Samsung Electronics New Zealand Limited Selected Online Store Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

Promoter

Samsung Electronics New Zealand Limited 94 Apollo Drive, Rosedale, Auckland 0632. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store.

Please contact us if you have any questions using the details available on the Eligible Online Store.

Promotional Period

Start time and date 2:00pm on 5th June 2025 End time and date 2:00pm on 19th June 2025

Promotion

Purchase(s) of Participating Product(s) by an Eligible Person during the Promotional Period from the Promotor's Eligible Online Store qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last.

Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.

S.COM

samsung.com/nz/ ("e-Store")

Eligible Person

Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion.

For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.

Participating Product(s)

Participating Products as set out in Appendix 1 of these terms and conditions.

Bonus(es)

Bonus(es) corresponding to each Participating Product as set out in Appendix 1 of these terms and conditions. Note that these terms and conditions may specify that a Bonus(es) includes a chance to enter into a draw to win a product or service (see clause 2.4 and Appendix 1 of these term and conditions for more information).

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promotor, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promotor's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.

2. PURCHASE(S) AND BONU(ES)

- 2.1. Purchase(s) of Participating Product(s) must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method (that is offered on the Eligible Online Store) and a New Zealand delivery address. In order to complete a purchase of a Participating Product and qualify for the corresponding Bonus(es), an Eligible Person must provide other information as specified on the Eligible Online Store, including a valid email and phone number.
- 2.2. Bonus(es) or any part of a Bonus, if not available for any reason, may be substituted at the discretion of the Promoter for another Bonus(es) of equal or greater value.
- 2.3. Bonus(es) are not transferable, exchangeable, and cannot be redeemed for cash.
- 2.4. Bonus(es) may be subject to other terms and conditions, including:
 - (a) **Voucher Code**: Where a Bonus includes a voucher code (the "**Voucher Code**"), that Voucher Code must be redeemed at the time of purchasing the Participating Product or Eligible Product (if applicable), and can only be redeemed through the Eligible Online Store. A list of Participating Product(s) is available in Appendix 1.
 - (b) Trade-in Boost: Where a Bonus includes a trade-in boost or bonus (the "Trade-in Boost"), the Eligible Person must trade in an eligible device, in accordance with the <u>Samsung Instant Trade-In Program Customer Terms and Conditions</u> ("Instant Trade-In"), in order to receive the Trade-in Boost. Payment methods are limited for Instant Trade-In, and excludes payment methods as specified by the Promotor. Instant Trade-In transactions may be subject to fees and charges as outlined in the Instant Trade-In terms and conditions;
 - (c) **Draw**: Where a Bonus includes the chance to participate in a draw (the "**Draw**") to win a product or service (as specified in the Draw), then the terms and conditions of the Draw shall also include any additional terms specified in writing by the Promotor (including in Appendix 1 and clause 2.4(c) of these terms and conditions). The Draw will be conducted within 5 (five) working days from the end of the Promotional Period. The Promoter will draw a random entry or entries (as applicable) to determine the winner(s) of the Draw. The winner(s) will be notified through their details provided as part of the Draw. If a winner is uncontactable or does not claim their prize for the Draw, within 5 (five) working days from being notified by the Promoter, then the winner will be deemed to have forfeited their

prize. If a winner forfeits their prize, then the Promoter reserves the right to conduct a redraw, in the same way as the original Draw.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Refund or return of any Participating Product shall also oblige the purchaser to return the Bonus(es) (or value of the Bonus(es), where applicable). The purchaser of a Participating Product agrees to be liable for all costs, including but not limited to debt recovery costs, if the Bonus(es) is not returned with any refunded or returned Participating Product.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identify, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications;, and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.
- 5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion

communication is late, lost, altered, damage, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

6.1. The Promoter collects personal information in order to conduct the Promotion (including sending electronic messages or telephoning the claimant where necessary) and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 94 Apollo Drive, Rosedale, Auckland 0632 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating Product	Bonus (if any)	
TV/AV	, ,,	
QA55S90DASXNZ		
QA65S90DASXNZ		
QA77S90DAEXNZ		
QA55QN90DASXNZ		
QA75QN90DASXNZ		
QA75Q70DASXNZ		
QA65QE1DASXNZ		
SP-LFF3CLAXXNZ		
QA32LS03CBWXNZ		
QA55LS03DASXNZ		
QA65LS03DASXNZ		
UA98DU9000SXNZ		
UA85DU8000SXNZ	A 5% discount off Participating	
UA75DU8000SXNZ	Products purchased, if at least	
HW-B750D/XY	two (2) Participating Products are	
HW-LS60D/XY	purchased,	
HW-S700D/XY		
HW-S701D/XY	or	
HW-S800D/XY		
HW-S801D/XY	A 10% discount off Participating	
QA83S95FAEXNZ	Products purchased, if three (3)	
QA77S95FASXNZ	or more Participating Products	
QA65S95FASXNZ	are purchased.	
QA55S95FASXNZ		
QA115QN90FSXNZ		
QA98QN90FASXNZ		
QA85QN90FASXNZ		
QA75QN90FASXNZ		
QA65QN90FASXNZ		
QA55QN90FASXNZ		
QA50QN90FASXNZ		
QA43QN90FASXNZ QA85LS03FWSXNZ		
QA75LS03FWSXNZ QA75LS03FWSXNZ		
QA65LS03FWSXNZ		
QA65QN3EFASXNZ		
QA55QN3EFASXNZ		
QA85QN1EFASXNZ		
QA75QN1EFASXNZ		
QA65QN1EFASXNZ		
QAUJQIVILI ASAIVZ		

QA55QN1EFASXNZ		
QA85QEF1ASXNZ		
QA75QEF1ASXNZ		
QA65QEF1ASXNZ		
QA55QEF1ASXNZ		
QA50QEF1ASXNZ		
QA43QEF1ASXNZ		
Monitor		
I COADOCOCATVVV		
LS24D360GAEXXY		
LS27D360GAEXXY		
LS24D400GAEXXY		
LS27D400GAEXXY		
LS24D300GAEXXY		
LS27D300GAEXXY		
LS24DG302EEXXY		
LS27DG302EEXXY		
LS27DG502EEXXY		
LS32DG502EEXXY		
LS32CG552EEXXY		
LC34G55TWWEXXY	A 50/ 1:	
LS27CG552EEXXY	A 5% discount off Participating	
LS32BG652EEXXY	Products purchased, if at least	
LS32DG702EEXXY	two (2) Participating Products are	
LS43CG700NEXXY	purchased,	
LS27DG702EEXXY		
LS32BG852NEXXY	or	
LS49CG954EEXXY		
LS57CG952NEXXY	A 10% discount off Participating	
LS55CG970NEXXY	Products purchased, if three (3)	
LS27DM501EEXXY	or more Participating Products	
LS27DM500EEXXY	are purchased.	
LS32DM501EEXXY		
LS32DM701UEXXY		
LS32DM801UEXXY		
LS34C500GAEXXY		
LS24D604UAEXXY		
LS27D604UAEXXY		
LS32D604UAEXXY		
LS34C650UAEXXY		
LS34C650VAEXXY		
LS34C650TAEXXY		
LS27D700EAEXXY		
LS32D700EAEXXY		

LS37D702EAEXXY		
LS27D804UAEXXY		
LS32D804UAEXXY		
LS37D802EAEXXY		
LS49C950UAEXXY		
LS27C900PAEXXY		
LS27DG610SEXXY		
LS27DG602SEXXY		
LS34DG850SEXXY		
LS32DG802SEXXY		
LS27FG812SEXXY		
LS32FG812SEXXY		
LS49DG910SEXXY		
LS49FG912EEXXY		
	A 5% discount off Participating	
	Products purchased, if at least	
	two (2) Participating Products are	\$500 Post purchase
	purchased,	eVoucher code of the
LS49DG930SEXXY		Participating Product when
LS27FG900XEXXY	or	using the Voucher Code
		provided by Promoter,
	A 10% discount off Participating	during the Promotional
	Products purchased, if three (3)	Period
	or more Participating Products	
	are purchased.	
DA/HA		
WW90DG6U34LESA	A 5% discount off Participating	
RB27N4020WW/SA	Products purchased, if at least	
DW60BG750FSLSA	two (2) Participating Products are	
NV7B5755SAK/SA	purchased,	
RT38CG6428B1SA		
WA90CG6745BWSA	or	
RS70F65Q5FSA		
RT31CG542AS9SA	A 10% discount off Participating	
DV90BB9440GBSA	Products purchased, if three (3)	
DV91T6440LE/SA	or more Participating Products	
DV90DGC4A0AESA	are purchased.	
DV90BB9440GHSA		
MX		
Galaxy A56	A 5% discount off Participating	
SM-A566BZKTXNZ	Products purchased, if at least	
SM-A566BZATXNZ	two (2) Participating Products are	
SM-A566BLITXNZ	purchased,	

Galaxy A36

SM-A366BZKQXNZ SM-A366BLGQXNZ SM-A366BLVQXNZ

Galaxy A26

SM-A266BZKDXNZ SM-A266BZIDXNZ SM-A266BZKHXNZ SM-A266BZIHXNZ SM-A266BLGHXNZ

Galaxy A55

SM-A556EZKCXNZ

Galaxy A16

SM-A165FLGDXNZ SM-A165FZKDXNZ SM-A166PZKDXNZ SM-A166PLGDXNZ

Galaxy A06

SM-A065FZKDXNZ SM-A065FLBDXNZ SM-A065FLGDXNZ

Galaxy Ultra

SM-L705FDAAXNZ SM-L705FZTAXNZ SM-L705FZWAXNZ

Galaxy Watch7

SM-L315FZGAXNZ SM-L305FZGAXNZ SM-L305FZEAXNZ SM-L310NZGAXNZ SM-L310NZSAXNZ SM-L300NZGAXNZ SM-L300NZGAXNZ

Galaxy Buds3 Pro

SM-R630NZAAASA SM-R630NZWAASA or

A 10% discount off Participating Products purchased, if three (3) or more Participating Products are purchased.

Galaxy Buds3		
SM-R530NZAAASA		
SM-R530NZWAASA		
SIVI-NOSUNZWAASA		
Galaxy S24 Fe		
SM-S721BLBBXNZ		
SM-S721BLGBXNZ		
SM-S721BZKBXNZ		
SM-S721BLBCXNZ		
SM-S721BLGCXNZ		
SM-S721BZKCXNZ		
Tab S9		
SM-X710NZAAXNZ		
	A EQ/ discount off Dortisinating	A trade in beast of \$100
SM-X716BZAAXNZ	A 5% discount off Participating	A trade-in boost of \$100
Tab \$10 Fa	Products purchased, if at least	that can be applied towards
Tab S10 Fe	two (2) Participating Products are	the Participating Product in
SM-X520NLBAXNZ	purchased,	the same row, when you
SM-X520NZAAXNZ		trade-in an eligible device
SM-X520NZSAXNZ	or	(see further information on
SM-X520NZAEXNZ		trade in terms and
SM-X526BZAAXNZ	A 10% discount off Participating	conditions in footnote 1) ¹
	Products purchased, if three (3)	
Tab S10 Fe +	or more Participating Products	
SM-X620NLBAXNZ	are purchased.	
SM-X620NZAAXNZ		
SM-X620NZSAXNZ		
SM-X620NZAEXNZ		
SM-X626BZAAXNZ		
Tab S9 Fe +		
SM-X610NZAAXNZ		
Tab S9 Fe		
SM-X510NZAAXNZ		
SIVI-NSIUNZAANINZ		
Galaxy Tab A9+		
SM-X210NDBAXNZ		
SM-X210NZAAXNZ		
SM-X210NZAEXNZ		
SM-X216BZAAXNZ		
Colour Tab CC Lite		
Galaxy Tab S6 Lite		
SM-P625NZAAXNZ		

SM-P620NZAEXNZ		
SM-P620NZAAXNZ		
Z Flip5		
SM-F731BZYEXNZ		
	A 5% discount off Participating	
	Products purchased, if at least	A trade-in boost of \$150
	two (2) Participating Products are	that can be applied towards
	purchased,	the Participating Product in
Tab S10 +		the same row, when you
SM-X826BZAAXNZ	or	trade-in an eligible device
SM-X820NZAEXNZ	G.	(see further information on
SM-X820NZAAXNZ	A 10% discount off Participating	trade in terms and
SM-X820NZSAXNZ	Products purchased, if three (3)	conditions in footnote 1) ¹
SIVI-NOZUINZSANINZ		conditions in foothole 1)
	or more Participating Products	
	are purchased.	
Galaxy S24		
SM-S921BZKCXNZ		
SM-S921BZKQXNZ		
Galaxy S24 Ultra		
SM-S928BZKCXNZ		
SM-S928BZTCXNZ		
SM-S928BZVCXNZ		
SM-S928BZKQXNZ		
Galaxy S25		
SM-S931BLBCXNZ	A 5% discount off Participating	A trade-in boost of \$200
SM-S931BLGCXNZ	Products purchased, if at least	that can be applied towards
SM-S931BDBCXNZ	two (2) Participating Products are	the Participating Product in
SM-S931BZSCXNZ	purchased,	the same row, when you
SM-S931BZKCXNZ	parchasea,	trade-in an eligible device
SM-S931BZRCXNZ	or	(see further information on
SM-S931BZDCXNZ	or	trade in terms and
	A 100/ disposed off Dantisia still	
SM-S931BLBQXNZ	A 10% discount off Participating	conditions in footnote 1) ¹
SM-S931BLGQXNZ	Products purchased, if three (3)	
SM-S931BDBQXNZ	or more Participating Products	
SM-S931BZSQXNZ	are purchased.	
SM-S931BZKQXNZ		
SM-S931BZRQXNZ		
CNA COMPANDANIA		
SM-S931BZDQXNZ		

Galaxy S25 + SM-S936BDBBXNZ SM-S936BLBBXNZ SM-S936BLGBXNZ SM-S936BZSBXNZ SM-S936BZKBXNZ SM-S936BZRBXNZ SM-S936BZDBXNZ SM-S936BDBCXNZ SM-S936BLBCXNZ SM-S936BLGCXNZ SM-S936BZSCXNZ SM-S936BZKCXNZ SM-S936BZRCXNZ SM-S936BZDCXNZ **Tab S10 Ultra** SM-X926BZAAXNZ SM-X920NZAEXNZ SM-X920NZAAXNZ SM-X920NZSAXNZ

Galaxy S25 Ultra

SM-S938BZBBXNZ
SM-S938BZTBXNZ
SM-S938BZTBXNZ
SM-S938BZSBXNZ
SM-S938BAKBXNZ
SM-S938BZBXNZ
SM-S938BZDBXNZ
SM-S938BZBCXNZ
SM-S938BZCXNZ
SM-S938BZTCXNZ
SM-S938BZCXNZ
SM-S938BZCXNZ
SM-S938BZCXNZ
SM-S938BZCXNZ
SM-S938BZCXNZ
SM-S938BZCXNZ
SM-S938BZCXNZ

A 5% discount off Participating Products purchased, if at least two (2) Participating Products are purchased,

or

A 10% discount off Participating Products purchased, if three (3) or more Participating Products are purchased. A trade-in boost of \$300 that can be applied towards the Participating Product in the same row, when you trade-in an eligible device (see further information on trade in terms and conditions in footnote 1)¹