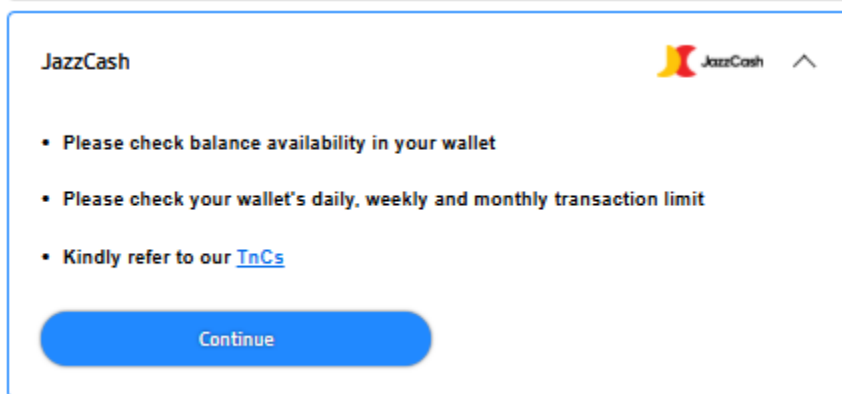


Terms and Conditions

Samsung Football Season Campaign – JazzCash Offer

1. These terms and conditions govern the promotional campaign being offered as the **“Samsung Football Season Campaign – JazzCash Offer”** (herein also referred to as the **“Offer”**) on the Samsung Gulf FZE (**“Samsung”**) e-store in Pakistan (<https://www.samsung.com/pk/offer/>) (the **“E-Store”**), entitling a limited number of eligible Samsung customers (the **“Customer(s)”**) who have a valid JazzCash account to get a 10% discount (**“Discount”**) with maximum discount cap of Rs. 10,000 on the purchase of Samsung products (**“Products”**) at the E-Store using JazzCash payment option.
2. This Discount can be availed by using a voucher code **“JC10”** (**“Voucher Code”**) in addition to any other discount offers available on the E-store to which the Customer is otherwise entitled at the time of the purchase.
3. The Offer will be available on all Samsung products which are sold on the E-Store, from **1st July (2PM) till 20th July 2026 (11AM)**, or until stocks last, whichever is earlier (the **“Offer Period”**).
4. User Journey to avail the Discount for JazzCash Account Holders:
 - 3.1 At the checkout page of the E-Store, the Customer shall provide all required personal and delivery information;
 - 3.2 At the payment stage, the Customer must select the **“JazzCash”** payment option and then apply the Voucher Code **“JC10”** to avail a 10% discount with maximum discount capping of Rs. 10,000 per order transaction. After applying the voucher code on the checkout, the Discount will be automatically applied to the value of the cart on the checkout page of Samsung Estore. The customer is then required to select **“Continue”**;



- 3.3 The Customer will then be required to enter their registered mobile number that has valid JazzCash account to proceed further to complete the payment process. There must be sufficient credit balance in the Customer's JazzCash account/wallet.
- 3.4 After the Customer has entered his mobile wallet number, , the Customer will receive a notification on his phone for a payment request to complete his purchase. In order to make the payment, the Customer may have to login to his Jazzcash application and go to the "Payment Requests" section. Within the "Pending" menu within the Payment Requests section, a payment request from "SAMSUNG PAKISTAN" will appear, which the Customer will have to approve by entering his the Mobile Personal Identification Number ("MPIN").
- 3.5 If the MPIN is provided and the payment request is successfully approved, the Customer's payment will be made and the Customer will receive an order confirmation email at the email address provided by the Customer on the checkout page.
- 4 The order/payment may fail in the following situations, without any liability to Samsung:
- 4.1 If the Customer enters an incorrect/invalid mobile wallet number and/or an incorrectMPIN; and/or
- 4.2 If the Customer adds a product with order value which does not conform to the limitations imposed by the Customer's JazzCash wallet; and/or
- 4.3 If the Customer has insufficient funds in his JazzCash Mobile Wallet account; and/or
- 4.4 If the Customer's [Mobile Wallet Bank/JazzCash](#) does not approve his payment for any reason whatsoever.

In all such cases, the payment issue will be resolved between the Customer and [Mobile Wallet Bank/JazzCash](#), without any liability to, or involvement of Samsung or its distributors.

- 5 The use of the Voucher Code, and successful completion of all the steps described above is mandatory to avail the Offer. The Discount will not be provided if a Customer completes his order without applying the Voucher Code or applies an incorrect voucher code, or does not meticulously comply with the procedure provided above. The Customer shall have no claims against Samsung in case of any omission by him in this regard.

5. Samsung and its distributors reserve the right to change the prices of the Products at any time before an order for the Products is confirmed, particularly in case of the economic situation of the country, devaluation and import related problems. The Discount shall be applied, and the final prices will be calculated on the basis of the prices displayed on the E-Store at the time of the purchase. Samsung shall not be liable to the Customer for any price variation occurring prior to order confirmation. All orders shall remain subject to verification and confirmation by Samsung and/or its authorized distributor. Samsung and/or its authorized distributor reserve the right to cancel any order in case of pricing error, system errors or stock unavailability.
6. Samsung, , and JazzCash reserve the right to amend, suspend, extend, or terminate the campaign at any time without prior notice. The Offer is non-transferable and cannot be redeemed for cash or any cash equivalent.
7. The above-mentioned Offer is available to the Customers on a first-come-first-served basis, provided they complete their order for the relevant purchased Product, pay for it and accept delivery. No Discount can be claimed under the Offer by a Customer in case of an incomplete, returned or cancelled order. No claim for the Discount shall lie in such circumstances.
8. The offer is valid only on payments completed through JazzCash. If a customer selects any other payment option and tries to apply the voucher code then the customer will not be able to receive any discount.
9. Customers are requested to ensure that their JazzCash wallet account has an adequate transaction limit to complete the purchase at the E-Store.
10. There is no minimum spend required to avail the offer. Customer can select and add any product. The offer may be availed multiple times during the campaign period, subject to first-come-first-serve basis or till the time the campaign runs and only while the allocated campaign budget lasts.
- 11.
12. The Offer is provided gratuitously, as a promotional benefit, without any additional/separate consideration and is in the complete discretion of Samsung and Simpaisa. The Customer agrees and acknowledges that this Offer is not a part of the consideration for their decision to purchase the Product(s) and that the Customer's decision has not been made based on the availability of this Offer.
13. The Discount given under this Offer is not exchangeable for cash or other Samsung products. The Offer is non-transferable, non-refundable and cannot be exchanged for cash, store credit or any other Samsung product or service.
14. To the fullest extent permitted under applicable laws, Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of any of this Offer or the inability to use such Offer.

15. By availing this Offer, the Customer accepts that any dispute, claim or controversy arising out of or in connection with these Terms and Conditions, shall be governed by and construed in accordance with the laws of the Islamic Republic of Pakistan. Exclusive jurisdiction shall lie with the competent courts at Lahore. The Customer further acknowledges that the importation, assembly, marketing, and sale of Samsung products in Pakistan are carried out exclusively by Samsung's authorized distributors and not by Samsung itself. Samsung's role in relation to the Offer is limited to the advertisement, marketing and promotion of the Offer. All matters relating to product sales, order fulfillment, payment processing, delivery, returns and refunds (if applicable) are undertaken and handled solely by Samsung's authorized distributor. Accordingly, any claims or remedies shall be pursued solely against such authorized distributors.
16. The Terms and Conditions of the E-Store, as available at <https://www.samsung.com/pk/terms-and-conditions>, shall apply in addition, but subject to, these terms. In case of any inconsistency between these Terms and Conditions and the E-Store Terms, these Terms and Conditions shall prevail for purposes of the Offer.
17. Unless otherwise expressly stated herein, Samsung discourages Bulk Buying i.e., any order for the purchase of more than 2 units by a single individual or from the same address or from the same payment source, are considered as Bulk Buying and includes placement of multiple orders by a single person/entity. As a result, all those orders which in the opinion of Samsung are likely to be part of Bulk Buying, may be cancelled by Samsung. Samsung shall be the sole judge in this regard.
18. If any order is accepted by system error or on account of mistake after the expiry or lapse of the Offer(s) or after the stocks have ended, Samsung may cancel such orders. The Customer acknowledges and understands that the contract for the mobile wallets is between the Customer and Simpaisa, and Samsung is not liable for any dispute regarding the payment or the refund.