Terms and Conditions

- These terms and conditions govern the promotional offer (the "Offer") entitling a limited number of eligible Samsung customers who purchase the Galaxy S25 Series under the Offer (the "Customer(s)") to receive a discount on certain wearables/accessories only if they purchase the relevant Galaxy Wearables or Accessories along with the Eligible Product Model(s) in the same cart.
- 2. The Offer is only available to Customer(s) who purchase the Eligible Product Models (defined below) from the Samsung E-store (<u>https://www.samsung.com/pk</u>) (the "**E-store**") along with one of the Wearable/Accessories mentioned in Clause 4 below. This Offer does not include devices purchased out of Pakistan or devices not intended for Pakistan. The Offer is also not available on purchases made through any modes or channels other than the E-store.
- 3. The Offer will be available on the purchase of Eligible Product Model(s) (the "Eligible Product Model(s)") purchased together with a Wearable/Accessory detailed in Clause 4 below, through the E-Store only between 17th Feb 2025 (4:00 pm) till 31st March 2025 (4:00 pm), or until stocks last, whichever is earlier (the "Offer Period"), but in the absolute discretion of Samsung.

This Offer is applicable on the following bundles:

Offer 1: Get 50% off on Galaxy Buds FE when bought together with Galaxy S25

Offer 2: Get 50% off on Galaxy Buds3 when bought together with Galaxy S25 Ultra

<u>Offer 3</u>: Get 50% off on 25W Power Adapter without cable when bought together with Galaxy S25 or Galaxy S25 Ultra

- 4. This Offer is only available on the bundle arrangements specified above. No discount can be claimed on a different bundle configuration.
- 5. The deliveries of the order(s) for the purchase of the Eligible Product Models placed by a Customer during the Offer Period will tentatively start from 18th Feb 2025. Delivery schedule is subject to availability, depending on all attending circumstances. The standard shipping policy of Samsung or its relevant authorized distributor with respect to mode and manner of shipment will apply. By placing an order for and purchasing the Eligible Product Model(s) on the E-Store within the Offer Period, the Customer will be deemed to have consented to this delivery timeline.
- 6. The relevant Wearable and Accessory purchased with the Eligible Product Model(s), will be delivered separately within a reasonable time, after the delivery of the said Eligible Product Model(s).

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- 7. Samsung and its distributors reserve the right to change the prices of the Eligible Product Model(s) and the Wearables/Accessories at any time before an order for the Eligible Products Model(s) and the Wearables/Accessories is confirmed, particularly in case of the economic situation of the country, devaluation and import related problems. The discount shall be applied, and the final prices will be calculated on the basis of the prices displayed on the E-Store at the time of the purchase.
- 8. The discount given under the Offer cannot be clubbed with any other discount/offer/promotion live on the E-Store at the same time as the Offer, except where such other offer expressly permits clubbing. Where any other promotion/offer is live on an Eligible Product Model at the same time as the Offer, the Customer can avail only one of the offers, except where such other offer expressly permits clubbing.

- 9. The Offer is provided gratuitously, without any additional/separate consideration and is in the complete discretion of Samsung. The placing of an order and even making payment by an online payment method does not amount to acceptance of the Offer and conclusion of a contract between you and the relevant seller. An order is confirmed only when the process for delivery of the product is initiated by Samsung's authorized distributor. In the case where payment is made using a credit/debit card, the approval of your order will be conditional upon successful payment, in addition to the conditions mentioned above.
- 10. The Customer agrees and acknowledges that this Offer is not a part of the consideration for their decision to purchase the Eligible Product Model and that their decision has not been made based on the availability of this Offer. Unavailability or non-provision of the Gift for any reason whatsoever will not affect or invalidate the purchase of the Eligible Product Model nor shall entitle the Customer to any refund or discount.
- 11. The Gift given under this Offer may not be redeemed nor exchangeable for cash or other Samsung products and can only be redeemed through the E-store.
- 12. Samsung shall be entitled at its sole discretion, to terminate or modify the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior to or during the continuance of this Offer.
- 13. Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of this Offer or the inability to use this Offer.
- 14. By participating in the Offer, the Customer accepts that any dispute of whatever nature, which is directly or indirectly related to these Terms and Conditions or to the Customer, shall be governed by the laws of the Islamic Republic of Pakistan, and shall be resolved by the competent courts at Lahore and the Customer's remedy shall only be against the relevant distributor of Samsung products in Pakistan and not against Samsung or any of its affiliated entities, as the import/assembly and sale of Samsung products in Pakistan is exclusively carried out by such distributors and not by Samsung itself.
- 15. The Terms and Conditions of the E-store, as available at <u>https://www.samsung.com/pk/terms-and-conditions</u>, shall apply in addition, but subject to, these terms.
- 16. If any order is accepted by system error or on account of mistake after the expiry or lapse of the Offer(s) or after the stocks have ended, Samsung may cancel such orders. The relevant seller (as specified in the Terms and Conditions of the E-Store) will then attempt to provide a full refund of the payment received by it within fifteen (15) working days after the end of the Offer Period. The Customer acknowledges and understands that the sale contract is between the Customer and the relevant seller to whom payment is made, and Samsung is not liable for any dispute regarding the payment or the refund.