

| <b>Terms and Conditions</b><br>Screen Repair Service For Samsung Galaxy Devices  | <b>الشروط والأحكام</b><br>خدمة إصلاح الشاشة لأجهزة سامسونج جالاكسي   |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
|--|--|------|-----|--------|----------|--------|------|----------|-----|------|----------|-----|-----|-----|------|------|-----|-----|------|-----|------|------|--------|--------|--|-----|------|-----|--------|----------|--------|------|----------|-----|------|----------|-----|-----|-----|------|------|-----|-----|------|-----|------|------|--------|--------|
| <p>1. These Terms and Conditions concern the Screen repair service without replacing the screen for selected Samsung Galaxy models (“Service”).</p> <p>2. This Service depending on the device and screen condition from the sides and from the outside based on the technician evaluation. The Devices included in this Service purchased from Samsung authorized dealers and distributors in addition to Samsung E-store in the Kingdom of Saudi Arabia.</p>   | <p>1. تسري هذه الشروط والأحكام على خدمة إصلاح الشاشة دون تغييرها لأجهزة مختارة من سامسونج جالاكسي ("الخدمة").</p> <p>2. تبدأ هذه الخدمة على أجهزة مختارة وعلى حسب حالة ووضع الجهاز من الأطراف ومن الخارج وفقا لتقييم الفني المختص. الأجهزة المختارة المشمولة في الخدمة والتي تم شراؤها من موزعي سامسونج المعتمدين والمتجر الإلكتروني الخاص بشركة سامسونج بالمملكة العربية السعودية :</p> |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| <table border="1"> <tr><td>N10</td></tr> <tr><td>N10+</td></tr> <tr><td>N20</td></tr> <tr><td>N20 5G</td></tr> <tr><td>N20Ultra</td></tr> <tr><td>Note 9</td></tr> <tr><td>S20+</td></tr> <tr><td>S20Ultra</td></tr> <tr><td>S21</td></tr> <tr><td>S21+</td></tr> <tr><td>S21Ultra</td></tr> <tr><td>S20</td></tr> <tr><td>S20</td></tr> <tr><td>S22</td></tr> <tr><td>S22+</td></tr> <tr><td>S22U</td></tr> <tr><td>S9+</td></tr> <tr><td>S10</td></tr> <tr><td>S10+</td></tr> <tr><td>S23</td></tr> <tr><td>S23+</td></tr> <tr><td>S23U</td></tr> <tr><td>A34 5G</td></tr> <tr><td>A54 5G</td></tr> </table> | N10  | N10+ | N20 | N20 5G | N20Ultra | Note 9 | S20+ | S20Ultra | S21 | S21+ | S21Ultra | S20 | S20 | S22 | S22+ | S22U | S9+ | S10 | S10+ | S23 | S23+ | S23U | A34 5G | A54 5G | <table border="1"> <tr><td>N10</td></tr> <tr><td>N10+</td></tr> <tr><td>N20</td></tr> <tr><td>N20 5G</td></tr> <tr><td>N20Ultra</td></tr> <tr><td>Note 9</td></tr> <tr><td>S20+</td></tr> <tr><td>S20Ultra</td></tr> <tr><td>S21</td></tr> <tr><td>S21+</td></tr> <tr><td>S21Ultra</td></tr> <tr><td>S20</td></tr> <tr><td>S20</td></tr> <tr><td>S22</td></tr> <tr><td>S22+</td></tr> <tr><td>S22U</td></tr> <tr><td>S9+</td></tr> <tr><td>S10</td></tr> <tr><td>S10+</td></tr> <tr><td>S23</td></tr> <tr><td>S23+</td></tr> <tr><td>S23U</td></tr> <tr><td>A34 5G</td></tr> <tr><td>A54 5G</td></tr> </table> | N10 | N10+ | N20 | N20 5G | N20Ultra | Note 9 | S20+ | S20Ultra | S21 | S21+ | S21Ultra | S20 | S20 | S22 | S22+ | S22U | S9+ | S10 | S10+ | S23 | S23+ | S23U | A34 5G | A54 5G |
| N10  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N10+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N20  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N20 5G   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N20Ultra   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| Note 9   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20Ultra   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S21  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S21+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S21Ultra   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S22  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S22+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S22U   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S9+  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S10  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S10+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S23  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S23+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S23U   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| A34 5G   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| A54 5G   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N10  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N10+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N20  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N20 5G   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| N20Ultra   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| Note 9   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20Ultra   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S21  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S21+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S21Ultra   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S20  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S22  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S22+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S22U   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S9+  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S10  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S10+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S23  |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S23+   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| S23U   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| A34 5G   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |
| A54 5G   |  |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |  |     |      |     |        |          |        |      |          |     |      |          |     |     |     |      |      |     |     |      |     |      |      |        |        |

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| <p>3. The Service is available, Samsung free toll number ( 8002474357), on WhatsApp (0558474355) and Samsung.com, at the following Samsung authorized service centers:</p> <p>4. This Service includes the 3 month extended warranty promotion. 3 month extended warranty T&amp;C are applied.</p> <p>5. Customer personal data must be cleared by the customer before any request to repair the Units and customers must remove any SIM card or memory cards from their Units together with the removal of any personal information before any request to repair the Units. Neither Samsung nor its subsidiaries or affiliates in the Kingdom of Saudi Arabia shall be responsible to Customer in the event of loss of personal data, SIM card or memory cards</p> <p>6. Samsung shall be entitled at its sole discretion and subject to any applicable law, to suspend, terminate, or modify the Service or to modify these Terms and Conditions at any time prior to or during the start date of this Service.</p> <p>7. Samsung shall not be liable to the customer for any losses and/or delays and/or damages of any kind in connection with these Terms and Conditions and/or the Service.</p> <p>8. By participating in this Service, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of the Kingdom of Saudi Arabia</p> | <p>3. متاحة للعملاء عبر الرقم المجاني (8002474357) والواتس اب (0558474355) وموقع سامسونج الإلكتروني وستكون الصيانة لدى مراكز صيانة سامسونج المعتمدة التالية:</p> <p>4. تتمتع هذه الخدمة بعرض ضمان 3 أشهر وتطبق شروط واحكام عرض ضمان 3 أشهر.</p> <p>5. يجب على العميل مسح بياناته الشخصية قبل أي طلب لإصلاح أجهزة الالكترونية ويجب على العملاء إزالة أي بطاقة SIM أو بطاقات الذاكرة من أجهزتهم مع إزالة أي معلومات شخصية قبل أي طلب لإصلاح أجهزة الالكترونية ولا تتحمل شركة سامسونج ولا فروعها أو الشركات التابعة لها في المملكة العربية السعودية أي مسؤولية اتجاه العميل في حال فقدان البيانات الشخصية أو بطاقة SIM أو بطاقات الذاكرة.</p> <p>6. تحتفظ شركة سامسونج وفقاً لتقديرها ووفقاً للقانون الواجب تطبيقه بالحق في إيقاف، إلغاء، أو تعديل الخدمة أو تعديل أي من هذه الشروط والأحكام، في أي وقت قبل تاريخ بداية الخدمة أو خلالها.</p> <p>7. لا تتحمل سامسونج أية مسؤولية تجاه العميل ناجمة بما في ذلك الخسائر و/أو التأخير و/أو الأضرار من أي نوع فيما يرتبط بهذه الشروط والأحكام و/أو بالمشاركة في هذه الخدمة.</p> <p>8. إذا قام العميل بالإشتراك في هذه الخدمة فإنه يقبل بأن أي نزاع قد ينشأ عن المشاركة مهما كانت طبيعته سواء كان ذا ارتباط مباشر أو غير مباشر في هذه الخدمة أو الشروط والأحكام يخضع لقوانين المملكة العربية السعودية وأن أي خلاف سيتم تسويته والنظر فيه من قبل المحاكم ذات الاختصاص بها.</p> |
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| and such disputes shall be resolved by its competent courts. |  |
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