Samsung Electronics New Zealand Limited Selected Online Store Promotion Terms and Conditions

This document contains the terms and conditions of the Promotion. Participating in the Promotion is deemed acceptance of these terms and conditions.

Promoter	Samsung Electronics New Zealand Limited, 24 Warehouse Way, Northcote, Auckland 0627. Administration of the Promotion will take place at the offices in this location, or any other office as notified by the Promoter through the relevant Eligible Online Store.
	Please contact us if you have any questions using the details available on the Eligible Online Store.
Promotional Period	Start time and date2:00pm on 05th December 2024End time and date11:00am on 18th December 2024
Promotion	Purchase(s) of Participating Product(s) by an Eligible Person during the Promotional Period from the Promotor's Eligible Online Store qualify for the selected Bonus(es). Participating Products and selected Bonus(es) available while stocks last.
	Unless otherwise specified by the Promoter, this Promotion is not available in conjunction with any other existing offer including discounts or vouchers offered by the Promoter.
Eligible online store	https://www.samsung.com/nz/
Eligible Person	Promotion is open to New Zealand residents who are aged 18 years and over, who comply with these terms and conditions, and are eligible to access and participate in the Promoter's Eligible Online Store in accordance with the terms and conditions set out in the Eligible Online Store. The Promoter may require the parent or guardian of anyone under the age of 18 years old to sign a copy of this terms and conditions as a condition of participating in this Promotion.
	For the avoidance of doubt, purchases for commercial purposes, for use in trade, or for or on behalf of a company/business/organisation, will be excluded from participating in this Promotion.
Participating Product(s)	Participating Products as set out in Appendix 1 of these terms and conditions.
Bonus(es)	Bonus(es) corresponding to each Participating Product as set out in Appendix 1 of these terms and conditions. Note that these terms and conditions may specify that a Bonus(es) includes a chance to enter into a draw to win a product or service (see clause 2.4 and Appendix 1 of these term and conditions for more information).

¹ [https://images.samsung.com/is/content/samsung/assets/nz/samsung-instant-trade-in-

tncs/samsung_instant_trade_in_tncs_070723_002.pdf]

² [https://www.samsung.com/nz/offer/samsung-care-plus/#tnc]

1. FURTHER TERMS AND CONDITIONS

- 1.1. Nothing in these terms and conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These terms and conditions must be read subject to those statutory provisions and will not affect or alter any statutory rights a person may have in relation to a product or relevant Promotion.
- 1.2. The Promotor, in its sole discretion, reserves the right to cancel, suspend, terminate, or modify the Promotion or any part of the Promotion for any reason, including but not limited to, if fraud, technical failures, or any other factor(s) beyond the Promotor's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Eligible Online Store.

2. PURCHASE(S) AND BONU(ES)

- 2.1. Purchase(s) of Participating Product(s) must be made with New Zealand details from the Eligible Person, including a valid New Zealand payment method (that is offered on the Eligible Online Store) and a New Zealand delivery address. In order to complete a purchase of a Participating Product and qualify for the corresponding Bonus(es), an Eligible Person must provide other information as specified on the Eligible Online Store, including a valid email and phone number.
- 2.2. Bonus(es) or any part of a Bonus, if not available for any reason, may be substituted at the discretion of the Promoter for another Bonus(es) of equal or greater value.
- 2.3. Bonus(es) are not transferable, exchangeable, and cannot be redeemed for cash.
- 2.4. Bonus(es) may be subject to other terms and conditions, including:
 - (a) Voucher Code: Where a Bonus includes a voucher code (the "Voucher Code"), that Voucher Code must be redeemed at the time of purchasing the Participating Product or Eligible Product (if applicable), and can only be redeemed through the Eligible Online Store. A list of Participating Product(s) is available in Appendix 1, and a list of Eligible Product(s) (if applicable) is available in Appendix 2;
 - (b) Trade-in Boost: Where a Bonus includes a trade-in boost or bonus (the "Trade-in Boost"), the Eligible Person must trade in an eligible device, in accordance with the <u>Samsung Instant</u> <u>Trade-In Program Customer Terms and Conditions</u> ("Instant Trade-In"), in order to receive the Trade-in Boost. Payment methods are limited for Instant Trade-In, and excludes payment methods as specified by the Promotor. Instant Trade-In transactions may be subject to fees and charges as outlined in the Instant Trade-In terms and conditions;
 - (c) Draw: Where a Bonus includes the chance to participate in a draw (the "Draw") to win a product or service (as specified in the Draw), then the terms and conditions of the Draw shall also include any additional terms specified in writing by the Promotor (including in Appendix 1 and clause 2.4(c) of these terms and conditions). The Draw will be conducted

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¹ [https://images.samsung.com/is/content/samsung/assets/nz/samsung-instant-trade-in-

² [https://www.samsung.com/nz/offer/samsung-care-plus/#tnc]

within 5 (five) working days from the end of the Promotional Period. The Promoter will draw a random entry or entries (as applicable) to determine the winner(s) of the Draw. The winner(s) will be notified through their details provided as part of the Draw. If a winner is uncontactable or does not claim their prize for the Draw, within 5 (five) working days from being notified by the Promoter, then the winner will be deemed to have forfeited their prize. If a winner forfeits their prize, then the Promoter reserves the right to conduct a redraw, in the same way as the original Draw.

3. FULFILMENT OF PARTICIPATING PRODUCT AND REFUND

- 3.1. Fulfilment of any Participating Product (including any Bonus(es) (as applicable) will be processed as per normal lead times, as and when the Promoter is able to supply stock. The Promoter will aim to fulfil orders of any Participating Product (including any Bonus(es)) (as applicable) as quickly as possible.
- 3.2. Refund or return of any Participating Product shall also oblige the purchaser to return the Bonus(es) (or value of the Bonus(es), where applicable). The purchaser of a Participating Product agrees to be liable for all costs, including but not limited to debt recovery costs, if the Bonus(es) is not returned with any refunded or returned Participating Product.

4. VERIFICATION OF ELIGIBILITY AND DECISION OF PROMOTER

- 4.1. Verification of eligibility and compliance with these terms and conditions may be conducted by the Promoter. The Promoter reserves the right, at any time, to verify the validity/eligibility of any person participating in this Promotion (including a participant's identify, age, and place of residence), and to disqualify any person who is not in compliance with these terms and conditions, or who tampers or abuses the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. Promoter reserves the right to reclaim the cost of any Bonus(es) (if applicable), if the Bonus(es) is paid or received by a person, and it is subsequently found that the person is in breach of these terms and conditions.
- 4.2. Any decision of the Promoter is final and no correspondence will be entered into.

5. LIABILITY AND RESPONSIBILITY

- 5.1. No liability and/or responsibility is assumed or accepted by the Promoter for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication, including any email communication set to (or by) the Promoter to any person, whether caused by problems with communication networks or line, computer systems, software or internet service providers, congestion on any carrier network, or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications;, and (iii) any problem(s) with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
- 5.2. No liability and/or responsibility is assumed or accepted by the Promoter for any tax liability incurred as a result of a person participating in the Promotion. All participants of the Promotion should obtain independent tax and financial advice.

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² [https://www.samsung.com/nz/offer/samsung-care-plus/#tnc]

5.3. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of any Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant Promotion communication is late, lost, altered, damage, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Promotion value to that stated in these terms and conditions; (e) any tax liability incurred by a participant of the Promotion; or (f) participation in the Promotion.

6. PRIVACY

6.1. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter may, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Promoter will not retain personal information for longer than is necessary for the purpose for which it was collected, unless otherwise required by applicable law. This means that personal information will be destroyed or erased from the Promoter's system when it is no longer required. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: privacy.nz@samsung.com. For information on the Promoter's privacy policy, please refer to the Promoter's website: www.samsung.com/nz or the Eligible Online Store.

APPENDIX 1 – PARTICIPATING PRODUCTS AND CORRESPONDING BONUS(ES)

Participating Product	Bonus (if any)
	A trade-in boost of \$300 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
Galaxy Z Fold 6	on trade in terms and conditions in footnote 1)
SM-F956BDBDXNZ	
SM-F956BLIDXNZ	and
SM-F956BZSDXNZ	
SM-F956BDBGXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-F956BLIGXNZ SM-F956BZSGXNZ	information on Samsung Care+ terms and conditions in footnote 2) ²
SM-F956BAKDXNZ	
SM-F956BZWDXNZ	And
SM-F956BAKGXNZ	Galaxy Z Fold6 Case (EF-QF956CTEGWW, GP-FFF956YCATW, EF-
SM-F956BZWGXNZ	MF956TJEGWW, EF-VF956PAEGWW, EF-MF956TWEGWW subject to
	availability) at the e-Store at the time of purchasing the Participating
	Product
Galaxy Z Flip 6	
	A trade-in boost of \$200 that can be applied towards the Participating
SM-F741BLBAXNZ	Product when you trade-in an eligible device (see further information
SM-F741BZSAXNZ	on trade in terms and conditions in footnote 1) ¹
SM-F741BLGAXNZ	
SM-F741BZYAXNZ	and
SM-F741BLBEXNZ	
SM-F741BZSEXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-F741BLGEXNZ	information on Samsung Care+ terms and conditions in footnote 2) ²
SM-F741BZYEXNZ	
SM-F741BAKAXNZ	and
SM-F741BZWAXNZ	
SM-F741BZOAXNZ	Galaxy Z Flip6 Kindsuit Case (EF-VF741PJEGWW, EF-VF741PYEGWW
SM-F741BAKEXNZ	subject to availability) at the e-Store at the time of purchasing the
SM-F741BZWEXNZ	Participating Product
SM-F741BZOEXNZ	
Galaxy Z Flip 5	A trade-in boost of \$400 that can be applied towards the Participating
SM-F731BZAAXNZ	
SM-F731BLGAXNZ	Product when you trade-in an eligible device (see further information on trade in terms and conditions in footnote 1) ¹
SM-F731BLIAXNZ	
SM-F731BZEAXNZ	and
SM-F731BZBAXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-F731BZGAXNZ	information on Samsung Care+ terms and conditions in footnote $2)^2$
SM-F731BZYAXNZ	
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SM-F731BLGEXNZ	and
SM-F731BLIEXNZ	
SM-F731BZAEXNZ	Galaxy Z Flip5 Silicon Case (EF-PF731TMEGWW, EF-PF731TVEGWW, EF-
SM-F731BZEEXNZ	PF731TNEGWW, EF-PF731TUEGWW, EF-PF731TOEGWW subject to
SM-F731BZBEXNZ	availability) at the e-Store at the time of purchasing the Participating
SM-F731BZGEXNZ	Product
SM-F731BZYEXNZ	
	A trade-in boost of \$200 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
Galaxy S24	on trade in terms and conditions in footnote 1) ¹
,	
SM-S921BLGCXNZ	and
SM-S921BZOCXNZ	
SM-S921BLBCXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-S921BZACXNZ	information on Samsung Care+ terms and conditions in footnote 2) ²
SM-S921BZKCXNZ	information on samsung care riternis and conditions in foothole 27
	and
SM-S921BZVCXNZ	and
SM-S921BZYCXNZ	
	Galaxy S24 Case (EF-PS921TEEGWW subject to availability) at the e-
	Store at the time of purchasing the Participating Product
	A trade-in boost of \$200 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
Galaxy S24+	on trade in terms and conditions in footnote 1) ¹
SM-S926BLGBXNZ	and
SM-S926BZOBXNZ	
SM-S926BLBBXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-S926BZABXNZ	information on Samsung Care+ terms and conditions in footnote 2) ²
SM-S926BZKBXNZ	
SM-S926BZVBXNZ	and
SM-S926BZYBXNZ	
	Galaxy S24+ Case (EF-PS926TEEGWW subject to availability) at the e-
	Store at the time of purchasing the Participating Product
Galaxy S24 Ultra	A trade-in boost of \$200 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
SM-S928BLGCXNZ	on trade in terms and conditions in footnote 1) ¹
SM-S928BZOCXNZ	
SM-S928BLBCXNZ	and
SM-S928BZKCXNZ	
SM-S928BZTCXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-S928BZVCXNZ	information on Samsung Care+ terms and conditions in footnote 2) ²

¹ [https://images.samsung.com/is/content/samsung/assets/nz/samsung-instant-trade-in-tncs/samsung_instant_trade_in_tncs_070723_002.pdf]

SM-S928BZYCXNZ	
SM-S928BLGQXNZ	and
SM-S928BZOQXNZ	
SM-S928BLBQXNZ	Galaxy S24 Ultra Case (EF-PS928TEEGWW subject to availability) at the
SM-S928BZKQXNZ	e-Store at the time of purchasing the Participating Product
SM-S928BZTQXNZ	
SM-S928BZVQXNZ	
SM-S928BZYQXNZ	
	A trade-in boost of \$150 that can be applied towards the Participating
Galaxy S24FE	Product when you trade-in an eligible device (see further information
	on trade in terms and conditions in footnote 1) ¹
SM-S721BLBBXNZ	
SM-S721BLGBXNZ	and
SM-S721BZKBXNZ	
SM-S721BZABXNZ	50% off Samsung Care+ to cover the Participating Product (see further
SM-S721BLBCXNZ	information on Samsung Care+ terms and conditions in footnote 2) ²
SM-S721BLGCXNZ	
SM-S721BZKCXNZ	and
SM-S721BZACXNZ	
	Galaxy S24FE Smart Wallet Case (EF-ZS721CBEGWW, EF-
	ZS721CMEGWW, EF-ZS721CLEGWW, EF-ZS721CWEGWW subject to
	availability) at the e-Store at the time of purchasing the Participating
	Product
Galaxy A55 5G	Galaxy A55 Standing Grip Case (EF-GA556TBEGWW, EF-GA556TJEGWW
	subject to availability) at the e-Store at the time of purchasing the
SM-A556EZKCXNZ	Participating Product
SM-A556ELBCXNZ	
Galaxy A35 5G	Galaxy A35 5G Card slot case (EF-OA356TBEGWW, EF-OA356TMEGWW
	subject to availability) at the e-Store at the time of purchasing the
SM-A356EZKBXNZ	Participating Product
SM-A356ELVBXNZ	
Galaxy A25 5G	Galaxy A25 Case (EF-QA256CTEGWW subject to availability) at the e-
	Store at the time of purchasing the Participating Product
SM-A256EZKDXNZ	
SM-A256EZYDXNZ	
	25w Charger (ED T2E10NDEC All subject to subject its) at the a Stars at
Galaxy A16 5G	25w Charger (EP-T2510NBEGAU subject to availability) at the e-Store at
SM-A256EZKDXNZ	the time of purchasing the Participating Product
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SM-A256EZYDXNZ	
	A trade-in boost of \$250 that can be applied towards the Participating
Galaxy Tab S10 Ultra	Product when you trade-in an eligible device (see further information
	on trade in terms and conditions in footnote 1) ¹
SM-X926BZAAXNZ	
SM-X920NZAEXNZ	and
SM-X920NZAAXNZ	
SM-X920NZSAXNZ	Galaxy A06 (SM-A065FZKDXNZ, SM-A065FLGDXNZ, SM-A065FLBDXNZ
	subject to availability) at the e-Store at the time of purchasing the
	Participating Product
Galaxy Tab S10+	A trade-in boost of \$200 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
SM-X826BZAAXNZ	on trade in terms and conditions in footnote 1) ¹
SM-X820NZAEXNZ	
SM-X820NZAAXNZ	and
SM-X820NZSAXNZ	
	Galaxy A06 (SM-A065FZKDXNZ, SM-A065FLGDXNZ, SM-A065FLBDXNZ
	subject to availability) at the e-Store at the time of purchasing the
	Participating Product
Galaxy Tab S9	A trade-in boost of \$200 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
SM-X710NZAAXNZ	on trade in terms and conditions in footnote 1) ¹
SM-X710NZEAXNZ	
SM-X710NZEEXNZ	and
SM-X710NZAEXNZ	
SM-X716BZAAXNZ	45w Charger (EP-T4511XBEGAU subject to availability) at the e-Store at
	the time of purchasing the Participating Product
Galaxy Tab S9 FE+	A trade-in boost of \$200 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
SM-X616BZAAXNZ	on trade in terms and conditions in footnote 1) ¹
SM-X610NZAEXNZ	
SM-X610NLGAXNZ	and
SM-X610NLIAXNZ	
SM-X610NZAAXNZ	Bookcover (EF-BX810PBEGWW, EF-BX810POEGWW, EF-
SM-X610NZSAXNZ	BX810PWEGWW, EF-BX810PLEGWW subject to availability) at the e-
	Store at the time of purchasing the Participating Product
Galaxy Tab S9 FE	A trade-in boost of \$100 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
SM-X516BZAAXNZ	on trade in terms and conditions in footnote 1) ¹
SM-X510NZAEXNZ	
SM-X510NLGAXNZ	

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SM-X510NLIAXNZ SM-X510NZAAXNZ SM-X510NZSAXNZ	and Bookcover (EF-BX710PBEGWW, EF-BX710POEGWW, EF-
	Bookcover (EF-BX710PBEGWW, EF-BX710POEGWW, EF-
SIVI-X51UNZSAXINZ	BOOKCOVER (EF-BX/IUPBEGVV VV, EF-BX/IUPDEGVV VV, EF-
	DV710DLECW/W/EE DV710DWECW/W/subject to availability) at the a
	BX710PLEGWW, EF-BX710PWEGWW subject to availability) at the e-
	Store at the time of purchasing the Participating Product
Galaxy Tab S6 Lite	A trade-in boost of \$50 that can be applied towards the Participating
	Product when you trade-in an eligible device (see further information
SM-P620NZAEXNZ	on trade in terms and conditions in footnote 1) ¹
SM-P620NZAAXNZ	
	and
	Fast Charging Travel Adapter (FD T2510NDECALL subject to subjective)
	Fast Charging Travel Adapter (EP-T2510NBEGAU subject to availability)
	at the e-Store at the time of purchasing the Participating Product
Galaxy Watch Ultra	
	A trade-in boost of \$100 that can be applied towards the Participating
SM-L705FDAAXNZ	Product when you trade-in an eligible device (see further information
SM-L705FZTAXNZ	on trade in terms and conditions in footnote 1) ¹
SM-L705FZWAXNZ	
	and
	Watch band (ET-SBL70MWEGWW, ET-SNL70MWEGWW, ET-
	SBL70MBEGWW, ET-SBL70MOEGWW, ET-SNL70MBEGWW, ET-
	SVL70MWEGWW, ET-SVL70MOEGWW, ET-SVL70MBEGWW subject to
	availability) at the e-Store at the time of purchasing the Participating
	Product
Galaxy Watch7	
SM-L315FZGAXNZ	
SM-L315FZSAXNZ	Watch band (ET-SVL30SWEGWW, ET-SVL31LNEGWW, ET-
SM-L305FZGAXNZ	
SM-L305FZEAXNZ	
SM-L310NZGAXNZ	
SM-L310NZSAXNZ	
SM-L300NZGAXNZ	
SM-L300NZEAXNZ	
Galaxy Buds3/Galaxy	
Buds3 Pro	
	Buds Case (GP-FPR630SBDTW, GP-FPR630AMATW, GP-FPR630SBGPW.
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SM-R630NZAAASA	
SM-R630NZAAASA SM-R630NZWAASA	purchasing the Participating Product
	purchasing the Participating Product
SM-L315FZGAXNZ SM-L315FZSAXNZ SM-L305FZGAXNZ SM-L305FZEAXNZ SM-L310NZGAXNZ SM-L310NZSAXNZ SM-L300NZGAXNZ SM-L300NZGAXNZ SM-L300NZEAXNZ Galaxy Buds3/Galaxy Buds3 Pro	Watch band (ET-SVL30SWEGWW, ET-SVL31LNEGWW, ET- SVL31LKEGWW, ET-SFR94LMEGWW, ET-SVR93SUEGWW, ET- SOL30SPEGWW, ET-SFR94LOEGWW subject to availability) at the e- Store at the time of purchasing the Participating Product Buds Case (GP-FPR630SBDTW, GP-FPR630AMATW, GP-FPR630SBGPW, GP-FPR630HICBW subject to availability) at the e-Store at the time of

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