

GAMING HUB T&Cs

Short Form

UK 18+. Buy a Samsung Galaxy product between 19/08/2026 - 25/08/2026 from Samsung.com or Samsung Shop app to get a Galaxy Store voucher code worth £25 and claim a Gaming Hub voucher code for 50% off in App purchases. Voucher emails will be sent on 09/09/26 to the email used at time of purchase, only to eligible consumers who do not return their Samsung Galaxy product within allocated return window from day of purchase (14 days). **Galaxy Store voucher codes must be redeemed by 31/09/26 and Gaming Hub voucher code must be claimed by 30/09/26 and redeemed within 15 days from date of claim.** Max 1 Galaxy Store voucher code and one Gaming Hub code per person. T&C's: <https://www.samsung.com/uk/offer/gaming>

Long Form (Gaming Hub):

- These Terms and Conditions govern the Samsung Gaming Hub promotion ("Promotion"), offering Samsung customers (each a "Customer") a Gaming Hub voucher code offer for 50% off in app purchases ("the Reward") from Samsung for purchasing a Samsung Galaxy product ("Qualifying Purchase"). . Please retain a copy for your information.
- **Promoter:** Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS ("Samsung")
 1. **Eligibility:** The Promotion is open to all residents of the UK aged 18+. Excludes employees of the Promoter and their respective affiliates or agents, the immediate families of such employees and any other person connected with this Promotion. To participate in the Promotion, Customers must make a Qualifying Purchase during the Purchase Period from Samsung.com or the Samsung Shop app. By participating customers agree to these terms and conditions to receive the Reward.
 2. **Purchase Period:** 19th August 2026 to 25th August 2026. Customers must have purchased a Samsung Galaxy product and retained it beyond the standard 14 days return period to be eligible. Customers will not receive additional Reward emails if they have returned the Qualifying Purchase
 3. **Redemption Period:** Voucher link emails will be issued on the 9th September 2026, user must claim the Gaming Hub 50% voucher code from the Gaming Hub promotional page by 30 September 2026 and the voucher code must be redeemed within 15 days from the date claimed. There are fifteen thousand (15,000) voucher codes to be issued in total. Voucher codes will be issued on a first-come, first-served basis to eligible Customers. Voucher is for one time use on a single item transaction.. Only one (1) voucher code can be claimed per Samsung account and per Samsung Galaxy device during the Purchase Period. The Promoter anticipates sufficient voucher availability throughout the Promotion; however, if the maximum allocation is reached, no further voucher codes will be issued, regardless of whether the Purchase Period has ended. Any attempt to redeem a voucher after its expiry date will be rejected.
 4. Offer subject to availability of all Galaxy products. This offer will no longer apply if each of the Galaxy Products are sold out and are no longer available to purchase on Samsung.com or the Samsung Shop app.
 5. Each Customer is eligible to receive a maximum of one (1) Reward for each Qualifying Purchase, subject to the overall promotional voucher allocation. Once redeemed, a Reward cannot be exchanged for an alternative Reward.
 6. The Rewards offered are at the discretion of the Promoter.
 7. **How to participate:**

- i. Customer makes a Qualifying Purchase during the Purchase Period from Samsung.com or Samsung Shop App.
- i. Eligible Customers will receive one Gaming Hub voucher link on 9 September 2026, by email from Samsung to the email address used for their Qualifying Purchase subject to these Terms and Conditions and the overall promotional voucher allocation. Eligible Customers must claim the Gaming Hub voucher code via the link in the email by 30 September 2026.

8. The Reward:

- ii. Maximum of 1x Gaming Hub voucher:
 - i. Your Gaming Hub Voucher may be used to receive 50% off in app purchases on the Samsung Gaming Hub App.
 - ii. Purchase or use of the Gaming Hub voucher constitutes acceptance of all terms and conditions.
 - iii. Gaming Hub voucher expires after 15 days from the day it has been claimed.
 - iv. Gaming Hub voucher is valid for eligible in app purchases on the Samsung Gaming Hub App.
 - v. To redeem discount, Gaming Voucher code must be applied within the Samsung Gaming Hub App prior to purchase.
 - vi. Voucher code can be used once and only by the first person who redeems the code. No cash value or alternative reward in whole or in part.
 - vii. Maximum discount of the Voucher value per redemption.
 - viii. Offer is non-transferable, subject to change or cancellation.
- iii. How to use your Gaming Hub Voucher:
 - ix. After making a Qualifying Purchase from Samsung.com or the Samsung Shop App you will receive an email from Samsung containing a link to the Gaming Hub promotional page, provided that the Galaxy product has not been returned within 14 days of purchase.
 - x. By clicking the link, the user will be directed to the voucher claim landing page.
 - xi. The user must review and accept the applicable Gaming Hub Terms and Conditions to proceed with the voucher claim.
 - xii. Upon successful acceptance of the applicable Terms and Conditions, a promotional voucher providing a 50% discount will be issued and automatically added to the Voucher section of the user's Gaming Hub account.
 - xiii. Once the voucher has been successfully added to the user's Gaming Hub account, it will be available for redemption in accordance with these Terms and Conditions and any applicable voucher-specific conditions.
- iv. How to participate in the event:
 - xiv. You must have a Samsung device and a Samsung account.
 - xv. Only one entry per person is allowed (one Samsung account per device).

- xvi. The Gaming Hub app must be updated to the latest version.
 - xvii. Devices that do not support services or games (smartphones or tablets, Wi-Fi models only) cannot participate.
 - xviii. Participants must correctly use the Play button to start and the Back button to exit the game (do not force quit).
- 9. It is the responsibility of the Customer to provide correct, up-to-date details when participating and accepting their Reward. The Promoter cannot be held responsible for Customers failing to supply accurate information which affects Reward acceptance or delivery of their Reward.
- 10. The Reward is non-transferable, cannot be resold, auctioned or exchanged and cannot be redeemed in whole or part for cash.
- 11. Any additional costs which may be incurred in this Promotion in the context of participation, such as internet costs, and other additional services that go beyond those described services for Reward fulfilment are not included and must be paid by Customers separately.
- 12. The Promoter reserves the right to verify the eligibility of Customers. The Promoter may require such information as it considers reasonably necessary for this purpose and a Reward may be withheld until the Promoter is satisfied with the verification.
- 13. The Promotion will not be open to you, and will be deemed invalid, if:
 - v. You have not received an email from Samsung stating eligibility.
 - vi. You have failed in any way to otherwise comply with these Terms and Conditions as determined by the Promoter in its sole discretion.
- 14. Insofar as permitted by law, the Promoter will not in any circumstances be responsible or liable to compensate any Customer, or accept any liability for personal loss, damage or injury suffered by any Customer participating in the promotion or as a result of accepting the Reward. Your statutory rights are unaffected. Nothing shall exclude the Promoter's liability for fraud or death or personal injury caused by its negligence. Purchases from Gaming Hub are subject to the terms and conditions of Samsung Gaming Hub.
- 15. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to amend the promotion or these terms and conditions, at any stage.
- 16. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction, transmission failures or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent participation in the promotion.
- 17. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
- 18. These Terms and Conditions and any question concerning the legal interpretation of these Terms and Conditions will be governed by the laws of England and Wales. Any disputes must be referred to the English and Welsh courts.
- 19. The Promoter is the controller of your personal information for this promotion. Any personal information captured in the fulfilment of the promotion by the Promoter will only be used for the fulfilment of Rewards, unless we have your consent. All details provided by you will be held by the Promoter and used in accordance with

these terms and conditions and their Privacy Notices. The Promoters Privacy Policy is available <https://www.samsung.com/uk/info/privacy>. You can contact us to update your preferences, correct your information, submit a request, or ask us questions. The easiest way to do so is through the Support section of www.samsung.com. Please see our Privacy Policy for more ways to contact us. By participating in the Promotion, you agree to the use of your personal data as described above, and as set out in the Promoters Privacy Policy.

GALAXY STORE T&Cs

Long Terms (Galaxy Store):

- These Terms and Conditions govern the Samsung Galaxy Store promotion (“Promotion”), offering Samsung customers (each a “Customer”) a Galaxy Store voucher code worth £25, to be used on in App purchases (“the Reward”), from Samsung for purchasing a Samsung Galaxy product (“Qualifying Purchase”). Please retain a copy for your information.
- Promoter: Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (“Samsung”)
 1. **Eligibility:** The Promotion is open to UK residents aged 18+. Excludes employees of the Promoter and their respective affiliates or agents, the immediate families of such employees and any other person connected with this Promotion. To participate in the Promotion, Customers must make a Qualifying Purchase during the Purchase Period on Samsung.com or in the Samsung Shop app. By participating customers agree to these terms and conditions to receive the Reward.
 2. **Purchase Period:** 19th August 2026 to 25th August 2026. Customers must have purchased a Samsung Galaxy product and retained it beyond the standard 14 days return period to be eligible. Customers will not receive additional Reward emails if they have returned the Qualifying Purchase
 3. **Redemption Period:** Voucher codes will be issued on 9th September 2026 and may be redeemed until 31st September 2026. There are twenty thousand (20,000) voucher codes to be issued in total. Voucher codes will be issued on a first-come, first-served basis to eligible Customers. The Promoter anticipates sufficient voucher availability throughout the Promotion; however, if the maximum allocation is reached, no further voucher codes will be issued, regardless of whether the Purchase Period has ended. Any attempt to redeem a voucher after its expiry date will be rejected.
 4. Offer subject to availability of all Galaxy Products. This offer will no longer apply if each of the Galaxy Products are sold out and are no longer available to purchase on Samsung.com or the Samsung Shop app.
 5. Each Customer is eligible to receive a maximum of one (1) Reward for each Qualifying Purchase, subject to the overall promotional voucher allocation. Once redeemed, a Reward cannot be exchanged for an alternative Reward.
 6. The Rewards offered are at the discretion of the Promoter.
 7. **How to participate:**
 - i. Customer makes a Qualifying Purchase during the Purchase Period from Samsung.com or Samsung Shop App.
 - i. Eligible Customers will receive one Galaxy Store voucher code on 09 September 2026 by email from Samsung to the email address used for their

Qualifying Purchase, subject to these Terms and Conditions and the overall promotional voucher allocation.

8. The Reward:

- ii. Maximum of 1x Galaxy Store gift card voucher:
 - i. Your Galaxy Store voucher may be used to receive £25 off for in app purchases on the Samsung Galaxy Store App.
 - ii. Purchase or use of the Galaxy Store voucher constitutes acceptance of all terms and conditions.
 - iii. Galaxy Store voucher code expires 31.09.2026.
 - iv. Galaxy Store voucher is valid for eligible purchases on the Samsung Galaxy Store App.
 - v. To redeem discount, voucher code must be applied within the Samsung Galaxy Store App prior to purchase.
 - vi. Voucher code can be used once and only by the first person who redeems the code. No cash value or alternative reward in whole or in part.
 - vii. Maximum discount of the Voucher value per redemption.
 - viii. Offer is non-transferable, subject to change or cancellation.
 - ix. Voucher only available in pre-set denominations.
- iii. How to use your Galaxy Store Voucher:
 - How to get your gift voucher
 - 1. Copy your voucher code
 - 2. Open the Samsung Galaxy Store
 - 3. If you don't have an account yet, register
 - 4. Add your code to your vouchers
 - How to use your voucher
 - 5. Browse the Store and select the paid content you want
 - 6. Add the desired content to your shopping cart
 - 7. Select your desired payment method at checkout
 - 8. Tap on "Redeem points or vouchers"
 - 9. Select your voucher balance
 - 10. Tap on "Pay now" to complete the transaction
- 9. It is the responsibility of the Customer to provide correct, up-to-date details when participating and accepting their Reward. The Promoter cannot be held responsible for Customers failing to supply accurate information which affects Reward acceptance or delivery of their Reward.
- 10. The Reward is non-transferable, cannot be resold, auctioned or exchanged and cannot be redeemed in whole or part for cash.
- 11. Any additional costs which may be incurred in this Promotion in the context of participation, such as internet costs, and other additional services that go beyond those described services for Reward fulfilment are not included and must be paid by Customers separately.
- 12. The Promoter reserves the right to verify the eligibility of Customers. The Promoter may require such information as it considers reasonably necessary for this purpose and a Reward may be withheld until the Promoter is satisfied with the verification.
- 13. The Promotion will not be open to you, and will be deemed invalid, if:
 - iv. You have not received an email from Samsung stating eligibility.
 - v. You have failed in any way to otherwise comply with these Terms and Conditions as determined by the Promoter in its sole discretion.
- 14. Insofar as permitted by law, the Promoter will not in any circumstances be responsible or liable to compensate any Customer, or accept any liability for

personal loss, damage or injury suffered by any Customer participating in the promotion or as a result of accepting the Reward. Your statutory rights are unaffected. Nothing shall exclude the Promoter's liability for fraud or death or personal injury caused by its negligence. Purchases from Galaxy Store are subject to the terms and conditions of Samsung Galaxy Store.

15. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to amend the promotion or these terms and conditions, at any stage.
16. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction, transmission failures or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware or software failures of any kind which may restrict, delay or prevent participation in the promotion.
17. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
18. These Terms and Conditions and any question concerning the legal interpretation of these Terms and Conditions will be governed by the laws of England and Wales. Any disputes must be referred to the English and Welsh courts.
19. The Promoter is the controller of your personal information for this promotion. Any personal information captured in the fulfilment of the promotion by the Promoter will only be used for the fulfilment of Rewards, unless we have your consent. All details provided by you will be held by the Promoter and used in accordance with these terms and conditions and their Privacy Notices. The Promoters Privacy Policy is available <https://www.samsung.com/uk/info/privacy>. You can contact us to update your preferences, correct your information, submit a request, or ask us questions. The easiest way to do so is through the Support section of www.samsung.com. Please see our Privacy Policy for more ways to contact us. By participating in the Promotion, you agree to the use of your personal data as described above, and as set out in the Promoters Privacy Policy.