

## **Long Form T&Cs**

### **British Gas Bill Credit Offer (Offer)**

This Offer is open to customers who buy a qualifying Samsung product between 00:01 on 11 November 2024 and 23:59 pm on 28 February 2025 through participating retailers and sales channels in the UK (excluding NI).

The Promoter of this offer is British Gas Trading Limited

### **Eligibility**

To qualify for the Offer, you must:

- Complete the British Gas webform at <https://www.britishgas.co.uk/samsung> to claim the Offer and email a copy of the receipt for your Samsung product to the relevant email address before 31st March 2025.
- Be a new or existing British Gas residential electricity customer (excluding landlords) at the time you claim the Offer.
- Keep your electricity account active for at least 90 days from the date you claim the Offer.
- British Gas must have received at least one payment on your electricity account.
- Live in England, Scotland or Wales. Unfortunately, if you live in Northern Ireland or the Republic of Ireland you are not eligible for this Offer.

### **Bill Credit**

A single bill Credit will be applied to your British Gas energy account ("Credit") for each eligible Samsung product you buy. The product number of all Samsung products which are eligible for the Credit are set out at the bottom of these terms.

The value of your Credit depends on the type of eligible Samsung product you buy. We have listed the values of the Credits in the table below.

<b>Product Category</b>	<b>Value of Credit</b>
Fridge	£65
Washing machine (excluding tumble dryer)	£35
Tumble dryer (excluding tumble dryer)	£55
Single Oven	£30
Dishwasher	£55
TV	£40

You will only receive one Credit for each eligible Samsung product you buy, even if you are a dual fuel customer.

A household can claim a maximum of 5 Credits under this Offer.

We will normally apply the Credit to your energy account within one month of your electricity account having been open for the required 90 days. If you are a prepayment customer, please see the section below to understand when we will apply the Credit to your account.

### **Credit meters**

For credit meter customers, the credit will be posted to your account and appear as a line item on your next bill posted as "**Samsung Incentive Offer**"

Dual fuel customers will receive the credit on one of their accounts (usually their electricity account)

### **Prepayment meters**

Customers with a prepayment meter will be credited as follows;

- Smart Meters- customers will have their Credit directly applied to their account
- Non Smart Meters – Credit will normally be applied onto their top up method when they top up. The customer may need to; i ) top up more than £5, ii) top up with the same vendor on 2 separate occasions for the Credit to appear on their meter.
- The credit will show on a line item on the annual statement as "**Samsung Incentive Offer**"

Dual fuel customers will receive the credit on one of their accounts (usually their electricity account)

### **General**

The Credit cannot be exchanged for cash and is non-transferrable. If your energy account is closed at the time we try to add the Credit to it, you will not receive the Credit.

This Offer cannot be redeemed with any other offers or discounts(excluding British Gas employee offers).

We reserve the right to cancel or amend the terms of this promotion at any time.

We can refuse to apply a Credit to your energy account or remove one we have already applied, if we reasonable believe you have fraudulently claimed payments , abused the Offer or are using the Offer for business or commercial purposes.