

PENUP

Report Identification

| Applicability | Service | Indicator | Value |
|----------------------|----------------|---|-------------------------------|
| Online Platform | PENUP | Name of the service provider | Samsung Electronics Co., Ltd. |
| All | | Date of the publication of the report | 28/02/2026 |
| All | | Date of the publication of the latest previous report | 17/04/2025 |
| All | | Starting date of reporting period | 17/02/2025 |
| All | | Ending date of reporting period | 31/12/2025 |

Category Names

| Category label | Category description | Category of illegal content / incompatible with the terms and conditions | Contextual information |
|----------------|--|--|------------------------|
| TOTAL | All the entries | TOTAL | 1121 |
| Category 1 | Animal welfare | STATEMENT_CATEGORY_ANIMAL_WELFARE | |
| Category 1a | Animal harm | KEYWORD_ANIMAL_HARM | |
| Category 1b | Unlawful sale of animals | KEYWORD_UNLAWFUL_SALE_ANIMALS | |
| Category 1c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 2 | Consumer information infringements | STATEMENT_CATEGORY_CONSUMER_INFORMATION | |
| Category 2a | Hidden advertisement or commercial communication, including by influencers | KEYWORD_HIDDEN_ADVERTISEMENT | |
| Category 2b | Insufficient information on traders | KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS | |
| Category 2c | Misleading information about the characteristics of the goods and services | KEYWORD_MISLEADING_INFO_GOODS_SERVICES | |
| Category 2d | Misleading information about the consumer's rights | KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS | |
| Category 2e | Non-compliance with pricing regulations | KEYWORD_NONCOMPLIANCE_PRICING | |
| Category 2f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 3 | Cyber violence | STATEMENT_CATEGORY_CYBER_VIOLENCE | |
| Category 3a | Cyber bullying and intimidation | KEYWORD_CYBER_BULLYING_INTIMIDATION | |
| Category 3b | Cyber harassment | KEYWORD_CYBER_HARASSMENT | |
| Category 3c | Cyber incitement to hatred or violence | KEYWORD_CYBER_INCITEMENT | |
| Category 3d | Cyber stalking | KEYWORD_CYBER_STALKING | |
| Category 3e | Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING | |
| Category 3f | Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE | |
| Category 3g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 4 | Cyber violence against women | STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN | |
| Category 4a | Cyber bullying and intimidation against girls | KEYWORD_BULLYING_AGAINST_GIRLS | |
| Category 4b | Cyber harassment against women | KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN | |
| Category 4c | Cyber stalking against women | KEYWORD_CYBER_STALKING_AGAINST_WOMEN | |
| Category 4d | Gendered disinformation | KEYWORD_FEMALE_GENDERED_DISINFORMATION | |
| Category 4e | Illegal incitement to violence and hatred against women | KEYWORD_INCITEMENT_AGAINST_WOMEN | |
| Category 4f | Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN | |
| Category 4g | Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPPFAKE_AGAINST_WOMEN | |
| Category 4h | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 5 | Data protection and privacy violations | STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS | |
| Category 5a | Biometric data breach | KEYWORD_BIOMETRIC_DATA_BREACH | |
| Category 5b | Data falsification | KEYWORD_DATA_FALSIFICATION | |
| Category 5c | Missing processing ground for data | KEYWORD_MISSING_PROCESSING_GROUND | |
| Category 5d | Right to be forgotten | KEYWORD_RIGHT_TO_BE_FORGOTTEN | |
| Category 5e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 6 | Illegal or harmful speech | STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH | |
| Category 6a | Defamation | KEYWORD_DEFAMATION | |
| Category 6b | Discrimination | KEYWORD_DISCRIMINATION | |
| Category 6c | Illegal incitement to violence and hatred based on protected characteristics (hate speech) | KEYWORD_HATE_SPEECH | |
| Category 6d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 7 | Intellectual property infringements | STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS | |
| Category 7a | Copyright infringements | KEYWORD_COPYRIGHT_INFRINGEMENT | |

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| Category 7b | Design infringements | KEYWORD_DESIGN_INFRINGEMENT | |
| Category 7c | Geographical indications infringements | KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT | |
| Category 7d | Patent infringements | KEYWORD_PATENT_INFRINGEMENT | |
| Category 7e | Trade secret infringements | KEYWORD_TRADE_SECRET_INFRINGEMENT | |
| Category 7f | Trademark infringements | KEYWORD_TRADEMARK_INFRINGEMENT | |
| Category 7g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 8 | Negative effects on civic discourse or elections | STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS | |
| Category 8a | Misinformation, disinformation, foreign information manipulation and interference | KEYWORD_MISINFORMATION_DISINFORMATION | |
| Category 8b | Violation of EU law relevant to civic discourse or elections | KEYWORD_VIOLATION_EU_LAW | |
| Category 8c | Violation of national law relevant to civic discourse or elections | KEYWORD_VIOLATION_NATIONAL_LAW | |
| Category 8d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 9 | Protection of minors | STATEMENT_CATEGORY_PROTECTION_OF_MINORS | |
| Category 9a | Age-specific restrictions concerning minors | KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS | |
| Category 9b | Child sexual abuse material | KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL | |
| Category 9c | Child sexual abuse material containing deepfake or similar technology | KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPPFAKE | |
| Category 9d | Grooming/sexual enticement of minors | KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS | |
| Category 9e | Unsafe challenges | KEYWORD_UNSAFE_CHALLENGES | |
| Category 9f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 10 | Risk for public security | STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY | |
| Category 10a | Illegal organizations | KEYWORD_ILLEGAL_ORGANIZATIONS | |
| Category 10b | Risk for environmental damage | KEYWORD_RISK_ENVIRONMENTAL_DAMAGE | |
| Category 10c | Risk for public health | KEYWORD_RISK_PUBLIC_HEALTH | |
| Category 10d | Terrorist content | KEYWORD_TERRORIST_CONTENT | |
| Category 10e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 11 | Scams and/or fraud | STATEMENT_CATEGORY_SCAMS_AND_FRAUD | |
| Category 11a | Impersonation or account hijacking | KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING | |
| Category 11b | Inauthentic accounts | KEYWORD_INAUTHENTIC_ACCOUNTS | |
| Category 11c | Inauthentic listings | KEYWORD_INAUTHENTIC_LISTINGS | |
| Category 11d | Inauthentic user reviews | KEYWORD_INAUTHENTIC_USER_REVIEWS | |
| Category 11e | Phishing | KEYWORD_PHISHING | |
| Category 11f | Pyramid schemes | KEYWORD_PYRAMID_SCHEMES | |
| Category 11g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 12 | Self-harm | STATEMENT_CATEGORY_SELF_HARM | |
| Category 12a | Content promoting eating disorders | KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS | |
| Category 12b | Self-mutilation | KEYWORD_SELF_MUTILATION | |
| Category 12c | Suicide | KEYWORD_SUICIDE | |
| Category 12d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 13 | Unsafe, non-compliant or prohibited products | STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS | |
| Category 13a | Prohibited or restricted products | KEYWORD_PROHIBITED_PRODUCTS | |
| Category 13b | Unsafe or non-compliant products | KEYWORD_UNSAFE_PRODUCTS | |
| Category 13c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 14 | Violence | STATEMENT_CATEGORY_VIOLENCE | |
| Category 14a | Coordinated harm | KEYWORD_COORDINATED_HARM | |
| Category 14b | General calls or incitement to violence and/or hatred | KEYWORD_INCITEMENT_VIOLENCE_HATRED | |
| Category 14c | Human exploitation | KEYWORD_HUMAN_EXPLOITATION | |
| Category 14d | Human trafficking | KEYWORD_HUMAN_TRAFFICKING | |
| Category 14e | Trafficking in women and girls | KEYWORD_TRAFFICKING_WOMEN_GIRLS | |
| Category 14f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 15 | Other violation of provider's terms and conditions | STATEMENT_CATEGORY_OTHER_VIOLATION_TC | |
| Category 15a | Adult sexual material | KEYWORD_ADULT_SEXUAL_MATERIAL | |
| Category 15b | Age-specific restrictions | KEYWORD_AGE_SPECIFIC_RESTRICTIONS | |

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| Category 15c | Geographical requirements | KEYWORD_GEOGRAPHICAL_REQUIREMENTS | |
| Category 15d | Goods/services not permitted to be offered on the platform | KEYWORD_GOODS_SERVICES_NOT_PERMITTED | |
| Category 15e | Language requirements | KEYWORD_LANGUAGE_REQUIREMENTS | |
| Category 15f | Nudity | KEYWORD_NUDITY | |
| Category 15g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 16 | Type of illegal content not specified by the public authority | STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER | |
| Category 17 | Type of alleged illegal content not specified by the notifier | STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE | |

Own Initiative Illegal

| Applicability | Service | Reporting period | Category of illegal content | Description of the sub-category "Other" | Number of measures taken at the provider's own initiative | Number of measures taken after detection with solely automated means | Visibility restriction Removal | Visibility restriction Disable | Visibility restriction Deactivated | Visibility restriction Age restricted | Visibility restriction Interaction restricted | Visibility restriction Labelled | Visibility restriction Other | Monetary restriction Suspension | Monetary restriction Termination | Monetary restriction Other | Provision of the service Suspension | Provision of the service Termination | Account restriction Suspension | Account restriction Termination | Contextual Information on Number of measures taken at the provider's own initiative | Contextual Information on Number of measures taken after detection with solely automated means | Contextual Information on Visibility restriction Removal | Contextual Information on Visibility restriction Disable | Contextual Information on Visibility restriction Deactivated | Contextual Information on Visibility restriction Age restricted | Contextual Information on Visibility restriction Interaction restricted | Contextual Information on Visibility restriction Labelled | Contextual Information on Visibility restriction Other | Contextual Information on Monetary restriction Suspension | Contextual Information on Monetary restriction Termination | Contextual Information on Monetary restriction Other | Contextual Information on Provision of the service Suspension | Contextual Information on Provision of the service Termination | Contextual Information on Account restriction Suspension | Contextual Information on Account restriction Termination | | | | |
|---------------|---------|-----------------------|---|---|---|--|--------------------------------|--------------------------------|------------------------------------|---------------------------------------|---|---------------------------------|------------------------------|---------------------------------|----------------------------------|----------------------------|-------------------------------------|--------------------------------------|--------------------------------|---------------------------------|---|--|--|--|--|---|---|---|--|---|--|--|---|--|--|---|--|--|--|--|
| AI | | YYYY-MM-DD/YYYY-MM-DD | TOTAL | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY ANIMAL WELFARE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD ANIMAL HARM | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD UNLAWFUL SALE ANIMALS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY CONSUMER INFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD IRREGULAR INVESTMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD INSUFFICIENT INFORMATION ON TRADERS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISLEADING INFO GOODS SERVICES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISLEADING INFO CONSUMER RIGHTS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NONCOMPLIANCE PRICING | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY CYBER VIOLENCE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER BULLYING INTIMIDATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER HARASSMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER INCITEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER STALKING | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL IMAGE SHARING | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD BULLYING AGAINST GIRLS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER HARASSMENT AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER STALKING AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD FEMALE GENDERED DISINFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD INCITEMENT AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD BIOMETRIC DATA BREACH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DATA FALSIFICATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISSING PROCESSING GROUND | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD RIGHT TO BE FORGOTTEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DEFAMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DISCRIMINATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD HATE SPEECH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD COPYRIGHT INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DESIGN INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD GEOSPATIAL INDICATORS INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD PATENT INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD TRADE SECRET INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD TRADEMARK INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISINFORMATION DISINFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD VIOLATION EU LAW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD VIOLATION NATIONAL LAW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Automated Means

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual Information |
|--|---------|-----------------------|---|---|---------------------|-------|------------------------|
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | Total number | | |
| All | PENUP | 2025-02-17/2025-12-31 | Use of automated means for content moderation | Number of measures not taken by automated means | Total number | 1121 | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | Own-initiative | | |
| All | PENUP | 2025-02-17/2025-12-31 | Use of automated means for content moderation | Number of measures not taken by automated means | Own-initiative | 1121 | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | Own-initiative | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | 2025-02-17/2025-12-31 | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Total | 11539 | |
| Only for providers of hosting services, including online platforms | PENUP | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Total | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Trusted Flagger | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |

Human Resources

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual information |
|----------------|---------|------------------|---|---|--------------|-------|------------------------|
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of internal moderators employed by the provider | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of external moderators contracted by the provider | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | sv | | |

AMAR

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value |
|---------------------------|---------|-----------------------|---------|---|-------|-------|
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | TOTAL | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | AT | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | [...] | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | SE | |

Qualitative

| Applicability | Service | Reporting period | Indicator | Value |
|-----------------|---------|-----------------------|--|---|
| Online Platform | PENUP | 2025-02-17/2025-12-31 | Summary of the content moderation engaged in at the providers' own initiative | Content restriction measures are implemented independently in accordance with the Terms of Service. Content subject to such measures is no longer visible within the service. No additional labels or warnings are displayed alongside the restricted content. |
| Online Platform | PENUP | 2025-02-17/2025-12-31 | Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative | Content that violates the Terms of Service is continuously monitored by human reviewers. There is no automated system for restriction measures. When a violation is detected, the content is made invisible within the service, and a notification is sent to the user who posted it. PENUP does not have a feature that counts how many times these user comments have been viewed. |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of the automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of indicators of accuracy and possible rate of error of automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Specification of the precise purposes to apply automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Safeguards applied to the use of automated means | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | High-level description of the content moderation governance structure | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Qualifications of the human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Training given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Support given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Methodology used to compute the number of human resources dedicated to content moderati | Free text |

Galaxy Store

Report Identification

| Applicability | Service | Indicator | Value |
|----------------------|----------------|---|-------------------------------|
| Online Platform | Galaxy Store | Name of the service provider | Samsung Electronics Co., Ltd. |
| | | Date of the publication of the report | 28/02/2026 |
| | | Date of the publication of the latest previous report | 17/04/2025 |
| | | Starting date of reporting period | 17/02/2025 |
| | | Ending date of reporting period | 31/12/2025 |

Categories Names

| Category label | Category description | Category of illegal content / incompatible with the terms and conditions | Contextual information |
|----------------|--|--|------------------------|
| Category 1 | Animal welfare | STATEMENT_CATEGORY_ANIMAL_WELFARE | |
| Category 1a | Animal harm | KEYWORD_ANIMAL_HARM | |
| Category 1b | Unlawful sale of animals | KEYWORD_UNLAWFUL_SALE_ANIMALS | |
| Category 1c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 2 | Consumer information infringements | STATEMENT_CATEGORY_CONSUMER_INFORMATION | |
| Category 2a | Hidden advertisement or commercial communication, including by influencers | KEYWORD_HIDDEN_ADVERTISEMENT | |
| Category 2b | Insufficient information on traders | KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS | |
| Category 2c | Misleading information about the characteristics of the goods and services | KEYWORD_MISLEADING_INFO_GOODS_SERVICES | |
| Category 2d | Misleading information about the consumer's rights | KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS | |
| Category 2e | Non-compliance with pricing regulations | KEYWORD_NONCOMPLIANCE_PRICING | |
| Category 2f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 3 | Cyber violence | STATEMENT_CATEGORY_CYBER_VIOLENCE | |
| Category 3a | Cyber bullying and intimidation | KEYWORD_CYBER_BULLYING_INTIMIDATION | |
| Category 3b | Cyber harassment | KEYWORD_CYBER_HARASSMENT | |
| Category 3c | Cyber incitement to hatred or violence | KEYWORD_CYBER_INCITEMENT | |
| Category 3d | Cyber stalking | KEYWORD_CYBER_STALKING | |
| Category 3e | Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING | |
| Category 3f | Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE | |
| Category 3g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 4 | Cyber violence against women | STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN | |
| Category 4a | Cyber bullying and intimidation against girls | KEYWORD_BULLYING_AGAINST_GIRLS | |
| Category 4b | Cyber harassment against women | KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN | |
| Category 4c | Cyber stalking against women | KEYWORD_CYBER_STALKING_AGAINST_WOMEN | |
| Category 4d | Gendered disinformation | KEYWORD_FEMALE_GENDERED_DISINFORMATION | |
| Category 4e | Illegal incitement to violence and hatred against women | KEYWORD_INCITEMENT_AGAINST_WOMEN | |
| Category 4f | Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN | |
| Category 4g | Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE_AGAINST_WOMEN | |
| Category 4h | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 5 | Data protection and privacy violations | STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS | |
| Category 5a | Biometric data breach | KEYWORD_BIOMETRIC_DATA_BREACH | |
| Category 5b | Data falsification | KEYWORD_DATA_FALSIFICATION | |
| Category 5c | Missing processing ground for data | KEYWORD_MISSING_PROCESSING_GROUND | |
| Category 5d | Right to be forgotten | KEYWORD_RIGHT_TO_BE_FORGOTTEN | |
| Category 5e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 6 | Illegal or harmful speech | STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH | |
| Category 6a | Defamation | KEYWORD_DEFAMATION | |
| Category 6b | Discrimination | KEYWORD_DISCRIMINATION | |
| Category 6c | Illegal incitement to violence and hatred based on protected characteristics (hate speech) | KEYWORD_HATE_SPEECH | |
| Category 6d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 7 | Intellectual property infringements | STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS | |
| Category 7a | Copyright infringements | KEYWORD_COPYRIGHT_INFRINGEMENT | |
| Category 7b | Design infringements | KEYWORD_DESIGN_INFRINGEMENT | |

| | | | |
|--------------|---|---|--|
| Category 7c | Geographical indications infringements | KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT | |
| Category 7d | Patent infringements | KEYWORD_PATENT_INFRINGEMENT | |
| Category 7e | Trade secret infringements | KEYWORD_TRADE_SECRET_INFRINGEMENT | |
| Category 7f | Trademark infringements | KEYWORD_TRADEMARK_INFRINGEMENT | |
| Category 7g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 8 | Negative effects on civic discourse or elections | STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS | |
| Category 8a | Misinformation, disinformation, foreign information manipulation and interference | KEYWORD_MISINFORMATION_DISINFORMATION | |
| Category 8b | Violation of EU law relevant to civic discourse or elections | KEYWORD_VIOLATION_EU_LAW | |
| Category 8c | Violation of national law relevant to civic discourse or elections | KEYWORD_VIOLATION_NATIONAL_LAW | |
| Category 8d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 9 | Protection of minors | STATEMENT_CATEGORY_PROTECTION_OF_MINORS | |
| Category 9a | Age-specific restrictions concerning minors | KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS | |
| Category 9b | Child sexual abuse material | KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL | |
| Category 9c | Child sexual abuse material containing deepfake or similar technology | KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPFAKE | |
| Category 9d | Grooming/sexual enticement of minors | KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS | |
| Category 9e | Unsafe challenges | KEYWORD_UNSAFE_CHALLENGES | |
| Category 9f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 10 | Risk for public security | STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY | |
| Category 10a | Illegal organizations | KEYWORD_ILLEGAL_ORGANIZATIONS | |
| Category 10b | Risk for environmental damage | KEYWORD_RISK_ENVIRONMENTAL_DAMAGE | |
| Category 10c | Risk for public health | KEYWORD_RISK_PUBLIC_HEALTH | |
| Category 10d | Terrorist content | KEYWORD_TERRORIST_CONTENT | |
| Category 10e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 11 | Scams and/or fraud | STATEMENT_CATEGORY_SCAMS_AND_FRAUD | |
| Category 11a | Impersonation or account hijacking | KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING | |
| Category 11b | Inauthentic accounts | KEYWORD_INAUTHENTIC_ACCOUNTS | |
| Category 11c | Inauthentic listings | KEYWORD_INAUTHENTIC_LISTINGS | |
| Category 11d | Inauthentic user reviews | KEYWORD_INAUTHENTIC_USER_REVIEWS | |
| Category 11e | Phishing | KEYWORD_PHISHING | |
| Category 11f | Pyramid schemes | KEYWORD_PYRAMID_SCHEMES | |
| Category 11g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 12 | Self-harm | STATEMENT_CATEGORY_SELF_HARM | |
| Category 12a | Content promoting eating disorders | KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS | |
| Category 12b | Self-mutilation | KEYWORD_SELF_MUTILATION | |
| Category 12c | Suicide | KEYWORD_SUICIDE | |
| Category 12d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 13 | Unsafe, non-compliant or prohibited products | STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS | |
| Category 13a | Prohibited or restricted products | KEYWORD_PROHIBITED_PRODUCTS | |
| Category 13b | Unsafe or non-compliant products | KEYWORD_UNSAFE_PRODUCTS | |
| Category 13c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 14 | Violence | STATEMENT_CATEGORY_VIOLENCE | |
| Category 14a | Coordinated harm | KEYWORD_COORDINATED_HARM | |
| Category 14b | General calls or incitement to violence and/or hatred | KEYWORD_INCITEMENT_VIOLENCE_HATRED | |
| Category 14c | Human exploitation | KEYWORD_HUMAN_EXPLOITATION | |
| Category 14d | Human trafficking | KEYWORD_HUMAN_TRAFFICKING | |
| Category 14e | Trafficking in women and girls | KEYWORD_TRAFFICKING_WOMEN_GIRLS | |
| Category 14f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 15 | Other violation of provider's terms and conditions | STATEMENT_CATEGORY_OTHER_VIOLATION_TC | |
| Category 15a | Adult sexual material | KEYWORD_ADULT_SEXUAL_MATERIAL | |
| Category 15b | Age-specific restrictions | KEYWORD_AGE_SPECIFIC_RESTRICTIONS | |
| Category 15c | Geographical requirements | KEYWORD_GEOGRAPHICAL_REQUIREMENTS | |

| | | | |
|--------------|---|---|--|
| Category 15d | Goods/services not permitted to be offered on the platform | KEYWORD_GOODS_SERVICES_NOT_PERMITTED | |
| Category 15e | Language requirements | KEYWORD_LANGUAGE_REQUIREMENTS | |
| Category 15f | Nudity | KEYWORD_NUDITY | |
| Category 15g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 16 | Type of illegal content not specified by the public authority | STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER | |
| Category 17 | Type of alleged illegal content not specified by the notifier | STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE | |

Automated Means

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual Information |
|--|--------------|-----------------------|---|---|---------------------|-------|------------------------|
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | Total number | | |
| All | Galaxy Store | 2025-02-17/2025-12-31 | Use of automated means for content moderation | Number of measures not taken by automated means | Total number | 35 | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | Own-initiative | | |
| All | Galaxy Store | 2025-02-17/2025-12-31 | Use of automated means for content moderation | Number of measures not taken by automated means | Own-initiative | 35 | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | Own-initiative | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Total | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Trusted Flagger | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |

Human Resources

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual information |
|----------------|---------|------------------|---|---|--------------|-------|------------------------|
| Only for VLOPs | | YYYY-MM-DD/YYY | Human resources dedicated to content moderation | Number of internal moderators employed by the provider | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYY | Human resources dedicated to content moderation | Number of external moderators contracted by the provider | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | sv | | |

Training given to human resources dedicated to content moderation

AMAR

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value |
|---------------------------|---------|-----------------------|---------|---|-------|-------|
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | TOTAL | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | AT | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | [...] | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | SE | |

Qualitative

| Applicability | Service | Reporting period | Indicator | Value |
|----------------|--------------|-----------------------|--|---|
| All | Galaxy Store | 2025-02-17/2025-12-31 | Summary of the content moderation engaged in at the providers' own initiative | Content moderation is done according to the Galaxy Store Policy (https://developer.samsung.com/galaxy-store/distribution-guide.html). We have given priority to potential copyright violations since the Galaxy Store is an open app store. Apps that have content that violates Store Policy are suspended, app provider is notified, and provided a chance to explain and work out the issue. If the issue is resolved, the app is reinstated. |
| All | Galaxy Store | 2025-02-17/2025-12-31 | Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative | Content moderation is conducted based on keyword searches. We identify user comments reporting issues by using specific words such as malicious, violent, etc. User comments written in multiple languages are translated into English to understand and respond to them. |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of the automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of indicators of accuracy and possible rate of error of automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Specification of the precise purposes to apply automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Safeguards applied to the use of automated means | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | High-level description of the content moderation governance structure | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Qualifications of the human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Training given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Support given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Methodology used to compute the number of human resources dedicated to content moderation | Free text |

TV App Store

Report Identification

| Applicability | Service | Indicator | Value |
|----------------------|----------------|---|-------------------------------|
| Online Platform | TV App Store | Name of the service provider | Samsung Electronics Co., Ltd. |
| | TV App Store | Date of the publication of the report | 28/02/2026 |
| | | Date of the publication of the latest previous report | 17/04/2025 |
| | TV App Store | Starting date of reporting period | 17/02/2025 |
| | TV App Store | Ending date of reporting period | 31/12/2025 |

Categories Names

| Category label | Category description | Category of illegal content / incompatible with the terms and conditions | Contextual information |
|----------------|--|--|------------------------|
| Category 1 | Animal welfare | STATEMENT_CATEGORY_ANIMAL_WELFARE | |
| Category 1a | Animal harm | KEYWORD_ANIMAL_HARM | |
| Category 1b | Unlawful sale of animals | KEYWORD_UNLAWFUL_SALE_ANIMALS | |
| Category 1c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 2 | Consumer information infringements | STATEMENT_CATEGORY_CONSUMER_INFORMATION | |
| Category 2a | Hidden advertisement or commercial communication, including by influencers | KEYWORD_HIDDEN_ADVERTISEMENT | |
| Category 2b | Insufficient information on traders | KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS | |
| Category 2c | Misleading information about the characteristics of the goods and services | KEYWORD_MISLEADING_INFO_GOODS_SERVICES | |
| Category 2d | Misleading information about the consumer's rights | KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS | |
| Category 2e | Non-compliance with pricing regulations | KEYWORD_NONCOMPLIANCE_PRICING | |
| Category 2f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 3 | Cyber violence | STATEMENT_CATEGORY_CYBER_VIOLENCE | |
| Category 3a | Cyber bullying and intimidation | KEYWORD_CYBER_BULLYING_INTIMIDATION | |
| Category 3b | Cyber harassment | KEYWORD_CYBER_HARASSMENT | |
| Category 3c | Cyber incitement to hatred or violence | KEYWORD_CYBER_INCITEMENT | |
| Category 3d | Cyber stalking | KEYWORD_CYBER_STALKING | |
| Category 3e | Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING | |
| Category 3f | Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE | |
| Category 3g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 4 | Cyber violence against women | STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN | |
| Category 4a | Cyber bullying and intimidation against girls | KEYWORD_BULLYING_AGAINST_GIRLS | |
| Category 4b | Cyber harassment against women | KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN | |
| Category 4c | Cyber stalking against women | KEYWORD_CYBER_STALKING_AGAINST_WOMEN | |
| Category 4d | Gendered disinformation | KEYWORD_FEMALE_GENDERED_DISINFORMATION | |
| Category 4e | Illegal incitement to violence and hatred against women | KEYWORD_INCITEMENT_AGAINST_WOMEN | |
| Category 4f | Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN | |
| Category 4g | Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE_AGAINST_WOMEN | |
| Category 4h | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 5 | Data protection and privacy violations | STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS | |
| Category 5a | Biometric data breach | KEYWORD_BIOMETRIC_DATA_BREACH | |
| Category 5b | Data falsification | KEYWORD_DATA_FALSIFICATION | |
| Category 5c | Missing processing ground for data | KEYWORD_MISSING_PROCESSING_GROUND | |
| Category 5d | Right to be forgotten | KEYWORD_RIGHT_TO_BE_FORGOTTEN | |
| Category 5e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 6 | Illegal or harmful speech | STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH | |
| Category 6a | Defamation | KEYWORD_DEFAMATION | |
| Category 6b | Discrimination | KEYWORD_DISCRIMINATION | |
| Category 6c | Illegal incitement to violence and hatred based on protected characteristics (hate speech) | KEYWORD_HATE_SPEECH | |
| Category 6d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 7 | Intellectual property infringements | STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS | |
| Category 7a | Copyright infringements | KEYWORD_COPYRIGHT_INFRINGEMENT | |
| Category 7b | Design infringements | KEYWORD_DESIGN_INFRINGEMENT | |

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| Category 7c | Geographical indications infringements | KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT | |
| Category 7d | Patent infringements | KEYWORD_PATENT_INFRINGEMENT | |
| Category 7e | Trade secret infringements | KEYWORD_TRADE_SECRET_INFRINGEMENT | |
| Category 7f | Trademark infringements | KEYWORD_TRADEMARK_INFRINGEMENT | |
| Category 7g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 8 | Negative effects on civic discourse or elections | STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS | |
| Category 8a | Misinformation, disinformation, foreign information manipulation and interference | KEYWORD_MISINFORMATION_DISINFORMATION | |
| Category 8b | Violation of EU law relevant to civic discourse or elections | KEYWORD_VIOLATION_EU_LAW | |
| Category 8c | Violation of national law relevant to civic discourse or elections | KEYWORD_VIOLATION_NATIONAL_LAW | |
| Category 8d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 9 | Protection of minors | STATEMENT_CATEGORY_PROTECTION_OF_MINORS | |
| Category 9a | Age-specific restrictions concerning minors | KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS | |
| Category 9b | Child sexual abuse material | KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL | |
| Category 9c | Child sexual abuse material containing deepfake or similar technology | KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL_DEEPFAKE | |
| Category 9d | Grooming/sexual enticement of minors | KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS | |
| Category 9e | Unsafe challenges | KEYWORD_UNSAFE_CHALLENGES | |
| Category 9f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 10 | Risk for public security | STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY | |
| Category 10a | Illegal organizations | KEYWORD_ILLEGAL_ORGANIZATIONS | |
| Category 10b | Risk for environmental damage | KEYWORD_RISK_ENVIRONMENTAL_DAMAGE | |
| Category 10c | Risk for public health | KEYWORD_RISK_PUBLIC_HEALTH | |
| Category 10d | Terrorist content | KEYWORD_TERRORIST_CONTENT | |
| Category 10e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 11 | Scams and/or fraud | STATEMENT_CATEGORY_SCAMS_AND_FRAUD | |
| Category 11a | Impersonation or account hijacking | KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING | |
| Category 11b | Inauthentic accounts | KEYWORD_INAUTHENTIC_ACCOUNTS | |
| Category 11c | Inauthentic listings | KEYWORD_INAUTHENTIC_LISTINGS | |
| Category 11d | Inauthentic user reviews | KEYWORD_INAUTHENTIC_USER_REVIEWS | |
| Category 11e | Phishing | KEYWORD_PHISHING | |
| Category 11f | Pyramid schemes | KEYWORD_PYRAMID_SCHEMES | |
| Category 11g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 12 | Self-harm | STATEMENT_CATEGORY_SELF_HARM | |
| Category 12a | Content promoting eating disorders | KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS | |
| Category 12b | Self-mutilation | KEYWORD_SELF_MUTILATION | |
| Category 12c | Suicide | KEYWORD_SUICIDE | |
| Category 12d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 13 | Unsafe, non-compliant or prohibited products | STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS | |
| Category 13a | Prohibited or restricted products | KEYWORD_PROHIBITED_PRODUCTS | |
| Category 13b | Unsafe or non-compliant products | KEYWORD_UNSAFE_PRODUCTS | |
| Category 13c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 14 | Violence | STATEMENT_CATEGORY_VIOLENCE | |
| Category 14a | Coordinated harm | KEYWORD_COORDINATED_HARM | |
| Category 14b | General calls or incitement to violence and/or hatred | KEYWORD_INCITEMENT_VIOLENCE_HATRED | |
| Category 14c | Human exploitation | KEYWORD_HUMAN_EXPLOITATION | |
| Category 14d | Human trafficking | KEYWORD_HUMAN_TRAFFICKING | |
| Category 14e | Trafficking in women and girls | KEYWORD_TRAFFICKING_WOMEN_GIRLS | |
| Category 14f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 15 | Other violation of provider's terms and conditions | STATEMENT_CATEGORY_OTHER_VIOLATION_TC | |
| Category 15a | Adult sexual material | KEYWORD_ADULT_SEXUAL_MATERIAL | |
| Category 15b | Age-specific restrictions | KEYWORD_AGE_SPECIFIC_RESTRICTIONS | |
| Category 15c | Geographical requirements | KEYWORD_GEOGRAPHICAL_REQUIREMENTS | |

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| Category 15d | Goods/services not permitted to be offered on the platform | KEYWORD_GOODS_SERVICES_NOT_PERMITTED | |
| Category 15e | Language requirements | KEYWORD_LANGUAGE_REQUIREMENTS | |
| Category 15f | Nudity | KEYWORD_NUDITY | |
| Category 15g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 16 | Type of illegal content not specified by the public authority | STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER | |
| Category 17 | Type of alleged illegal content not specified by the notifier | STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE | |

Notices

| Applicability | Service | Reporting period | Category of illegal content | Description of the sub-category "Other" "기타"라는 하위 카테고리에 대한 설명 | Number of notices received 받은 통지 수 | Number of notices received from Trusted flaggers 신뢰할 수 있는 신고자로부터 받은 통지 횟수 | Number of specific items of information included in the total number of notices 전체 통지 수에 포함된 특정 정보 항목의 수 | Number of specific items of information included in the total number of notices by Trusted Flaggers (Trusted Flagger notices) 신뢰할 수 있는 신고자가 제출한 통지 건 수 중 포함된 특정 정보 항목의 수 | Median time to take action (Hours) 조치를 취하는 데 걸리는 평균 시간 | Median time to take action (Trusted Flagger notices) (Hours) 조치를 취하는 데 걸리는 평균 시간 | Number of actions taken on the basis of the law 법률에 근거하여 취해진 조치의 수 | Number of actions taken on the basis of the law (Trusted Flagger notices) 법률에 근거하여 취해진 조치의 수 | Number of actions taken on the basis of the terms and conditions of the service 서비스 이용약관에 따라 취한 조치의 수 | Number of actions taken on the basis of the terms and conditions of the service (Trusted Flagger notices) 서비스 이용약관에 따라 취한 조치의 수 | Contextual information on Number of notices received from Trusted | Contextual information on Number of notices received from Trusted | Contextual information on Number of specific items of information included | Contextual information on Number of specific items of information included | Contextual information on Median time to take action | Contextual information on Median time to take action (Trusted) | Contextual information on Number of actions taken on the basis of the law | Contextual information on Number of actions taken on the basis of the law | Contextual information on Number of actions taken on the basis of the terms and conditions of the service | Contextual information on Number of actions taken on the basis of the terms and conditions of the service |
|--|--------------|-----------------------|---|---|------------------------------------|---|--|--|--|--|--|--|---|---|---|---|--|--|--|--|---|---|---|---|
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | TOTAL | | 0 | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY ANIMAL WELFARE | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD ANIMAL HARM | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD UNLAWFUL SALE ANIMALS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY CONSUMER INFORMATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD HIDDEN ADVERTISEMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD INSUFFICIENT INFORMATION ON TRADERS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD MISLEADING INFO GOODS SERVICES (2024-12-15/2025-02-16) | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD MISLEADING INFO GOODS SERVICES (2024-02-17/2024-12-14) | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD MISLEADING INFO CONSUMER RIGHTS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD NONCOMPLIANCE PRICING | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY CYBER VIOLENCE | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD BULLYING AGAINST GIRLS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CYBER BULLYING INTIMIDATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CYBER HARASSMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CYBER INCITEMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CYBER STALKING | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD NON CONSENSUAL IMAGE SHARING | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD BULLYING AGAINST GIRLS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CYBER HARASSMENT AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CYBER STALKING AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD FEMALE GENDERED DISINFORMATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD INCITEMENT AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD BIOMETRIC DATA BREACH | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD DATA FALSIFICATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD MISSING PROCESSING GROUND | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD RIGHT TO BE FORGOTTEN | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD DEFAMATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD DISCRIMINATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD HATE SPEECH | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS | | 8 | | 8 | | 209 | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD COPYRIGHT INFRINGEMENT | | 6 | | 6 | | 173 | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD DESIGN INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD PATENT INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD TRADE SECRET INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD TRADEMARK INFRINGEMENT | | 2 | | 2 | | 317 | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Open Source used app | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD MISINFORMATION DISINFORMATION | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD VIOLATION EU LAW | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD VIOLATION NATIONAL LAW | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY PROTECTION OF MINORS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD AGE SPECIFIC RESTRICTIONS MINORS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CHILD SEXUAL ABUSE MATERIAL | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD CHILD SEXUAL ABUSE MATERIAL DEEPFAKE | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD GROOMING SEXUAL ENTICEMENT MINORS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD UNSAFE CHALLENGES | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | STATEMENT CATEGORY RISK FOR PUBLIC SECURITY | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD ILLEGAL ORGANIZATIONS | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2025-12-31 | KEYWORD RISK ENVIRONMENTAL DAMAGE | | | | | | | | | | | | | | | | | | | | | |
| Only for providers of hosting services, including online platforms | TV App Store | 2025-02-17/2 | | | | | | | | | | | | | | | | | | | | | | |

Automated Means

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual Information |
|--|---------|-------------------|---|---|---------------------|-------|------------------------|
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | Total number | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | Own-initiative | | |
| All | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | Own-initiative | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Total | | |
| Only for providers of hosting services, including online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Total | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Trusted Flagger | | |
| Only for providers of online platforms | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Trusted Flagger | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures solely taken by automated means | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Number of measures not taken by automated means | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY-N | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |

Human Resources

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual information |
|----------------|---------|------------------|---|---|--------------|-------|------------------------|
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of internal moderators employed by the provider | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of external moderators contracted by the provider | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | Total number | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | bg | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | [...] | | |
| Only for VLOPs | | YYYY-MM-DD/YYYY | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | sv | | |

Training given to human resources dedicated to content moderation

AMAR

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value |
|---------------------------|---------|-----------------------|---------|---|-------|-------|
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | TOTAL | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | AT | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | [...] | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | SE | |

Qualitative

| Applicability | Service | Reporting period | Indicator | Value |
|-----------------|--------------|-----------------------|--|---|
| Online Platform | TV App Store | 2025-02-17/2025-12-31 | Summary of the content moderation engaged in at the providers' own initiative | <p>All applications available in the Samsung TV App Store must adhere to the Samsung TV App Store policy. (https://seller.samsungapps.com/tv/contract/tnc)</p> <p>In the event of a reported violation, such cases are prioritized for resolution. Applications identified as having content or trademarks with potential legal issues such as copyright violations are promptly suspended. The respective app provider is promptly notified and provided an opportunity to address or resolve the matter. Upon successful resolution, the application will be reinstated.</p> |
| All | | YYYY-MM-DD/YYYY-MM-DD | Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of the automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of indicators of accuracy and possible rate of error of automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Specification of the precise purposes to apply automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Safeguards applied to the use of automated means | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | High-level description of the content moderation governance structure | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Qualifications of the human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Training given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Support given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Methodology used to compute the number of human resources dedicated to content moderation | Free text |

Samsung Cloud

Report Identification

| Applicability | Service | Indicator | Value |
|----------------------|----------------|---|-------------------------------|
| All | Samsung Cloud | Name of the service provider | Samsung Electronics Co., Ltd. |
| All | | Date of the publication of the report | 28/02/2026 |
| All | | Date of the publication of the latest previous report | 17/04/2025 |
| All | | Starting date of reporting period | 17/02/2025 |
| All | | Ending date of reporting period | 31/12/2025 |

Categories Names

| Category label | Category description | Category of illegal content / incompatible with the terms and conditions | Contextual information |
|----------------|--|--|------------------------|
| TOTAL | All the entries | TOTAL | |
| Category 1 | Animal welfare | STATEMENT_CATEGORY_ANIMAL_WELFARE | |
| Category 1a | Animal harm | KEYWORD_ANIMAL_HARM | |
| Category 1b | Unlawful sale of animals | KEYWORD_UNLAWFUL_SALE_ANIMALS | |
| Category 1c | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 2 | Consumer information infringements | STATEMENT_CATEGORY_CONSUMER_INFORMATION | |
| Category 2a | Hidden advertisement or commercial communication, including by influencers | KEYWORD_HIDDEN_ADVERTISEMENT | |
| Category 2b | Insufficient information on traders | KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS | |
| Category 2c | Misleading information about the characteristics of the goods and services | KEYWORD_MISLEADING_INFO_GOODS_SERVICES | |
| Category 2d | Misleading information about the consumer's rights | KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS | |
| Category 2e | Non-compliance with pricing regulations | KEYWORD_NONCOMPLIANCE_PRICING | |
| Category 2f | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 3 | Cyber violence | STATEMENT_CATEGORY_CYBER_VIOLENCE | |
| Category 3a | Cyber bullying and intimidation | KEYWORD_CYBER_BULLYING_INTIMIDATION | |
| Category 3b | Cyber harassment | KEYWORD_CYBER_HARASSMENT | |
| Category 3c | Cyber incitement to hatred or violence | KEYWORD_CYBER_INCITEMENT | |
| Category 3d | Cyber stalking | KEYWORD_CYBER_STALKING | |
| Category 3e | Non-consensual (intimate) material sharing, including (image-based) sexual abuse (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING | |
| Category 3f | Non-consensual sharing of material containing deepfake or similar technology using a third party's features (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE | |
| Category 3g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 4 | Cyber violence against women | STATEMENT_CATEGORY_CYBER_VIOLENCE_AGAINST_WOMEN | |
| Category 4a | Cyber bullying and intimidation against girls | KEYWORD_BULLYING_AGAINST_GIRLS | |
| Category 4b | Cyber harassment against women | KEYWORD_CYBER_HARASSMENT_AGAINST_WOMEN | |
| Category 4c | Cyber stalking against women | KEYWORD_CYBER_STALKING_AGAINST_WOMEN | |
| Category 4d | Gendered disinformation | KEYWORD_FEMALE_GENDERED_DISINFORMATION | |
| Category 4e | Illegal incitement to violence and hatred against women | KEYWORD_INCITEMENT_AGAINST_WOMEN | |
| Category 4f | Non-consensual (intimate) material sharing against women, including (image-based) sexual abuse against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_IMAGE_SHARING_AGAINST_WOMEN | |
| Category 4g | Non-consensual sharing of material containing deepfake or similar technology using a third party's features against women (excluding content depicting minors) | KEYWORD_NON_CONSENSUAL_MATERIAL_DEEPFAKE_AGAINST_WOMEN | |
| Category 4h | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 5 | Data protection and privacy violations | STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS | |
| Category 5a | Biometric data breach | KEYWORD_BIOMETRIC_DATA_BREACH | |
| Category 5b | Data falsification | KEYWORD_DATA_FALSIFICATION | |
| Category 5c | Missing processing ground for data | KEYWORD_MISSING_PROCESSING_GROUND | |
| Category 5d | Right to be forgotten | KEYWORD_RIGHT_TO_BE_FORGOTTEN | |
| Category 5e | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 6 | Illegal or harmful speech | STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH | |
| Category 6a | Defamation | KEYWORD_DEFAMATION | |
| Category 6b | Discrimination | KEYWORD_DISCRIMINATION | |
| Category 6c | Illegal incitement to violence and hatred based on protected characteristics (hate speech) | KEYWORD_HATE_SPEECH | |
| Category 6d | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 7 | Intellectual property infringements | STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS | |
| Category 7a | Copyright infringements | KEYWORD_COPYRIGHT_INFRINGEMENT | |

| | | | |
|--------------|---|---|--|
| Category 7b | Design infringements | KEYWORD DESIGN INFRINGEMENT | |
| Category 7c | Geographical indications infringements | KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT | |
| Category 7d | Patent infringements | KEYWORD PATENT INFRINGEMENT | |
| Category 7e | Trade secret infringements | KEYWORD TRADE SECRET INFRINGEMENT | |
| Category 7f | Trademark infringements | KEYWORD TRADEMARK INFRINGEMENT | |
| Category 7g | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 8 | Negative effects on civic discourse or elections | STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS | |
| Category 8a | Misinformation, disinformation, foreign information manipulation and interference | KEYWORD MISINFORMATION DISINFORMATION | |
| Category 8b | Violation of EU law relevant to civic discourse or elections | KEYWORD VIOLATION EU LAW | |
| Category 8c | Violation of national law relevant to civic discourse or elections | KEYWORD VIOLATION NATIONAL LAW | |
| Category 8d | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 9 | Protection of minors | STATEMENT_CATEGORY_PROTECTION_OF_MINORS | |
| Category 9a | Age-specific restrictions concerning minors | KEYWORD AGE SPECIFIC RESTRICTIONS MINORS | |
| Category 9b | Child sexual abuse material | KEYWORD CHILD SEXUAL ABUSE MATERIAL | |
| Category 9c | Child sexual abuse material containing deepfake or similar technology | KEYWORD CHILD SEXUAL ABUSE MATERIAL DEEPPFAKE | |
| Category 9d | Grooming/sexual enticement of minors | KEYWORD GROOMING SEXUAL ENTICEMENT MINORS | |
| Category 9e | Unsafe challenges | KEYWORD UNSAFE CHALLENGES | |
| Category 9f | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 10 | Risk for public security | STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY | |
| Category 10a | Illegal organizations | KEYWORD ILLEGAL ORGANIZATIONS | |
| Category 10b | Risk for environmental damage | KEYWORD RISK ENVIRONMENTAL DAMAGE | |
| Category 10c | Risk for public health | KEYWORD RISK PUBLIC HEALTH | |
| Category 10d | Terrorist content | KEYWORD TERRORIST CONTENT | |
| Category 10e | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 11 | Scams and/or fraud | STATEMENT_CATEGORY_SCAMS_AND_FRAUD | |
| Category 11a | Impersonation or account hijacking | KEYWORD IMPERSONATION ACCOUNT HIJACKING | |
| Category 11b | Inauthentic accounts | KEYWORD INAUTHENTIC ACCOUNTS | |
| Category 11c | Inauthentic listings | KEYWORD INAUTHENTIC LISTINGS | |
| Category 11d | Inauthentic user reviews | KEYWORD INAUTHENTIC USER REVIEWS | |
| Category 11e | Phishing | KEYWORD PHISHING | |
| Category 11f | Pyramid schemes | KEYWORD PYRAMID SCHEMES | |
| Category 11g | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 12 | Self-harm | STATEMENT_CATEGORY_SELF_HARM | |
| Category 12a | Content promoting eating disorders | KEYWORD CONTENT PROMOTING EATING DISORDERS | |
| Category 12b | Self-mutilation | KEYWORD SELF_MUTILATION | |
| Category 12c | Suicide | KEYWORD SUICIDE | |
| Category 12d | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 13 | Unsafe, non-compliant or prohibited products | STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS | |
| Category 13a | Prohibited or restricted products | KEYWORD PROHIBITED_PRODUCTS | |
| Category 13b | Unsafe or non-compliant products | KEYWORD UNSAFE_PRODUCTS | |
| Category 13c | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 14 | Violence | STATEMENT_CATEGORY_VIOLENCE | |
| Category 14a | Coordinated harm | KEYWORD COORDINATED_HARM | |
| Category 14b | General calls or incitement to violence and/or hatred | KEYWORD INCITEMENT_VIOLENCE_HATRED | |
| Category 14c | Human exploitation | KEYWORD HUMAN_EXPLOITATION | |
| Category 14d | Human trafficking | KEYWORD HUMAN_TRAFFICKING | |
| Category 14e | Trafficking in women and girls | KEYWORD TRAFFICKING_WOMEN_GIRLS | |
| Category 14f | Not captured by any other sub-category | KEYWORD OTHER | |
| Category 15 | Other violation of provider's terms and conditions | STATEMENT_CATEGORY_OTHER_VIOLATION_TC | |
| Category 15a | Adult sexual material | KEYWORD ADULT_SEXUAL_MATERIAL | |
| Category 15b | Age-specific restrictions | KEYWORD AGE_SPECIFIC_RESTRICTIONS | |

| | | | |
|--------------|---|---|--|
| Category 15c | Geographical requirements | KEYWORD_GEOGRAPHICAL_REQUIREMENTS | |
| Category 15d | Goods/services not permitted to be offered on the platform | KEYWORD_GOODS_SERVICES_NOT_PERMITTED | |
| Category 15e | Language requirements | KEYWORD_LANGUAGE_REQUIREMENTS | |
| Category 15f | Nudity | KEYWORD_NUDITY | |
| Category 15g | Not captured by any other sub-category | KEYWORD_OTHER | |
| Category 16 | Type of illegal content not specified by the public authority | STATEMENT_CATEGORY_NOT_SPECIFIED_ORDER | |
| Category 17 | Type of alleged illegal content not specified by the notifier | STATEMENT_CATEGORY_NOT_SPECIFIED_NOTICE | |

Own Initiative Illegal

| Applicability | Service | Reporting period | Category of illegal content | Description of the sub-category "Other" | Number of measures taken at the provider's own initiative | Number of measures taken after detection with safety automated means | Visibility restriction Removal | Visibility restriction Disable | Visibility restriction Demoted | Visibility restriction Age restricted | Visibility restriction Interaction restricted | Visibility restriction Labelled | Visibility restriction Other | Monetary restriction Suspension | Monetary restriction Termination | Monetary restriction Other | Provision of the service Suspension | Provision of the service Termination | Account restriction Suspension | Account restriction Termination | Contextual Information on number of measures taken at the provider's own initiative | Contextual Information on number of measures taken after detection with safety automated | Contextual Information on Visibility restriction Removal | Contextual Information on Visibility restriction Disable | Contextual Information on Visibility restriction Demoted | Contextual Information on Visibility restriction Age restricted | Contextual Information on Visibility restriction Interaction restricted | Contextual Information on Visibility restriction Labelled | Contextual Information on Visibility restriction Other | Contextual Information on Monetary restriction Suspension | Contextual Information on Monetary restriction Termination | Contextual Information on Monetary restriction Other | Contextual Information on Provision of the service Suspension | Contextual Information on Provision of the service Termination | Contextual Information on Account restriction Suspension | Contextual Information on Account restriction Termination | | | | | |
|---------------|---------|-----------------------|---|---|---|--|--------------------------------|--------------------------------|--------------------------------|---------------------------------------|---|---------------------------------|------------------------------|---------------------------------|----------------------------------|----------------------------|-------------------------------------|--------------------------------------|--------------------------------|---------------------------------|---|--|--|--|--|---|---|---|--|---|--|--|---|--|--|---|--|--|--|--|--|
| AI | | YYYY-MM-DD/YYYY-MM-DD | TOTAL | | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY ANIMAL WELFARE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD ANIMAL HUR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD UNLAWFUL SALE ANIMALS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY CONSUMER INFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD INADEQUATE ADVERTISEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD INSUFFICIENT INFORMATION ON TRADERS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISLEADING INFO GOODS SERVICES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISLEADING INFO CONSUMER RIGHTS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NONCOMPLIANCE PRICING | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY CYBER VIOLENCE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER BULLYING INTIMIDATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER HARASSMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER INCITEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER STALKING | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL IMAGE SHARING | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY CYBER VIOLENCE AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD BULLYING AGAINST GIRLS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER HARASSMENT AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD CYBER STALKING AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD FEMALE GENDERED DISINFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD INCITEMENT AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL IMAGE SHARING AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD NON CONSENSUAL MATERIAL DEEPFAKE AGAINST WOMEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY DATA PROTECTION AND PRIVACY VIOLATIONS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD BIOMETRIC DATA BREACH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DATA FALSIFICATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISSING PROCESSING GROUND | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD RIGHT TO BE FORGOTTEN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY ILLEGAL OR HARMFUL SPEECH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DEFAMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DISCRIMINATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD HATE SPEECH | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY INTELLECTUAL PROPERTY INFRINGEMENTS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD COPYRIGHT INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD DESIGN INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD GEOGRAPHIC INDICATIONS INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD PATENT INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD TRADE SECRET INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD TRADEMARK INFRINGEMENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD OTHER | Text to detail the "Other" keyword. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | STATEMENT CATEGORY NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD MISINFORMATION DISINFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD VIOLATION EU LAW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AI | | YYYY-MM-DD/YYYY-MM-DD | KEYWORD VIOLATION NATIONAL LAW | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Automated Means

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual Information |
|--|---------|------------------|---|---|---------------------|-------|------------------------|
| All | | | Use of automated means for content moderation | Number of measures solely taken by automated means | Total number | | |
| All | | | Use of automated means for content moderation | Number of measures not taken by automated means | Total number | | |
| All | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Total number | | |
| All | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | Total number | | |
| All | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | Total number | | |
| All | | | Use of automated means for content moderation | Number of measures solely taken by automated means | Own-initiative | | |
| All | | | Use of automated means for content moderation | Number of measures not taken by automated means | Own-initiative | | |
| All | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | Own-initiative | | |
| All | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | Own-initiative | | |
| All | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | Own-initiative | | |
| Only for providers of hosting services, including online platforms | | | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Total | | |
| Only for providers of hosting services, including online platforms | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Total | | |
| Only for providers of hosting services, including online platforms | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Total | | |
| Only for providers of hosting services, including online platforms | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Total | | |
| Only for providers of online platforms | | | Use of automated means for content moderation | Number of notices solely processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | | Use of automated means for content moderation | Number of notices not processed by automated means | NAM Trusted Flagger | | |
| Only for providers of online platforms | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | NAM Trusted Flagger | | |
| Only for providers of online platforms | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | NAM Trusted Flagger | | |
| Only for providers of online platforms | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | NAM Trusted Flagger | | |
| Only for VLOPs | | | Use of automated means for content moderation | Number of measures solely taken by automated means | bg | | |
| Only for VLOPs | | | Use of automated means for content moderation | Number of measures solely taken by automated means | [...] | | |
| Only for VLOPs | | | Use of automated means for content moderation | Number of measures solely taken by automated means | sv | | |
| Only for VLOPs | | | Use of automated means for content moderation | Number of measures not taken by automated means | bg | | |
| Only for VLOPs | | | Use of automated means for content moderation | Number of measures not taken by automated means | [...] | | |
| Only for VLOPs | | | Use of automated means for content moderation | Number of measures not taken by automated means | sv | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Accuracy | bg | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Precision | [...] | | |
| Only for VLOPs | | | Use of automated means for content moderation | Accuracy of the automated means - Recall | sv | | |

Human Resources

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value | Contextual information |
|----------------|---------|------------------|---|---|--------------|-------|------------------------|
| Only for VLOPs | | | Human resources dedicated to content moderation | Number of internal moderators employed by the provider | Total number | | |
| Only for VLOPs | | | Human resources dedicated to content moderation | Number of external moderators contracted by the provider | Total number | | |
| Only for VLOPs | | | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | Total number | | |
| Only for VLOPs | | | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | bg | | |
| Only for VLOPs | | | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | [...] | | |
| Only for VLOPs | | | Human resources dedicated to content moderation | Number of total moderators with sufficient linguistic expertise | sv | | |

AMAR

| Applicability | Service | Reporting period | Section | Indicator | Scope | Value |
|---------------------------|---------|-----------------------|---------|---|-------|-------|
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | TOTAL | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | AT | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | [...] | |
| Only for VLOPs and VLOSEs | | YYYY-MM-DD/YYYY-MM-DD | AMAR | Number of average monthly active recipients during the reporting period | SE | |

Qualitative

| Applicability | Service | Reporting period | Indicator | Value |
|----------------|---------|-----------------------|--|-----------|
| All | | YYYY-MM-DD/YYYY-MM-DD | Summary of the content moderation engaged in at the providers' own initiative | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of the automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Qualitative description of indicators of accuracy and possible rate of error of automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Specification of the precise purposes to apply automated means | Free text |
| All | | YYYY-MM-DD/YYYY-MM-DD | Safeguards applied to the use of automated means | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | High-level description of the content moderation governance structure | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Qualifications of the human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Training given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Support given to human resources dedicated to content moderation | Free text |
| Only for VLOPs | | YYYY-MM-DD/YYYY-MM-DD | Methodology used to compute the number of human resources dedicated to content moderation | Free text |