

## Samsung Weekend Saver Fix Tariff FAQs

When will I receive my PeakSave credits?

After each event, British Gas will credit half of what you spent back to your account. Your Saturday credits will show as 'Samsung Saturdays' on your next bill or online statement. Your Sunday credits will be added separately as 'PeakSave'. They're normally applied within two weeks of each event ending.

• Do I need to switch my gas and electricity?

You'll need to have electricity with British Gas to benefit from the half-price electricity discount.

• What Samsung appliances are eligible?

You can find the list below, or in our terms and conditions

Category	Sub-category
Home appliances	Washing machine
	Washer/Dryer
	Tumble Dryer
	Refrigerator
	Fridge/Freezer
	Oven
	Dishwasher
	Jet Stick Vacuum
	Jet Bot Robot vacuum
	Microwave
Mobile Devices	Galaxy Smartphone
	Galaxy Tab
	Galaxy Book
TV & AV	Neo QLED
	OLED
	QLED
	Crystal UHD
	The Terrace
	The Frame
	The Serif
	The Sero

	Soundbars
	Music Frame
	Sound Tower
	Micro RGB (Available Q4 2025)
	MovingStyle portable smart TV (Available Q4 2025)
Projectors	The Premiere
	The Freestyle
Display	Odyssey Gaming
	Viewfinity
	Smart Monitor
	Ultrawide
	Curved
	4K UHD
	Full HD 1080p
Air Source Heat Pumps	EHS Mono Gen6 R32
	EHS Mono HTQ R32
	EHS Mono R290 Standard
	EHS Mono R290 Integrated
Residential Air Conditioning	RAC Cebu
	RAC Comfort Windfree
	RAC Avant Windfree
	RAC Elite Windfree
=	FJM Cebu
	FJM Comfort Windfree
=	FJM Avant Windfree
	FJM Elite Windfree

## • How will I get the savings?

Once you've signed up to the Samsung Weekend Saver Fix tariff, you don't need to do anything to take part - British Gas will automatically sign you up to PeakSave and include you in every Saturday and Sunday event. You can use as much half-price electricity as you need from 11am to 4pm. Your smart meter will tell British Gas how much you used, and British Gas will work out your credit.

• Why have I not received my account credit?

It can take British Gas up to 10 days to complete all their checks to make sure you're eligible and everything's ready. British Gas will let you know when you're all signed up.

• Will my Direct Debit change?

When you choose our Samsung Weekend Saver Fix tariff, you'll select your monthly Direct Debit amount. The PeakSave credits won't have any impact on your monthly payments.

• If I change tariff, will I still get the Samsung Saturday credit?

When you join our Samsung Weekend Saver Fix tariff, British Gas will automatically sign you up to PeakSave. If you decide to choose another tariff, you'll continue to get half-price electricity on a Sunday 11am - 4pm, but you'll no longer get the additional half-price electricity on a Saturday 11am - 4pm.

• Can I sign up for the tariff if I have a prepayment meter?

This fixed tariff is only available to customers who pay by credit (monthly or quarterly bills). If you have a prepayment meter, you'll stay on our Standard Variable tariff.

• What is SmartThings?

It's a Samsung app, so you can link your energy account and PeakSave events to selected Samsung appliances. It's all at your fingertips, through your <u>Apple</u> or <u>Android</u> smartphone or tablet. Find out more about <u>SmartThings</u>.

What is PeakSave?

PeakSave rewards customers for shifting their electricity usage to times when there's less demand, or more renewable electricity available on the grid, supporting a greener energy supply. No matter what tariff you're on, you can sign up for <a href="PeakSave">PeakSave</a>. And by joining, you get half-price electricity¹ on PeakSave Sundays and with our PeakSave <a href="Green Flex">Green Flex</a> events too. With our exclusive Samsung Weekend Saver Fix tariff, we're giving you half-price electricity on Saturdays, 11am - 4pm, as well as our usual Sundays.

What if I'm already a PeakSaver?

That's great! All you need to do is switch to our Samsung Weekend Saver Fix tariff and British Gas will automatically add on half-price electricity on Saturdays, 11am - 4pm, as well as your Sundays. British Gas will let you know when it's all sorted.