

**Samsung Electronics New Zealand Limited (“Promoter”)**

**Samsung e-Store Promotion Terms and Conditions**

**Buy a selected Samsung product to receive a voucher**

**(“e-Store Promotion”)**

- 1) Subject to the terms and conditions set out below, all orders or purchases paid in full by an Eligible Claimant between 2pm on 6 April 2021 and 11am on 11 May 2021 (“**Promotional Period**”) from the Promoter’s online store ([www.samsung.com/nz](http://www.samsung.com/nz)) e-Store (“**e-Store**”) of the following “**Participating Product**” qualifies for the corresponding “**Voucher**”:

<b>Participating Product</b>	<b>Voucher</b>
<b>Samsung Galaxy S21</b> SM-G991BZAGXNZ SM-G991BZADXNZ SM-G991BZIGXNZ SM-G991BZVGXNZ SM-G991BZWGXNZ	\$200 voucher to be redeemed at the e-Store at the time of purchasing the participating product
<b>Samsung Galaxy S21+</b> SM-G996BZKGXNZ SM-G996BZSGXNZ SM-G996BZVGXNZ SM-G996BZRGXNZ SM-G996BIDGXNZ SM-G996BZGGXNZ	\$450 voucher to be redeemed at the e-Store at the time of purchasing the participating product
<b>Samsung Galaxy S21 Ultra 256Gb</b> SM-G998BZKGXNZ SM-G998BZSGXNZ SM-G998BZTGXNZ SM-G998BDBGXNZ	\$450 voucher to be redeemed at the e-Store at the time of purchasing the participating product
<b>Samsung Galaxy S21 Ultra 512Gb</b> SM-G998BZKHXNZ SM-G998BZTHXNZ SM-G998BDBHXNZ SM-G998BZNHXNZ	\$500 voucher to be redeemed at the e-Store at the time of purchasing the participating product

- 1) Participation in this e-Store Promotion is deemed acceptance of these Terms and Conditions.
- 2) The e-Store Promotion is only available to New Zealand residents. Claimants under 18 years old must have a parent's/guardian's permission to make a claim. The Promoter may require the parent or guardian to sign these Terms and Conditions as a condition of entry. Employees (and their immediate families) of the Promoter are ineligible to claim. Purchases for commercial purposes, for use in trade or for or on behalf of a business, will be ineligible for the e-Store Promotion. Claimants that meet all of these criteria will be considered an “**Eligible Claimant**”.
- 3) Eligible Claimants are entitled to the e-Store Promotion on the following terms and conditions:

- a) Only one Voucher permitted per Participating Product.
  - b) All purchases must be made with New Zealand details, including a New Zealand credit card and a New Zealand delivery address.
  - c) Eligible Claimants must provide a valid email address, physical address and phone number.
  - d) The Voucher must be redeemed at the time of purchasing the Participating Product.
  - e) The Voucher can only be redeemed at the e-Store.
  - f) The Voucher can only be used to purchase **selected covers, watches, audio, batteries, chargers and memory storage, as set out below\***.
  - h) The Eligible Claimant shall still have to pay any difference between the value of the product(s) purchased and the Voucher.
- 4) The e-Store Promotion is limited to two Participating Product units per person, delivery address, email address or credit card and is available while stocks last.
  - 5) The e-Store Promotion is not available in conjunction with any other offer including discounts or vouchers for purchase at the e-Store.
  - 6) Fulfilment of Participating Product will be processed as per normal lead times as and when the Promoter is able to supply stock. The Promoter will try to fulfil the orders as quickly as possible.
  - 7) The Voucher is not transferable, exchangeable and cannot be redeemed for cash.
  - 8) The Promoter reserves the right to reclaim the cost of the Voucher from any claimant if the Voucher is paid to the claimant and it subsequently found that the claimant is in breach of these Terms and Conditions.
  - 9) The return or refund of any Participating Product shall also oblige the claimant to return the Voucher or any products purchased with it. The claimant agrees to be liable for all costs, including but not limited to debt recovery, if the Voucher is not returned with any returned or refunded Participating Product.

## **GENERAL TERMS AND CONDITIONS**

- 10) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 11) The claimant must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant's claim or entries and forfeiture of any right to claim the Bonus Gift.
- 12) The Promoter's decision is final and no correspondence will be entered into.
- 13) All claimants may, at the Promoter's request, be required to first sign acceptance of these terms and conditions before any Voucher is provided to them.
- 14) The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorized access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the e-Store Promotion.

- 15) The Promoter accepts no responsibility for any tax liability incurred as a result of a claimant participating in the e-Store Promotion. Claimants should obtain independent tax and financial advice.
- 16) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Bonus Gift, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter’s control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant e-Store Promotion is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant e-Store Promotion value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of the relevant e-Store Promotion.
- 17) Nothing in these Terms and Conditions is intended to exclude, restrict or modify a consumer's rights under the Consumer Guarantees Act. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of a product or relevant e-Store Promotion.
- 18) The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 0800 726 786. Email: [estorenz@samsung.com](mailto:estorenz@samsung.com).
- 19) The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the promotion or any part of the promotion for any reason, including but not limited to if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the promotion or part of the promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the promotion will be notified on the Promoter’s website: [www.samsung.com/nz](http://www.samsung.com/nz).
- 20) The Promoter is Samsung Electronics New Zealand Limited, 24 The Warehouse Way, Northcote, Auckland 0627. Administration of the e-Store Promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 0800 726 786. Email: [estorenz@samsung.com](mailto:estorenz@samsung.com) .

\* Product list that the vouchers can be redeemed on

Redemption Product	SKU
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<b>Samsung Galaxy Buds Live</b>	SM-R180NZNAASA SM-R180NZKAASA SM-R180NZWAASA
<b>Samsung Galaxy Buds+</b>	SM-R175NZKAASA SM-R175NZBAASA SM-R175NZWAASA
<b>Samsung Galaxy Buds Pro</b>	SM-R190NZKAASA SM-R190NZSAASA SM-R190NZVAASA
<b>Charge and Battery Packs</b> Wireless Charger Trio Ultra Fast Duo Pad Wireless Charger Stand Wireless Battery Pack Wireless Charger Pad Battery Pack (Type-C) Fast Charging Dual Car Charger (Cable Combo) Wireless Charger Convertible (2020) Type-C to 3.5mm Headphone Jack Adapter Super Fast Dual Car Charger (45W+15W) Fast Charging TA (9V) (Type C) Fast Charging Travel Adaptor (9V) (Micro USB)	EP-P6300TBEGAU EP-P5200TBEGAU EP-N5200TBEGAU EB-U1200CSEGWW EP-P3105TBEGAU EB-P1100CSEGWW EP-L1100WBEGWW EP-N3300TBEGAU EE-UC10JUWEGWW EP-L5300XBEGWW EP-TA20HWECAU EP-TA20HWEUGAU
<b>Samsung Galaxy S21 Covers</b> Smart Clear View Cover Smart Clear View Cover Smart LED Cover Smart LED Cover Leather Cover Leather Cover Protective Standing Cover Protective Standing Cover Clear Protective Cover Clear Protective Cover Clear Standing Cover Silicone Cover Silicone Cover Silicone Cover Silicone Cover Clear Cover	EF-ZG991CPEGWW EF-ZG991CVEGWW EF-KG991CVEGWW EF-KG991CWEGWW EF-VG991LAEGWW EF-VG991LBEGWW EF-RG991CBEGWW EF-RG991CJEGWW EF-GG991CBEGWW EF-GG991CWEGWW EF-JG991CTEGWW EF-PG991TBEGWW EF-PG991TJEGWW EF-PG991TPEGWW EF-PG991TVEGWW EF-QG991TTEGWW
<b>Samsung Galaxy S21+ Covers</b> Smart LED View Cover Smart LED View Cover Smart LED View Cover Smart LED View Cover Smart Clear View Cover Smart Clear View Cover Smart Clear View Cover Smart Clear View Cover Leather Cover Leather Cover Smart LED Cover Smart LED Cover Clear Protective Cover Clear Protective Cover Protective Standing Cover Protective Standing Cover Kvadrat Cover	EF-NG996PBEGWW EF-NG996PJEGWW EF-NG996PPEGWW EF-NG996PVEGWW EF-ZG996CBEGWW EF-ZG996CJEGWW EF-ZG996CPEGWW EF-ZG996CVEGWW EF-VG996LAEGWW EF-VG996LBEGWW EF-KG996CVEGWW EF-KG996CWEGWW EF-GG996CBEGWW EF-GG996CWEGWW EF-RG996CBEGWW EF-RG996CJEGWW EF-XG996FJEGWW

Kvadrat Cover Clear Standing Cover Silicone Cover Silicone Cover Silicone Cover Silicone Cover Clear Cover	EF-XG996FVEGWW EF-JG996CTEGWW EF-PG996TBEGWW EF-PG996TJEGWW EF-PG996TPEGWW EF-PG996TVEGWW EF-QG996TTEGWW
<b>Samsung Galaxy S21 Ultra Covers</b> Smart LED View Cover Smart LED View Cover Leather Cover Leather Cover Smart Clear View Cover with S Pen Smart Clear View Cover Smart Clear View Cover Clear Protective Cover Clear Protective Cover Protective Standing Cover Protective Standing Cover Clear Standing Cover Silicone Cover with S Pen Silicone Cover Silicone Cover Silicone Cover Silicone Cover Clear Cover S Pen	EF-NG998PBEGWW EF-NG998PJEGWW EF-VG998LAEGWW EF-VG998LBEGWW EF-ZG998PCBEGWW EF-ZG998CBEGWW EF-ZG998CJEGWW EF-GG998CBEGWW EF-GG998CWEGWW EF-RG998CBEGWW EF-RG998CJEGWW EF-JG998CTEGWW EF-PG998TBEGWW EF-PG998TBEGWW EF-PG998TJEGWW EF-PG998TPEGWW EF-PG998TVEGWW EF-QG998TTEGWW EJ-PG998BBEGWW
<b>Samsung Galaxy Active2 Watch</b>	SM-R820NSDAXNZ SM-R820NSKAXNZ SM-R820NSSAXNZ SM-R830NSDAXNZ SM-R830NSKAXNZ SM-R830NSSAXNZ SM-R825FSKAXNZ SM-R835FSDAXNZ
<b>Samsung Galaxy Watch3</b>	SM-R845FZKAXNZ SM-R840NZSAXNZ SM-R840NZKAXNZ SM-R850NZSAXNZ SM-R850NZDAXNZ SM-R855FZDAXNZ SM-R840NTKAXNZ
<b>Samsung Galaxy Tablets</b>	SM-T290NZKAXNZ SM-T290NZSAXNZ SM-T295NZKAXNZ SM-T295NZSAXNZ SM-T500NZAAXNZ SM-T505NZAAXNZ SM-T575NZKAXNZ