

Terms and Conditions

1. These terms and conditions govern “**Samsung Weekend**” offer, a special promotional campaign being offered as part of the “**Samsung Week**” campaign (herein also referred to as the “**Offer**”) on the Samsung Gulf FZE (“**Samsung**”) e-store in Pakistan (<https://www.samsung.com/pk/offer/>) (the “**E-Store**”), entitling a limited number of eligible Samsung customers (the “**Customer(s)**”) to receive discounts (“**Discount**”) and in some cases a free gift (“**Gift**”), on the purchase of certain product models of mobile phones of the Samsung brand mentioned in the table given below (collectively the “**Eligible Product Model(s)**”).
2. The Offer will be available only on the Eligible Product Model(s) which are sold on the E-Store, from **25th October 2024 (4pm) till 27th October 2024 (11:50pm)**, or until stocks last, whichever is earlier (the “**Offer Period**”).
3. On the purchase of the Eligible Product Model(s) mentioned in the table below during the Offer Period, the Customer(s) may receive a Discount on the prices of the relevant Eligible Product Model(s) existing at the time of the purchase, and in some cases a Gift (if applicable), in accordance with the table below but in the absolute discretion of Samsung. Customer will be required to enter the voucher code on the check-out page to avail the discount.

Table: Eligible Product Model(s)

Category	Eligible Product Model(s)	Description	Discount	Gift	Voucher Code (to avail the Discount only)
Smart Phones	Galaxy Z Flip6	12GB/512GB	PKR 22,000	Galaxy Buds FE	FLIP6WEEKEND
	Galaxy S24 Ultra	12GB/1TB	PKR 56,000	-	S24U1WEEKEND
	Galaxy S24 Ultra	12GB/512GB	PKR 40,000	-	S24U5WEEKEND
	Galaxy S23 Ultra	8GB/256GB	PKR 35,000	Galaxy Buds2	S23UWEEKEND

4. The above offers will only be applicable during the Offer Period for limited time, on first-come-first-serve basis only.
5. The Gift (if applicable), on the purchase of the Galaxy Z Flip6 will be delivered separately after the Customer activates the said mobile phone and completes the following process for redemption on the Samsung Members Application (a pre-loaded Application on the Eligible Product Model):
 - 5.1. Once the Customer completes the purchase within the Offer Period, and receives the Eligible Product Model, in order to redeem the Gift the Customer must:
 - a. Activate the Eligible Product Model and set it up;
 - b. If the Customer already has a Samsung Account, then they should log into the Samsung Members Application;
 - c. If the Customer does not have a Samsung Account, the Customer must set up their Samsung account and log in to the Samsung Members Application;
 - d. Within the Samsung Members Application, the Customer should click on “Benefits” (visible on the home page of the Samsung Members Application). This will lead them to a separate page with the Offer banner;
 - e. The Customer must then click the Offer banner which will redirect them to a page where a voucher code for redemption of the gift will be visible (the “**Voucher Code**”).

The Customer should note down the Voucher Code and then click on “redeem voucher”;

- f. Upon clicking “redeem voucher”, the Customer will be redirected to the Offer form on the E-store (the “Form”). The Customer **must complete the Form in its entirety** by filling in the required details (i.e., name, contact number, delivery address and the Voucher Code) and submit the Form. **This must be done on or before 30th Dec 2024 (11:59 pm). In case the Customer has provided incorrect, incomplete or invalid details, they will have no claim to redeem the Voucher Code or have any other claims in this regard.**

6. Gift with Galaxy S3 Ultra (if applicable) will be delivered with the said mobile phone.
7. The Gift is an additional gratuitous benefit, not part of the relevant product/ Eligible Product Model. If at the time of delivery, the Gift is not available/out of stock, Samsung may remove the unavailable Gift completely from the said purchase or the package delivery, without affecting the order for the Eligible Product Model(s). The Customer will have no claim in this respect.

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8. Samsung and its distributors reserve the right to change the prices of the Eligible Products Model(s) at any time before an order for the Eligible Products Model(s) is confirmed, particularly in case of the economic situation of the country, devaluation and import related problems. The Discount shall be applied, and the final prices will be calculated on the basis of the prices displayed on the E-Store at the time of the purchase.
9. The Discount and Gift (if applicable) given under the Offer cannot be clubbed with any other discount/offer/promotion live on the E-Store at the same time as the Offer. Where any other promotion/offer is live on an Eligible Product Model at the same time as the Offer, the Customer can avail only one of the offers.
10. The above-mentioned Offer is available to the Customers on a first-come-first-served basis, provided they complete their order for the relevant purchased Eligible Product Model, pay for it and accept delivery. No Discount or Gift (if applicable) can be claimed under the Offer by a Customer in case of an incomplete, returned or cancelled order.
11. The Offer is provided gratuitously, without any additional/separate consideration and is in the complete discretion of Samsung. The placing of an order and even making payment by an online payment method or completing the redemption process on the Samsung Members Application does not amount to acceptance of the Offer and conclusion of a contract between you and the relevant seller. An order is confirmed only when the process for delivery of the product is initiated by Samsung’s authorized distributor. In the case where payment is made using a credit/debit card, the approval of your order will be conditional upon successful payment, in addition to the conditions mentioned above.
12. The Customer agrees and acknowledges that this Offer is not a part of the consideration for their decision to purchase the Eligible Product Model and that the Customer’s decision has not been made based on the availability of this Offer.
13. The Gift (if applicable) given under this Offer is not exchangeable for cash or other Samsung products.
14. Samsung shall be entitled at its sole discretion, to terminate or modify the Offer, or to modify, vary, delete or add to any of these Terms and Conditions at any time prior to or during the continuance of any of this Offer.
15. Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase and/or use of any of this Offer or the inability to use such Offer.

16. By availing this Offer, the Customer accepts that any dispute of whatever nature, which is directly or indirectly related to these Terms and Conditions or to the Customer, shall be governed by the laws of the Islamic Republic of Pakistan, and shall be resolved by the competent courts at Lahore.
17. The Terms and Conditions of the E-Store, as available at <https://www.samsung.com/pk/terms-and-conditions>, shall apply in addition, but subject to, these terms.
18. Samsung discourages Bulk Buying i.e., any order for the purchase of more than 2 units by a single individual or from the same address or from the same payment source, are considered as Bulk Buying and includes placement of multiple orders by a single person/entity. As a result, all those orders which in the opinion of Samsung are likely to be part of Bulk Buying, may be cancelled by Samsung. Samsung shall be the sole judge in this regard.
19. If any order/Form is accepted by system error or on account of mistake after the expiry or lapse of the Offer(s) or the relevant deadline, after the stocks have ended, Samsung may cancel such orders. The relevant seller (as specified in the Terms and Conditions of the E-Store) will then attempt to provide a full refund of the payment received by it within fifteen (15) working days after the end of the Offer Period. The Customer acknowledges and understands that the sale contract is between the Customer and the relevant seller to whom payment is made, and Samsung is not liable for any dispute regarding the payment or the refund.