

Terms and Conditions

1. These terms and conditions govern the promotional campaign being offered as the **“Mother’s Day Sale”** (herein also referred to as the **“Offer”**) on the Samsung Gulf FZE (**“Samsung”**) e-store in Pakistan (<https://www.samsung.com/pk/offer/>) (the **“E-Store”**), entitling a limited number of eligible Samsung customers (the **“Customer(s)”**) to receive discounts (**“Discount”**) and in some cases a free gift (**“Gift”**), on the purchase of certain product models of Galaxy Smartphones of the Samsung brand mentioned in the table given below (the **“MX Eligible Product Model(s)”**).
2. The Offer for the Discount and Gift (if applicable) will be available on the MX Eligible Product Model(s), only on the E-Store, from **2nd May 2024 (2pm) till 20th May 2024 (4pm)**, or until stocks last, whichever is earlier, (the **“Offer Period”**.)
3. On the purchase of the MX Eligible Product Model(s), mentioned in Table 1, during the Offer Period, the Customer(s) may receive a price discount (the **“Discount”**) on the prices of the relevant product(s) existing at the time of the purchase, and in some cases a Gift if applicable, in accordance with the tables below but in the absolute discretion of Samsung:

Table 1: MX Eligible Product Model(s)

Category	MX Eligible Product Model(s)	Description	Discount	Free Gift
Smart Phones	Galaxy Fold5 256GB	12GB/256GB	PKR 80,000	Fold Case with S-Pen
	Galaxy Flip5 512GB	8GB/512GB	PKR 43,000	Flip5 Silicone Case
	Galaxy S23 FE	8GB/256GB	PKR 25,000	-
	Galaxy S22 Ultra	12GB/256GB	PKR 125,000	-
	Galaxy A54	8GB/256GB	PKR 20,000	-
	Galaxy A34	8GB/256GB	PKR 19,000	-
	Galaxy A24	6GB/128GB	PKR 18,000	Samsung battery pack
	Galaxy A23	6GB/128GB	PKR 28,501	-

4. Upon making payment, accepting delivery and completing the purchase of the aforesaid MX Eligible Product Model(s), from the E-Store within the Offer Period, the Customer may be eligible to get the above-stated Discount on prices displayed on the E-store at the time of the purchase (and a Gift (if applicable)), subject to availability of stock.
5. The Gift (if applicable):
 - 5.1. In the case of Galaxy Fold 5 and Galaxy Flip 5 (as mentioned in the above table) will be delivered separately, after the purchase of the Eligible Product Model(s) within a reasonable time; and
 - 5.2. In the case of Galaxy A24 (Samsung battery pack) will be delivered along the product.
6. The Gift is an additional gratuitous benefit, not part of the consideration for purchase of the relevant product. If the Gift is not available/out of stock, Samsung may remove the unavailable Gift completely from the said purchase or the package delivery, without affecting the order for the MX Eligible Product Model(s). The Customer will have no claim in this respect.

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7. Samsung and its distributors reserve the right to change the prices of the Eligible Products Model(s) at any time before an order for the Eligible Products Model(s) is confirmed, particularly in case of the economic situation of the country, devaluation and import related problems. The Discount shall be applied, and the final prices will be calculated on the basis of the prices displayed on the E-Store at the time of the purchase.
8. The Discount and Gift (if applicable) given under the Offer cannot be clubbed with any other discount/offer/promotion live on the E-Store at the same time as the Offer. Where any other promotion/offer is live on an Eligible Product Model at the same time as the Offer, the Customer can avail only one of the offers.
9. The above-mentioned Offer is available to the Customers on a first-come-first-served basis, provided they complete their order for the relevant purchased Eligible Product Model, pay for it and accept delivery. No Discount or Gift (if applicable) can be claimed under the Offer by a Customer in case of an incomplete, returned or cancelled order.
10. The Offer is provided gratuitously, without any additional/separate consideration and is in the complete discretion of Samsung. The placing of an order and even making payment by an online payment method does not amount to acceptance of the Offer and conclusion of a contract between you and the relevant seller. An order is confirmed only when the process for delivery of the product is initiated by Samsung's authorized distributor. In the case where payment is made using a credit/debit card, the approval of your order will be conditional upon successful payment, in addition to the conditions mentioned above.
11. The Customer agrees and acknowledges that any of these Offer is not a part of the consideration for their decision to purchase the Eligible Product Model and that the Customer's decision has not been made based on the availability of any of this Offer.
12. The Discount and Gift (if applicable) given under this Offer may not be redeemed nor exchangeable for cash or other Samsung products and is only applicable on the E-Store.
13. Samsung shall be entitled at its sole discretion, to terminate or modify the Offer, or to modify, vary, delete or add to any of these Terms and Conditions at any time prior to or during the continuance of any of this Offer.
14. Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of any of this Offer or the inability to use such Offer.
15. By participating in the Offer launched under this Offer, the Customer accepts that any dispute of whatever nature, which is directly or indirectly related to these Terms and Conditions or to the Customer, shall be governed by the laws of the Islamic Republic of Pakistan, and shall be resolved by the competent courts at Lahore.
16. The Terms and Conditions of the E-Store, as available at <https://www.samsung.com/pk/terms-and-conditions>, shall apply in addition, but subject to, these terms.
17. Samsung discourages Bulk Buying i.e., any order for the purchase of more than 2 units by a single individual or from the same address or from the same payment source, are considered as Bulk Buying and includes placement of multiple orders by a single person/entity. As a result, all those orders which in the opinion of Samsung are likely to be part of Bulk Buying, may be cancelled by Samsung. Samsung shall be the sole judge in this regard.
18. If any order is accepted by system error or on account of mistake after the expiry or lapse of the Offer(s) or after the stocks have ended, Samsung may cancel such orders. The relevant seller (as specified in the

Terms and Conditions of the E-Store) will then attempt to provide a full refund of the payment received by it within fifteen (15) working days after the end of the Offer Period. The Customer acknowledges and understands that the sale contract is between the Customer and the relevant seller to whom payment is made, and Samsung is not liable for any dispute regarding the payment or the refund.