

# Contributing toward a more sustainable future

## How the Samsung Trade-Up Program works ( Trade in your used device at Samsung Experience Store )



### Purchase

Purchase eligible new Samsung devices via any authorised channel to qualify for the Samsung Trade Up programme.

- Samsung Experience Stores
- Samsung Online Store
- Electronics/IT Stores

Samsung Official Store :

- [LazMall](#)
- [Shopee Mall](#)



### Trade in value

Trade-in values listed on Samsung Trade Up website are only approximate valuations.

The actual value of your eligible trade-in device will depend on the device's actual condition.

To obtain an accurate quote for your eligible trade-in device, please bring the device to any Samsung Experience Store for device diagnostic.



### Prepare

Check if your devices meet our eligibility requirements.

- Transfer your data to your new Samsung Galaxy Smartphone or Tablet
- Factory reset your trade-in devices, remove SD Card and disable security protection features such as screen locks, Google, iTunes and Samsung accounts are disabled, and that all your data is backed up.

#### What do I need to bring for the trade-in at Samsung Experience Stores?

| Purchase Location   | NEW Eligible Samsung Device | Proof of purchase | Samsung Trade Up Voucher | Eligible Trade-in Device |
|---|-----------------------------|-------------------|--------------------------|--------------------------|
| Samsung Experience Store <sup>1</sup>                     | ✓                           | ✓                 | ✗                        | ✓                        |
| Samsung Online Store                                      | ✓                           | ✓                 | ✗                        | ✓                        |
| Electronics/IT Stores                                     | ✓                           | ✓                 | ✗                        | ✓                        |
| <b>Samsung Official Store :</b><br>LazMall<br>Shopee Mall | ✓                           | ✓                 | ✓                        | ✓                        |

Please note that you will be required to provide your personal details such as **name, ID/passport number and address** for the purposes of the trade-in, as required under the law.



### Payment

#### If you purchase an eligible new device from Samsung Experience store

- The trade-in value of the eligible trade-in device will be instantly offset from your eligible new Samsung device purchase price upon payment .

#### If you have already purchased an Eligible Samsung Device <sup>1</sup>

- You will receive the trade-in value of the eligible trade-in device via local bank transfer (14 working days)

| Trade in Location   | Samsung Experience Store           |                       |
|---|------------------------------------|-----------------------|
|   | Instant Offset from Purchase Price | Bank Transfer 14 days |
| Purchase Location   |                                    |                       |
| Samsung Experience Store <sup>1</sup>                     | ✓                                  | ✗                     |
| Samsung Online Store                                      | ✗                                  | ✓                     |
| Electronics/IT Stores                                     | ✗                                  | ✓                     |
| <b>Samsung Official Store :</b><br>LazMall<br>Shopee Mall | ✗                                  | ✓                     |

You will need to **obtain a local bank account** as PC Dreams can only make payment to you via Bank Transfer to the local bank account that you have provided to them.

1. Samsung Trade up Programme is valid within (60) days from date of purchase of new Eligible Samsung Device. Newly purchased eligible Samsung device and proof of purchase must be presented at point of evaluation of the trade-in device. You will receive the trade-in value of the Eligible Trade-in Device via local bank transfer (14 working days) .

## Things to note for Samsung Trade Up

Terms and Conditions Apply

<https://www.samsung.com/sg/tradeup/>

## SMARTPHONE & TABLET ( GRADING CONDITIONS )

| GRADE    | DESCRIPTION   |
|----------|---|
| <b>A</b> | All parts of the trade-in device must be in good working conditions, including but not limited to the following:-   |
|          | <b>External Chassis</b> (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button)<br>No Dent, No Peeling, No Crack & No Open Gap, No Scratches and No any other Missing Parts.  |
|          | <b>LCD Screen</b> -<br>No Hairline Scratches, No Scratches, No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.  |
|          | <b>Connectivity</b> -<br>WIFI, 3G/4G/Bluetooth/NFC (if any) signals must be able to transmit and receive.   |
|          | <b>Home , Volume and Power Button</b> -<br>Able to Volume Up, Volume Down, Mute, Power, Home Buttons and/or any other Device Keys must be in good working condition .   |
|          | <b>All functionalities such as (but not limited to)</b> -<br>Speakers, Microphone, Camera, Camera Focus, Live Focus, Flash, Charging Port, Face ID, Fingerprint ID, Accelerometer Sensor, Proximity sensor, Barometer Sensor, Lights Sensor, Gyroscope Sensor, Magnetic Sensor, HRM Sensor, Grip Sensor, S-pen (if any) etc, must be in good working condition. |
|          | <b>S Pen</b> - No Cracks, No Chips, No Broken Tip or Button and must be in good working condition.<br><b>* S Pen must be in the original colour with the Galaxy device (Any difference in Colour , Damage or missing S Pen less \$30)</b>   |
| <b>B</b> | All parts of the trade-in device must be in good working conditions, BUT the following conditions are allowed :-  |
|          | <b>External Chassis</b> - (includes Back Casing , Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button)<br>Less than 3 Slight Dings ( <i>Slight bump on the surface causing damage , no chipping of paint</i> ) , Minor Surface Peeling and Minor Surface Hairline Scratches (No Depth) up to 1mm length .<br>No Dent and No Crack.        |
| <b>C</b> | <b>LCD Screen</b> -<br>No Hairline Scratches. , No Scratches, No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.  |
|          | All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :-  |
| <b>D</b> | <b>External Chassis</b> - (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button)<br>Less than 5 Minor Dent , Minor Surface Peeling , <i>Minor Visible</i> Surface Hairline Scratches (No Depth) up to 1mm length.<br>No Crack.   |
|          | <b>LCD Screen</b> -<br>Not more than 1 Minor Visible Scratch.<br>No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.   |
| <b>E</b> | All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :-  |
|          | <b>External Chassis</b> – (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button)<br>Obvious Dent /Peeling more than 5mm. Obvious Deep Scratches more than 1mm deep. Crack on Camera and Chassis.   |
| <b>F</b> | <b>LCD Screen</b> -<br>Scratches on the screen, Minor Hairline Scratches, <b>Minor to Moderate</b> Screen Burn and Shadow.<br>No Screen Crack, No Dead Pixel, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.  |
|          | All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :-  |
| <b>F</b> | <b>External Chassis</b> - (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button)<br>Obvious Dent, Peeling more than 5mm. Obvious Deep Scratches more than 1mm deep. Crack on camera and chassis.   |
|          | <b>LCD Screen</b> –<br>Scratches on the screen, <b>Severe</b> Screen Burn, Dead Pixels, Dark Patches or spots, and Lines on screen.   |

**USED TABLET TRADE IN VALUE**
**S Pen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)**

| Brand   | No. | Model                                    | SKU       | Eligible Trade in models (Overtrade Promotion) | Trade in Value exclude Samsung Overtrade Promotion 1 - 31 MAY 2021 |         |         |                |         |         |
|---------|-----|--|-----------|--|--|---------|---------|----------------|---------|---------|
|         |     |  |           |  | Grade A  | Grade B | Grade C | Grade D        | Grade E | Grade F |
| SAMSUNG | 1   | Galaxy Tab S5e LTE 128GB                 | (SM-T725) | ✓  | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |
|         | 2   | Galaxy Tab S5e Wi-Fi 128GB               | (SM-T720) | ✓  | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |
|         | 3   | Galaxy Tab S5e LTE 64GB                  | (SM-T725) | ✓  | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |
|         | 4   | Galaxy Tab S5e Wi-Fi 64GB                | (SM-T720) | ✓  | \$220  | \$187   | \$154   | \$132          | \$33    | \$26    |
|         | 5   | Galaxy Tab S6 10.5 LTE 256GB             | (SM-T865) | ✓  | \$360  | \$306   | \$252   | \$216          | \$54    | \$43    |
|         | 6   | Galaxy Tab S6 10.5 LTE 128GB             | (SM-T865) | ✓  | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |
|         | 7   | Galaxy Tab S6 10.5 Wi-Fi 128GB           | (SM-T860) | ✓  | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |
|         | 8   | Galaxy Tab S4 LTE 64GB                   | (SM-T835) | ✓  | \$200  | \$170   | \$120   | \$100          | \$30    | \$24    |
|         | 9   | Galaxy Tab S4 Wi-Fi 64GB                 | (SM-T830) | ✓  | \$150  | \$128   | \$90    | \$75           | \$23    | \$18    |
|         | 10  | Galaxy Tab S4 LTE 256GB                  | (SM-T835) | ✓  | \$220  | \$187   | \$154   | \$132          | \$33    | \$26    |
|         | 11  | Galaxy Tab S4 Wi-Fi 256GB                | (SM-T830) | ✓  | \$170  | \$145   | \$102   | \$85           | \$26    | \$20    |
|         | 12  | Galaxy Tab S3 9.7 LTE 32GB               | (SM-T825) | ✓  | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |
|         | 13  | Galaxy Tab S3 9.7 Wi-Fi 32GB             | (SM-T820) | ✓  | \$70   | \$53    | \$35    | DO NOT TAKE IN |         |         |
|         | 14  | Galaxy Tab S2 8.0 (2015) LTE 32GB        | (SM-T715) | ✓  | \$40   | \$30    | \$20    | DO NOT TAKE IN |         |         |
|         | 15  | Galaxy Tab S2 8.0 (2015) Wi-Fi 32GB      | (SM-T710) | ✓  | \$30   | \$23    | \$15    | DO NOT TAKE IN |         |         |
|         | 16  | Galaxy Tab S2 8.0 (2016 ) LTE 32GB       | (SM-T719) | ✓  | \$50   | \$38    | \$25    | DO NOT TAKE IN |         |         |
|         | 17  | Galaxy Tab S2 8.0 (2016 ) Wi-Fi 32GB     | (SM-T713) | ✓  | \$40   | \$30    | \$20    | DO NOT TAKE IN |         |         |
|         | 18  | Galaxy Tab S2 9.7 (2015) LTE 32GB        | (SM-T815) | ✓  | \$60   | \$45    | \$30    | DO NOT TAKE IN |         |         |
|         | 19  | Galaxy Tab S2 9.7 (2015) Wi-Fi 32GB      | (SM-T810) | ✓  | \$50   | \$38    | \$25    | DO NOT TAKE IN |         |         |
|         | 20  | Galaxy Tab S2 9.7 (2016 ) LTE 32GB       | (SM-T819) | ✓  | \$70   | \$53    | \$35    | DO NOT TAKE IN |         |         |
|         | 21  | Galaxy Tab S2 9.7 (2016 ) Wi-Fi 32GB     | (SM-T813) | ✓  | \$60   | \$45    | \$30    | DO NOT TAKE IN |         |         |
|         | 22  | Galaxy Tab A 10.1" 2019 LTE 32GB         | (SM-T515) | ✓  | \$130  | \$111   | \$78    | \$65           | \$20    | \$16    |
|         | 23  | Galaxy Tab A 10.1" 2019 Wi-Fi 32GB       | (SM-T510) | ✓  | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |
|         | 24  | Galaxy Tab A 10.5" LTE 32GB              | (SM-T595) | ✓  | \$95   | \$71    | \$48    | DO NOT TAKE IN |         |         |
|         | 25  | Galaxy Tab A 10.5" Wi-Fi 32GB            | (SM-T590) | ✓  | \$85   | \$64    | \$43    | DO NOT TAKE IN |         |         |
|         | 26  | Galaxy Tab A 10.1" with S Pen LTE 32GB   | (SM-P585) | ✓  | \$75   | \$56    | \$38    | DO NOT TAKE IN |         |         |
|         | 27  | Galaxy Tab A 10.1" with S Pen Wi-Fi 32GB | (SM-P580) | ✓  | \$65   | \$49    | \$33    | DO NOT TAKE IN |         |         |
|         | 28  | Galaxy Tab A 8.0 (2019) LTE 32GB         | (SM-T295) | ✓  | \$40   | \$30    | \$20    | DO NOT TAKE IN |         |         |
|         | 29  | Galaxy Tab A 8.0 (2019) Wi-Fi 32GB       | (SM-T290) | ✓  | \$30   | \$23    | \$15    | DO NOT TAKE IN |         |         |
| APPLE   | 30  | iPad Air 2 9.7" (2014) LTE 32GB          | (A1567)   | ✓  | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |
|         | 31  | iPad Air 2 9.7" (2014) Wi-Fi 32GB        | (A1566)   | ✓  | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |
|         | 32  | iPad Air 2 9.7" (2014) LTE 64GB          | (A1567)   | ✓  | \$110  | \$94    | \$66    | \$55           | \$17    | \$13    |
|         | 33  | iPad Air 2 9.7" (2014) Wi-Fi 64GB        | (A1566)   | ✓  | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |
|         | 34  | iPad Air 2 9.7" (2014) LTE 128GB         | (A1567)   | ✓  | \$130  | \$111   | \$78    | \$65           | \$20    | \$16    |
|         | 35  | iPad Air 2 9.7" (2014) Wi-Fi 128GB       | (A1566)   | ✓  | \$110  | \$94    | \$66    | \$55           | \$17    | \$13    |
|         | 36  | iPad Air 10.5" (2019) LTE 64GB           | (A2123)   | ✓  | \$360  | \$306   | \$252   | \$216          | \$54    | \$43    |
|         | 37  | iPad Air 10.5" (2019) Wi-Fi 64GB         | (A2152)   | ✓  | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |
|         | 38  | iPad Air 10.5" (2019) LTE 256GB          | (A2123)   | ✓  | \$450  | \$383   | \$315   | \$270          | \$68    | \$54    |
|         | 39  | iPad Air 10.5" (2019) Wi-Fi 256GB        | (A2152)   | ✓  | \$400  | \$340   | \$280   | \$240          | \$60    | \$48    |
|         | 40  | iPad 9.7 (2017) Wi-Fi 32GB (5th Gen)     | (A1822)   | ✓  | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |
|         | 41  | iPad 9.7 (2017) Wi-Fi 128GB (5th Gen)    | (A1822)   | ✓  | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |
|         | 42  | iPad 9.7 (2017) LTE 32GB (5th Gen)       | (A1823)   | ✓  | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |
|         | 43  | iPad 9.7 (2017) LTE 128GB (5th Gen)      | (A1823)   | ✓  | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |
|         | 44  | iPad 9.7 (2018) LTE 32GB (6th Gen)       | (A1954)   | ✓  | \$210  | \$179   | \$147   | \$126          | \$32    | \$25    |
|         | 45  | iPad 9.7 (2018) Wi-Fi 32GB (6th Gen)     | (A1893)   | ✓  | \$140  | \$119   | \$84    | \$70           | \$21    | \$17    |
|         | 46  | iPad 9.7 (2018) LTE 128GB (6th Gen)      | (A1954)   | ✓  | \$220  | \$187   | \$154   | \$132          | \$33    | \$26    |
|         | 47  | iPad 9.7 (2018) Wi-Fi 128GB (6th Gen)    | (A1893)   | ✓  | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |
|         | 48  | iPad 10.2 (2019) LTE 32GB (7th Gen)      | (A2198)   | ✓  | \$250  | \$213   | \$175   | \$150          | \$38    | \$30    |
|         | 49  | iPad 10.2 (2019) Wi-Fi 32GB (7th Gen)    | (A2197)   | ✓  | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |
|         | 50  | iPad 10.2 (2019) LTE 128GB (7th Gen)     | (A2198)   | ✓  | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |

### USED TABLET TRADE IN VALUE

| Brand | No.  | Model                                      | SKU     | Eligible Trade in models (Overtrade Promotion) | Trade in Value exclude Samsung Overtrade Promotion 1 - 31 MAY 2021 |         |         |                |         |         |
|-------|--|--|---------|--|--|---------|---------|----------------|---------|---------|
|       |  |  |         |  | Grade A  | Grade B | Grade C | Grade D        | Grade E | Grade F |
| APPLE | 51   | iPad 10.2 (2019) Wi-Fi 128GB (7th Gen)     | (A2197) | ✓  | \$250  | \$213   | \$175   | \$150          | \$38    | \$30    |
|       | 52   | iPad Pro 9.7" (2016) Wi-Fi 32GB            | (A1673) | ✓  | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |
|       | 53   | iPad Pro 9.7" (2016) Wi-Fi 128GB           | (A1673) | ✓  | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |
|       | 54   | iPad Pro 9.7" (2016) Wi-Fi 256GB           | (A1673) | ✓  | \$150  | \$128   | \$90    | \$75           | \$23    | \$18    |
|       | 55   | iPad Pro 9.7" (2016) LTE 32GB              | (A1674) | ✓  | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |
|       | 56   | iPad Pro 9.7" (2016) LTE 128GB             | (A1674) | ✓  | \$150  | \$128   | \$90    | \$75           | \$23    | \$18    |
|       | 57   | iPad Pro 9.7" (2016) LTE 256GB             | (A1674) | ✓  | \$170  | \$145   | \$102   | \$85           | \$26    | \$20    |
|       | 58   | iPad Pro 10.5" (2017) LTE 64GB             | (A1709) | ✓  | \$240  | \$204   | \$168   | \$144          | \$36    | \$29    |
|       | 59   | iPad Pro 10.5" (2017) Wi-Fi 64GB           | (A1701) | ✓  | \$200  | \$170   | \$120   | \$100          | \$30    | \$24    |
|       | 60   | iPad Pro 10.5" (2017) LTE 256GB            | (A1709) | ✓  | \$300  | \$255   | \$210   | \$180          | \$45    | \$36    |
|       | 61   | iPad Pro 10.5" (2017) Wi-Fi 256GB          | (A1701) | ✓  | \$260  | \$221   | \$182   | \$156          | \$39    | \$31    |
|       | 62   | iPad Pro 10.5" (2017) LTE 512GB            | (A1709) | ✓  | \$370  | \$315   | \$259   | \$222          | \$56    | \$44    |
|       | 63   | iPad Pro 10.5" (2017) Wi-Fi 512GB          | (A1701) | ✓  | \$310  | \$264   | \$217   | \$186          | \$47    | \$37    |
|       | 64   | iPad Pro 11 (2018) LTE 64GB (1st Gen)      | (A1934) | ✓  | \$500  | \$425   | \$350   | \$300          | \$75    | \$60    |
|       | 65   | iPad Pro 11 (2018) Wi-Fi 64GB (1st Gen)    | (A1980) | ✓  | \$430  | \$366   | \$301   | \$258          | \$65    | \$52    |
|       | 66   | iPad Pro 11 (2018) LTE 256GB (1st Gen)     | (A1934) | ✓  | \$550  | \$468   | \$385   | \$330          | \$83    | \$66    |
|       | 67   | iPad Pro 11 (2018) Wi-Fi 256GB (1st Gen)   | (A1980) | ✓  | \$500  | \$425   | \$350   | \$300          | \$75    | \$60    |
|       | 68   | iPad Pro 11 (2018) LTE 512GB (1st Gen)     | (A1934) | ✓  | \$650  | \$553   | \$455   | \$390          | \$98    | \$78    |
|       | 69   | iPad Pro 11 (2018) Wi-Fi 512GB (1st Gen)   | (A1980) | ✓  | \$600  | \$510   | \$420   | \$360          | \$90    | \$72    |
|       | 70   | iPad Pro 11 (2020) LTE 128GB (2nd Gen)     | (A2230) | ✓  | \$700  | \$595   | \$490   | \$420          | \$105   | \$84    |
|       | 71   | iPad Pro 11 (2020) Wi-Fi 128GB (2nd Gen)   | (A2228) | ✓  | \$600  | \$510   | \$420   | \$360          | \$90    | \$72    |
|       | 72   | iPad Pro 11 (2020) LTE 256GB (2nd Gen)     | (A2230) | ✓  | \$800  | \$680   | \$560   | \$480          | \$120   | \$96    |
|       | 73   | iPad Pro 11 (2020) Wi-Fi 256GB (2nd Gen)   | (A2228) | ✓  | \$700  | \$595   | \$490   | \$420          | \$105   | \$84    |
|       | 74   | iPad Pro 11 (2020) LTE 512GB (2nd Gen)     | (A2230) | ✓  | \$900  | \$765   | \$630   | \$540          | \$135   | \$108   |
|       | 75   | iPad Pro 11 (2020) Wi-Fi 512GB (2nd Gen)   | (A2228) | ✓  | \$800  | \$680   | \$560   | \$480          | \$120   | \$96    |
|       | 76   | iPad Pro 12.9 (2015) Wi-Fi 32GB (1st Gen)  | (A1584) | ✓  | \$150  | \$128   | \$90    | \$75           | \$23    | \$18    |
|       | 77   | iPad Pro 12.9 (2015) Wi-Fi 128GB (1st Gen) | (A1584) | ✓  | \$200  | \$170   | \$120   | \$100          | \$30    | \$24    |
|       | 78   | iPad Pro 12.9 (2015) Wi-Fi 256GB (1st Gen) | (A1584) | ✓  | \$250  | \$213   | \$175   | \$150          | \$38    | \$30    |
|       | 79   | iPad Pro 12.9 (2015) LTE 32GB (1st Gen)    | (A1652) | ✓  | \$200  | \$170   | \$120   | \$100          | \$30    | \$24    |
|       | 80   | iPad Pro 12.9 (2015) LTE 128GB (1st Gen)   | (A1652) | ✓  | \$250  | \$213   | \$175   | \$150          | \$38    | \$30    |
| 81    | iPad Pro 12.9 (2015) LTE 256GB (1st Gen)   | (A1652)                                    | ✓       | \$300  | \$255  | \$210   | \$180   | \$45           | \$36    |         |
| 82    | iPad Pro 12.9 (2017) Wi-Fi 64GB (2nd Gen)  | (A1670)                                    | ✓       | \$250  | \$213  | \$175   | \$150   | \$38           | \$30    |         |
| 83    | iPad Pro 12.9 (2017) Wi-Fi 256GB (2nd Gen) | (A1670)                                    | ✓       | \$300  | \$255  | \$210   | \$180   | \$45           | \$36    |         |
| 84    | iPad Pro 12.9 (2017) Wi-Fi 512GB (2nd Gen) | (A1670)                                    | ✓       | \$350  | \$298  | \$245   | \$210   | \$53           | \$42    |         |
| 85    | iPad Pro 12.9 (2017) LTE 64GB (2nd Gen)    | (A1671)                                    | ✓       | \$350  | \$298  | \$245   | \$210   | \$53           | \$42    |         |
| 86    | iPad Pro 12.9 (2017) LTE 256GB (2nd Gen)   | (A1671)                                    | ✓       | \$400  | \$340  | \$280   | \$240   | \$60           | \$48    |         |
| 87    | iPad Pro 12.9 (2017) LTE 512GB (2nd Gen)   | (A1671)                                    | ✓       | \$450  | \$383  | \$315   | \$270   | \$68           | \$54    |         |
| 88    | iPad Pro 12.9 (2018) Wi-Fi 64GB (3rd Gen)  | (A1876)                                    | ✓       | \$450  | \$383  | \$315   | \$270   | \$68           | \$54    |         |
| 89    | iPad Pro 12.9 (2018) Wi-Fi 256GB (3rd Gen) | (A1876)                                    | ✓       | \$550  | \$468  | \$385   | \$330   | \$83           | \$66    |         |
| 90    | iPad Pro 12.9 (2018) Wi-Fi 512GB (3rd Gen) | (A1876)                                    | ✓       | \$650  | \$553  | \$455   | \$390   | \$98           | \$78    |         |

USED TABLET TRADE IN VALUE

| Brand | No.                     | Model                                      | SKU     | Eligible Trade in models (Overtrade Promotion) | Trade in Value exclude Samsung Overtrade Promotion 1 - 31 MAY 2021 |         |         |                |         |         |
|-------|-------------------------|--|---------|--|--|---------|---------|----------------|---------|---------|
|       |                         |  |         |  | Grade A  | Grade B | Grade C | Grade D        | Grade E | Grade F |
| APPLE | 91                      | iPad Pro 12.9 (2018) LTE 64GB (3rd Gen)    | (A1895) | ✓  | \$550  | \$468   | \$385   | \$330          | \$83    | \$66    |
|       | 92                      | iPad Pro 12.9 (2018) LTE 256GB (3rd Gen)   | (A1895) | ✓  | \$650  | \$553   | \$455   | \$390          | \$98    | \$78    |
|       | 93                      | iPad Pro 12.9 (2018) LTE 512GB (3rd Gen)   | (A1895) | ✓  | \$750  | \$638   | \$525   | \$450          | \$113   | \$90    |
|       | 94                      | iPad Pro 12.9 (2020) Wi-Fi 128GB (4th Gen) | (A2229) | ✓  | \$650  | \$553   | \$455   | \$390          | \$98    | \$78    |
|       | 95                      | iPad Pro 12.9 (2020) Wi-Fi 256GB (4th Gen) | (A2229) | ✓  | \$700  | \$595   | \$490   | \$420          | \$105   | \$84    |
|       | 96                      | iPad Pro 12.9 (2020) Wi-Fi 512GB (4th Gen) | (A2229) | ✓  | \$750  | \$638   | \$525   | \$450          | \$113   | \$90    |
|       | 97                      | iPad Pro 12.9 (2020) LTE 128GB (4th Gen)   | (A2069) | ✓  | \$750  | \$638   | \$525   | \$450          | \$113   | \$90    |
|       | 98                      | iPad Pro 12.9 (2020) LTE 256GB (4th Gen)   | (A2069) | ✓  | \$800  | \$680   | \$560   | \$480          | \$120   | \$96    |
|       | 99                      | iPad Pro 12.9 (2020) LTE 512GB (4th Gen)   | (A2069) | ✓  | \$850  | \$723   | \$595   | \$510          | \$128   | \$102   |
|       | 100                     | iPad Mini 3 Wi-Fi 64GB                     | (A1599) | ✓  | \$50   | \$38    | \$25    | DO NOT TAKE IN |         |         |
|       | 101                     | iPad Mini 3 LTE 64GB                       | (A1600) | ✓  | \$60   | \$45    | \$30    | DO NOT TAKE IN |         |         |
|       | 102                     | iPad Mini 3 Wi-Fi 128GB                    | (A1599) | ✓  | \$70   | \$53    | \$35    | DO NOT TAKE IN |         |         |
|       | 103                     | iPad Mini 3 LTE 128GB                      | (A1600) | ✓  | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |
|       | 104                     | iPad Mini 4 Wi-Fi 32GB                     | (A1538) | ✓  | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |
|       | 105                     | iPad Mini 4 LTE 32GB                       | (A1550) | ✓  | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |
|       | 106                     | iPad Mini 4 Wi-Fi 64GB                     | (A1538) | ✓  | \$110  | \$94    | \$66    | \$55           | \$17    | \$13    |
|       | 107                     | iPad Mini 4 LTE 64GB                       | (A1550) | ✓  | \$130  | \$111   | \$78    | \$65           | \$20    | \$16    |
|       | 108                     | iPad Mini 4 Wi-Fi 128GB                    | (A1538) | ✓  | \$140  | \$119   | \$84    | \$70           | \$21    | \$17    |
|       | 109                     | iPad Mini 4 LTE 128GB                      | (A1550) | ✓  | \$160  | \$136   | \$96    | \$80           | \$24    | \$19    |
|       | 110                     | iPad Mini 5 LTE 64GB                       | (A2124) | ✓  | \$300  | \$255   | \$210   | \$180          | \$45    | \$36    |
| 111   | iPad Mini 5 Wi-Fi 64GB  | (A2133)                                    | ✓       | \$220  | \$187  | \$154   | \$132   | \$33           | \$26    |         |
| 112   | iPad Mini 5 LTE 256GB   | (A2124)                                    | ✓       | \$360  | \$306  | \$252   | \$216   | \$54           | \$43    |         |
| 113   | iPad Mini 5 Wi-Fi 256GB | (A2133)                                    | ✓       | \$300  | \$255  | \$210   | \$180   | \$45           | \$36    |         |

**USED PHONE TRADE IN VALUE**

S Pen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)

| Brand   | No. | Model                      | Eligible Trade in models<br>(Overtrade Promotion) | Trade in Value exclude Samsung Overtrade Promotion<br>Price Valid from 1 - 31 MAY 2021 |         |         |                |         |         | Exclusive  |
|---------|-----|----------------------------|---|--|---------|---------|----------------|---------|---------|--|
|         |     |                            |   | Grade A  | Grade B | Grade C | Grade D        | Grade E | Grade F |  |
| SAMSUNG | 1   | Galaxy Note 20 Ultra 256GB | ✓   | \$800  | \$680   | \$560   | \$480          | \$120   | \$96    |  |
|         | 2   | Galaxy Note 20 5G 256GB    | ✓   | \$600  | \$510   | \$420   | \$360          | \$90    | \$72    |  |
|         | 3   | Galaxy Note 20 256GB       | ✓   | \$500  | \$425   | \$350   | \$300          | \$75    | \$60    |  |
|         | 4   | Galaxy Note10 256GB        | ✓   | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |  |
|         | 5   | Galaxy Note10+ 256GB       | ✓   | \$320  | \$298   | \$245   | \$210          | \$53    | \$42    |  |
|         | 6   | Galaxy Note10+ 512GB       | ✓   | \$340  | \$289   | \$238   | \$204          | \$51    | \$41    |  |
|         | 7   | Galaxy Note9 128GB         | ✓   | \$180  | \$149   | \$105   | \$88           | \$26    | \$21    |  |
|         | 8   | Galaxy Note9 512GB         | ✓   | \$205  | \$170   | \$120   | \$100          | \$30    | \$24    |  |
|         | 9   | Galaxy Note8 64GB          | ✓   | \$70   | \$53    | \$35    | \$0            | \$0     | \$0     | Note 8 Grade D,E,F<br>Trade in available via SES Store Only              |
|         | 10  | Galaxy Fold 512GB          | ✓   | \$550  | \$468   | \$385   | \$330          | \$83    | \$66    |  |
|         | 11  | Galaxy Z Flip 256GB        | ✓   | \$550  | \$468   | \$385   | \$330          | \$83    | \$66    |  |
|         | 12  | Galaxy S20 128GB           | ✓   | \$360  | \$306   | \$252   | \$216          | \$54    | \$43    |  |
|         | 13  | Galaxy S20 Plus 128GB      | ✓   | \$490  | \$417   | \$343   | \$294          | \$74    | \$59    |  |
|         | 14  | Galaxy S20 Ultra 5G 128GB  | ✓   | \$580  | \$493   | \$406   | \$348          | \$87    | \$70    |  |
|         | 15  | Galaxy S10e 128GB          | ✓   | \$155  | \$132   | \$93    | \$78           | \$23    | \$19    |  |
|         | 16  | Galaxy S10 128GB           | ✓   | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |  |
|         | 17  | Galaxy S10 Plus 128GB      | ✓   | \$235  | \$200   | \$165   | \$141          | \$35    | \$28    |  |
|         | 18  | Galaxy S10 Plus 512GB      | ✓   | \$300  | \$255   | \$210   | \$180          | \$45    | \$36    |  |
|         | 19  | Galaxy S10 Plus 1TB        | ✓   | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |  |
|         | 20  | Galaxy S10 Lite 128GB      | ✗   | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |  |
|         | 21  | Galaxy S9 64GB             | ✓   | \$90   | \$68    | \$45    | \$0            | \$0     | \$0     | S9 /S9+ 64GB /128GB Grade D,E,F<br>Trade in available via SES Store Only |
|         | 22  | Galaxy S9+ 64GB            | ✓   | \$95   | \$68    | \$45    | \$0            | \$0     | \$0     |  |
|         | 23  | Galaxy S9+ 128GB           | ✓   | \$110  | \$75    | \$50    | \$0            | \$0     | \$0     |  |
|         | 24  | Galaxy S9+ 256GB           | ✓   | \$115  | \$102   | \$72    | \$60           | \$18    | \$14    |  |
|         | 25  | Galaxy S8 64GB             | ✓   | \$50   | \$38    | \$25    | \$0            | \$0     | \$0     |  |
|         | 26  | Galaxy S8+ 64GB            | ✓   | \$60   | \$45    | \$30    | \$0            | \$0     | \$0     | S8/ S8+ Grade D,E,F<br>Trade in available via SES Store Only             |
|         | 27  | Galaxy S7 32GB             | ✓   | \$0  | \$0     | \$0     | \$0            | \$0     | \$0     |  |
|         | 28  | Galaxy S7 Edge 32GB        | ✓   | \$0  | \$0     | \$0     | \$0            | \$0     | \$0     |  |
|         | 29  | Galaxy S7 Edge 128 GB      | ✓   | \$0  | \$0     | \$0     | \$0            | \$0     | \$0     | S7/ S7 Edge<br>Trade in available via SES Store Only                     |
|         | 30  | Galaxy A80 128GB           | ✗   | \$170  | \$145   | \$102   | \$85           | \$26    | \$20    |  |
|         | 31  | Galaxy A70 128GB           | ✗   | \$150  | \$128   | \$90    | \$75           | \$23    | \$18    |  |
|         | 32  | Galaxy A50 64GB            | ✗   | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |  |
|         | 33  | Galaxy A31 128GB           | ✗   | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |  |
|         | 34  | Galaxy A30s 64GB           | ✗   | \$70   | \$53    | \$35    | DO NOT TAKE IN |         |         |  |
|         | 35  | Galaxy A10s 32GB           | ✗   | \$30   | \$23    | \$15    | DO NOT TAKE IN |         |         |  |
| APPLE   | 36  | iPhone 11 64GB             | ✓   | \$570  | \$485   | \$399   | \$342          | \$86    | \$68    |  |
|         | 37  | iPhone 11 128GB            | ✓   | \$620  | \$527   | \$434   | \$372          | \$93    | \$74    |  |
|         | 38  | iPhone 11 256GB            | ✓   | \$670  | \$570   | \$469   | \$402          | \$101   | \$80    |  |
|         | 39  | iPhone 11 Pro 64GB         | ✓   | \$700  | \$595   | \$490   | \$420          | \$105   | \$84    |  |
|         | 40  | iPhone 11 Pro 256GB        | ✓   | \$770  | \$655   | \$539   | \$462          | \$116   | \$92    |  |
|         | 41  | iPhone 11 Pro 512GB        | ✓   | \$820  | \$697   | \$574   | \$492          | \$123   | \$98    |  |
|         | 42  | iPhone 11 Pro Max 64GB     | ✓   | \$800  | \$680   | \$560   | \$480          | \$120   | \$96    |  |
|         | 43  | iPhone 11 Pro Max 256GB    | ✓   | \$900  | \$765   | \$630   | \$540          | \$135   | \$108   |  |
|         | 44  | iPhone 11 Pro Max 512GB    | ✓   | \$1,000  | \$850   | \$700   | \$600          | \$150   | \$120   |  |
|         | 45  | iPhone X 64GB              | ✓   | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |  |
|         | 46  | iPhone X 256GB             | ✓   | \$360  | \$306   | \$252   | \$216          | \$54    | \$43    |  |
|         | 47  | iPhone 8 64GB              | ✓   | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |  |
|         | 48  | iPhone 8 128GB             | ✓   | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |  |
|         | 49  | iPhone 8 256GB             | ✓   | \$200  | \$170   | \$120   | \$100          | \$30    | \$24    |  |
|         | 50  | iPhone 8 Plus 64GB         | ✓   | \$250  | \$213   | \$175   | \$150          | \$38    | \$30    |  |
|         | 51  | iPhone 8 Plus 128GB        | ✓   | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |  |
|         | 52  | iPhone 8 Plus 256GB        | ✓   | \$290  | \$247   | \$203   | \$174          | \$44    | \$35    |  |

## USED PHONE TRADE IN VALUE

| Brand  | No.             | Model                | Eligible Trade in models<br>(Overtrade Promotion) | Trade in Value exclude Samsung Overtrade Promotion<br>Price Valid from 1 - 31 MAY 2021 |         |         |                |         |         | Exclusive |
|--------|-----------------|----------------------|---|--|---------|---------|----------------|---------|---------|-----------|
|        |                 |                      |   | Grade A  | Grade B | Grade C | Grade D        | Grade E | Grade F |           |
| APPLE  | 53              | iPhone 7 32GB        | ✓   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 54              | iPhone 7 128GB       | ✓   | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |           |
|        | 55              | iPhone 7 256GB       | ✓   | \$140  | \$119   | \$84    | \$70           | \$21    | \$17    |           |
|        | 56              | iPhone 7 Plus 32GB   | ✓   | \$110  | \$94    | \$66    | \$55           | \$17    | \$13    |           |
|        | 57              | iPhone 7 Plus 128GB  | ✓   | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |           |
|        | 58              | iPhone 7 Plus 256GB  | ✓   | \$200  | \$170   | \$120   | \$100          | \$30    | \$24    |           |
|        | 59              | iPhone XS 64GB       | ✓   | \$360  | \$306   | \$252   | \$216          | \$54    | \$43    |           |
|        | 60              | iPhone XS 256GB      | ✓   | \$410  | \$349   | \$287   | \$246          | \$62    | \$49    |           |
|        | 61              | iPhone XS 512GB      | ✓   | \$430  | \$366   | \$301   | \$258          | \$65    | \$52    |           |
|        | 62              | iPhone XS Max 64GB   | ✓   | \$450  | \$383   | \$315   | \$270          | \$68    | \$54    |           |
|        | 63              | iPhone XS Max 256GB  | ✓   | \$480  | \$408   | \$336   | \$288          | \$72    | \$58    |           |
|        | 64              | iPhone XS Max 512GB  | ✓   | \$500  | \$425   | \$350   | \$300          | \$75    | \$60    |           |
|        | 65              | iPhone XR 64GB       | ✓   | \$330  | \$281   | \$231   | \$198          | \$50    | \$40    |           |
|        | 66              | iPhone XR 128GB      | ✓   | \$360  | \$306   | \$252   | \$216          | \$54    | \$43    |           |
| 67     | iPhone XR 256GB | ✓                    | \$390   | \$332  | \$273   | \$234   | \$59           | \$47    |         |           |
| HUAWEI | 68              | Mate 20 128GB        | ✓   | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |           |
|        | 69              | Mate 20 Pro 128GB    | ✓   | \$140  | \$119   | \$84    | \$70           | \$21    | \$17    |           |
|        | 70              | Mate 20 X 128GB      | ✗   | \$230  | \$196   | \$161   | \$138          | \$35    | \$28    |           |
|        | 71              | Mate 20 R S256GB     | ✗   | \$250  | \$213   | \$175   | \$150          | \$38    | \$30    |           |
|        | 72              | Mate 30 128GB        | ✓   | \$230  | \$196   | \$161   | \$138          | \$35    | \$28    |           |
|        | 73              | Mate 30 Pro 256GB 4G | ✓   | \$320  | \$272   | \$224   | \$192          | \$48    | \$38    |           |
|        | 74              | Mate 30 Pro 256GB 5G | ✓   | \$290  | \$247   | \$203   | \$174          | \$44    | \$35    |           |
|        | 75              | Mate 30 RS 256GB     | ✗   | \$330  | \$281   | \$231   | \$198          | \$50    | \$40    |           |
|        | 76              | Nova 5T 128GB        | ✗   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 77              | Nova 3i 128GB        | ✗   | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |           |
|        | 78              | Nova 7i 128GB        | ✗   | \$110  | \$94    | \$66    | \$55           | \$17    | \$13    |           |
|        | 79              | P20 128GB            | ✓   | \$80   | \$60    | \$40    | DO NOT TAKE IN |         |         |           |
|        | 80              | P20 Pro 128GB        | ✓   | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |           |
|        | 81              | P30 128GB            | ✓   | \$180  | \$153   | \$108   | \$90           | \$27    | \$22    |           |
|        | 82              | P30 Pro 256GB 4G     | ✓   | \$340  | \$289   | \$238   | \$204          | \$51    | \$41    |           |
|        | 83              | P30 Lite 128GB       | ✗   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 84              | P40 128GB            | ✓   | \$270  | \$230   | \$189   | \$162          | \$41    | \$32    |           |
| 85     | P40 Pro 256GB   | ✓                    | \$470   | \$400  | \$329   | \$282   | \$71           | \$56    |         |           |
| 86     | P40 Pro+ 512GB  | ✓                    | \$530   | \$451  | \$371   | \$318   | \$80           | \$64    |         |           |
| OPPO   | 87              | A9 (2020) 128GB      | ✗   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 88              | Reno 64GB            | ✗   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 89              | Reno2 256GB          | ✗   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 90              | Reno2 Z 128GB        | ✗   | \$90   | \$68    | \$45    | DO NOT TAKE IN |         |         |           |
|        | 91              | Reno10X Zoom 256GB   | ✗   | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |           |
|        | 92              | Find X2 Pro 512GB    | ✓   | \$500  | \$425   | \$350   | \$300          | \$75    | \$60    |           |
|        | 93              | Reno3 128GB          | ✗   | \$100  | \$75    | \$50    | DO NOT TAKE IN |         |         |           |
|        | 94              | Reno3 Pro 256GB      | ✗   | \$120  | \$102   | \$72    | \$60           | \$18    | \$14    |           |

## Samsung Official Store :

- [LazMall](#)

### What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher ( LazMall )
- Original identification document



Image is for illustration purpose only

## Terms and conditions

1. Samsung Trade Up programme (“Programme”) is only open to (i) Singapore residents who purchase an eligible Samsung device (“Eligible Samsung Device”) from the Samsung Official Store on Lazada, also known as LazMall, (ii) aged 18 years and above, and (iii) who have a bank account in Singapore.
2. To participate in the Programme in-store, ALL of the following must be presented at any Samsung Experience Store:
  - a) Trade-in device;
  - b) Newly purchased eligible Samsung device;
  - c) Proof of purchase of Eligible Samsung Device;
  - d) Original trade-up voucher (“Voucher”); and
  - e) Original identification document
3. To participate in the Programme online, ALL of the following must be submitted via [pcdreams.com.sg/samsung](http://pcdreams.com.sg/samsung):
  - a) Trade-in device model, specifications and declaration of device condition;
  - b) Newly purchased Eligible Samsung Device model, IMEI number and purchase date;
  - c) Proof of purchase of Eligible Samsung Device;
  - d) Participant’s contact details, device collection address and bank account details; and
  - e) Serial no. on this VoucherOriginal Voucher must be submitted together with the trade-in device when it is collected.
4. Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction.
5. Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
6. Voucher is not exchangeable for cash or kind.
7. Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
8. Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
9. Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
10. Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.
11. \*For detailed Programme Terms and Conditions and list of Eligible Samsung Device, please refer to [www.lazada.sg/samsungtradeup](http://www.lazada.sg/samsungtradeup).

Serial No. LAZ 106101



## Samsung Official Store :

- [Shopee Mall](#)

### What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher (Shopee Mall)
- Original identification document



Image is for illustration purpose only

## Terms and conditions

1. Samsung Trade Up programme ("Programme") is only open to (i) Singapore residents who purchase an eligible Samsung device from the Samsung Official Store on Shopee, also known as Shopee Mall (ii) aged 18 years and above, and (iii) who have a bank account in Singapore.
2. To participate in the Programme in-store, ALL of the following must be presented at any Samsung Experience Store:
  - a) Trade-in device;
  - b) Newly purchased eligible Samsung device ("Eligible Samsung Device");
  - c) Proof of purchase of Eligible Samsung Device;
  - d) Original trade-up voucher ("Voucher"); and
  - e) Original identification document
3. To participate in the Programme online, ALL of the following must be submitted via [pcdreams.com.sg/samsung](http://pcdreams.com.sg/samsung):
  - a) Trade-in device model, specifications and declaration of device condition;
  - b) Newly purchased Eligible Samsung Device model, IMEI number and purchase date;
  - c) Proof of purchase of Eligible Samsung Device;
  - d) Participant's contact details, device collection address and bank account details; and
  - e) Serial no. on this VoucherOriginal Voucher must be submitted together with the trade-in device when it is collected.
4. Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction.
5. Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
6. Voucher is not exchangeable for cash or kind.
7. Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
8. Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
9. Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
10. Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.
11. For detailed Programme Terms and Conditions, please refer to [shopee.sg/samsung-tradeup](http://shopee.sg/samsung-tradeup).

Serial No. SP 105501

## TERMS AND CONDITIONS

**To be eligible for the Trade-Up Campaign, the customer acknowledges that their device must meet the following criteria set out by PC Dreams Pte Ltd ("Criteria"):**

You may trade in only one (1) device under this Trade-In Program for each New Samsung Device you purchase at Recommended Retail Price.

Samsung Trade up Programme is applicable to end-customers only; not trade, corporate or bulk purchases.

Samsung Trade Up Programme is only applicable for purchases of eligible Samsung devices within the same category as the trade-in device, i.e. trade-in of a Smartphone is only allowed when an eligible Samsung Smartphone is purchased, and trade-in of a tablet is only allowed when an eligible Samsung tablet is purchased. Refer to <https://www.samsung.com/sg/tradeup/> for full list of eligible trade-in devices.

Any overtrade promotion is only applicable for devices which are eligible for trade-in.

Samsung Trade up Programme is valid within **(60) days** from date of purchase of new Eligible Samsung Device. Newly purchased eligible Samsung device and proof of purchase must be presented at point of evaluation of the trade-in device.

Validity of quoted trade-in value is only valid at the point of quotation by PC Dreams.

Samsung reserve the right to reject any Trade in submission, if an Eligible Samsung Device IMEI / Serial Number has already been transacted previously.

You will need to retrieve the IMEI / serial number of your new Eligible Samsung device, before you can proceed with the trade-in transaction. To retrieve the IMEI/ serial number of your new Eligible Samsung Device, simply dial \*#06# on your device.

Trade-In Value is determined by PC Dreams in its sole discretion and may vary depending on the time of purchase.

Samsung reserves the right to amend the list of eligible devices and their trade-in values at any time without prior notice. Information accurate as of **1 MAY 2021**.

Please refer to Samsung Trade up website <https://www.samsung.com/sg/tradeup/> for the most up to date information on eligible devices and Trade-In Value.

**Trade-in values listed are only approximate valuations.** The actual value of your Eligible Trade-in Device will depend on the device's actual condition.

To obtain an accurate quote for your Eligible Trade-in Device, please bring the device to any Samsung Experience Store for device diagnostic.

**Samsung Trade Up Programme is provided by PC Dreams Pte Ltd as an independent third party.**

**Your Trade-In Device must meet all of PC Dreams Pte Ltd requirements stated below :**

- Your Trade-In Device must power on, hold a charge and not power off unexpectedly; and able to read all Singapore SIM Card and connect to Local network
  - Your Trade-In Device IMEI / Serial number must be accessible, export non local units are not accepted
  - Device must have Wi-Fi connectivity , 3G/4G/Bluetooth/NFC (if any) signals must be able to transmit and receive (applicable to iPhone, Android); able to call IN and OUT; properly factory reset
  - The housing component is intact and there no gaps between the housing and screen; Housing, Casing and cover has , major damage; no crack; no missing button and buttons are functioning;
  - Your Trade in Device must not have any liquid damage
  - Your Trade-In Device under Grading condition A-E must have a functioning display with no black spots , Shadow , discolouration or dead pixelation of any kind;
  - Trade in Device must consist of genuine parts
  - Trade in Device must not be a clone set
  - The finger print and FACE ID feature of the device is in working condition
  - Your Trade-in Device must be a Local Singapore Unit , with a local part number
  - Your Trade-In Device must not be on a black list of any kind;
  - At the time of trade-in, you must be the owner of the Trade-In Device, as leased devices are not eligible;
  - Reactivation Lock, Google Factory Reset Protection, iCloud Lock or any other anti-theft locking software must be disabled on your Trade-In Device;
  - Before you trade your Trade-In Device at Samsung Experience Store , you must perform a factory reset on it and remove all personal information
  - In addition, make sure that you remove all accessories, covers, cases, locks, SIM cards and memory cards before trading the device in Samsung Experience Store.
- Any such items traded in with your Trade-In Device will not be returned.

### **Lost, Blocked, Stolen and Counterfeit Devices**

1. In the case PC Dreams is notified or suspect that the Device is either lost or stolen, PC Dreams may request further proof of ownership of the Device. Additional proof of ownership may include, but is not limited to, receipts, tax invoices or carrier receipts. In the event that there is insufficient proof of ownership, the Device may be returned to you, or to the relevant authorities.
2. PC Dreams may work with a number of agencies and service providers to enable us to check the IMEI / Serial Number of all Devices that are sent to PC Dreams to confirm that they are not stolen. PC Dreams may do this prior to confirming purchase. However, in the event that PC Dreams become aware of any issues at any time, we reserve the right to withhold/cancel payment and you agree to co-operate with us and any authorities should we make such a request.
3. PC Dreams will make no payments to customers for Devices received which are lost, stolen Counterfeit Devices. PC Dreams reserve the right to inform the relevant authorities if there is any suspicion that there is a deliberate attempt to perpetrate a fraud. We reserve the right to reclaim any money paid to you if it is discovered within three months of the return of that Device that the Device has either been reported as a lost, stolen or the Device is discovered to be a Counterfeit.

### **Remove Your Data and Unlock Your Trade-In Device**

You must remove all data, including all confidential and personal data, from your Trade-In Device before trading it at Samsung Experience Store.

To do so, you should return the device to its factory settings within the settings menu of the device. It is your sole responsibility to back-up any files or data from your Trade-In Device that you wish to retain prior to performing a factory data reset and before trading in your Trade-In Device. Samsung and PC Dreams does not accept any responsibility or liability for any lost files or data or disclosure of private information that has not been removed from your Trade-In Device prior to return.

Refer to the user manual or support page on Samsung's website for how to do a factory reset on your Trade-In Device.