

Samsung Electronics New Zealand Limited (“Promoter”)

Promotion Terms and Conditions

Glare Free Golden Ticket (“Promotion”)

Defined Terms

In these Promotion Terms and Conditions:

Golden Ticket means a physical ticket inserted by the Promoter into the packaging of a Participating Product in accordance with the "How Golden Tickets Are Allocated" section below, which entitles the Claimant who locates it to the corresponding Prize.

Prize means one of the items as described in Table 2

Claimant means an individual who submits a claim and satisfies the Eligibility Criteria.

Participating Product means the Samsung products identified in Table 1.

Promoter means Samsung Electronics New Zealand Limited, 24 The Warehouse Way Northcote Auckland.

Promotional Period means 19th October 2026 until the last prize is claimed, or 19th October 2027 – whichever comes first.

1. Participation in this Promotion is deemed acceptance of these Terms and Conditions.
2. A valid claim will be recognised as being successful when the prospective Claimant provides the following via an email to nzpromotions@samsung.com:
 - a. A photo of their golden ticket
 - b. A serial number of their Samsung Glare Free TV
 - c. Personal contact and delivery details for their prize
 - d. Such further information or documentation as the Promoter may reasonably require to verify the authenticity of the Golden Ticket and the Claimant's purchase (which may include matching the Golden Ticket's unique identifier against the Promoter's records)
3. The Claimant will win the Prize that's printed on their Golden Ticket and will be delivered to them following a successful claim.

PARTICIPATING PRODUCT TYPES

4. Table 1 shows the **Participating Products** that are eligible for the Promotion.

Series	Model	Size
R95F Micro RGB	MRA115MR95FXNZ	115"
R95H Micro RGB	MRA85R95HASXNZ	85"
R95H Micro RGB	MRA75R95HASXNZ	75"
R95H Micro RGB	MRA65R95HASXNZ	65"
S95H OLED	QA83S95HAEXNZ	83"
S95H OLED	QA77S95HAEXNZ	77"
S95H OLED	QA65S95HASXNZ	65"
S95H OLED	QA55S95HASXNZ	55"
S90H OLED	QA83S90HAEXNZ	83"
S90H OLED	QA77S90HASXNZ	77"
S90H OLED	QA65S90HASXNZ	65"

S90H OLED	QA55S90HASXNZ	55"
S90H OLED	QA48S90HAEXNZ	48"
S90H OLED	QA42S90HAEXNZ	42"
The Frame	QA98LS03HESXNZ	98"
The Frame Pro	QA85LS03HWSXNZ	85"
The Frame Pro	QA75LS03HWSXNZ	75"
The Frame Pro	QA65LS03HWSXNZ	65"
The Frame Pro	QA55LS03HWSXNZ	55"
The Frame	QA43LS03HESXNZ	43"

5. **Table 2** shows the total Prize Pool. Please note that Prizes are not transferrable and cannot be redeemed for cash.

Table 2

Ticket #	Prize	Value
1	Galaxy Z Fold8 1TB	\$4,299
2	Odyssey G9	\$2,299
3	Bespoke AI Combo Laundry	\$6,599
4	Moving Style Display	\$2,299
5	\$5,000 Visa Prezzy Card	\$5,000

HOW GOLDEN TICKETS ARE ALLOCATED

The Promoter allocates all five (5) Golden Tickets across the combined national order stream, using the following method:

1. Before the Promotion starts, the Promoter will randomly generate five (5) unique numbers, each between 1 and 3000 inclusive, without replacement ("**Winning Order Numbers**"), prior to the Promotion start date. Each number may be selected only once. The numbers will be matched to Tickets 1 to 5 in the order selected.
2. Winning Order Numbers correspond to the sequential position of eligible purchased units of Participating Products, as received into the Promoter's national ordering system from the Promotion start date. For example, if the Winning Order Number "6" is generated, the sixth (6th) Participating Product purchased received nationally from the Promotion start date will be designated as a Winning Order Number which a Golden Ticket will be allocated to.
3. Eligible purchased units are counted in the sequence in which they are received into the Promoter's ordering system, across all participating retailers combined, regardless of retailer location or order size.
4. A physical Golden Ticket will be securely inserted inside the packaging of the Participating Product corresponding to each Winning Order Number, by the Promoter at its distribution centre, prior to dispatch.
5. The Promoter will deliver the Participating Product, with the Golden Ticket inside, to the participating retailer that placed the corresponding eligible purchase order.
6. The participating retailer will sell the Participating Product to a customer in the ordinary course of business. The customer who purchases that specific Participating Product and locates the Golden Ticket inside may submit a claim in accordance with the claim process set out under clause 2 of these Terms and Conditions above.

7. Golden Ticket placement is determined solely by order sequence and is not linked to, and cannot be influenced by, retailer, store location, order value, or customer identity.
8. Odds of any single Participating Product order containing a Golden Ticket are approximately 1 in 3000, and will vary depending on total order volumes received. Only the first three thousand (3000) eligible Participating Product orders received nationally from the Promotion start date are eligible to receive a Golden Ticket; orders received thereafter are not eligible for a Golden Ticket under this Promotion.
9. The Promoter will use their best endeavours to provide the Prize listed but if it is unavailable for whatever reason, the Promoter reserves the right to substitute for a prize or item of an equivalent value.

GENERAL TERMS AND CONDITIONS

1. The Promoter reserves the right, at any time, to verify the validity of claims and Claimants (including a Claimant's identity, age and place of residence) and to disqualify any Claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
2. The Promotion is not open to any director, officer, employee, contractor or agent of the Promoter, any participating retailer, or any agency or supplier involved in administering the Promotion, including their respective directors, officers, employees, contractors and agents (each an "Ineligible Person"). If an Ineligible Person purchases a Participating Product containing a Golden Ticket or submits a claim, the Golden Ticket and claim will be void and cannot be transferred. The Promoter will select a replacement Winning Order Number from the original 3000 eligible orders using the same random method, excluding numbers already selected, until an eligible replacement winner is identified. The replacement winner need not produce a Golden Ticket but must satisfy all other claim requirements.
3. In the event of any disputes in relation to entries online and identification of the person making the redemption by email the Promoter reserves the right to award the redemption to the email account holder.
4. The Promoter's decision is final and no correspondence will be entered into.
5. All Claimants agree that by providing information and entering the Promotion, that they have read and agreed to these terms and conditions before any Prize is provided to them.
6. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet Service Provider used.
7. Prizes are not transferable, exchangeable, and cannot be redeemed for cash.
8. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any Claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
9. The Promoter accepts no responsibility for any tax liability incurred as a result of a Claimant participating in the Promotion. Claimants should obtain independent tax and financial advice.
10. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or relevant Prize that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Prize to that stated in these Terms and Conditions; (e) any tax liability incurred by a Claimant; or (f) use of the relevant Prize.
11. Nothing in these Terms and Conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of any products within the Participating Product, relevant Prize.

12. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information held by the Promoter. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics New Zealand Ltd 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Email: privacy.nz@samsung.com.
13. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion or any part of the promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Promoter's website: www.samsung.com/nz.
14. Administration of the promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: www.samsung.com/nz. Email: nzpromotions@samsung.com.
15. These Terms and Conditions are governed by New Zealand law, and the courts of New Zealand have non-exclusive jurisdiction.
16. Participating retailers act solely as sellers of Participating Products in the ordinary course of their own business and are not agents of the Promoter for the purposes of this Promotion. The Promoter is solely responsible for the allocation, insertion and fulfilment of Golden Tickets and Prizes. Participating retailers have no authority to make representations regarding, vary, or fulfil any Golden Ticket claim on the Promoter's behalf, and the Promoter accepts no liability for any act, omission, or representation of a participating retailer, including any interference with, or premature opening of, packaging containing a Golden Ticket.