

Samsung Electronics New Zealand Limited (“Promoter”)

Samsung e-Store Promotion Terms and Conditions

Buy a selected Samsung Galaxy phone and receive selected bonus Samsung Galaxy Buds and One Screen Repair

(“e-Store Promotion”)

- 1) Subject to the terms and conditions set out below, all orders or purchases paid in full by an Eligible Claimant between 4am on 15 January 2021 and 7.59am on 29 January 2021 (“**Promotional Period**”) from the Promoter’s online store (www.samsung.com/nz) e-Store (“e-Store”) of the following “**Participating Products**” qualify for the corresponding “**Bonus Gifts**”:

Participating Products	Bonus Gifts
Samsung Galaxy S21 5G SM-G991BZAGXNZ SM-G991BZIGXNZ SM-G991BZVGXNZ SM-G991BZWGXNZ Samsung Galaxy S21+ 5G SM-G996BZKGXNZ SM-G996BZSGXNZ SM-G996BZVGXNZ SM-G996BZRGXNZ SM-G996BIDGXNZ SM-G996BZGGXNZ	a) Samsung Galaxy Buds Live One of the following, to be selected by the Eligible claimant: SM-R180NZKAASA (Mystic Black) or SM-R180NZWAASA (Mystic White) or SM-R180NZNAASA (Mystic Bronze) and b) one screen repair of the Participating Product at no cost to the claimant, subject to the terms set out below (“ Screen Repair ”).
Samsung Galaxy S21 Ultra 5G SM-G998BZKGXNZ SM-G998BZKHXNZ SM-G998BZSGXNZ SM-G998BZTHXNZ SM-G998BZTGXNZ SM-G998BDBHXNZ SM-G998BDBGXNZ SM-G998BZNHXNZ SM-G998BZNGXNZ	a) Samsung Galaxy Buds Pro One of the following, to be selected by the Eligible claimant: SM-R190NZKAASA (Black) or SM-R190NZSAASA (Silver) or SM-R190NZVAASA (Violet) and b) one screen repair of the Participating Product at no cost to the claimant, subject to the terms set out below (“ Screen Repair ”).

- 2) Participation in this e-Store Promotion is deemed acceptance of these Terms and Conditions.
- 3) The e-Store Promotion is only available to New Zealand residents. Claimants under 18 years old must have a parent's/guardian's permission to make a claim. The Promoter may require the parent or guardian to sign these Terms and Conditions as a condition of entry. Employees (and their immediate families) of the Promoter are ineligible to claim. Purchases for commercial

purposes, for use in trade or for or on behalf of a business, will be ineligible for the e-Store Promotion. Claimants that meet all of these criteria will be considered an “**Eligible Claimant**”.

- 4) Eligible Claimants are entitled to the e-Store Promotion on the following terms and conditions:
 - a) Only one Bonus Gift permitted per Participating Product.
 - b) All purchases must be made with New Zealand details, including a New Zealand credit card and a New Zealand delivery address.
 - c) Eligible Claimants must provide a valid email address, physical address and phone number.
 - d) The Screen Repair of the Participating Product is valid for 12 months from the date of purchase and for one screen repair only to the Participating Product where the screen has been damaged. All other types of non-warranty damage, or damage additional to the damaged screen, are not covered under this e-Store Promotion. If additional repair is required, this will be charged to the Eligible Claimant at normal user induced fault rates. The Screen Repair cannot be transferred to another device. The Screen Repair cannot be exchanged for cash. The Screen Repair must be undertaken only by the Samsung Customer Service Plaza (book through 0800 SAMSUNG/0800 726786) and may be delayed when spare parts are not available.
- 5) The e-Store Promotion is limited to two Participating Product units per person, delivery address, email address or credit card and is available while stocks last.
- 6) The e-Store Promotion is not available in conjunction with any other offer including discounts or vouchers for purchase at the e-Store.
- 7) Fulfilment of Participating Product will be processed as per normal lead times as and when the Promoter is able to supply stock. The Promoter will try to fulfil the orders as quickly as possible.
- 8) The Bonus Gift is not transferable, exchangeable and cannot be redeemed for cash.
- 9) The Promoter reserves the right to reclaim the cost of the Bonus Gift from any claimant if the Bonus Gift is paid to the claimant and it subsequently found that the claimant is in breach of these Terms and Conditions.

GENERAL TERMS AND CONDITIONS

- 10) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant’s identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 11) The claimant must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant’s claim or entries and forfeiture of any right to claim the Bonus Gift.

- 12) The Promoter's decision is final and no correspondence will be entered into.
- 13) All claimants may, at the Promoter's request, be required to first sign acceptance of these terms and conditions before any Bonus Gift is provided to them.
- 14) The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorized access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the e-Store Promotion.
- 15) The Promoter accepts no responsibility for any tax liability incurred as a result of a claimant participating in the e-Store Promotion. Claimants should obtain independent tax and financial advice.
- 16) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Bonus Gift, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that the original purchase documentation or relevant e-Store Promotion is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant e-Store Promotion value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of the relevant e-Store Promotion.
- 17) Nothing in these Terms and Conditions is intended to exclude, restrict or modify a consumer's rights under the Consumer Guarantees Act. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of a product or relevant e-Store Promotion.
- 18) The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics, New Zealand branch office, 24 The Warehouse Way, Northcote, Auckland 0627 or any other address

as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786.

Email: estorenz@samsung.com.

19) The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the promotion or any part of the promotion for any reason, including but not limited to if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the promotion or part of the promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the promotion will be notified on the Promoter's website: www.samsung.com/nz.

20) The Promoter is Samsung Electronics New Zealand Limited, 24 The Warehouse Way, Northcote, Auckland 0627. Administration of the e-Store Promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: www.samsung.com/nz. Telephone: 0800 726 786. Email: estorenz@samsung.com .