

Gift Redemption Guide

Samsung Digital Appliances Promotion

Promotion Period: 8 October 2026 – 2 November 2026

Redemption Period: 9 November 2026 – 31 March 2027

Thank you for purchasing Samsung products.

Follow the Online Gift Redemption instructions below and comply with the Terms and Conditions to redeem your free gift(s) for the eligible digital appliances ("eligible appliance").

For assistance with general enquiries, call us at 1800 SAMSUNG (1800 726 7864).

For assistance with SmartThings connectivity only, call or WhatsApp us at 8085 9337.

MODEL ("eligible appliance")		FREE GIFT(S)
Refrigerator	RS70F65Q3FSS	\$200 Mooments e-voucher
	RS70F65Q3TSS	\$200 Mooments e-voucher
	RF59A70T4S9/SS	\$200 Mooments e-voucher
	RF49C5103B1/SS	\$500 Mooments e-voucher
	RF49C5103S9/SS	\$500 Mooments e-voucher
	RT47CB6686B1SS	\$200 Mooments e-voucher
	RT42CB6688B1SS	\$200 Mooments e-voucher
	RT35CG5644B1SS	\$200 Mooments e-voucher
	RT31CB5644C2SS	\$200 Mooments e-voucher
Laundry	WD11DB8B85GHSP	\$300 Mooments e-voucher
	WW90DB8U94GBSP	\$200 Mooments e-voucher
	WW90DB7U94GESP	\$200 Mooments e-voucher

GUIDE TO SAMSUNG DIGITAL APPLIANCES ONLINE GIFT REDEMPTION

Step 1: Scan the QR code or visit www.samsung.com/sq/da-redemption.

- Log in to your Samsung account to begin your redemption.

Step 2: Enter your purchase information

- Provide the date of purchase, product serial number and place of purchase.

Step 3: Select the eligible appliance(s) for gift redemption

Step 4: Connect your eligible appliance(s) to the SmartThings App

Step 5: Upload a screenshot from the SmartThings App showing the model name and serial number (15 characters)

- Ensure that the information shown is clear and legible
- Refer to the steps below to locate Model Name and Serial Number in the SmartThings App



Steps to locate Model Name & Serial Number in the SmartThings App:

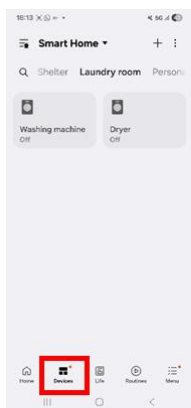
Step 1: Open the SmartThings App and go to **Devices**.

Step 2: Tap the appliance for which you wish to redeem the e-voucher.

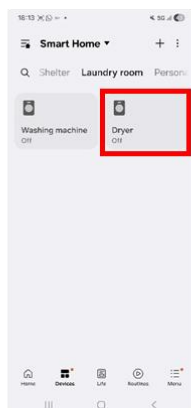
Step 3: Tap the **⋮** icon in the top right-hand corner.

Step 4: Tap **Information**.

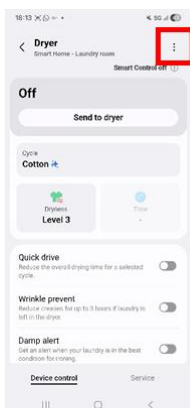
Step 5: Upload a screenshot from the SmartThings App showing the model name and serial number (15 characters), together with your invoice, to redeem your e-voucher. A confirmation email will be sent upon verification.



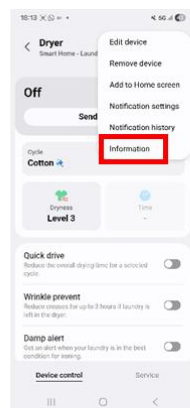
1. In your SmartThings App, click into **Devices**



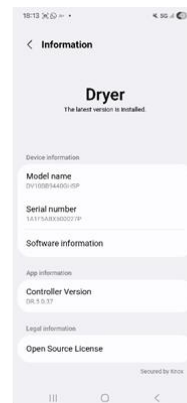
2. Tap on the device you wish to redeem for the e-voucher



3. Click on **⋮** found on the top right hand corner



4. Tap **Information**



5. Take a screenshot / photo of the screen display model name and serial number for submission

GUIDE TO CONNECT YOUR APPLIANCES ON



Step 1: Download the SmartThings App

- Download SmartThings from the Google Play Store or Apple App Store.
- Open the app.

Step 2: Sign in to your Samsung Account

- Tap **Sign in** and enter your Samsung Account details.
- If you do not have a Samsung Account, select **Create Account** and follow the on-screen instructions.
- Verify your email address using the link sent to your registered email address, where required.

Step 3: Add your appliance to SmartThings App

Auto Detect

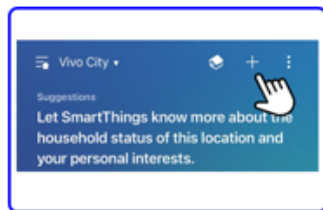
- The SmartThings App can automatically detect compatible Samsung appliances (e.g. refrigerator, washing machine, air-conditioner) within range.
- Once your appliance is detected, follow the on-screen instructions to complete the connection.
- Ensure that your appliance is within range of your Wi-Fi network during setup.

Quick Connection

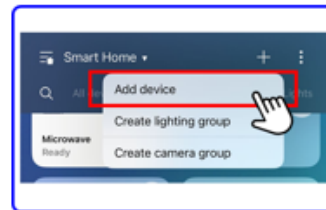
- Alternatively, add your appliance to SmartThings using the Quick Connection option and follow the on-screen instructions.



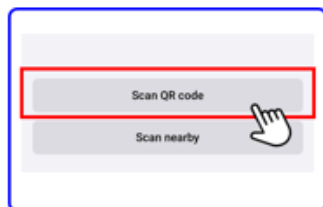
If the SmartThings QR code is visible, scan it to connect.



1. Click '+' at top of screen



2. Click "Add device"



3. Select "Scan QR code"



4. Scan the QR Code on your device & follow the instructions



5. Check Contents & Click "Done"
Registration completed

Note: Your mobile device and appliance must be connected to the same 2.4 GHz Wi-Fi network during setup.

Terms and Conditions

- This promotion is valid only for customers who purchase selected Samsung products ("eligible appliance") during the Promotion Period from the Samsung Online Store (including Samsung Official Store on Lazada Singapore, Samsung Brand Store SG on Shopee Singapore, and Samsung Singapore on TikTok Shop), as well as from selected authorised consumer electronics and IT stores (Audio House, Best Denki, Chop Lee Lian, Courts, Etronin, Ever Joint Electrical Trading, Federal, Gain City, Goh Ah Bee, Harvey Norman, Kong Tai, Lion City, Lucky Store, Mega Discount, Mustafa, New Sound, Parisilk, Shaksters Marketing, Tolay Electrical, Woodlands Domestic).
- Each customer may redeem gifts for a maximum of four (4) eligible appliance purchases.
- Gift(s) may only be redeemed on Samsung Digital Appliances Online Redemption Portal during the Redemption Period and upon submission of valid Redemption Documents as specified in the Redemption Guide. All eligible appliance(s) must be purchased on the same day, from the same store and for delivery to the same address.
- No extension of Redemption Period will be allowed.

- Samsung reserves the right to reject redemption for customers whose details do not match the proof of purchase documents or where incomplete Redemption Documents are submitted, if Samsung suspects any Redemption Documents to be false or tampered with in any way, or otherwise if Samsung believes in its sole discretion that the redemption is not in accordance with these Terms and Conditions.
- Payment must be made in full, or hire purchase must be approved, before redemption is permitted.
- Gift(s) are while stocks last and are not exchangeable for cash or kind. Samsung reserves the right to replace any gift(s) with another item.
- Promotion is applicable to end-customers only; not trade, corporate or bulk purchases.
- Display units are excluded from receiving free gift(s) and bundle package(s).
- Enhanced Partnership Programme (EPP) and staff purchases are not eligible for free gift(s) or bundle package(s).
- Products purchased under this Promotion are not eligible for exchange and/or refund, save in accordance with warranty terms.
- Samsung reserves the right to amend these Terms and Conditions at any time without prior notice and without assigning any reason.