

**SAMSUNG STUDENT AND YOUTH STORE/ ENHANCED PARTNERSHIP PROGRAMME**

**TRADE IN TERMS AND CONDITIONS**

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## **SAMSUNG STUDENT & EPP HANDSET TRADE IN PROGRAMME TERMS AND CONDITIONS**

### **1. THESE TERMS**

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Handset Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy handsets ("New Device") purchased through either the Samsung Student and Youth Store ([shop.samsung.com/uk/multistore/ukepp/students/](https://shop.samsung.com/uk/multistore/ukepp/students/)) or through one of the Samsung Employee Purchase Portals ([shop.samsung.com/uk/multistore/ukepp/networks/](https://shop.samsung.com/uk/multistore/ukepp/networks/), [shop.samsung.com/uk/multistore/ukepp/retailer/](https://shop.samsung.com/uk/multistore/ukepp/retailer/), [shop.samsung.com/uk/multistore/ukepp/partners/](https://shop.samsung.com/uk/multistore/ukepp/partners/)), either purchased outright or through a credit facility, or through the Samsung Upgrade Programme, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

### **2. INFORMATION ABOUT US AND HOW TO CONTACT US**

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS.

2.2 How to contact us. Visit the [Shop Support](#) section of Samsung.com for a range of contact options.

2.3 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

### **3. THE TRADE IN PROGRAMME - OVERVIEW**

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase

your handset through a credit facility or through the Samsung Upgrade Programme), be able to take part in the Trade In Programme.

3.3 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.

3.4 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. Unless you are trading in an Existing Device which you have declared to be broken (where you must follow the requirements set out in clause 5.4), the Existing Device must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Device or payment, to Samsung will result in legal proceedings being taken against you to recover the device.

3.5 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Device which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Device at the point when you upgrade.

3.6 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the handset and any other products purchased from our website.

#### **4. PROVISION OF FINANCE**

4.1 If you opt to pay for your New Device either through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 If you are an existing member of the Samsung Upgrade Programme (with an outstanding balance on your Existing Handset related to the Samsung Upgrade Programme), then you may not take use that Existing Device to take part in the Trade In Programme. However, where you are joining the Upgrade Programme for the first time, or where you are trading in an Existing Device previously associated with the Samsung Upgrade Programme which you now own outright (with no outstanding balance or finance on the Existing Handset), you may take part in the Trade In Programme and the Samsung Upgrade Programme at the same time. The Terms and Conditions for the Samsung Upgrade Programme can be found [here](#).

4.3 Where you decide to enter into a credit facility in order to purchase your New Device, we offer credit from PayPal Credit on the Enhanced Partnership Programme, and from Klarna Bank AB for Samsung Student and Youth Store, and the terms set out in clauses 4.3 and 4.4 below will apply to you. If you choose PayPal Credit, the terms set out in clause 4.6 below will also apply to you. If you choose Klarna Bank AB, then the terms set out in clause 4.7 will also apply to you.

4.4 You will need to enter your details via your chosen credit provider's website so they can carry out any relevant credit checks.

4.5 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.6 The following additional terms apply in relation to the credit facility offered by PayPal Credit. Subject to status and credit approval. Finance provided by PayPal Credit. Samsung Electronics (UK) Limited, registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS, United Kingdom, acts as a broker and offers finance from a limited number of providers. PayPal Credit is a trading name of PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg.

4.7 The following additional terms apply in relation to the credit facility offered by Klarna: Subject to financial circumstances. You must be at least 18. Credit is provided by Klarna Bank AB, which is authorised and regulated by the Swedish Financial Services Authority, with limited supervision by the Financial Conduct Authority and Prudential Regulation Authority in the UK. Registered office: Sveavägen 46, 111 34 Stockholm, Sweden. Corporation ID number: 556737-0431. If you already have a Klarna Credit account, this purchase will be added to your balance.

Pay in 30 days: The payment period is 30 days from shipment of goods. [Full terms and conditions](#)

3 Easy Payments: A third is payable on the day of purchase. The balance is paid in two equal monthly instalments over the following two months. Open to anyone with a UK registered debit or credit card.

Spread the Cost: With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding spreading the cost including terms and conditions and Standard European Consumer Credit Information you can find [here](#).

The payment methods Pay in 30 days, 3 Easy Payments and Spread the Cost are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on [klarna.com](#). Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarna's privacy statement.

4.8 You may also enter into an unsecured loan agreement through Samsung Finance on the Enhanced Partnership Programme, provided by Glow Financial Services Ltd. If you do so, the following terms apply:

Subject to status and credit check. 18+ UK only. Rate offered could be higher than the representative APR shown. Orders require a 20% deposit and 12 fixed monthly payments. Samsung Electronics (UK) Limited (Registered no: 03086621), registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS, United Kingdom, acts as credit broker and not lender, and is authorised and regulated by the FCA (FRN 727333). Glow Financial Services Limited, 71 Queen Victoria Street, London EC4V 4BE. Registered No. 09127663, authorised and regulated by the FCA (Reference No. 751308), acting as lender, under brand licence as Samsung Finance (powered by Glow) through Samsung Electronics (UK) Limited. Samsung Electronics (UK) Limited works with multiple lenders.

## **5. TRADING IN YOUR EXISTING DEVICE**

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the

purposes of the Trade In Programme. We can also only accept a broken Existing Device (please see clause 5.4 below) if it is listed in Appendix 1.

5.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"). Please also note that the value of your Existing Device may vary for purchases of exclusive colour model handsets. All pricing, including any variations, can be found in Appendix 2 of these Terms and Conditions. Please note that if you are trading in a broken or faulty Existing Device the terms of clause 5.4 apply instead of these Minimum Requirements.

#### Minimum Requirements

Functionality: The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must have no signs of screen burn, ghost imaging, discolouration, coloured hues or image retention
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

5.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements (and you have not declared it to be a broken Existing Device as set out in clause 5.4), then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £100 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or [helpdesk@samsungrecycle.co.uk](mailto:helpdesk@samsungrecycle.co.uk).

Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Watch" or has a "Cracked Screen") during the Trade In process on our website. Where you

are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

5.5 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us.. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.

5.6 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless it has been declared to be broken Existing Device) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

## **6. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE**

6.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

6.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.

6.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

## **7. YOUR RIGHTS**

7.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 14-day cooling off-period provided for in our standard Terms and Conditions of Sale.

7.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale

[http://www.samsung.com/uk/estore/static/link\\_terms\\_and\\_conditions\\_of\\_sale.html](http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html) .

7.3 If you exercise your right to cancel and return your product during the 14-day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Device to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Device, we will provide you with a cash equivalent price for the Existing Device, based on the price currently payable for your Existing Device on the Samsung Recycle website ([www.samsungrecycle.co.uk](http://www.samsungrecycle.co.uk)). Any such cash payment will be made by MTR, on behalf of Samsung.

7.4 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## **8. HOW WE MAY USE YOUR PERSONAL INFORMATION**

8.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:  
<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the [Shop Support](#) section of Samsung.com.  
(<https://www.samsung.com/uk/support/contact/#shop-support>)

8.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

8.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

8.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## **9. OTHER IMPORTANT TERMS**

9.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

9.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).

9.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

9.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

9.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

## Appendix 1

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

[illegible]

Make	Model	Storage	Galaxy A34	Galaxy A54	Galaxy S21 FE	Galaxy S22 128GB	Galaxy S22 256GB	Galaxy S23 128GB	Galaxy S23 256GB	Galaxy S23+ 256GB	Galaxy S23+ 512GB	Galaxy S23 Ultra 256GB	Galaxy S23 Ultra 512GB	Galaxy S23 Ultra 1TB	Galaxy Z Flip5 256GB	Galaxy Z Flip5 512GB	Galaxy Z Fold5 256GB	Galaxy Z Fold5 512GB	Galaxy Z Fold5 1TB
N/A	Any smartphone, in any condition	N/A													£200	£200			

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

## **SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS**

### **1 THESE TERMS**

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Tablet Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected Samsung Galaxy tablets ("New Device" purchased through either the Samsung Student and Youth Store (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals (shop.samsung.com/uk/multistore/ukepp/networks, shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

### **2 INFORMATION ABOUT US AND HOW TO CONTACT US**

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS.

2.2 How to contact us. Visit the [Shop Support](#) section of Samsung.com for a range of contact options.

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

### **3 THE TRADE IN PROGRAMME - OVERVIEW**

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your New Device through a credit facility), be able to take part in the Trade In Programme.

3.2 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. The Existing Device must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the New Device and any other products purchased from our website.

#### **4 PROVISION OF FINANCE**

4.1 If you opt to pay for your New Device through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 Where you decide to enter into a credit facility in order to purchase your New Device, we offer credit from PayPal Credit on the Enhanced Partnership Programme, and from Klarna Bank AB for Samsung Student and Youth Store, and the terms set out in clauses 4.3 and 4.4 below will apply to you. If you choose PayPal Credit, the terms set out in clause 4.5 below will also apply to you. If you choose Klarna Bank AB, then the terms set out in clause 4.6 will also apply to you.

4.3 You will need to enter your details via your chosen credit provider's website so they can carry out any relevant credit checks.

4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.5 The following additional terms apply in relation to the credit facility offered by PayPal Credit. Subject to status and credit approval. Finance provided by PayPal Credit. Samsung Electronics (UK) Limited, registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS, United Kingdom, acts as a broker and offers finance from a limited number of providers. PayPal Credit is a trading name of PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg.

4.6 The following additional terms apply in relation to the credit facility offered by Klarna: Subject to financial circumstances. You must be at least 18. Credit is provided by Klarna Bank AB, which is authorised and regulated by the Swedish Financial Services Authority, with limited supervision by the Financial Conduct Authority and Prudential Regulation Authority in the UK. Registered office: Sveavägen 46, 111 34 Stockholm, Sweden. Corporation ID number: 556737-0431. If you already have a Klarna Credit account, this purchase will be added to your balance.

Pay in 30 days: The payment period is 30 days from shipment of goods. [Full terms and conditions](#)

**3 Easy Payments:** A third is payable on the day of purchase. The balance is paid in two equal monthly instalments over the following two months. Open to anyone with a UK registered debit or credit card.

**Spread the Cost:** With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding spreading the cost including terms and conditions and Standard European Consumer Credit Information you can find [here](#).

The payment methods Pay in 30 days, 3 Easy Payments and Spread the Cost are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on [klarna.com](https://klarna.com). Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarna's privacy statement.

4.7 You may also enter into an unsecured loan agreement through Samsung Finance on the Enhanced Partnership Programme, provided by Glow Financial Services Ltd. If you do so, the following terms apply:

Subject to status and credit check. 18+ UK only. Rate offered could be higher than the representative APR shown. Orders require a 20% deposit and 12 fixed monthly payments. Samsung Electronics (UK) Limited (Registered no: 03086621), registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS, United Kingdom, acts as credit broker and not lender, and is authorised and regulated by the FCA (FRN 727333). Glow Financial Services Limited, 71 Queen Victoria Street, London EC4V 4BE. Registered No. 09127663, authorised and regulated by the FCA (Reference No. 751308), acting as lender, under brand licence as Samsung Finance (powered by Glow) through Samsung Electronics (UK) Limited. Samsung Electronics (UK) Limited works with multiple lenders.

## **5 TRADING IN YOUR EXISTING DEVICE**

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.

5.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"):

### **Minimum Requirements**

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults

- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

5.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Device (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or [helpdesk@samsungrecycle.co.uk](mailto:helpdesk@samsungrecycle.co.uk).

5.4 Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Watch" or has a "Cracked Screen") during the Trade In process on our website. Where you are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

5.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us).

## 6. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

6.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

6.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.

6.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

## 7 YOUR RIGHTS

7.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 14-day cooling off-period provided for in our standard Terms and Conditions of Sale.

7.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale

[http://www.samsung.com/uk/estore/static/link\\_terms\\_and\\_conditions\\_of\\_sale.html](http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html)

7.3 If you exercise your right to cancel and return your product during the 14-day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Device to you, but we are cannot guarantee its return. In the event that we are unable to recover your Existing Device, we will provide you with a cash equivalent price for the Existing Device, based on the price currently payable for your Existing Device on the Samsung Recycle website ([www.samsungrecycle.co.uk](http://www.samsungrecycle.co.uk)). Any such cash payment will be made by MTR, on behalf of Samsung.

7.4 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## 8 HOW WE MAY USE YOUR PERSONAL INFORMATION

8.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the [Shop Support](#) section of Samsung.com. (<https://www.samsung.com/uk/support/contact/#shop-support>)

8.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

8.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

8.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## **9. OTHER IMPORTANT TERMS**

9.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

9.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).

9.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

9.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

9.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

## Appendix 1

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

### Tablets

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy Tab S8 Ultra 5G - X906B [2841	512GB [1391		£450	£400	£200
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 [2893	2TB [1493		£450	£400	£200
Samsung	Galaxy Tab S8 Ultra 5G - X906B [2841	256GB [973		£430	£380	£190
Samsung	Galaxy Tab S8 Ultra WiFi - X900N [2835	512GB [1391		£430	£380	£190
Apple	iPad Pro 6 (2022) WiFi 12.9 [2892	2TB [1493		£430	£380	£190
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 [2893	1TB [1492		£430	£380	£190
Samsung	Galaxy Tab S8 Ultra 5G - X906B [2841	128GB [14		£420	£370	£180
Samsung	Galaxy Tab S8 Ultra WiFi - X900N [2835	256GB [973		£420	£370	£180
Apple	iPad Pro 6 (2022) WiFi 12.9 [2892	1TB [1492		£420	£370	£180
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 [2893	512GB [1391		£420	£370	£180
Samsung	Galaxy Tab S8 Ultra WiFi - X900N [2835	128GB [14		£410	£360	£180
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	2TB [1493		£410	£360	£180
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	2TB [1493		£410	£360	£180
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 [2893	128GB [14		£410	£360	£180
Apple	iPad Pro 6 (2022) WiFi 12.9 [2892	512GB [1391		£410	£360	£180
Apple	iPad Pro 6 (2022) WiFi 4G 12.9 [2893	256GB [973		£410	£360	£180
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	1TB [1492		£400	£350	£170
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	512GB [1391		£400	£350	£170
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	1TB [1492		£400	£350	£170
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	1TB [1492		£400	£350	£170
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 [2895	1TB [1492		£400	£350	£170
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 [2895	2TB [1493		£400	£350	£170
Apple	iPad Pro 6 (2022) WiFi 12.9 [2892	128GB [14		£400	£350	£170
Apple	iPad Pro 6 (2022) WiFi 12.9 [2892	256GB [973		£400	£350	£170
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	512GB [1391		£390	£340	£160
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	256GB [973		£390	£340	£160
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	512GB [1391		£390	£340	£160
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	512GB [1391		£390	£340	£160
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 [2895	256GB [973		£390	£340	£160
Apple	iPad Pro 6 (2022) WiFi 11.0 [2894	1TB [1492		£390	£340	£160
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 [2895	512GB [1391		£390	£340	£160
Apple	iPad Pro 6 (2022) WiFi 11.0 [2894	2TB [1493		£390	£340	£160
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	256GB [973		£380	£330	£160
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	128GB [14		£380	£330	£160
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	256GB [973		£380	£330	£160
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	256GB [973		£380	£330	£160
Apple	iPad Pro 6 (2022) WiFi 11.0 [2894	128GB [14		£380	£330	£160
Apple	iPad Pro 6 (2022) WiFi 11.0 [2894	256GB [973		£380	£330	£160
Apple	iPad Pro 6 (2022) WiFi 4G 11.0 [2895	128GB [14		£380	£330	£160
Apple	iPad Pro 6 (2022) WiFi 11.0 [2894	512GB [1391		£380	£330	£160
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	1TB [1492		£370	£320	£150
Apple	iPad Pro 4 12.9 WiFi 4G (2020) [2589	1TB [1492		£370	£320	£150
Apple	iPad Pro 5 (2021) WiFi 12.9 [2596	128GB [14		£370	£320	£150
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 [2597	128GB [14		£370	£320	£150
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	512GB [1391		£360	£310	£140
Apple	iPad Pro 4 12.9 WiFi 4G (2020) [2589	512GB [1391		£360	£310	£140
Samsung	Galaxy Tab S8 5G - X706B [2823	256GB [973		£350	£300	£140
Samsung	Galaxy Tab S8 Plus 5G - X806B [2829	256GB [973		£350	£300	£140
Samsung	Galaxy Tab S8 WiFi - X700N [2820	256GB [973		£350	£300	£140
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	1TB [1492		£350	£300	£140
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	256GB [973		£350	£300	£140
Apple	iPad Pro 4 12.9 WiFi 4G (2020) [2589	256GB [973		£350	£300	£140
Samsung	Galaxy Tab S8 5G - X706B [2823	128GB [14		£340	£290	£130
Samsung	Galaxy Tab S8 Plus 5G - X806B [2829	128GB [14		£340	£290	£130
Samsung	Galaxy Tab S8 Plus WiFi - X800N [2826	256GB [973		£340	£290	£130
Samsung	Galaxy Tab S8 WiFi - X700N [2820	128GB [14		£340	£290	£130
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	512GB [1391		£340	£290	£130
Apple	iPad Pro 4 12.9 WiFi 4G (2020) [2589	1TB [1492		£340	£290	£130
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	128GB [14		£340	£290	£130
Apple	iPad Pro 4 12.9 WiFi 4G (2020) [2589	128GB [14		£340	£290	£130
Samsung	Galaxy Tab S8 Plus WiFi - X800N [2826	128GB [14		£330	£280	£120
Apple	iPad Pro 4 12.9 WiFi (2020) [2588	256GB [973		£330	£280	£120
Apple	iPad Air 5 WiFi [2890	64GB [13		£330	£280	£120
Apple	iPad Air 5 WiFi [2890	256GB [973		£330	£280	£120
Apple	iPad Air 5 WiFi 4G [2891	64GB [13		£330	£280	£120
Apple	iPad Air 5 WiFi 4G [2891	256GB [973		£330	£280	£120
Apple	iPad Pro 3 (2021) WiFi 11.0 [2594	512GB [1391		£330	£280	£120
Apple	iPad Pro 3 (2021) WiFi 11.0 [2594	1TB [1492		£330	£280	£120
Apple	iPad Pro 3 (2021) WiFi 11.0 [2594	2TB [1493		£330	£280	£120
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 [2595	1TB [1492		£330	£280	£120
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 [2595	2TB [1493		£330	£280	£120
Apple	iPad Pro 4 12.9 WiFi 4G (2020) [2589	128GB [14		£320	£270	£110
Apple	iPad Pro 3 (2021) WiFi 11.0 [2594	128GB [14		£320	£270	£110
Apple	iPad Pro 3 (2021) WiFi 11.0 [2594	256GB [973		£320	£270	£110
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 [2595	128GB [14		£320	£270	£110
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 [2595	256GB [973		£320	£270	£110
Apple	iPad Pro 3 (2021) WiFi 4G 11.0 [2595	512GB [1391		£320	£270	£110
Apple	iPad Mini 6 WiFi [2888	64GB [13		£310	£260	£110
Apple	iPad Mini 6 WiFi [2888	256GB [973		£310	£260	£110
Apple	iPad Mini 6 WiFi 4G [2889	64GB [13		£310	£260	£110
Apple	iPad Mini 6 WiFi 4G [2889	256GB [973		£310	£260	£110
Apple	iPad Pro 2 (2020) WiFi 11.0 [2677	1TB [1492		£310	£260	£110
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 [2676	1TB [1492		£310	£260	£110
Samsung	Galaxy Tab S7 Plus 5G - T976B [2726	128GB [14		£300	£250	£100
Samsung	Galaxy Tab S7 Plus WiFi - T970 [2484	256GB [973		£300	£250	£100
Samsung	Galaxy Tab S7 WiFi - T870 [2483	256GB [973		£300	£250	£100
Apple	iPad Pro 2 (2020) WiFi 11.0 [2677	128GB [14		£300	£250	£100
Apple	iPad Pro 2 (2020) WiFi 11.0 [2677	256GB [973		£300	£250	£100
Apple	iPad Pro 2 (2020) WiFi 11.0 [2677	512GB [1391		£300	£250	£100
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 [2676	128GB [14		£300	£250	£100
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 [2676	256GB [973		£300	£250	£100
Apple	iPad Pro 2 (2020) WiFi 4G 11.0 [2676	512GB [1391		£300	£250	£100
Apple	iPad Pro 3 (2018) WiFi 4G 12.9 [1519	512GB [1391		£300	£250	£100
Apple	iPad Pro 3 (2018) WiFi 4G 12.9 [1519	1TB [1492		£300	£250	£100

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy Tab S7 Plus WiFi - T970 [2484	128GB [14	£290	£240	£90	£40
Samsung	Galaxy Tab S7 WiFi - T870 [2483	128GB [14	£290	£240	£90	£40
Apple	iPad 10 (2022) WiFi 4g 10.2 [2853	256GB [973	£290	£240	£90	£40
Apple	iPad Pro 3 (2018) WiFi 12.9 [1517	1TB [1492	£290	£240	£90	£40
Apple	iPad Pro 3 (2018) WiFi 4G 12.9 [1519	64GB [13	£290	£240	£90	£40
Apple	iPad Pro 3 (2018) WiFi 4G 12.9 [1519	256GB [973	£290	£240	£90	£40
Apple	iPad 10 (2022) WiFi 10.2 [2852	256GB [973	£280	£230	£90	£30
Apple	iPad 10 (2022) WiFi 4g 10.2 [2853	64GB [13	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9 [1517	64GB [13	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9 [1517	256GB [973	£280	£230	£90	£30
Apple	iPad 10 (2022) WiFi 10.2 [2852	512GB [1391	£280	£230	£90	£30
Apple	iPad 10 (2022) WiFi 10.2 [2852	64GB [13	£270	£220	£80	£30
Samsung	Galaxy Tab S7 FE 5G - T7368 [2723	128GB [14	£260	£210	£70	£30
Samsung	Galaxy Tab S7 FE WiFi - T733 [2722	128GB [14	£260	£210	£70	£30
Samsung	Galaxy Tab S7 LTE - T875 [2724	256GB [973	£260	£210	£70	£30
Samsung	Galaxy Tab S7 FE 5G - T7368 [2723	64GB [13	£250	£200	£70	£30
Samsung	Galaxy Tab S7 FE WiFi - T733 [2722	64GB [13	£250	£200	£70	£30
Samsung	Galaxy Tab S7 LTE - T875 [2724	128GB [14	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 10.2 [2785	64GB [13	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 10.2 [2785	256GB [973	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 4G 10.2 [2786	64GB [13	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 4G 10.2 [2786	256GB [973	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi [2592	64GB [13	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi [2592	256GB [973	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 4G [2593	64GB [13	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 4G [2593	256GB [973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0 [1520	64GB [13	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0 [1520	256GB [973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0 [1520	512GB [1391	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0 [1520	1TB [1492	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 [1521	64GB [13	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 [1521	256GB [973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 [1521	512GB [1391	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0 [1521	1TB [1492	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 12.9 [1516	64GB [13	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 12.9 [1516	256GB [973	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 12.9 [1516	512GB [1391	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9 [1518	64GB [13	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9 [1518	256GB [973	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9 [1518	512GB [1391	£250	£200	£70	£30
Apple	iPad 8 (2020) WiFi 10.2 [2590	32GB [12	£230	£180	£50	£20
Apple	iPad 8 (2020) WiFi 10.2 [2590	128GB [14	£230	£180	£50	£20
Apple	iPad 8 (2020) WiFi 4G 10.2 [2591	32GB [12	£230	£180	£50	£20
Apple	iPad 8 (2020) WiFi 4G 10.2 [2591	128GB [14	£230	£180	£50	£20
Samsung	Galaxy Tab S6 Lite LTE (2022) - P619 [2878	64GB [13	£220	£170	£40	£20
Samsung	Galaxy Tab S6 Lite LTE (2022) - P619 [2878	128GB [14	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860 [1874	64GB [13	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860 [1874	128GB [14	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860 [1874	256GB [973	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi [1885	64GB [13	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi [1885	256GB [973	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 4G [1886	64GB [13	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 4G [1886	256GB [973	£220	£170	£40	£20
Samsung	Galaxy Tab S6 Lite WiFi (2022) - P613 [2877	64GB [13	£210	£160	£40	£10
Samsung	Galaxy Tab S6 Lite WiFi (2022) - P613 [2877	128GB [14	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 10.2 [2674	32GB [12	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 10.2 [2674	128GB [14	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 4G 10.2 [2675	32GB [12	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 4G 10.2 [2675	128GB [14	£210	£160	£40	£10
Apple	iPad Air 3 WiFi [2531	64GB [13	£210	£160	£40	£10
Apple	iPad Air 3 WiFi [2531	256GB [973	£210	£160	£40	£10
Apple	iPad Air 3 WiFi 4G [1788	64GB [13	£210	£160	£40	£10
Apple	iPad Air 3 WiFi 4G [1788	256GB [973	£210	£160	£40	£10
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 [1749	64GB [13	£200	£150	£30	£10
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 [1749	128GB [14	£200	£150	£30	£10
Samsung	Galaxy Tab S5E WiFi LTE - T723 [1748	64GB [13	£200	£150	£30	£10
Samsung	Galaxy Tab S5E WiFi LTE - T723 [1748	128GB [14	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5 [1392	64GB [13	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5 [1392	256GB [973	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5 [1392	512GB [1391	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5 [1393	64GB [13	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5 [1393	256GB [973	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5 [1393	512GB [1391	£200	£150	£30	£10
Samsung	Galaxy Tab S4 10.5 LTE - T835 [1548	64GB [13	£190	£140	£20	£10
Samsung	Galaxy Tab S4 10.5 WiFi - T830 [1547	64GB [13	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 4G 9.7 [975	32GB [12	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 4G 9.7 [975	128GB [14	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 4G 9.7 [975	256GB [973	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 9.7 [974	32GB [12	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 9.7 [974	128GB [14	£190	£140	£20	£10
Apple	iPad Pro (2016) WiFi 9.7 [974	256GB [973	£190	£140	£20	£10
Samsung	Galaxy Tab S6 Lite Wifi - P610 [2602	64GB [13	£180	£130	£20	£0
Samsung	Galaxy Tab S6 Lite Wifi - P610 [2602	128GB [14	£180	£130	£20	£0
Samsung	Galaxy TabPro S - W703N [523	128GB [14	£180	£130	£20	£0
Apple	iPad 6 (2018) WiFi [1525	32GB [12	£180	£130	£20	£0
Apple	iPad 6 (2018) WiFi [1525	128GB [14	£180	£130	£20	£0
Apple	iPad 6 (2018) WiFi 4G [1524	32GB [12	£180	£130	£20	£0
Apple	iPad 6 (2018) WiFi 4G [1524	128GB [14	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 12.9 [114	32GB [12	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 12.9 [114	128GB [14	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 12.9 [114	256GB [973	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 4G 12.9 [115	32GB [12	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 4G 12.9 [115	128GB [14	£180	£130	£20	£0
Apple	iPad Pro (2015) WiFi 4G 12.9 [115	256GB [973	£180	£130	£20	£0

## Smartphones

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S9 Ultra 128GB WRI only	Tab S9 / S9+ 128GB WRI only
Samsung	Galaxy S23 Ultra - S918B (2873)	1TB (1492)	1690	1640	1640	1700
Samsung	Galaxy S23 Ultra - S918B (2873)	512GB (1391)	1680	1630	1630	1750
Apple	iPhone 14 Pro Max (2851)	1TB (1492)	1680	1630	1630	1700
Samsung	Galaxy S23 Ultra - S918B (2873)	256GB (973)	1670	1620	1620	1750
Apple	iPhone 14 Pro Max (2851)	512GB (1391)	1670	1620	1620	1750
Apple	iPhone 14 Pro Max (2851)	256GB (973)	1660	1610	1610	1750
Apple	iPhone 14 Pro (2850)	128GB (114)	1650	1600	1600	1750
Apple	iPhone 14 Pro (2850)	512GB (1391)	1640	1590	1590	1750
Apple	iPhone 14 Pro (2850)	256GB (973)	1630	1580	1580	1750
Apple	iPhone 14 Pro (2850)	128GB (114)	1620	1570	1570	1750
Samsung	Galaxy S23 Plus 5G - S916B (2872)	128GB (114)	1610	1560	1560	1750
Samsung	Galaxy S23 Plus 5G - S916B (2872)	512GB (1391)	1600	1550	1550	1750
Samsung	Galaxy Z Fold4 5G - F936B (2814)	256GB (973)	1590	1540	1540	1750
Apple	iPhone 13 Pro Max (2698)	1TB (1492)	1580	1530	1530	1750
Samsung	Galaxy Z Fold4 5G - F936B (2814)	512GB (1391)	1570	1520	1520	1750
Apple	iPhone 13 Pro Max (2698)	256GB (973)	1560	1510	1510	1750
Apple	iPhone 14 Plus (2849)	512GB (1391)	1550	1500	1500	1750
Apple	iPhone 13 Pro Max (2698)	128GB (114)	1540	1490	1490	1750
Apple	iPhone 14 Plus (2849)	256GB (973)	1530	1480	1480	1750
Apple	iPhone 14 Plus (2849)	128GB (114)	1490	1440	1440	1750
Samsung	Galaxy S23 5G - S911B (2871)	256GB (973)	1480	1430	1430	1750
Apple	iPhone 13 Pro (2697)	1TB (1492)	1480	1430	1430	1750
Samsung	Galaxy S23 5G - S911B (2871)	128GB (114)	1470	1420	1420	1750
Apple	iPhone 13 Pro (2697)	512GB (1391)	1470	1420	1420	1750
Apple	iPhone 13 Pro (2697)	256GB (973)	1460	1410	1410	1750
Apple	iPhone 14 (2848)	256GB (973)	1460	1410	1410	1750
Apple	iPhone 13 Pro (2697)	128GB (114)	1450	1400	1400	1750
Apple	iPhone 14 (2848)	128GB (114)	1450	1400	1400	1750
Samsung	Galaxy S22 Ultra 5G - S908B (2759)	1TB (1492)	1420	1370	1370	1750
Samsung	Galaxy S22 Ultra 5G - S908B (2759)	512GB (1391)	1410	1360	1360	1750
Samsung	Galaxy S22 Ultra 5G - S908B (2759)	256GB (973)	1400	1350	1350	1750
Samsung	Galaxy S22 Ultra 5G - S908B (2759)	128GB (114)	1390	1340	1340	1750
Apple	iPhone 12 Pro Max (2506)	512GB (1391)	1400	1350	1350	1750
Samsung	Galaxy S22 Plus 5G - S906B (2758)	128GB (114)	1390	1340	1340	1750
Samsung	Galaxy S22 Ultra 5G - S908B (2759)	128GB (114)	1390	1340	1340	1750
Samsung	Galaxy Z Flip4 5G - F721B (2817)	512GB (1391)	1390	1340	1340	1750
Samsung	Galaxy Z Fold4 5G - F936B (2814)	256GB (973)	1390	1340	1340	1750
Apple	iPhone 13 (2696)	512GB (1391)	1390	1340	1340	1750
Samsung	Galaxy Z Flip4 5G - F721B (2817)	256GB (973)	1380	1330	1330	1750
Samsung	Galaxy Z Fold4 5G - F936B (2814)	256GB (973)	1380	1330	1330	1750
Apple	iPhone 12 Pro Max (2506)	128GB (114)	1380	1330	1330	1750
Apple	iPhone 13 (2696)	128GB (114)	1380	1330	1330	1750
Samsung	Galaxy Z Flip4 5G - F721B (2817)	128GB (114)	1370	1320	1320	1750
Apple	iPhone 12 Pro (2505)	512GB (1391)	1370	1320	1320	1750
Apple	iPhone 13 (2696)	128GB (114)	1370	1320	1320	1750
Samsung	Galaxy Note 20 Ultra 5G - N986B (2489)	512GB (1391)	1360	1310	1310	1750
Samsung	Galaxy S22 5G - S901B (2757)	256GB (973)	1360	1310	1310	1750
Apple	iPhone 12 Pro (2505)	256GB (973)	1360	1310	1310	1750
Samsung	Galaxy Note 20 Ultra 5G - N986B (2489)	256GB (973)	1350	1300	1300	1750
Samsung	Galaxy S21 Ultra 5G - G998B (2526)	1350	1300	1250	1250	1750
Samsung	Galaxy S22 5G - S901B (2757)	128GB (114)	1350	1300	1300	1750
Samsung	Galaxy Z Fold 2 5G - F916B (2490)	512GB (1391)	1350	1300	1300	1750
Apple	iPhone 11 Pro Max (1764)	512GB (1391)	1350	1300	1300	1750
Apple	iPhone 12 Pro (2505)	128GB (114)	1350	1300	1300	1750
Apple	iPhone 13 Mini (2695)	512GB (1391)	1350	1300	1300	1750
Samsung	Galaxy Note 20 Ultra 4G - N985F (2502)	512GB (1391)	1350	1300	1300	1750
Samsung	Galaxy S21 Ultra 5G - G998B (2526)	256GB (973)	1340	1290	1290	1750
Samsung	Galaxy Z Fold 2 5G - F916B (2490)	256GB (973)	1340	1290	1290	1750
Apple	iPhone 11 Pro Max (1764)	256GB (973)	1340	1290	1290	1750
Apple	iPhone 13 Mini (2695)	256GB (973)	1340	1290	1290	1750
Samsung	Galaxy Note 20 Ultra 4G - N985F (2502)	256GB (973)	1330	1280	1280	1750
Samsung	Galaxy S21 Ultra 5G - G998B (2526)	128GB (114)	1330	1280	1280	1750
Google	Pixel 6 Pro (2779)	512GB (1391)	1330	1280	1280	1750
Apple	iPhone 11 Pro Max (1764)	64GB (113)	1330	1280	1280	1750
Apple	iPhone 13 Mini (2695)	128GB (114)	1330	1280	1280	1750
Huawei	P40 Pro (1958)	256GB (973)	1320	1270	1270	1750
Huawei	P40 Pro (1958)	512GB (1391)	1320	1270	1270	1750
Google	Pixel 6 Pro (2779)	256GB (973)	1320	1270	1270	1750
Apple	iPhone 12 (2503)	256GB (973)	1320	1270	1270	1750
Samsung	Galaxy Note 20 5G - N981B (2487)	256GB (973)	1310	1260	1260	1750
Google	Pixel 6 Pro (2779)	128GB (114)	1310	1260	1260	1750
Apple	iPhone 11 Pro (1763)	512GB (1391)	1310	1260	1260	1750
Apple	iPhone 12 (2503)	128GB (114)	1310	1260	1260	1750
Samsung	Galaxy Note 20 - N980F (2486)	256GB (973)	1300	1250	1250	1750
Samsung	Galaxy Note 20 5G - N981B (2487)	128GB (114)	1300	1250	1250	1750
Samsung	Galaxy S20 Ultra 5G - G980B (1816)	512GB (1391)	1300	1250	1250	1750
Samsung	Galaxy S21 Plus 5G - G996B (2525)	256GB (973)	1300	1250	1250	1750
Apple	iPhone 11 Pro (1763)	256GB (973)	1300	1250	1250	1750
Apple	iPhone 12 (2503)	64GB (113)	1300	1250	1250	1750
Samsung	Galaxy S20 Ultra 5G - G980B (1816)	128GB (114)	1290	1240	1240	1750
Samsung	Galaxy S21 Plus 5G - G996B (2525)	128GB (114)	1290	1240	1240	1750
Huawei	P40 Pro (1957)	128GB (114)	1290	1240	1240	1750
Huawei	P40 Pro (1957)	256GB (973)	1290	1240	1240	1750
Huawei	P40 Pro (1957)	512GB (1391)	1290	1240	1240	1750
Apple	iPhone 11 (1762)	256GB (973)	1290	1240	1240	1750
Apple	iPhone 11 Pro (1763)	64GB (113)	1290	1240	1240	1750
Apple	iPhone 12 Mini (2504)	256GB (973)	1290	1240	1240	1750
Samsung	Galaxy S21 5G - G991B (2524)	256GB (973)	1280	1230	1230	1750
Samsung	Galaxy Z Flip 3 5G - F711B (2483)	256GB (973)	1280	1230	1230	1750
OnePlus	9 Pro (2535)	256GB (973)	1280	1230	1230	1750
Apple	iPhone 11 (1762)	128GB (114)	1280	1230	1230	1750
Apple	iPhone 12 Mini (2504)	128GB (114)	1280	1230	1230	1750
Apple	iPhone XS Max (1483)	512GB (1391)	1270	1220	1220	1750
Samsung	Galaxy Note 10 Plus 5G - N976B (1753)	512GB (1391)	1270	1220	1220	1750
Samsung	Galaxy Z Flip 3 5G - F711B (2483)	128GB (114)	1270	1220	1220	1750
Samsung	Galaxy Z Fold3 5G - F901B (1756)	512GB (1391)	1270	1220	1220	1750
OnePlus	8 Pro - IN2023 (1954)	128GB (114)	1270	1220	1220	1750
OnePlus	8 Pro - IN2023 (1954)	256GB (973)	1270	1220	1220	1750
OnePlus	9 Pro (2535)	128GB (114)	1270	1220	1220	1750
Google	Pixel 6 (2718)	256GB (973)	1270	1220	1220	1750
Apple	iPhone 11 (1762)	64GB (113)	1270	1220	1220	1750
Apple	iPhone 12 Mini (2504)	64GB (113)	1270	1220	1220	1750
Apple	iPhone SE (2022) (2845)	256GB (973)	1270	1220	1220	1750
Apple	iPhone XS Max (1483)	256GB (973)	1270	1220	1220	1750
Samsung	Galaxy Note 10 Plus 5G - N976B (1753)	256GB (973)	1260	1210	1210	1750
Samsung	Galaxy S20 5G - G981B (1815)	128GB (114)	1260	1210	1210	1750
Samsung	Galaxy S20 Plus 5G - G986B (1815)	128GB (114)	1260	1210	1210	1750
Samsung	Galaxy S20 Plus 5G Edition (2492)	128GB (114)	1260	1210	1210	1750
Samsung	Galaxy S21 5G - G991B (2524)	128GB (114)	1260	1210	1210	1750
Samsung	Galaxy Z Flip 3 5G - F710B (2472)	256GB (973)	1260	1210	1210	1750
OnePlus	9 (2534)	256GB (973)	1260	1210	1210	1750
Google	Pixel 6 (2718)	128GB (114)	1260	1210	1210	1750
Apple	iPhone SE (2022) (2845)	128GB (114)	1260	1210	1210	1750
Apple	iPhone XS (1482)	512GB (1391)	1260	1210	1210	1750
Apple	iPhone XS Max (1483)	64GB (113)	1260	1210	1210	1750
Samsung	Galaxy Note 10 Plus - N975F (1952)	256GB (973)	1250	1200	1200	1750
Samsung	Galaxy S20 - G980F (1812)	128GB (114)	1250	1200	1200	1750
Samsung	Galaxy S20 Plus - G985F (2517)	128GB (114)	1250	1200	1200	1750
Samsung	Galaxy Z Flip - F700F (1817)	256GB (973)	1250	1200	1200	1750
OnePlus	9 (2534)	128GB (114)	1250	1200	1200	1750
Huawei	P30 Pro (1641)	512GB (1391)	1250	1200	1200	1750
Huawei	P30 Pro (1641)	64GB (113)	1250	1200	1200	1750
Apple	iPhone SE (2022) (2845)	64GB (113)	1250	1200	1200	1750
Apple	iPhone X (1152)	256GB (973)	1250	1200	1200	1750
Apple	iPhone XR (1489)	128GB (114)	1250	1200	1200	1750
Apple	iPhone XS (1482)	256GB (973)	1250	1200	1200	1750
Realme	X50 Pro 5G (1982)	128GB (114)	1240	1190	1190	1750
Realme	X50 Pro 5G (1982)	256GB (973)	1240	1190	1190	1750
OnePlus	8T (2533)	128GB (114)	1240	1190	1190	1750
OnePlus	8T (2533)	256GB (973)	1240	1190	1190	1750
Huawei	P30 Pro (1641)	128GB (114)	1240	1190	1190	1750
Huawei	P30 Pro (1641)	256GB (973)	1240	1190	1190	1750
Google	Pixel 5 (2512)	128GB (114)	1240	1190	1190	1750
Apple	iPhone X (1152)	64GB (113)	1240	1190	1190	1750
Apple	iPhone XR (1489)	256GB (973)	1240	1190	1190	1750
Apple	iPhone XS (1482)	64GB (113)	1240	1190	1190	1750
Samsung	Galaxy Note 10 - N970F (1753)	256GB (973)	1240	1190	1190	1750
Samsung	Galaxy S10 Plus - G975F (1606)	1TB (1492)	1230	1180	1180	1750
Samsung	Galaxy S20 FE 5G - G781B (2491)	128GB (114)	1230	1180	1180	1750
Apple	iPhone SE (2020) (1952)	128GB (114)	1230	1180	1180	1750
Apple	iPhone SE (2020) (1952)	256GB (973)	1230	1180	1180	1750
Apple	iPhone XR (1489)	64GB (113)	1230	1180	1180	1750
Samsung	Galaxy S10 Plus - G975F (1606)	512GB (1391)	1220	1170	1170	1750
Samsung	Galaxy S20 FE - G780F (2482)	128GB (114)	1220	1170	1170	1750
OnePlus	Nord 5G (2099)	128GB (114)	1220	1170	1170	1750
OnePlus	Nord 5G (2099)	256GB (973)	1220	1170	1170	1750
Motorola	Neo (2019) (2507)	128GB (114)	1220	1170	1170	1750
Huawei	P40 (1955)	128GB (114)	1220	1170	1170	1750

## Appendix 2

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

Make	Model	Storage	Tab S9 Series	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
N/A	Any tablet, in any condition	N/A	£100		

## **SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS**

### **1. THESE TERMS**

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Smartwatch Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for the Samsung Galaxy Watch, Galaxy Watch Active, or Galaxy Watch Active2 ("New Device") purchased through either the Samsung Student and Youth Store ([shop.samsung.com/uk/multistore/ukepp/students/](https://shop.samsung.com/uk/multistore/ukepp/students/)) or through one of the Samsung Employee Purchase Portals ([shop.samsung.com/uk/multistore/ukepp/networks/](https://shop.samsung.com/uk/multistore/ukepp/networks/), [shop.samsung.com/uk/multistore/ukepp/retailer/](https://shop.samsung.com/uk/multistore/ukepp/retailer/), [shop.samsung.com/uk/multistore/ukepp/partners/](https://shop.samsung.com/uk/multistore/ukepp/partners/)), either purchased outright or through a credit facility, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

### **2 INFORMATION ABOUT US AND HOW TO CONTACT US**

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS.

2.2 How to contact us. Visit the [Shop Support](#) section of Samsung.com for a range of contact options.

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

### **3 THE TRADE IN PROGRAMME - OVERVIEW**

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your smartwatch through a credit facility), be able to take part in the Trade In Programme.

3.2 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. We will accept any Existing Device, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher discounts listed in Appendix 2, the Existing Device must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the New Device and any other products purchased from our website.

#### **4 PROVISION OF FINANCE**

4.1 If you opt to pay for your New Device through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 Where you decide to enter into a credit facility in order to purchase your New Device, we offer credit from PayPal Credit on the Enhanced Partnership Programme, and from Klarna Bank AB for Samsung Student and Youth Store, and the terms set out in clauses 4.3 and 4.4 below will apply to you. If you choose PayPal Credit, the terms set out in clause 4.5 below will also apply to you. If you choose Klarna Bank AB, then the terms set out in clause 4.6 will also apply to you.

4.3 You will need to enter your details via your chosen credit provider's website so they can carry out any relevant credit checks.

4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.5 The following additional terms apply in relation to the credit facility offered by PayPal Credit. Subject to status and credit approval. Finance provided by PayPal Credit. Samsung Electronics (UK) Limited, registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS, United Kingdom, acts as a broker and offers finance from a limited number of providers. PayPal Credit is a trading name of PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg.

4.6 The following additional terms apply in relation to the credit facility offered by Klarna: Subject to financial circumstances. You must be at least 18. Credit is provided by Klarna Bank AB, which is authorised and regulated by the Swedish Financial Services Authority, with limited supervision by the Financial Conduct Authority and Prudential Regulation Authority in the UK. Registered office: Sveavägen 46, 111 34 Stockholm, Sweden. Corporation ID number: 556737-0431. If you already have a Klarna Credit account, this purchase will be added to your balance.

Pay in 30 days: The payment period is 30 days from shipment of goods. [Full terms and conditions](#)

3 Easy Payments: A third is payable on the day of purchase. The balance is paid in two equal monthly instalments over the following two months. Open to anyone with a UK registered debit or credit card.

**Spread the Cost:** With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding spreading the cost including terms and conditions and Standard European Consumer Credit Information you can find [here](#).

The payment methods Pay in 30 days, 3 Easy Payments and Spread the Cost are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on [klarna.com](https://klarna.com). Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarna's privacy statement.

4.7 You may also enter into an unsecured loan agreement through Samsung Finance on the Enhanced Partnership Programme, provided by Glow Financial Services Ltd. If you do so, the following terms apply:

Subject to status and credit check. 18+ UK only. Rate offered could be higher than the representative APR shown. Orders require a 20% deposit and 12 fixed monthly payments. Samsung Electronics (UK) Limited (Registered no: 03086621), registered at Samsung House, 2000 Hillwood Drive, Chertsey, Surrey KT16 0RS, United Kingdom, acts as credit broker and not lender, and is authorised and regulated by the FCA (FRN 727333). Glow Financial Services Limited, 71 Queen Victoria Street, London EC4V 4BE. Registered No. 09127663, authorised and regulated by the FCA (Reference No. 751308), acting as lender, under brand licence as Samsung Finance (powered by Glow) through Samsung Electronics (UK) Limited. Samsung Electronics (UK) Limited works with multiple lenders.

## **5 TRADING IN YOUR EXISTING DEVICE**

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 2, and depends on the type of Existing Device which you provide to us. For all other Existing Devices (regardless of type or condition), we are offering a flat rate discount of £25.

5.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Device, regardless of type or condition), the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"):

### **Minimum Requirements**

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults

- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

In the event that your Existing Device fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Device, by selecting the relevant Trade In option. In this case, we can still accept your Existing Device for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

5.3 If you are trading in an Existing Device from the list of applicable Existing Devices in Appendix 1, then please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or [helpdesk@samsungrecycle.co.uk](mailto:helpdesk@samsungrecycle.co.uk).

5.4 Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Watch" or has a "Cracked Screen") during the Trade In process on our website. Where you are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

5.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements,

unless you have confirmed that your Existing Device does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

## **6. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE**

6.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

6.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.

6.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

## **7 YOUR RIGHTS**

7.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 14-day cooling off-period provided for in our standard Terms and Conditions of Sale.

7.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale

[http://www.samsung.com/uk/estore/static/link\\_terms\\_and\\_conditions\\_of\\_sale.html](http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html).

7.3 If you exercise your right to cancel and return your product during the 14-day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Device to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Device, we will provide you with a cash equivalent price for the Existing Device, based on the price currently payable for your Existing Device on the Samsung Recycle website ([www.samsungrecycle.co.uk](http://www.samsungrecycle.co.uk)). Any such cash payment will be made by MTR, on behalf of Samsung.

7.4 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## **8 HOW WE MAY USE YOUR PERSONAL INFORMATION**

8.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:

<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the [Shop Support](#) section of Samsung.com.

(<https://www.samsung.com/uk/support/contact/#shop-support>)

8.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

8.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

8.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## **9 OTHER IMPORTANT TERMS**

9.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

9.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).

9.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

9.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

9.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

## Appendix 1

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

Make	Model	Galaxy Watch6 40mm BT	Galaxy Watch6 40mm LTE	Galaxy Watch6 44mm BT	Galaxy Watch6 44mm LTE	Galaxy Watch6 Classic 43mm BT	Galaxy Watch6 Classic 43mm LTE	Galaxy Watch6 Classic 47mm BT	Galaxy Watch6 Classic 47mm LTE	Watch5 Pro/ Watch4 Classic
Fitbit	Alta Watch - FB406  1209	£50	£50	£50	£50	£75	£75	£75	£75	£0
Misc	Any Watch  1461	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Approach S10  1472	£55	£55	£55	£55	£80	£80	£80	£80	£5
Garmin	Approach S60  1471	£60	£60	£60	£60	£85	£85	£85	£85	£10
Fitbit	Blaze Watch - FB502  1211	£50	£50	£50	£50	£75	£75	£75	£75	£0
Fitbit	Charge 2 Watch - FB407  1210	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Forerunner 645  1467	£55	£55	£55	£55	£80	£80	£80	£80	£5
Garmin	Forerunner 735  1469	£60	£60	£60	£60	£85	£85	£85	£85	£10
Garmin	Forerunner 935  1468	£60	£60	£60	£60	£85	£85	£85	£85	£10
Samsung	Galaxy Watch 3 41mm - R850N  2129	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 41mm 4G - R855F  2131	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 45mm - R840N  2130	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 45mm 4G - R845F  2132	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 4 40mm - R860  2679	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 44mm - R870  2680	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 44mm 4G - R875  2776	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 Classic 42mm - R880  2681	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 Classic 42mm 4G - SM-R885  2874	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 Classic 46mm - R890  2682	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 Classic 46mm 4G - SM-R895  2875	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 42mm - R810  1678	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 42mm 4G - R815F  1679	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 46mm - R800F  1677	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 5 44mm - R910  2844	£110	£110	£110	£110	£135	£135	£135	£135	£60
Samsung	Galaxy Watch 5 Pro 45mm - R920  2876	£120	£120	£120	£120	£145	£145	£145	£145	£70
Samsung	Galaxy Watch Active 2 40mm - R830  2603	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 40mm Cellular - R835  2604	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 44mm - R820  2605	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 44mm Cellular - R825  2606	£55	£55	£55	£55	£80	£80	£80	£80	£5
Fitbit	Ionic - FB503  1464	£50	£50	£50	£50	£75	£75	£75	£75	£0
Oppo	OPPO Watch Wifi 41mm  2499	£70	£70	£70	£70	£95	£95	£95	£95	£20
Garmin	Quatix5  1474	£65	£65	£65	£65	£90	£90	£90	£90	£15
Fitbit	Versa - FB505  1465	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Vivoactive  1470	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Vivofit  1475	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch 38mm  978	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch 42mm  979	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch Series 2 38mm  1195	£55	£55	£55	£55	£80	£80	£80	£80	£5
Apple	Watch Series 2 42mm  1196	£55	£55	£55	£55	£80	£80	£80	£80	£5
Apple	Watch Series 3 38mm Cell-GPS  1410	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 38mm GPS  1476	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 42mm Cell-GPS  1411	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 42mm GPS  1477	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 4 40mm Cell-GPS  1596	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 40mm GPS  1597	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 44mm Cell-GPS  1598	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 44mm GPS  1599	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 5 40mm GPS  2134	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 40mm LTE  2135	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 44mm GPS  2136	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 44mm LTE  2137	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 40mm GPS  2584	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 40mm LTE  2585	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 44mm GPS  2586	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 44mm LTE  2587	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 7 41mm GPS  2771	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 41mm GPS-Cell  2772	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 45mm GPS  2773	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 45mm GPS-Cell  2774	£100	£100	£100	£100	£125	£125	£125	£125	£50

## Appendix 2

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

N/A – all devices must meet the minimum conditions in section 5 of these terms and conditions