

Terms and Conditions

1. These terms and conditions govern the promotional campaign being offered as the **“Mother’s Day Flash Sale”** (herein also referred to as the **“Offer”**) on the Samsung Gulf FZE (**“Samsung”**) e-store in Pakistan (<https://www.samsung.com/pk/offer/>) (the **“E-Store”**), entitling a limited number of eligible Samsung customers (the **“Customer(s)”**) to receive discounts on the prices of the products (as listed below) existing at the time of purchase (the **“Discount”**) and in some cases a free gift, if applicable (the **“Gift”**) but subject to availability of stock, on the purchase of certain product models of Galaxy Smartphones of the Samsung brand mentioned in the table given below (the **“Eligible Product Model(s)”**) but in the absolute discretion of Samsung.
2. The Offer will be available on the Eligible Product Model(s) only on the E-store, from 8th May 2024 (4:00 pm) to 15th May 2024 (4:00 pm), or until stocks last, whichever is earlier (the **“Offer Period”**).

Table: Eligible Product Model(s)

Category	Eligible Product Model(s)	Description	Discount	Gift
Smartphones	Galaxy Z Flip5	8GB/512GB	Rs. 50,000	Silicone Case with Ring
	Galaxy S23 FE	8GB/256GB	Rs. 25,000	Samsung Battery pack
	Galaxy A25	8GB/256GB	Rs. 7,501	Samsung Battery pack
	Galaxy A05	6GB/128GB	Rs. 3,601	-
	Galaxy A05s	6GB/128GB	Rs. 3,000	-

3. Upon making payment, accepting delivery and completing the purchase of the aforesaid Eligible Product Model(s) from the E-Store within the Offer Period, the Customer may be eligible to get the above-stated Discount on prices displayed on the E-Store at the time of the purchase and a Gift (if applicable), subject to availability of stock.
4. The Gift (if applicable):
 - 4.1. In the case of Eligible Product Model, Galaxy Z Flip 5, will be delivered separately, after the purchase and delivery of the Eligible Product Model(s), within a reasonable time; and
 - 4.2. In the case of the Eligible Product Model(s), Galaxy S23 FE and Galaxy A25, will be delivered along with the order for these Eligible Product Model(s).
5. The Gift is an additional gratuitous benefit, not part of the consideration for purchase of the relevant product/Eligible Product Model. If at the time of delivery, the Gift is not available/out of stock, Samsung may remove the unavailable Gift completely from the package delivery, without affecting the order for the Eligible Product Model. The Customer will have no claim in this respect.

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6. Samsung and its distributors reserve the right to change the prices of the Eligible Products Model(s) at any time before an order for the Eligible Products Model(s) is confirmed, particularly in case of the economic situation of the country, devaluation and import related problems. The Discount shall be applied, and the final prices will be calculated on the basis of the prices displayed on the E-Store at the time of the purchase.
7. The Discount and Gift (if applicable) under the Offer cannot be clubbed with any other discount/offer/promotion live on the E-Store at the same time as the Offer. Where any other

promotion/offer is live on an Eligible Product Model at the same time as the Offer, the Customer can avail only one of the offers.

8. The above-mentioned Offer is available to the Customers on a first-come-first-served basis, provided they complete their order for the relevant purchased Eligible Product Model, pay for it and accept delivery. No Discount or Gift (if applicable) can be claimed under the Offer by a Customer in cases of an incomplete, returned or cancelled order.
9. The Offer is provided gratuitously, without any additional/separate consideration and is in the complete discretion of Samsung. The placing of an order and even making payment by an online payment method does not amount to acceptance of the Offer and/or conclusion of a contract between you and the relevant seller and/or create any vested rights in favour of the Customer. An order is confirmed only when the process for delivery of the product is initiated by Samsung's authorized distributor. In the case where payment is made using a credit/debit card, the approval of your order will be conditional upon successful payment, in addition to the conditions mentioned in this document.
10. The Customer agrees and acknowledges that this Offer is not a part of the consideration for their decision to purchase the Eligible Product Model and that the Customer's decision has not been made based on the availability of this Offer.
11. The Discount and Gift (if applicable) given under this Offer may not be redeemed nor exchangeable for cash or other Samsung products and is only applicable on the E-Store.
12. Samsung shall be entitled at its sole discretion, to terminate or modify the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior to or during the continuance of this Offer.
13. Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of this Offer or the inability to use this Offer.
14. By participating in the Offer, the Customer accepts that any dispute of whatever nature, which is directly or indirectly related to these Terms and Conditions or to the Customer, shall be governed by the laws of the Islamic Republic of Pakistan, and shall be resolved by the competent courts at Lahore.
15. The Terms and Conditions of the E-store, as available at <https://www.samsung.com/pk/terms-and-conditions>, shall apply in addition, but subject to, these terms.
16. Samsung discourages Bulk Buying i.e., any order for the purchase of more than 2 units by a single individual or from the same address or from the same payment source, are considered as Bulk Buying and includes placement of multiple orders by a single person/entity. As a result, all those orders which in the opinion of Samsung are likely to be part of Bulk Buying, may be cancelled by Samsung. Samsung shall be the sole judge in this regard and the Customer shall have no claims in this respect.
17. If any order is accepted by system error or on account of mistake after the expiry or lapse of the Offer or after the stocks have ended, Samsung may cancel such orders. In the case of prepayment by the Customer, the relevant seller (as specified in the Terms and Conditions of the E-store) will then attempt to provide a full refund of such payment received by it within fifteen (15) working days after the end of the Offer Period. The Customer acknowledges and understands that the sale contract is between the Customer and the relevant seller to whom payment is made, and Samsung is not liable for any dispute regarding the payment or the refund.