Samsung Electronics New Zealand Limited Selected Online Store Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

Promoter	Samsung Electronics New Zealand Limited, 24 Warehouse Way, Northcote, Auckland 0627. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store.
	Please contact us if you have any questions using the details available on the Eligible Online Store.
Promotional Period	Start time and date2:00pm on 19th December 2024End time and date2:00pm on 22nd December 2024
Promotion	Purchase(s) of Participating Product(s) by an Eligible Person during the Promotional Period from the Promotor's Eligible Online Store qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last.
	Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.
Eligible Online Store	samsung.com/nz/ (" e-Store ")
Eligible Person	Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion.
	For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.
Participating Product(s)	Participating Products as set out in Appendix 1 of these terms and conditions.
Bonus(es)	Bonus(es) corresponding to each Participating Product as set out in Appendix 1 of these terms and conditions. Note that these terms and conditions may specify that a Bonus(es) includes a chance to enter into a draw to win a product or service (see clause 2.4 and Appendix 1 of these term and conditions for more information).

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promotor, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promotor's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.

2. PURCHASE(S) AND BONU(ES)

- 2.1. Purchase(s) of Participating Product(s) must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method (that is offered on the Eligible Online Store) and a New Zealand delivery address. In order to complete a purchase of a Participating Product and qualify for the corresponding Bonus(es), an Eligible Person must provide other information as specified on the Eligible Online Store, including a valid email and phone number.
- 2.2. Bonus(es) or any part of a Bonus, if not available for any reason, may be substituted at the discretion of the Promoter for another Bonus(es) of equal or greater value.
- 2.3. Bonus(es) are not transferable, exchangeable, and cannot be redeemed for cash.
- 2.4. Bonus(es) may be subject to other terms and conditions, including:
 - (a) Voucher Code: Where a Bonus includes a voucher code (the "Voucher Code"), that Voucher Code must be redeemed at the time of purchasing the Participating Product or Eligible Product (if applicable), and can only be redeemed through the Eligible Online Store. A list of Participating Product(s) is available in Appendix 1, and a list of Eligible Product(s) (if applicable) is available in Appendix 2;
 - (b) Trade-in Boost: Where a Bonus includes a trade-in boost or bonus (the "Trade-in Boost"), the Eligible Person must trade in an eligible device, in accordance with the <u>Samsung Instant</u> <u>Trade-In Program Customer Terms and Conditions</u> ("Instant Trade-In"), in order to receive the Trade-in Boost. Payment methods are limited for Instant Trade-In, and excludes payment methods as specified by the Promotor. Instant Trade-In transactions may be subject to fees and charges as outlined in the Instant Trade-In terms and conditions;
 - (c) Samsung Care+: Where a Bonus refers to Samsung Care+ (e.g., at a discounted rate), <u>Samsung Care+ terms and conditions</u> apply. Samsung Care+ is administered by The Warranty Group Australasia Pty Ltd. (CN 920655) and underwritten by Virginia Surety Company, Inc.(CN 920655), trading as Assurant. An excess is payable for each claim made under Samsung Care+ and must be paid before a claim is settled. Exclusions apply in accordance with Samsung Care+ terms and conditions.

(d) Draw: Where a Bonus includes the chance to participate in a draw (the "Draw") to win a product or service (as specified in the Draw), then the terms and conditions of the Draw shall also include any additional terms specified in writing by the Promotor (including in Appendix 1 and clause 2.4(c) of these terms and conditions). The Draw will be conducted within 5 (five) working days from the end of the Promotional Period. The Promoter will draw a random entry or entries (as applicable) to determine the winner(s) of the Draw. The winner(s) will be notified through their details provided as part of the Draw. If a winner is uncontactable or does not claim their prize for the Draw, within 5 (five) working days from being notified by the Promoter, then the winner will be deemed to have forfeited their prize. If a winner forfeits their prize, then the Promoter reserves the right to conduct a redraw, in the same way as the original Draw.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Refund or return of any Participating Product shall also oblige the purchaser to return the Bonus(es) (or value of the Bonus(es), where applicable). The purchaser of a Participating Product agrees to be liable for all costs, including but not limited to debt recovery costs, if the Bonus(es) is not returned with any refunded or returned Participating Product.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identify, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications;, and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.

- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion communication is late, lost, altered, damage, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

The Promoter collects personal information in order to conduct the Promotion and may, for this 6.1. purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter may, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: <u>www.samsung.com/nz</u> or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating Product	Bonus (if any)
	20% off RRP at the e-Store at the time of purchasing the Participating
	Product
Galaxy Z Fold 6	
SM-F956BDBDXNZ	and
SM-F956BLIDXNZ	
SM-F956BZSDXNZ	A Trade-in Boost of \$600 that can be applied towards the Participating
SM-F956BDBGXNZ	Product when you trade-in an eligible device (see further
SM-F956BLIGXNZ	information on trade in terms and conditions in clause 2.4)
SM-F956BZSGXNZ	
SM-F956BAKDXNZ	and
SM-F956BZWDXNZ	
SM-F956BAKGXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-F956BZWGXNZ	information on Samsung Care+ in clause 2.4)
	20% off RRP at the e-Store at the time of purchasing the Participating
Galaxy Z Flip 6	Product
SM-F741BLBAXNZ	
SM-F741BZSAXNZ	and
SM-F741BLGAXNZ	
SM-F741BZYAXNZ	A trade-in boost of \$500 that can be applied towards the Participating
SM-F741BLBEXNZ	Product when you trade-in an eligible device (see further information
SM-F741BZSEXNZ	on trade in terms and conditions in clause 2.4)
SM-F741BLGEXNZ	
SM-F741BZYEXNZ	and
SM-F741BAKAXNZ	
SM-F741BZWAXNZ	Flip6 Flipsuit Case (EF-VF741PJEGWW or EF-VF741PYEGWW subject to
SM-F741BZOAXNZ	availability) at the Promoter's online EPP site at the time of purchasing
SM-F741BAKEXNZ SM-F741BZWEXNZ	the Participating Product
SM-F741BZOEXNZ	and
SIVI-1741020EAINZ	anu
	50% off Samsung Care+ to cover the Participating Product (see further
	information on Samsung Care+ terms and conditions in clause 2.4)
Galaxy S24	20% off RRP at the e-Store at the time of purchasing the Participating
,	Product
SM-S921BLGCXNZ	
SM-S921BZOCXNZ	and
SM-S921BLBCXNZ	
SM-S921BZACXNZ	A trade-in boost of \$500 that can be applied towards the Participating
SM-S921BZKCXNZ	Product when you trade-in an eligible device (see further information
SM-S921BZVCXNZ	on trade in terms and conditions in clause 2.4)

SM-S921BZYCXNZ SM-S921BLGQXNZ SM-S921BLBQXNZ SM-S921BLBQXNZ SM-S921BZAQXNZ SM-S921BZKQXNZ SM-S921BZVQXNZ SM-S921BZYQXNZ	and Flip6 Flipsuit Case (EF-US921CTEGWW subject to availability) at the Promoter's online EPP site at the time of purchasing the Participating Product and 50% off Samsung Care+ to cover the Participating Product (see further information on Samsung Care+ terms and conditions in clause 2.4)
Galaxy S24+ SM-S926BLGBXNZ SM-S926BZOBXNZ SM-S926BLBBXNZ SM-S926BZABXNZ SM-S926BZKBXNZ SM-S926BZVBXNZ SM-S926BZVBXNZ SM-S926BLGCXNZ SM-S926BLBCXNZ SM-S926BZACXNZ SM-S926BZKCXNZ SM-S926BZVCXNZ SM-S926BZVCXNZ	20% off RRP at the e-Store at the time of purchasing the Participating Product and A trade-in boost of \$500 that can be applied towards the Participating Product when you trade-in an eligible device (see further information on trade in terms and conditions in clause 2.4) and Screen Protector (EF-US926CTEGWW subject to availability) at the Promoter's online EPP site at the time of purchasing the Participating Product and
	50% off Samsung Care+ to cover the Participating Product (see further information on Samsung Care+ terms and conditions in clause 2.4)
Galaxy S24 Ultra SM-S928BLGCXNZ SM-S928BZOCXNZ SM-S928BLBCXNZ SM-S928BZKCXNZ SM-S928BZTCXNZ SM-S928BZVCXNZ SM-S928BZYCXNZ SM-S928BLGQXNZ SM-S928BLBQXNZ SM-S928BLBQXNZ SM-S928BLBQXNZ	20% off RRP at the e-Store at the time of purchasing the Participating Product and A trade-in boost of \$600 that can be applied towards the Participating Product when you trade-in an eligible device (see further information on trade in terms and conditions in in clause 2.4) and

SM-S928BZTQXNZ	Screen Protector (EF-US928CTEGWW subject to availability) at the
SM-S928BZVQXNZ	Promoter's online EPP site at the time of purchasing the Participating
SM-S928BZYQXNZ	Product
	and
	50% off Samsung Care+ to cover the Participating Product (see further
	information on Samsung Care+ terms and conditions in clause 2.4)
	20% off RRP at the e-Store at the time of purchasing the Participating
Galaxy S24FE	Product
SM-S721BLBBXNZ	
SM-S721BLGBXNZ	and
SM-S721BZKBXNZ	
	A trade in boast of \$400 that can be applied towards the Participating
SM-S721BZABXNZ	A trade-in boost of \$400 that can be applied towards the Participating
SM-S721BLBCXNZ	Product when you trade-in an eligible device (see further information
SM-S721BLGCXNZ	on trade in terms and conditions in clause 2.4)
SM-S721BZKCXNZ	
SM-S721BZACXNZ	and
	Smart Wallet Case (EF-ZS721CBEGWW or EF-ZS721CLEGWW or
	EF-ZS721CWEGWW subject to availability) at the Promoter's online EPP
	site at the time of purchasing the Participating Product
	and
	50% off Samsung Care+ to cover the Participating Product (see further
	information on Samsung Care+ terms and conditions in clause 2.4)
	information on Sanisung care riternis and conditions in ciduse 2.4)