SAMSUNG SMB SHOP

TRADE IN TERMS AND CONDITIONS

SMARTPHONE TERMS AND CONDITIONS

VALID DEVICES AND VALUES

TABLET TERMS AND CONDITIONS

VALID DEVICES AND VALUES

WEARABLES TERMS AND CONDITIONS

VALID DEVICES AND VALUES

SAMSUNG HANDSET TRADE IN PROGRAMME TERMS AND CONDITIONS

1. THESE TERMS

- 1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Handset Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy handsets ("New Device") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when purchased outright, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28thSeptember 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 4.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2. INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS.
- 2.2 How to contact us. Visit the <u>Shop Support</u> section of Samsung.com for a range of contact options.
- 2.3 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3. THE TRADE IN PROGRAMME - OVERVIEW

- 3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, be able to take part in the Trade In Programme.
- 3.2 The offer to take part in the Trade In Programme is available to business customers only; it is not available to consumers.

- 3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. Unless you are trading in an Existing Device which you have declared to be broken (where you must follow the requirements set out in clause 4.4), the Existing Device must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Device or payment, to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.4 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Device which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Device at the point when you upgrade.
- 3.5 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found here) will govern your purchase of the handset and any other products purchased from our website.

4. TRADING IN YOUR EXISTING DEVICE

- 4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme. We can also only accept a broken Existing Device (please see clause 4.4 below) if it is listed in Appendix 1.
- 4.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"). Please also note that the value of your Existing Device may vary for purchases of exclusive colour model handsets. All pricing, including any variations, can be found in Appendix 2 of these Terms and Conditions. Please note that if you are trading in a broken or faulty Existing Device the terms of clause 4.4 apply instead of these Minimum Requirements.

Minimum Requirements

Functionality: The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must have no signs of screen burn, ghost imaging, discolouration, coloured hues or image retention
- It must not be blacklisted each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks the device must have any personal
 account locks removed and the device must be reset to remove personal data, all devices
 must have their iCloud or Google accounts removed or custom MDM accounts removed.

- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.
- 4.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements (and you have not declared it to be a broken Existing Device as set out in clause 4.4), then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £100 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.
- 4.4 Should your Existing Device not meet the requirements detailed above, you may still trade in your Existing Device by declaring it to be broken (by ticking the box stating that your device is a "Broken Phone" or has a "Cracked Screen") during the Trade In process on our website. Where you are trading in a broken Existing Device, a lower fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. The price payable for both an Existing Device which meets the minimum requirements, as well as for a broken Existing Device as set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.
- 4.5 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.
- 4.6 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless it has been declared to be broken Existing Device) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

5. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

5.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

- 5.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.
- 5.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

6. YOUR RIGHTS

6.1 Full information about your rights to return a defective product in line with our Returns Policy can be found in our standard B2B Terms and Conditions of Sale:

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusiness_Shop

7. HOW WE MAY USE YOUR PERSONAL INFORMATION

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: http://www.samsung.com/uk/info/privacy

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the Shop Support section of Samsung.com.

(https://www.samsung.com/uk/support/contact/#shop-support)

- 7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 7.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

8. OTHER IMPORTANT TERMS

- 8.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 8.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).
- 8.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 8.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

Appendix 1

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

Make	Model	Storage	S23 Ultra	S23 Ultra 512GB	S23 Ultra 256GB	S21 FE	S23+ 512GB	S23+ 256GB	S23 256GB	S23 128GB	S22 256GB	S22 128GB	A54 128GB	A54 256GB	A34 128GB	A34 256GB	Z Flip5 256GB	Z Flip5 512GB	Z Fold5 256GB	Z Fold5 512GB	Z Fold5 1TB
OnePlus	7 - GM1900 1670	128GB 14		DIEGO	ESOCE								£40	£40	£40	£40	LUCUB	SILOD	LUCUU	DIEGO	
OnePlus OnePlus	7 - GM1900 1670 7 Pro - GM1910 1652	256GB 973 128GB 14											£40 £40	£40 £40	£40 £40	£40 £40					
OnePlus	7 Pro - GM1910 1652	256GB 973											£40	£40	£40	£40	£200	£200	£50	£50	£50
OnePlus	7T 1768 7T Pro 1769	128GB 14 256GB 973	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£30 £50	£30 £50	£30 £50	£30 £50					
OnePlus	8 - IN2013 1953	256GB 973	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£200	£200	£60	£60	£60
OnePlus	8 - IN2013 1953	128GB 14	£60	£60	£60 £120	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£200	£200	£60	£60	£60 £120
OnePlus OnePlus	8 Pro - IN2023 1954 8 Pro - IN2023 1954	256GB 973 128GB 14	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£120 £120	£200 £200	£200	£120 £120	£120 £120	£120
OnePlus	8T 2533	128GB 14	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£200	£200	£90	£90	£90
Samsung Misc	8T 2533 9 2534	256GB 973 256GB 973	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£90 £110	£200	£200 £200	£90 £110	£90 £110	£90 £110
Apple	9 2534	128GB 14	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£200	£200	£100	£100	£100
Misc Samsung	9 Pro 2535 9 Pro 2535	256GB 973 128GB 14	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£130 £120	£200	£200 £200	£130 £120	£130 £120	£130 £120
Samsung	Galaxy A53 5G - A536B 2883	128GB 14											£40	£40	£40	£40					
Samsung Samsung	Galaxy A53 5G - A536B 2883 Galaxy A54 5G - A546B 2879	256GB 973 128GB 14	£50	£50	650	650	£50	£50	650	£50	£50	£50	£40 £50	£40 £50	£40 £50	£40	£200	£200	£50	£50	650
Samsung	Galaxy A54 5G - A546B 2879	256GB 973	£50	£50	£50 £50	£50 £50	£50	£50 £50	£50 £50	£50	£50	£50	£50	£50	£50	£50	£200	£200	£50	£50	£50 £50
Samsung Samsung	Galaxy A70 - A705F (2019) 1794 Galaxy A71 - A715F 2054	128GB 14 128GB 14											£40 £40	£40 £40	£40 £40	£40 £40					
Samsung	Galaxy A715G - A716B 2055	128GB 14											£40	£40	£40	£40					
Samsung	Galaxy A72 - A725F 2714 Galaxy A72 - A725F 2714	256GB 973 128GB 14	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50 £50	£50	£200	£200 £200	£50 £50	£50 £50	£50 £50
Samsung Samsung	Galaxy A72 5G - A726B 2715	256GB 973	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£200	£200	£60	£60	£60
Samsung	Galaxy A72 5G - A726B 2715 Galaxy A72 5G - A726B 2715	128GB 14 128GB 14	£60 £60	£60 £60	£60 £60	£60 £60	£60 £60	£60 £60	£60 £60	£60 £60	£60 £60	£60 £60	£60	£60	£60	£60	£200 £200	£200 £200	£60 £60	£60 £60	£60 £60
Samsung Samsung	Galaxy Note 10 - N970F 1751	256GB 973	£80	£80	£80	£80	£80	£80	£80	£80	£80	£80					£200	£200	£80	£80	£80
Samsung	Galaxy Note 10 Lite - N770F 2494 Galaxy Note 10 Plus - N975F 1752	128GB 14 256GB 973	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£50 £100	£200	£200	£50 £100	£50 £100	£50 £100
Samsung Samsung	Galaxy Note 10 Plus - N975F 1752 Galaxy Note 10 Plus 5G - N976B 1753	256GB 973 512GB 1391	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£200	£200	£120	£120	£120
Samsung	Galaxy Note 10 Plus 5G - N976B 1753	256GB 973	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£200	£200	£110	£110	£110
Samsung Samsung	Galaxy Note 20 - N980F 2486 Galaxy Note 20 5G - N981B 2487	256GB 973 256GB 973	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£150 £160	£200	£200 £200	£150 £160	£150 £160	£150 £160
Samsung	Galaxy Note 20 5G - N981B 2487	128GB 14	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£200	£200	£150	£150	£150
Samsung Samsung	Galaxy Note 20 Ultra 4G - N985F 2502 Galaxy Note 20 Ultra 4G - N985F 2502	512GB 1391 256GB 973	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180	£190 £180		£190 £180	£200	£200 £200	£190 £180	£190 £180	£190 £180
Samsung	Galaxy Note 20 Ultra 5G - N986B 2489	512GB 1391	£210	£210	£210	£210	£210	£210	£210	£210	£210	£210	£210	£210		- ~ ~	£210	£210	£210	£210	£210
Samsung Samsung	Galaxy Note 20 Ultra 5G - N986B 2489 Galaxy Note 8 - N950F 1332	256GB 973 64GB 13	£200 £30	£200 £30	£200 £30	£200 £30	£200 £30	£200 £30	£200 £30	£200 £30	£200 £30	£200 £30	£200	£200			£200	£200	£200 £30	£200 £30	£200 £30
Samsung	Galaxy Note 8 - N950FD (Dual SIM) 1334	64GB 13	£30	£30	£30	£30	£30	£30	£30	£30	£30	£30					£200	£200	£30	£30	£30
Samsung Samsung	Galaxy Note 9 - N960F 1423 Galaxy Note 9 - N960F 1423	128GB 14 512GB 1391	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£40 £40	£200	£200	£40 £40	£40 £40	£40 £40
Samsung	Galaxy Note 9 - N960FD (Dual Sim) 1653	128GB 14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£200	£200	£40	£40	£40
Samsung Samsung	Galaxy Note 9 - N960FD (Dual Sim) 1653 Galaxy S10 - G973F 1604	512GB 1391 512GB 1391	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£40 £60	£200	£200	£40 £60	£40 £60	£40 £60
Samsung	Galaxy S10 - G973F 1604	128GB 14	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£200	£200	£50	£50	£50
Samsung	Galaxy S10 5G - G977B 1671 Galaxy S10 Lite - G770FDS 2100	256GB 973 512GB 1391	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50 £40	£50	£200	£200	£50 £40	£50	£50 £40
Samsung Samsung	Galaxy S10 Lite - G770FDS 2100 Galaxy S10 Lite - G770FDS 2100	128GB 14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£200	£200	£40	£40	£40
Samsung	Galaxy S10 Plus - G975F 1606	1TB 1492	£80	£80	£80	£80	£80	£80	£80	£80	£80	£80	£80	£80	£80	£80	£200	£200	£80	£80	£80
Samsung Samsung	Galaxy S10 Plus - G975F 1606 Galaxy S10 Plus - G975F 1606	512GB 1391 128GB 14	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£70 £60	£200	£200	£70 £60	£70 £60	£70 £60
Samsung	Galaxy S10E - G970F 1605	128GB 14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£200	£200	£40	£40	£40
Samsung Samsung	Galaxy S20 - G980F 1812 Galaxy S20 5G - G981B 1813	128GB 14 128GB 14	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£100 £110	£200	£200 £200	£100 £110	£100 £110	£100 £110
Samsung	Galaxy S20 FE - G780F 2482	128GB 14	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£200	£200	£70	£70	£70
Samsung Samsung	Galaxy S20 FE 5G - G781B 2491 Galaxy S20 Plus - G985FDS 1977	128GB 14 128GB 14	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£80 £100	£200	£200 £200	£80 £100	£80 £100	£80 £100
Samsung	Galaxy S20 Plus 5G - G986B 1815	128GB 14	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£200	£200	£110	£110	£110
Samsung Samsung	Galaxy S20 Plus BTS Edition 2492 Galaxy S20 Ultra 5G - G988B 1816	128GB 14 512GB 1391	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£110 £150	£200	£200	£110 £150	£110 £150	£110 £150
Samsung	Galaxy S20 Ultra 5G - G988B 1816	128GB 14	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£200	£200	£140	£140	£140
Samsung Samsung	Galaxy S21 5G - G991B 2524 Galaxy S21 5G - G991B 2524	256GB 973 128GB 14	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£130 £110	£200	£200	£130 £110	£130	£130 £110
Samsung	Galaxy S21 Plus 5G - G996B 2525	256GB 973	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£200	£200	£150	£150	£150
Samsung Samsung	Galaxy S21 Plus 5G - G996B 2525 Galaxy S21 Ultra 5G - G998B 2526	128GB 14 512GB 1391	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140 £200	£140	£140	£200 £200	£200 £200	£140 £200	£140 £200	£140 £200
Samsung	Galaxy S21 Ultra 5G - G998B 2526	256GB 973	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190		£190	£200	£200	£190	£190	£190
Samsung Samsung	Galaxy S21 Ultra 5G - G998B 2526 Galaxy S22 5G - S901B 2757	128GB 14 256GB 973	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210	£180 £210		£180	£200	£200 £210	£180 £210	£180 £210	£180 £210
Samsung	Galaxy S22 5G - S901B 2757	128GB 14	£200	£200	£200	£200	£200	£200	£200	£200	£200	£200	£200	£200			£200	£200	£200	£200	£200
Samsung Samsung	Galaxy S22 Plus 5G - S906B 2758 Galaxy S22 Plus 5G - S906B 2758	256GB 973 128GB 14	£250 £240	£250 £240	£250 £240	£250 £240	£250 £240	£250 £240	£250 £240	£250 £240	£250 £240	£250 £240		£240			£250 £240	£250 £240	£250 £240	£250	£250 £240
Samsung	Galaxy S22 Liltra 5G - S908B 12759	1TB 1492	£270	£270	£270	£270	£270	£270	£270	£270	£270	£270		2240			£270	£270	£270	£270	£270
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Appendix 2
List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

Make	Model	Storage	Galaxy A34	Galaxy A54	Galaxy S21 FE	Galaxy \$22 128GB	Galaxy \$22 256GB	Galaxy \$23 128GB	Galaxy S23 256GB	Galaxy \$23+ 256GB	Galaxy S23+ 512GB	Galaxy S23 Ultra 256GB	Galaxy S23 Ultra 512GB	Galaxy S23 Ultra ITB	Galaxy Z Flip5 256GB		Galaxy Z Fold5 256GB	
N/A	Any smartphone, in any condition	N/A													£200	£200		

SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS

1 THESE TERMS

- 1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Tablet Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy tablets ("New Device") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when purchased outright, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new
- exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28thSeptember 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS.
- 2.2 How to contact us. Visit the <u>Shop Support</u> section of Samsung.com for a range of contact options.
- 2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and be able to take part in the Trade In Programme.

- 3.2 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. The Existing Device must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.3 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found here) will govern your purchase of the tablet and any other products purchased from our website.

4 TRADING IN YOUR EXISTING DEVICE

- 4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.
- 4.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"):

Minimum Requirements

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.
- 4.3 Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Phone" or has a "Cracked Screen") during the Trade In process on our website. In

instances where you are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

- 4.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.
- 4.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us). Please note that should you fail to return the Existing Device to us, we reserve the right to remotely disable your New Device.

5. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

- 5.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.
- 5.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.
- 5.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

6 YOUR RIGHTS

 $6.1 \; \text{Full}$ information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusiness Shop

7 HOW WE MAY USE YOUR PERSONAL INFORMATION

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: http://www.samsung.com/uk/info/privacy

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the Shop Support section of Samsung.com.

(https://www.samsung.com/uk/support/contact/#shop-support)

- 7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 7.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

8 OTHER IMPORTANT TERMS

- 8.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 8.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).
- 8.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 8.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 8.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

Appendix 1

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

Tablets

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy Tab S8 Ultra 5G - X906B 2841	512GB 1391	£450	£400	£200	£100
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 2893	2TB 1493	£450	£400	£200	£100
Samsung	Galaxy Tab S8 Ultra 5G - X906B 2841	256GB 973	£430	£380	£190	£80
Samsung	Galaxy Tab S8 Ultra WiFi - X900N 2835	512GB 1391	£430	£380	£190	£80
Apple	iPad Pro 6 (2022) WiFi 12.9 2892	2TB 1493	£430	£380	£190	£80
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 2893 Galaxy Tab S8 Ultra 5G - X906B 2841	1TB 1492	£430	£380	£190	£80
Samsung	Galaxy Tab S8 Ultra WiFi - X900N 2835	128GB 14	£420 £420	£370 £370	£180 £180	£80 £80
Samsung	iPad Pro 6 (2022) WiFi 12.9 2892	256GB 973 1TB 1492	£420	£370	£180	£80
Apple Apple	iPad Pro 6 (2022) WiFi 4G 12.9 2892	512GB 1391	£420	£370	£180	£80
Samsung	Galaxy Tab S8 Ultra WiFi - X900N 2835	128GB 14	£410	£360	£180	£70
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	2TB 1493	£410	£360	£180	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	2TB 1493	£410	£360	£180	£70
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 2893	128GB 14	£410	£360	£180	£70
Apple	iPad Pro 6 (2022) WiFi 12.9 2892	512GB 1391	£410	£360	£180	£70
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 2893	256GB 973	£410	£360	£180	£70
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	1TB 1492	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	512GB 1391	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	1TB 1492	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	1TB 1492	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 2895	1TB 1492	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 2895	2TB 1493	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 12.9 2892	128GB 14	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 12.9 2892	256GB 973	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	512GB 1391	£390	£340	£160	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	256GB 973	£390	£340	£160	£70
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	512GB 1391	£390	£340	£160	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	512GB 1391	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 2895	256GB 973	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 11.0 2894	1TB 1492	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 2895	512GB 1391	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 11.0 2894 iPad Pro 5 (2021) WiFi 12.9 2596	2TB 1493 256GB 973	£390 £380	£340 £330	£160 £160	£70 £60
Apple						
Apple Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597 iPad Pro 5 (2021) WiFi 12.9 2596	128GB 14 256GB 973	£380 £380	£330 £330	£160 £160	£60 £60
	iPad Pro 5 (2021) WiFi 12.9 2596		£380	£330	£160	£60
Apple Apple	iPad Pro 6 (2022) WiFi 11.0 2894	256GB 973 128GB 14	£380	£330	£160	£60
Apple	iPad Pro 6 (2022) WiFi 11.0 [2894	256GB 973	£380	£330	£160	£60
Apple	iPad Pro 6 (2022) WiFi 11.0 2894	128GB 14	£380	£330	£160	£60
Apple	iPad Pro 6 (2022) WiFi 11.0 2894	512GB 1391	£380	£330	£160	£60
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	1TB 1492	£370	£320	£150	£60
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	1TB 1492	£370	£320	£150	£60
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	128GB 14	£370	£320	£150	£60
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	128GB 14	£370	£320	£150	£60
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	512GB 1391	£360	£310	£140	£60
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	512GB 1391	£360	£310	£140	£60
Samsung	Galaxy Tab S8 5G - X706B 2823	256GB 973	£350	£300	£140	£60
Samsung	Galaxy Tab S8 Plus 5G - X806B 2829	256GB 973	£350	£300	£140	£60
Samsung	Galaxy Tab S8 WiFi - X700N 2820	256GB 973	£350	£300	£140	£60
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	1TB 1492	£350	£300	£140	£60
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	256GB 973	£350	£300	£140	£60
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	256GB 973	£350	£300	£140	£60
Samsung	Galaxy Tab S8 5G - X706B 2823	128GB 14	£340	£290	£130	£50
Samsung	Galaxy Tab S8 Plus 5G - X806B 2829	128GB 14	£340	£290	£130	£50
Samsung	Galaxy Tab S8 Plus WiFi - X800N 2826	256GB 973	£340	£290	£130	£50
Samsung	Galaxy Tab S8 WiFi - X700N 2820	128GB 14	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	512GB 1391	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	1TB 1492	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	128GB 14	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	128GB 14	£340	£290	£130	£50
Samsung	Galaxy Tab S8 Plus WiFi - X800N 2826	128GB 14	£330	£280	£120	£50
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	256GB 973	£330	£280	£120	£50
Apple	iPad Air 5 WiFi 2890	64GB 13	£330 £330	£280 £280	£120 £120	£50 £50
Apple	iPad Air 5 WiFi 2890 iPad Air 5 WiFi 4G 2891	256GB 973 64GB 13	£330	£280 £280	£120 £120	£50 £50
Apple Apple	iPad Air 5 WiFi 4G [2891	256GB 973	£330	£280 £280	£120 £120	£50 £50
Apple	iPad Pro 3 (2021) WiFi 11.0 2594	512GB 1391	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 11.0 2594	1TB 1492	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 11.0 2594	2TB 1493	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 11.0 2594	1TB 1492	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 [2595	2TB 1493	£330	£280	£120	£50
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	128GB 14	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 11.0 2594	128GB 14	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 11.0 2594	256GB 973	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 2595	128GB 14	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 2595	256GB 973	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 2595	512GB 1391	£320	£270	£110	£50
Apple	iPad Mini 6 WiFi 2888	64GB 13	£310	£260	£110	£40
Apple	iPad Mini 6 WiFi 2888	256GB 973	£310	£260	£110	£40
Apple	iPad Mini 6 WiFi 4G 2889	64GB 13	£310	£260	£110	£40
Apple	iPad Mini 6 WiFi 4G 2889	256GB 973	£310	£260	£110	£40
Apple	iPad Pro 2 (2020) WiFi 11.0 2677	1TB 1492	£310	£260	£110	£40
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 2676	1TB 1492	£310	£260	£110	£40
Samsung	Galaxy Tab S7 Plus 5G - T976B 2726	128GB 14	£300	£250	£100	£40
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	256GB 973	£300	£250	£100	£40
Samsung	Galaxy Tab S7 WiFi - T870 2483	256GB 973	£300	£250	£100	£40
Apple	iPad Pro 2 (2020) WiFi 11.0 2677	128GB 14	£300	£250	£100	£40
Apple	iPad Pro 2 (2020) WiFi 11.0 2677	256GB 973	£300	£250	£100	£40
Apple	iPad Pro 2 (2020) WiFi 11.0 2677	512GB 1391	£300	£250	£100	£40
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 2676	128GB 14	£300	£250	£100	£40
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 2676	256GB 973	£300	£250	£100	£40
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 2676	512GB 1391	£300	£250	£100	£40
	iPad Pro 3 (2018) WiFi 4G 12.9 1519	512GB 1391	£300	£250	£100	£40
Apple	iPad Pro 3 (2018) WiFi 4G 12.9 1519	1TB 1492	£300	£250	£100	£40

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	128GB 14	£290	£240	£90	£40
Samsung	Galaxy Tab S7 WiFi - T870 2483	128GB 14	£290	£240	£90	£40
Apple	iPad 10 (2022) WiFi 4g 10.2 2853	256GB 973	£290	£240	£90	£40
Apple Apple	iPad Pro 3 (2018) WiFi 12.9 1517 iPad Pro 3 (2018) WiFi 4G 12.9 1519	1TB 1492 64GB 13	£290 £290	£240 £240	£90 £90	£40 £40
Apple	iPad Pro 3 (2018) WiFi 4G 12.9 1519	256GB 973	£290	£240	£90	£40
Apple	iPad 10 (2022) WiFi 10.2 2852	256GB 973	£280	£230	£90	£30
Apple	iPad 10 (2022) WiFi 4g 10.2 2853	64GB 13	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9 1517	64GB 13	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9 1517	256GB 973	£280	£230	£90	£30
Apple Apple	iPad Pro 3 (2018) WiFi 12.9 1517 iPad 10 (2022) WiFi 10.2 2852	512GB 1391 64GB 13	£280 £270	£230 £220	£90 £80	£30
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	128GB 14	£260	£210	£70	£30
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	128GB 14	£260	£210	£70	£30
Samsung	Galaxy Tab S7 LTE - T875 2724	256GB 973	£260	£210	£70	£30
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	64GB 13	£250	£200	£70	£30
Samsung Samsung	Galaxy Tab S7 FE WiFi - T733 2722 Galaxy Tab S7 LTE - T875 2724	64GB 13	£250 £250	£200 £200	£70 £70	£30 £30
Apple	iPad 9 (2021) WiFi 10.2 2785	128GB 14 64GB 13	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 10.2 2785	256GB 973	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 4G 10.2 2786	64GB 13	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 4G 10.2 2786	256GB 973	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 2592	64GB 13	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 2592	256GB 973	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 4G 2593	64GB 13	£250	£200	£70 £70	£30
Apple Apple	iPad Air 4 (2020) WiFi 4G 2593 iPad Pro (2018) WiFi 11.0 1520	256GB 973 64GB 13	£250	£200 £200	£70 £70	£30 £30
Apple	iPad Pro (2018) WiFi 11.0 1520	256GB 973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0 1520	512GB 1391	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0 1520	1TB 1492	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 1521	64GB 13	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 1521	256GB 973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 1521 iPad Pro (2018) WiFi 4G 11.0 1521	512GB 1391	£250	£200 £200	£70	£30
Apple Apple	iPad Pro (2018) WiFi 4G 11.0 [1521 iPad Pro 2 (2017) WiFi 12.9 [1516	1TB 1492 64GB 13	£250	£200	£70 £70	£30
Apple	iPad Pro 2 (2017) WiFi 12.9 1516	256GB 1973	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 12.9 1516	512GB 1391	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9 1518	64GB 13	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9 1518	256GB 973	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9 1518	512GB 1391	£250	£200	£70	£30
Apple	iPad 8 (2020) WiFi 10.2 2590 iPad 8 (2020) WiFi 10.2 2590	32GB 12	£230 £230	£180 £180	£50 £50	£20 £20
Apple Apple	IPad 8 (2020) WIFI 10.2 2590 IPad 8 (2020) WIFI 4G 10.2 2591	128GB 14 32GB 12	£230 £230	£180 £180	£50	£20 £20
Apple	iPad 8 (2020) WiFi 4G 10.2 [2591	128GB 14	£230	£180	£50	£20
Samsung	Galaxy Tab S6 Lite LTE (2022) - P619 2878	64GB 13	£220	£170	£40	£20
Samsung	Galaxy Tab S6 Lite LTE (2022) - P619 2878	128GB 14	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860 1874	64GB 13	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860 1874	128GB 14	£220	£170 £170	£40 £40	£20 £20
Samsung Apple	Galaxy Tab S6 WiFi - T860 1874 iPad Mini 5 WiFi 1885	256GB 973 64GB 13	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 1885	256GB 973	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 4G 1886	64GB 13	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 4G 1886	256GB 973	£220	£170	£40	£20
Samsung	Galaxy Tab S6 Lite WiFi (2022) - P613 2877	64GB 13	£210	£160	£40	£10
Samsung	Galaxy Tab S6 Lite WiFi (2022) - P613 2877	128GB 14	£210 £210	£160 £160	£40 £40	£10 £10
Apple Apple	iPad 7 (2019) WiFi 10.2 2674 iPad 7 (2019) WiFi 10.2 2674	32GB 12 128GB 14	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 4G 10.2 2675	32GB 12	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 4G 10.2 2675	128GB 14	£210	£160	£40	£10
Apple	iPad Air 3 WiFi 2531	64GB 13	£210	£160	£40	£10
Apple	iPad Air 3 WiFi 2531	256GB 973	£210	£160	£40	£10
Apple	IPad Air 3 WiFi 4G 1788	64GB 13	£210	£160	£40	£10
Apple Samsung	iPad Air 3 WiFi 4G 1788 Galaxy Tab S5e 10.5 WiFi - T720 1749	256GB 973 64GB 13	£210 £200	£160 £150	£40 £30	£10 £10
Samsung	Galaxy Tab 55e 10.5 WiFi - 1720 1749	128GB 14	£200	£150	£30	£10
Samsung	Galaxy Tab S5E WiFi LTE - T725 1748	64GB 13	£200	£150	£30	£10
Samsung	Galaxy Tab S5E WiFi LTE - T725 1748	128GB 14	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5 1392	64GB 13	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5 1392	256GB 973 512GB 1391	£200	£150	£30	£10
Apple Apple	iPad Pro (2017) WiFi 10.5 1392 iPad Pro (2017) WiFi 4G 10.5 1393	512GB 1391 64GB 13	£200 £200	£150 £150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5 1393	256GB 973	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5 1393	512GB 1391	£200	£150	£30	£10
Samsung	Galaxy Tab S4 10.5 LTE - T835 1548	64GB 13	£190	£140	£20	£10
Samsung	Galaxy Tab S4 10.5 WiFi - T830 1547	64GB 13	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 4G 9.7 975	32GB 12	£190	£140	£20	£10
Apple Apple	iPad Pro (2016) WiFi 4G 9.7 975 iPad Pro (2016) WiFi 4G 9.7 975	128GB 14 256GB 973	£190 £190	£140 £140	£20	£10 £10
Apple	iPad Pro (2016) WiFi 4G 9.7 975	32GB 12	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 9.7 974	128GB 14	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 9.7 974	256GB 973	£190	£140	£20	£10
Samsung	Galaxy Tab S6 Lite Wifi - P610 2602	64GB 13	£180	£130	£20	£0
Samsung	Galaxy Tab S6 Lite Wifi - P610 2602	128GB 14	£180	£130	£20	£0
Samsung	Galaxy TabPro S - W703N 523	128GB 14	£180	£130	£20	£0
Apple	iPad 6 (2018) WiFi 1525 iPad 6 (2018) WiFi 1525	32GB 12 128GB 14	£180 £180	£130 £130	£20 £20	£0 £0
Apple Apple	IPad 6 (2018) WIFI (1525 IPad 6 (2018) WIFI 4G (1524	32GB 12	£180	£130	£20	£0
Apple	iPad 6 (2018) WiFi 4G 1524	128GB 14	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 12.9 114	32GB 12	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 12.9 114	128GB 14	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 12.9 114	256GB 973	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 4G 12.9 115 iPad Pro (2015) WiFi 4G 12.9 115	32GB 12 128GB 14	£180 £180	£130 £130	£20	£0 £0
Apple						

Smartphones

Make	Model Galaxy S23 Ultra - S9188 (2873	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only £370	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy S23 Ultra - S918B 2873	1TB 1492	£690	£640	£370	£160
Samsung	Galaxy S23 Ultra - S918B 2873	512GB 1391	£680	£630	£370	£150
Apple	iPhone 14 Pro Max 2851	1TB 1492	£680	£630	£370	£150
Samsung Apple	Galaxy S23 Ultra - S918B 2873 iPhone 14 Pro Max 2851 iPhone 14 Pro Max 2851	256GB 973 512GB 1391 256GB 973	£670 £670 £660	£620 £620 £610	£360 £360 £350	£150 £150 £150
Apple Apple Apple	iPhone 14 Pro Max 2851 iPhone 14 Pro Max 2851 iPhone 14 Pro 2850	128GB 14 1TB 1492	£650 £680	£600 £530	£350 £350	£150 £150 £120
Apple Apple	iPhone 14 Pro 2850 iPhone 14 Pro 2850	512GB 1391 256GB 973	£570 £560 £550	£520 £510	£290 £280	£120 £120
Apple	iPhone 14 Pro 2850	128GB 14	£550	£500	£280	£120
Samsung	Galaxy S23 Plus 5G - S916B 2872	512GB 1391	£540	£490	£270	£110
Samsung	Galaxy S23 Plus 5G - S916B 2872	256GB 973	£530	£480	£260	£110
Samsung Apple	Galaxy Z Fold4 5G - F936B 2814 iPhone 13 Pro Max 2698	1TB 1492 1TB 1492	£530 £530 £520	£480 £480	£260 £260 £250	£110 £110
Samsung	Galaxy Z Fold4 5G - F936B 2814	512GB 1391	£520	£470	£250	£110
Apple	iPhone 13 Pro Max 2698	512GB 1391	£520	£470	£250	£110
Samsung	Galaxy Z Fold4 5G - F936B 2814	256GB 973	£510	£460	£250	£100
Apple Apple	iPhone 13 Pro Max 2698 iPhone 14 Plus 2849	256GB 973 512GB 1391	£510 £510 £500	£460 £460	£250 £250 £240	£100 £100
Apple	iPhone 13 Pro Max 2698	128GB 14	£500	£450	£240	£100
Apple	iPhone 14 Plus 2849	256GB 973	£500	£450	£240	£100
Apple	iPhone 14 Plus 2849	128GB 14	£490	£440	£230	£100
Samsung Apple	Galaxy S23 5G - S911B 2871 iPhone 13 Pro 2697	256GB 973 1TB 1492 178GR 14	£480 £480	£430 £430	£230 £230	£90 £90
Samsung Apple Apple	Galaxy S23 5G - S911B 2871 iPhone 13 Pro 2697 iPhone 14 2848	512GB 1391 512GB 1391	£470 £470 £470	£420 £420 £420	£220 £220 £220	£90 £90
Apple	iPhone 13 Pro 2697	256GB 973	£460	£410	£210	£90
Apple	iPhone 14 2848	256GB 973	£460	£410	£210	£90
Apple	iPhone 13 Pro 2697	128GB 14	£450	£400	£210	£90
Apple	iPhone 14 2848	128GB 14	£450	£400	£210	£90
Samsung	Galaxy S22 Ultra 5G - S908B 2759	1TB 1492	£420	£370	£180	£80
Samsung	Galaxy S22 Ultra 5G - S908B 2759	512GB 1391	£410	£360	£180	£70
Samsung	Galaxy S22 Plus 5G - S906B 2758	256GB 973	£400	£350	£170	£70
Apple Samsung	Galaxy S22 Ultra 5G - S908B 2759 iPhone 12 Pro Max 2506 Galaxy S22 Plus 5G - S906B 2758	256GB 973 512GB 1391 128GB 14	£400 £400 £390	£350 £350 £340	£170 £170 £160	£70 £70 £70
amsung	Galaxy S22 Ultra 5G - S908B 2759	128GB 14	£390	£340	£160	£70
amsung	Galaxy Z Flip4 5G - F721B 2817	512GB 1391	£390	£340	£160	£70
Samsung	Galaxy Z Fold 3 5G - F926B 2684	512GB 1391	£390	£340	£160	£70
Apple	iPhone 12 Pro Max 2506	256GB 973	£390	£340	£160	£70
Apple	iPhone 13 2696	512GB 1391	£390	£340	£160	£70
amsung	Galaxy Z Flip4 5G - F721B 2817	256GB 973	£380	£330	£160	£60
amsung	Galaxy Z Fold 3 5G - F926B 2684	256GB 973	£380	£330	£160	£60
Apple Apple Samsung	iPhone 12 Pro Max 2506 iPhone 13 2696 Gataxy Z Flip4 5G - F721B 2817	128GB 14 256GB 973 128GB 14	£380 £380 £370	£330 £330 £320	£160 £160 £150	£60 £60
Apple	iPhone 12 Pro 2505	512GB 1391	£370	£320	£150	£60
Apple	iPhone 13 2696	128GB 14	£370	£320	£150	£60
amsung amsung Apple	Galaxy Note 20 Ultra 5G - N986B 2489 Galaxy S22 5G - S901B 2757 iPhone 12 Pro 2505	512GB 1391 256GB 973 256GB 973	£360 £360	£310 £310	£140 £140	£60 £60
amsung	Galaxy Note 20 Ultra 5G - N986B 2489	256GB 973	£350	£300	£140	£60
	Galaxy S21 Ultra 5G - G998B 2526	512GB 1391	£350	£300	£140	£60
amsung amsung Apple	Galaxy S22 5G - S901B 2757 Galaxy Z Fold 2 5G - F916B 2490 iPhone 11 Pro Max 1764	128GB 14 512GB 1391 512GB 1391	£350 £350	£300 £300	£140 £140	£60 £60 £60
Apple	iPhone 12 Pro 2505	128GB 14	£350	£300	£140	£60
Apple	iPhone 13 Mini 2695	512GB 1391	£350	£300	£140	£60
amsung amsung amsung	Galaxy Note 20 Ultra 4G - N985F 2502 Galaxy S21 Ultra 5G - G998B 2526 Galaxy 2 Fold 2 5G - F916B 2490	512GB 1391 256GB 973 256GB 973	£340 £340 £340	£290 £290 £290	£130 £130 £130	£50 £50
Apple	iPhone 11 Pro Max 1764	256GB 973	£340	E290	£130	£50
Apple	iPhone 13 Mini 2695	256GB 973	£340	E290	£130	£50
amsung amsung Soogle	Galaxy Note 20 Ultra 4G - N985F 2502 Galaxy S21 Ultra 5G - G998B 2526 Pixel 6 Pro 2719	256GB 973 128GB 14 512GB 1391	£330 £330 £330	£280 £280 £280	£120 £120 £120	£50 £50
Apple Apple	iPhone 11 Pro Max 1764 iPhone 13 Mini 2695	64GB 13 128GB 14 256GB 973	£330 £330 £320	£280 £280 £270	£120 £120	£50 £50
Huawei Huawei Google Apple	P40 Pro+ 1958 P40 Pro+ 1958 Pixel 6 Pro 2719 iPhone 12 2503	256GB 973 512GB 1391 256GB 973 256GB 973	£320 £320 £320	£270 £270 £270	£110 £110 £110	£50 £50 £50
amsung soogle	Galaxy Note 20 5G - N981B 2487 Pixel 6 Pro 2719	256GB 973 128GB 14	£310 £310 £310	£260 £260 £260	£110 £110	£40 £40
Apple	iPhone 11 Pro 1763	512GB 1391	£310	£260	£110	£40
Apple	iPhone 12 2503	128GB 14	£310	£260	£110	£40
Samsung	Galaxy Note 20 - N980F 2486	256GB 973	£300	£250	£100	£40
samsung samsung	Galaxy Note 20 5G - N981B 2487 Galaxy S20 Ultra 5G - G988B 1816	128GB 14 512GB 1391	£300 £300	£250 £250 £250	£100 £100	£40 £40
Apple Apple	Galaxy S21 Plus 5G - G996B 2525 iPhone 11 Pro 1763 iPhone 12 2503	256GB 973 256GB 973 64GB 13	£300 £300 £300	£250 £250 £250	£100 £100 £100	£40 £40 £40
amsung	Galaxy S20 Ultra 5G - G988B 1816	128GB 14	£290	E240	£90	£40
amsung	Galaxy S21 Plus 5G - G996B 2525	128GB 14	£290	E240	£90	£40
luawei luawei luawei	P40 Pro 1957 P40 Pro 1957 P40 Pro 1957	128GB 14 256GB 973 512GB 1391	£290 £290 £290	£240 £240 £240	£90 £90	£40 £40 £40
Apple	iPhone 11 1762	256GB 973	£290	E240	£90	£40
Apple	iPhone 11 Pro 1763	64GB 13	£290	E240	£90	£40
Apple	iPhone 12 Mini 2504	256GB 973	£290	£240	£90	£40
Samsung	Galaxy S215G - G991B 2524	256GB 973	£280	£230	£90	£30
Samsung	Galaxy Z Flip 3 5G - F711B 2683	256GB 973	£280	£230	£90	£30
OnePlus	9 Pro 2535	256GB 973	£280	£230	E90	£30
Apple	iPhone 11 1762	128GB 14	£280	£230	E90	£30
Apple	iPhone 12 Mini 2504	128GB 14	E280	£230	£90	£30
Apple	iPhone XS Max 1483	512GB 1391	E280	£230	£90	£30
Samsung	Galaxy Note 10 Plus 5G - N976B 1753	512GB 1391	E270	£220	£80	£30
amsung	Galaxy Z Flip 3 5G - F711B 2683	128GB 14	£270	£220	£80	£30
amsung	Galaxy Z Fold 5G - F907B 1766	512GB 1391	£270	£220	£80	£30
OnePlus	8 Pro - IN2023 1954	128GB 14	£270	£220	E80	£30
OnePlus	8 Pro - IN2023 1954	256GB 973	£270	£220	E80	£30
OnePlus	9 Pro 2535	128GB 14	£270	£220	E80	£30
Soogle	Pixel 6 2718	256GB 973	£270	£220	£80	£30
Apple	iPhone 11 1762	64GB 13	£270	£220	£80	£30
Apple	iPhone 12 Mini 2504	64GB 13	£270	£220	E80	£30
Apple	iPhone SE 2022 2845	256GB 973	£270	£220	E80	£30
Apple	iPhone XS Max 1483	256GB 973	£270	£220	E80	£30
amsung	Galaxy Note 10 Plus 5G - N976B 1753	256GB 973	£260	£210	£70	£30
amsung	Galaxy S20 5G - G981B 1813	128GB 14	£260	£210	£70	£30
amsung	Galaxy S20 Plus 5G - G986B 1815	128GB 14	£260	£210	£70	£30
amsung	Galaxy S20 Plus BTS Edition 2492	128GB 14	£260	£210	£70	£30
amsung	Galaxy S215G - G991B 2524	128GB 14	£260	£210	£70	£30
amsung	Galaxy Z Flip 5G - F707B 2472	256GB 973	£260	£210	£70	£30
OnePlus	9 2534	256GB 973	£260	£210	£70	£30
Soogle	Pixel 6 2718	128GB 14	£260	£210	£70	£30
Apple	iPhone SE 2022 2845	128GB 14	£260	£210	£70	£30
Apple	iPhone XS 1482	512GB 1391	£260	£210	£70	£30
Apple	iPhone XS Max 1483	64GB 13	£260	£210	£70	£30
amsung	Galaxy Note 10 Plus - N975F 1752	256GB 973	£250	£200	£70	£30
amsung	Galaxy S20 - G980F 1812	128GB 14	£250	£200	£70	£30
amsung	Galaxy S20 Plus - G985FDS 1977	128GB 14	£250	£200	£70	£30
amsung	Galaxy Z Flip - F700F 1817	256GB 973	£250	£200	£70	£30
InePlus	9 2534	128GB 14	£250	£200	£70	£30
Iuawei	P30 Pro 1641	512GB 1391	£250	£200	£70	£30
upple upple upple	iPhone SE 2022 2845 iPhone X 1352 iPhone XR 1489	64GB 13 256GB 973 128GB 14	£250 £250	£200 £200	£70 £70	£30 £30
ipple	iPhone XS 1482	256GB 973	£250	£200	£70	£30
lealme	X50 Pro 5G 1982	128GB 14	£240	£190	£60	£20
tealme OnePlus OnePlus	X50 Pro 5G 1982 8T 2533 8T 2533	256GB 973 128GB 14 256GB 973	£240 £240 £240	£190 £190 £190	£60 £60	£20 £20 £20
luawei	P30 Pro 1641	128GB 14	E240	£190	£60	£20
luawei	P30 Pro 1641	256GB 973	E240	£190	£60	£20
Soogle Apple Apple	Pixel 5 2512 Phone X 1352 Phone XR 1489	128GB 14 64GB 13 256GB 973	£240 £240 £240	£190 £190 £190	£60 £60	£20 £20 £20
iamsung	iPhone XS 1482	64GB 13	£240	£190	£60	£20
	Galaxy Note 10 - N970F 1751	256GB 973	£230	£180	£50	£20
Samsung Samsung Apple	Galaxy S10 Plus - G975F 1606 Galaxy S20 FE 5G - G781B 2491 iPhone SE 2020 1952	1TB 1492 128GB 14 128GB 14	£230 £230 £230	£180 £180 £180	£50 £50	£20 £20 £20
Apple	iPhone SE 2020 1952	256GB 973	£230	£180	£50	£20
Apple	iPhone XR 1489	64GB 13	£230	£180	£50	£20
amsung	Galaxy S10 Plus - G975F 1606 Galaxy S20 FE - G780F 2482	512GB 1391 128GB 14	£220 £220	£170 £170	£40 £40 £40	£20 £20 £20
OnePlus	Nord 5G 2099	128GB 14	£220	£170		

Appendix 2

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

Make	Model	Storage	Tab S9 Series	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
N/A	Any tablet, in any condition	N/A	£100		

SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS

1. THESE TERMS

- 1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Smartwatch Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy smartwatches ("New Device") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when purchased outright, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28thSeptember 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We also accept Existing Devices which do not meet the Minimum Requirements; the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS.
- 2.2 How to contact us. Visit the **Shop Support** section of Samsung.com for a range of contact options.
- 2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

- 3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and be able to take part in the Trade In Programme.
- 3.2 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. We will accept any Existing Device, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher discounts listed in Appendix 2, the Existing Device must meet the minimum requirements set out in

clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.

3.3 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found here) will govern your purchase of the New Device and any other products purchased from our website.

4 TRADING IN YOUR EXISTING DEVICE

- 4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 2, and depends on the type of Existing Device which you provide to us. For all other watches (regardless of type or condition), we are offering a flat rate discount of £25.
- 4.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Device, regardless of type or condition), the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"):

Minimum Requirements

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered

• It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

In the event that your Existing Device fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Device, by selecting the relevant Trade In option. In this case, we can still accept your Existing Device for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

- 4.3 If you are trading in an Existing Device from the list of applicable Existing Devices in Appendix 1, then please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.
- 4.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.
- 4.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless you have confirmed that your Existing Device does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

5. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

- 5.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.
- 5.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.
- 5.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

6.1 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusiness Shop

7 HOW WE MAY USE YOUR PERSONAL INFORMATION

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: http://www.samsung.com/uk/info/privacy

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the Shop Support section of Samsung.com.

(https://www.samsung.com/uk/support/contact/#shop-support)

- 7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 7.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

8 OTHER IMPORTANT TERMS

- 8.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 8.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).
- 8.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 8.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 8.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

Appendix 1

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

Make	Model	Galaxy Watch6 40mm BT	Galaxy Watch6 40mm LTE	Galaxy Watch6 44mm BT	Galaxy Watch6 44mm LTE	Galaxy Watch6 Classic 43mm BT	Galaxy Watch6 Classic 43mm LTE	Galaxy Watch6 Classic 47mm BT	Galaxy Watch6 Classic 47mm LTE	Watch5 Pro/ Watch4 Classic
Fitbit	Alta Watch - FB406 1209	£50	£50	£50	£50	£75	£75	£75	£75	£0
Misc	Any Watch 1461	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Approach S10 1472	£55	£55	£55	£55	£80	£80	£80	£80	£5
Garmin	Approach S60 1471	£60	£60	£60	£60	£85	£85	£85	£85	£10
Fitbit	Blaze Watch - FB502 1211	£50	£50	£50	£50	£75	£75	£75	£75	£0
Fitbit	Charge 2 Watch - FB407 1210	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Forerunner 645 1467	£55	£55	£55	£55	£80	£80	£80	£80	£5
Garmin	Forerunner 735 1469	£60	£60	£60	£60	£85	£85	£85	£85	£10
Garmin	Forerunner 935 1468	£60	£60	£60	£60	£85	£85	£85	£85	£10
Samsung	Galaxy Watch 3 41mm - R850N 2129	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 41mm 4G - R855F 2131	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 45mm - R840N 2130	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 45mm 4G - R845F 2132	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 4 40mm - R860 2679	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 44mm - R870 2680	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 44mm 4G - R875 2776	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 Classic 42mm - R880 2681	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 Classic 42mm 4G - SM-R885 2874	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 Classic 46mm - R890 2682	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 Classic 46mm 4G - SM-R895 2875	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 42mm - R810 1678	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 42mm 4G - R815F 1679	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 46mm - R800F 1677	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 5 44mm - R910 2844	£110	£110	£110	£110	£135	£135	£135	£135	£60
Samsung	Galaxy Watch 5 Pro 45mm - R920 2876	£120	£120	£120	£120	£145	£145	£145	£145	£70
Samsung	Galaxy Watch Active 2 40mm - R830 2603	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 40mm Cellular - R835 2604	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 44mm - R820 2605	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 44mm Cellular - R825 2606	£55	£55	£55	£55	£80	£80	£80	£80	£5
Fitbit	Ionic - FB503 1464	£50	£50	£50	£50	£75	£75	£75	£75	£0
Орро	OPPO Watch Wifi 41mm 2499	£70	£70	£70	£70	£95	£95	£95	£95	£20
Garmin	Quatix5 1474	£65	£65	£65	£65	£90	£90	£90	£90	£15
Fitbit	Versa - FB505 1465	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Vivoactive 1470	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Vivofit 1475	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch 38mm 978	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch 42mm 979	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch Series 2 38mm 1195	£55	£55	£55	£55	£80	£80	£80	£80	£5
Apple	Watch Series 2 42mm 1196	£55	£55	£55	£55	£80	£80	£80	£80	£5
Apple	Watch Series 3 38mm Cell-GPS 1410	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 38mm GPS 1476	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 42mm Cell-GPS 1411	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 42mm GPS 1477	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 4 40mm Cell-GPS 1596	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 40mm GPS 1597	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 44mm Cell-GPS 1598	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 44mm GPS 1599	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 5 40mm GPS 2134	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 40mm LTE 2135	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 44mm GPS 2136	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 44mm LTE 2137	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 40mm GPS 2584	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 40mm LTE 2585	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 44mm GPS 2586	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 44mm LTE 2587	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 7 41mm GPS 2771	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 41mm GPS-Cell 2772	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 45mm GPS 2773	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 45mm GPS-Cell 2774	£100	£100	£100	£100	£125	£125	£125	£125	£50

Appendix 2

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

N/A – all devices must meet the minimum conditions in section 4 of these terms and conditions