVBXNZ		
SM-S947BZWBXNZ		
Galaxy S26 Series		
SM-S942BZDQXNZ		
SM-S942BZSQXNZ		
SM-S942BZKQXNZ		
SM-S942BLBQXNZ		
SM-S942BZVQXNZ		
SM-S942BZWQXNZ		
SM-S942BZDCXNZ		
SM-S942BZSCXNZ		
SM-S942BZKCXNZ		
SM-S942BLBCXNZ		
SM-S942BZVCXNZ		
SM-S942BZWCXNZ		
Galaxy Z Flip8		
SM-F776BZKAXNZ		
SM-F776BLIAXNZ		
SM-F776BLGAXNZ		
SM-F776BZWAXNZ		
SM-F776BZKEXNZ		
SM-F776BLIEXNZ		
SM-F776BZWEXNZ		
SM-F776BLGEXNZ		

Galaxy Z Fold8 SM-F971BLVDXNZ SM-F971BZKDXNZ SM-F971BZWDXNZ SM-F971BZGDXNZ SM-F971BLVGXNZ SM-F971BZWGXNZ SM-F971BZKGXNZ SM-F971BZGGXNZ SM-F971BLVHXNZ SM-F971BZKHXNZ SM-F971BZWHXNZ SM-F971BZGHXNZ Galaxy Z Fold8 Ultra SM-F976BZVDXNZ SM-F976BZKDXNZ SM-F976BDGDXNZ SM-F976BZWDXNZ SM-F976BZVGXNZ SM-F976BZKGXNZ SM-F976BZWGXNZ SM-F976BDGGXNZ SM-F976BDGHXNZ SM-F976BZVHXNZ SM-F976BZWHXNZ SM-F976BZKHXNZ Galaxy Tab S11 Ultra SM-X930NZAAXNZ SM-X930NZSAXNZ SM-X930NZAEXNZ SM-X936BZAAXNZ Galaxy Tab S11 SM-X730NZAAXNZ SM-X730NZSAXNZ SM-X730NZAEXNZ SM-X736BZAAXNZ Watch Ultra SM-L705FAW1XNZ SM-L705FZA1XNZ SM-L705FZB1XNZ		
---	--	--

SM-L705FZS1XNZ Watch8 Classic 46mm SM-L500NZKAXNZ SM-L500NZWAXNZ SM-L505FZKAXNZ SM-L505FZWAXNZ Watch8 44mm SM-L335FDAAXNZ SM-L335FZSAXNZ Watch8 40mm SM-L320NDAAXNZ SM-L320NZSAXNZ SM-L325FDAAXNZ SM-L325FZSAXNZ Buds4 / Buds4 Pro SM-R640NZDAASA SM-R640NZKAASA SM-R640NZWAASA SM-R540NZKAASA SM-R540NZWAASA Buds3 FE SM-R420NZAAASA SM-R420NZKAASA		
Mobile Devices Watch Ultra2 SM-L715FZKAXNZ SM-L715FZSAXNZ Watch9 (40mm) SM-L340NZKAXNZ SM-L340NZEAXNZ SM-L345FZEAXNZ SM-L345FZKAXNZ Watch9 (44mm) SM-L350NZSAXNZ SM-L350NZKAXNZ SM-L355FZSAXNZ SM-L355FZKAXNZ		15% off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.

Monitor LS24HG302EEXXY		30% off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.
Monitor LS24D402GEEXXY LS27DG602SEXXY		35% off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.
TV/AV QA65QN1EHASXNZ QA55QN1EHASXNZ QA75QEF1ASXNZ UA75M1EHASXNZ UA65M1EHASXNZ UA55M1EHASXNZ MRA115MR95FXNZ MRA75R95HASXNZ MRA75R85HASXNZ UA85M70HASXNZ UA50M70HASXNZ UA43M70HASXNZ QA55S95HASXNZ QA83S90HAEXNZ QA55S90HASXNZ QA48S90HAEXNZ QA77S85HAEXNZ QA65S85HAEXNZ QA55S85HAEXNZ QA48S85HAEXNZ QA75QN900FSXNZ QA75QN80HASXNZ QA65QN80HASXNZ QA55QN80HASXNZ UA75U8500HSXNZ UA65U8500HSXNZ HW-Q990H/XY HW-Q800H/XY HW-QS700F/XY		\$100 off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.

Digital Appliances Air Conditioners AR12DXEANWKNSA AR18DXEANWKNSA AR24DXEANWKNSA Dishwashers DW60M6045FW/SA DW60M6055FS/SA DW80H73YBUFSA Cooktops/Rangehoods NK36CB665WBGSA NZ64B6058KK/SA NZ85C6058KK/SA Refrigerators RF48A4010B4/SA Washers/Dryers WA80F10B9WSA WA90CG6745BVSA WA90CG6745BWSA WD90H19AHSSA WD90HG6U94BESA WF90F19ADSSA WW11CG60ADLESA WW11CGC0ADAESA WW12BB94ADGHSA DV90BB9440GHSA		\$100 off of the Participating Product(s), when using the Voucher Code provided by Promoter, during the Promotional Period.
---	--	--