

## GIFT REDEMPTION GUIDE

### Samsung Digital Appliances Promotion

Promotion Period: 8 NOVEMBER 2024 - 16 DECEMBER 2024

Redemption Period: 11 DECEMBER 2024 - 31 MARCH 2025

Thank you for purchasing Samsung products.

Follow the Online Gift Redemption instructions in accordance with the Terms and Conditions below to redeem your free gift(s).

MODEL		FREE GIFT(S)
Refrigerators	RF49C5103B1/SS	Ice Cube Maker
	RF49C5103S9/SS	Ice Cube Maker
	RB34C7B5CAP/SS	Ice Box
Laundry	WD25DB8995BZSP	Pedestal

Air-Conditioners Exclusive	Outdoor System 4	QTY	Indoor (min. 4)	QTY	FREE GIFT(S)
	AJ070DCJ4KF/SP			AJ009DBAPKF/SP	
AJ012DBAPKF/SP					
AJ018DBAPKF/SP					
AJ024DBAPKF/SP					
Outdoor System 3	QTY	Indoor (min. 3)	QTY	FREE GIFT(S)	
AJ065DCJ3KF/SP			AJ009DBAPKF/SP		\$300 Mooments e-voucher
			AJ012DBAPKF/SP		
			AJ018DBAPKF/SP		
			AJ024DBAPKF/SP		
Outdoor System 2	QTY	Indoor (min. 2)	QTY	FREE GIFT(S)	
AJ045DCJ2KF/SP			AJ009DBAPKF/SP		\$200 Mooments e-voucher
			AJ012DBAPKF/SP		
			AJ018DBAPKF/SP		

		FREE GIFT(S)
Bundle Deals	<b>Bespoke Home Ultimate Package</b> Purchase 3 or more Home Appliances (inclusive of 3 Bespoke Appliances~) and with minimum spend of \$2,500 (final invoice price)	\$600 Mooments e-voucher
	<b>Bespoke Home Premium Package</b> Purchase 2 or more Home Appliances (inclusive of 2 Bespoke Appliances~) and with minimum spend of \$2,500 (final invoice price)	\$400 Mooments e-voucher
	<b>Bespoke Home Deluxe Package</b> Purchase 2 or more Home Appliances (inclusive of 1 Bespoke Appliance~) and with minimum spend of \$2,500 (final invoice price)	\$300 Mooments e-voucher
	<b>Samsung Home Package</b> Purchase 2 or more Home Appliances and with minimum spend of \$2,500 (final invoice price)	\$100 Mooments e-voucher

~Eligible Bespoke Home Appliances as follows:

**Refrigerator** – RF60A91R1AP/SS, RF62DB9KA4APSS, RF62DB9KA5APSS, RB33T3070AP/SS, RB34C7B5CAP/SS, RZ32T7445AP/SS, RZ32T7443AP/SS, RT31CB5644C2SS, RT35CB564422SS, RT42CB668822SS, RT47CB668622SS.

**Dishwasher** – DW60CB750FAPSP.

**Vacuum Cleaner** – VS28C979FQK/SP, VS28C976FQG/SP, VS20A95843W/SP, VS20A958F3B/SP, VS20A95943N/SP, VR30T80313W/SP, VR30T85513W/SP, VR7MD96514G/SP, VS20B958F3N/SP, VS20B958F3B/SP.

**Laundry** – WD25DB8995BZSP, WD21B6400KV/SP, WD12BB944DGBSP, WD12BB704DGBSP, WD11DB885GHSP, WD11DB9B84GDSP, WW12BB944DGBSP, WW95BB944DGBSP, WW11CB944DGHSP, WW11DB9B84GDSP, DV90BB9440GBSP, DV10BB9440GBSP, DV10BB9440GHSP, DV10DB94A0GDSP, DF60A8500CG/SP.

**Built-in** – NV7B6675CAA/SP, NZ64B5067YY/SP, NK36CB665WWHSP.

**Microwave Oven** – MC32DB7746KCP, MC35R8088LC/SP, MG30T5018CW/SP, MG30T5018CN/SP, MS30T5018AP/SP, MS30T5018AK/SP.

**Infinite Line** – RR40B99C5AP/SS, RZ38B98C5AP/SS, RW33B99C5TF/SS.

## GUIDE TO SAMSUNG HOME APPLIANCES ONLINE GIFT REDEMPTION

**Step 1:** Scan QR code or visit [www.samsung.com/sg/da-redemption](http://www.samsung.com/sg/da-redemption)

- Log in to your Samsung account to begin redemption.

**Step 2:** Fill in your purchase information

- Date of purchase, Product Serial Number and Place of purchase.

**Step 3:** Select the number of items eligible for gift(s) redemption

- For redemption of physical gifts, fill in your delivery address.

**Step 4:** Upload a photo of your proof of purchase with purchase date\* and product serial number from physical unit (15 digits)

- See below for serial number location, do not use cutout serial number from box.
- Please ensure photos are clear and legible showing retailer's logo.



**Step 5:** Submit your gift redemption request: A confirmation email will be sent upon verification.

For further assistance, email [redemption.sg@samsung.com](mailto:redemption.sg@samsung.com) with the following:

- 1) \*Proof of Purchase, please take note of respective retailers' proof of purchase document below:
  - Audio House: Pre-Order
  - Best Denki: Sales order confirmation
  - Courts: Tax Invoice
  - Gain City: Sales Order or Tax invoice
  - Harvey Norman: Order Confirmation
  - All others: Tax invoice
- 2) Images of serial numbers (taken from actual product, 15 characters long) for all products purchased
- 3) Delivery address (for gifts delivery)
- 4) Contact number

### Terms and Conditions

- This promotion is only valid for customers who purchase the above mentioned Samsung product(s) during the Promotion Period from Samsung Online Store and selected consumer electronics and IT stores.
- Each customer is entitled to redeem gifts for a maximum of 4 product purchases.
- Gift(s) may only be redeemed on Samsung Home Appliances Online Redemption Portal during the Redemption Period and upon submission of valid Redemption Documents as specified in the Redemption Details.
- No extension of Redemption Period will be allowed.
- Samsung reserves the right to reject redemption for customers whose details do not match the proof of purchase documents or where incomplete Redemption Documents are submitted, if Samsung suspects any Redemption Documents to be false or tampered with in any way, or otherwise if Samsung believes in its sole discretion that the redemption is not in accordance with these Terms and Conditions.
- Payment must be made in full or hire purchase approved before redemption is allowed.
- Gift(s) are while stocks last and are not exchangeable for cash or kind.
- Samsung reserves the right to replace any gift(s) with another item.
- Promotion is applicable to end-customers only; not trade, corporate or bulk purchases.
- Products purchased under promotion are not eligible for exchange and/or refund, save in accordance with warranty terms.
- Samsung reserves the right to amend these Terms and Conditions at any time without prior notice and without assigning any reason.