# SAMSUNG STUDENT AND YOUTH STORE/ ENHANCED PARTNERSHIP PROGRAMME TRADE IN TERMS AND CONDITIONS

SMARTPHONE TERMS AND CONDITIONS

VALID DEVICES AND VALUES

TABLET TERMS AND CONDITIONS

VALID DEVICES AND VALUES

WEARABLES TERMS AND CONDITIONS

VALID DEVICES AND VALUES

## SAMSUNG STUDENT & EPP HANDSET TRADE IN PROGRAMME TERMS AND CONDITIONS

## 1. THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Handset Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy handsets ("New Device") purchased through either the Samsung Student and Youth Store (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals

(shop.samsung.com/uk/multistore/ukepp/networks,

shop.samsung.com/uk/multistore/ukepp/retailer/,

shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, or through the Samsung Upgrade Programme, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

# 2. INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS.
- 2.2 How to contact us. Visit the **Shop Support** section of Samsung.com for a range of contact options.
- 2.3 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

# 3. THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase

your handset through a credit facility or through the Samsung Upgrade Programme), be able to take part in the Trade In Programme.

- 3.3 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.
- 3.4 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. Unless you are trading in an Existing Device which you have declared to be broken (where you must follow the requirements set out in clause 5.4), the Existing Device must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Device or payment, to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.5 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Device which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Device at the point when you upgrade.
- 3.6 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the handset and any other products purchased from our website.

## 4. PROVISION OF FINANCE

- 4.1 If you opt to pay for your New Device either through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.
- 4.2 If you are an existing member of the Samsung Upgrade Programme (with an outstanding balance on your Existing Handset related to the Samsung Upgrade Programme), then you may not take use that Existing Device to take part in the Trade In Programme. However, where you are joining the Upgrade Programme for the first time, or where you are trading in an Existing Device previously associated with the Samsung Upgrade Programme which you now own outright (with no outstanding balance or finance on the Existing Handset), you may take part in the Trade In Programme and the Samsung Upgrade Programme at the same time The Terms and Conditions for the Samsung Upgrade Programme can be found <a href="https://existing.new.org/new.new.org/">https://existing.new.org/new.o
- 4.3 Where you decide to enter into a credit facility in order to purchase your New Device, we offer credit from PayPal Credit on the Enhanced Partnership Programme, and from Klarna Bank AB for Samsung Student and Youth Store, and the terms set out in clauses 4.3 and 4.4 below will apply to you. If you choose PayPal Credit, the terms set out in clause 4.6 below will also apply to you. If you choose Klarna Bank AB, then the terms set out in clause 4.7 will also apply to you.
- 4.4 You will need to enter your details via your chosen credit provider's website so they can carry out any relevant credit checks.
- 4.5 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.6 The following additional terms apply in relation to the credit facility offered by PayPal Credit. Subject to status and credit approval. Finance provided by PayPal Credit. Samsung Electronics (UK) Limited, registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS, United Kingdom, acts as a broker and offers finance from a limited number of providers. PayPal Credit is a trading name of PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg.

4.7 The following additional terms apply in relation to the credit facility offered by Klarna: Subject to financial circumstances. You must be at least 18. Credit is provided by Klarna Bank AB, which is authorised and regulated by the Swedish Financial Services Authority, with limited supervision by the Financial Conduct Authority and Prudential Regulation Authority in the UK. Registered office: Sveavägen 46, 111 34 Stockholm, Sweden. Corporation ID number: 556737-0431. If you already have a Klarna Credit account, this purchase will be added to your balance.

Pay in 30 days: The payment period is 30 days from shipment of goods. Full terms and conditions

3 Easy Payments: A third is payable on the day of purchase. The balance is paid in two equal monthly instalments over the following two months. Open to anyone with a UK registered debit or credit card.

Spread the Cost: With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding spreading the cost including terms and conditions and Standard European Consumer Credit Information you can find <a href="here">here</a>.

The payment methods Pay in 30 days, 3 Easy Payments and Spread the Cost are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on klarna.com. Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarna's privacy statement.

4.8 You may also enter into an unsecured loan agreement through Samsung Finance on the Enhanced Partnership Programme, provided by Glow Financial Services Ltd. If you do so, the following terms apply:

Subject to status and credit check. 18+ UK only. Rate offered could be higher than the representative APR shown. Orders require a 20% deposit and 12 fixed monthly payments. Samsung Electronics (UK) Limited (Registered no: 03086621), registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS, United Kingdom, acts as credit broker and not lender, and is authorised and regulated by the FCA (FRN 727333). Glow Financial Services Limited, 71 Queen Victoria Street, London EC4V 4BE. Registered No. 09127663, authorised and regulated by the FCA (Reference No. 751308), acting as lender, under brand licence as Samsung Finance (powered by Glow) through Samsung Electronics (UK) Limited. Samsung Electronics (UK) Limited works with multiple lenders.

# **5. TRADING IN YOUR EXISTING DEVICE**

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the

purposes of the Trade In Programme. We can also only accept a broken Existing Device (please see clause 5.4 below) if it is listed in Appendix 1.

5.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"). Please also note that the value of your Existing Device may vary for purchases of exclusive colour model handsets. All pricing, including any variations, can be found in Appendix 2 of these Terms and Conditions. Please note that if you are trading in a broken or faulty Existing Device the terms of clause 5.4 apply instead of these Minimum Requirements.

# Minimum Requirements

Functionality: The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked.
   No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must have no signs of screen burn, ghost imaging, discolouration, coloured hues or image retention
- It must not be blacklisted each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

5.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements (and you have not declared it to be a broken Existing Device as set out in clause 5.4), then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £100 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Watch" or has a "Cracked Screen") during the Trade In process on our website. Where you

are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

5.5 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us.. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.

5.6 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless it has been declared to be broken Existing Device) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

# 6. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

- 6.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.
- 6.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.
- 6.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

# 7. YOUR RIGHTS

- 7.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 14-day cooling off-period provided for in our standard Terms and Conditions of Sale.
- 7.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale http://www.samsung.com/uk/estore/static/link\_terms\_and\_conditions\_of\_sale.html .

7.3 If you exercise your right to cancel and return your product during the 14-day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Device to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Device, we will provide you with a cash equivalent price for the Existing Device, based on the price currently payable for your Existing Device on the Samsung Recycle website (www.samsungrecycle.co.uk). Any such cash payment will be made by MTR, on behalf of Samsung.

7.4 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

# 8. HOW WE MAY USE YOUR PERSONAL INFORMATION

8.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: http://www.samsung.com/uk/info/privacy

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the <a href="Shop Support">Shop Support</a> section of Samsung.com.

(<a href="https://www.samsung.com/uk/support/contact/#shop-support">https://www.samsung.com/uk/support/contact/#shop-support</a>)

- 8.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 8.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.
- 8.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## 9. OTHER IMPORTANT TERMS

- 9.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 9.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).
- 9.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 9.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 9.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

Make	Model	Storage	S23 Ultra	S23 Ultra	S23 Ultra	S21 FE	S23+ 512GB	S23+ 256GB	S23 256GB	S23 128GB	S22 256GB	S22 128GB	A54 128GB	A54 256GB	A34 128GB	A34	Z Flip5	Z Flip5	Z Fold5	Z Fold5	Z Fold5
OnePlus	7 - GM1900  1670	128GB   14	1TB	512GB	256GB								£40	£40	£40	256GB £40	256GB	512GB	256GB	512GB	ITB
OnePlus	7 - GM1900   1670 7 Pro - GM1910   1652	256GB   973 128GB   14											£40 £40	£40	£40 £40	£40					
OnePlus	7 Pro - GM1910   1652 7 Pro - GM1910   1652	128GB   14 256GB   973											£40	£40	£40	£40	£200	£200	£50	£50	£50
OnePlus	7T  1768	128GB  14											£30	£30	£30	£30					
OnePlus OnePlus	7T Pro   1769 8 - IN2013   1953	256GB   973 256GB   973	£50 £60	£50 £60	£50 £60	£200	£200	£60	£60	£60											
OnePlus	8 - IN2013  1953	128GB   14	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£200	£200	£60	£60	£60
OnePlus OnePlus	8 Pro - IN2023   1954 8 Pro - IN2023   1954	256GB   973 128GB   14	£120 £120	£120 £120	£120 £120	£200	£200	£120 £120	£120 £120	£120 £120											
OnePlus	8T  2533	128GB   14	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£200	£200	£90	£90	£90
Samsung Misc	8T  2533 9  2534	256GB   973 256GB   973	£90 £110	£90 £110	£90 £110	£200	£200	£90 £110	£90 £110	£90 £110											
Apple	9   2534	128GB   14	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£200	£200	£100	£100	£100
Misc Samsung	9 Pro  2535 9 Pro  2535	256GB   973 128GB   14	£130 £120	£130 £120	£130 £120	£200	£200	£130 £120	£130 £120	£130 £120											
Samsung	Galaxy A53 5G - A536B  2883	128GB  14											£40	£40	£40 £40	£40 £40					
Samsung Samsung	Galaxy A53 5G - A536B   2883 Galaxy A54 5G - A546B   2879	256GB   973 128GB   14	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£40 £50	£40 £50	£40 £50	£40 £50	£200	£200	£50	£50	£50
Samsung	Galaxy A54 5G - A546B   2879 Galaxy A70 - A705F (2019)   1794	256GB   973 128GB   14	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50 £40	£50 £40	£50 £40	£50 £40	£200	£200	£50	£50	£50
Samsung Samsung	Galaxy A71 - A715F (2014)   1744	128GB   14											£40	£40	£40	£40					
Samsung Samsung	Galaxy A71 5G - A716B   2055 Galaxy A72 - A725F   2714	128GB   14 256GB   973	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£40 £50	£40 £50	£40 £50	£40 £50	£200	£200	£50	£50	£50
Samsung	Galaxy A72 - A725F  2714	128GB   14	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£200	£200	£50	£50	£50
Samsung Samsung	Galaxy A72 5G - A726B   2715 Galaxy A72 5G - A726B   2715	256GB   973 128GB   14	£60 £60	£60 £60	£60 £60	£200	£200	£60 £60	£60 £60	£60 £60											
Samsung	Galaxy A72 5G - A726B   2715	128GB  14	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	200	100	200	200	£200	£200	£60	£60	£60
Samsung Samsung	Galaxy Note 10 - N970F   1751 Galaxy Note 10 Lite - N770F   2494	256GB   973 128GB   14	£80 £50	£50	£50	£50	£50	£200 £200	£200 £200	£80 £50	£80 £50	£80 £50									
Samsung	Galaxy Note 10 Plus - N975F   1752	256GB   973	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£200	£200	£100	£100	£100
Samsung Samsung	Galaxy Note 10 Plus 5G - N976B   1753 Galaxy Note 10 Plus 5G - N976B   1753	512GB  1391 256GB  973	£120 £110	£120 £110	£120 £110	£200	£200 £200	£120 £110	£120 £110	£120 £110											
Samsung	Galaxy Note 20 - N980F   2486	256GB   973	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£200	£200	£150	£150	£150
Samsung Samsung	Galaxy Note 20 5G - N981B   2487 Galaxy Note 20 5G - N981B   2487	256GB   973 128GB   14	£160 £150	£160 £150	£160 £150	£200	£200 £200	£160 £150	£160 £150	£160 £150											
Samsung	Galaxy Note 20 Ultra 4G - N985F  2502	512GB  1391	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190		£190	£200	£200	£190	£190	£190
Samsung Samsung	Galaxy Note 20 Ultra 4G - N985F   2502 Galaxy Note 20 Ultra 5G - N986B   2489	256GB   973 512GB   1391	£180 £210	£180 £210 £200		£180	£200 £210	£200 £210	£180 £210	£180 £210	£180 £210										
Samsung	Galaxy Note 20 Ultra 5G - N986B  2489	256GB   973	£200	£200	£200	£200	£200	£200	£200	£200	£200	£200	£200	£200			£200	£200	£200	£200	£200
Samsung Samsung	Galaxy Note 8 - N950F   1332 Galaxy Note 8 - N950FD (Dual SIM)   1334	64GB   13 64GB   13	£30 £30					£200	£200	£30 £30	£30 £30	£30 £30									
Samsung	Galaxy Note 9 - N960F   1423	128GB   14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£200	£200	£40	£40	£40
Samsung Samsung	Galaxy Note 9 - N960F   1423 Galaxy Note 9 - N960FD (Dual Sim)   1653	512GB  1391 128GB  14	£40 £40	£40 £40	£40 £40	£200	£200	£40 £40	£40 £40	£40 £40											
Samsung	Galaxy Note 9 - N960FD (Dual Sim)  1653	512GB  1391 512GB  1391	£40	£40 £60	£40	£40	£40 £60	£40	£40	£40 £60	£40 £60	£40 £60	£40 £60	£40	£40 £60	£40 £60	£200 £200	£200	£40 £60	£40 £60	£40 £60
Samsung Samsung	Galaxy S10 - G973F   1604 Galaxy S10 - G973F   1604	128GB   14	£60 £50	£50	£60 £50	£60 £50	£50	£60 £50	£60 £50	£50	£50	£50	£50	£60 £50	£50	£50	£200	£200	£50	£50	£50
Samsung Samsung	Galaxy S10 5G - G977B  1671 Galaxy S10 Lite - G770FDS  2100	256GB   973 512GB   1391	£50 £40	£50 £40	£50 £40	£200	£200 £200	£50 £40	£50 £40	£50 £40											
Samsung	Galaxy S10 Lite - G770FDS  2100	128GB   14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£200	£200	£40	£40	£40
Samsung Samsung	Galaxy S10 Plus - G975F  1606 Galaxy S10 Plus - G975F  1606	1TB  1492 512GB  1391	£80 £70	£80 £70	£80 £70	£200	£200 £200	£80 £70	£80 £70	£80 £70											
Samsung	Galaxy S10 Plus - G975F  1606	128GB   14	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£200	£200	£60	£60	£60
Samsung Samsung	Galaxy S10E - G970F   1605 Galaxy S20 - G980F   1812	128GB   14 128GB   14	£40 £100	£40 £100	£40 £100	£200	£200 £200	£40 £100	£40 £100	£40 £100											
Samsung	Galaxy S20 5G - G981B   1813	128GB   14	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110	£200	£200	£110	£110	£110
Samsung Samsung	Galaxy S20 FE - G780F   2482 Galaxy S20 FE 5G - G781B   2491	128GB   14 128GB   14	£70 £80	£70 £80	£70 £80	£70	£70 £80	£70	£70	£70	£70	£70	£70	£70	£70	£70	£200	£200	£70 £80	£70	£70
Samsung	Galaxy S20 Plus - G985FDS   1977	128GB  14	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£200	£200	£100	£100	£100
Samsung Samsung	Galaxy S20 Plus 5G - G986B   1815 Galaxy S20 Plus BTS Edition   2492	128GB  14 128GB  14	£110 £110	£110 £110	£110 £110	£200	£200	£110 £110	£110 £110	£110 £110											
Samsung	Galaxy S20 Ultra 5G - G988B   1816	512GB  1391	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£200	£200	£150	£150	£150
Samsung Samsung	Galaxy S20 Ultra 5G - G988B   1816 Galaxy S21 5G - G991B   2524	128GB   14 256GB   973	£140 £130	£140 £130	£140 £130	£200	£200	£140 £130	£140 £130	£140 £130											
Samsung	Galaxy S21 5G - G991B  2524	128GB   14	£110 £150	£110 £150	£110 £150	£200	£200	£110 £150	£110	£110 £150											
Samsung Samsung	Galaxy S21 Plus 5G - G996B  2525 Galaxy S21 Plus 5G - G996B  2525	256GB   973 128GB   14	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£150 £140	£150 £140	£200 £200	£200 £200	£140	£150 £140	£140
Samsung Samsung	Galaxy S21 Ultra 5G - G998B   2526 Galaxy S21 Ultra 5G - G998B   2526	512GB  1391 256GB  973	£200 £190		£190	£200 £200	£200 £200	£200 £190	£200 £190	£200 £190											
Samsung	Galaxy S21 Ultra 5G - G998B  2526	128GB   14	£180	£180	£180	£180	£180	£180	£180	£180	£180	£190	£180	£180		£180	£200	£200	£180	£180	£180
Samsung Samsung	Galaxy S22 5G - S901B  2757 Galaxy S22 5G - S901B  2757	256GB   973 128GB   14	£210 £200			£210 £200	£210 £200	£210 £200	£210 £200	£210 £200											
Samsung	Galaxy S22 Plus 5G - S906B   2758	256GB   973	£250	£250	£250	£250	£250	£250	£250	£250	£250	£250	2200				£250	£250	£250	£250	£250
Samsung Samsung	Galaxy S22 Plus 5G - S906B   2758 Galaxy S22 Ultra 5G - S908B   2759	128GB   14 1TB   1492	£240 £270		£240			£240 £270	£240 £270	£240 £270	£240 £270	£240 £270									
Samsung	Galaxy S22 Ultra 5G - S908B   2759	512GB  1391	£260	£260	£260	£260	£260	£260	£260	£260	£260	£260					£260	£260	£260	£260	£260
Samsung Samsung	Galaxy S22 Ultra 5G - S908B   2759 Galaxy S22 Ultra 5G - S908B   2759	256GB   973 128GB   14	£250 £240		£240			£250 £240	£250 £240	£250 £240	£250 £240	£250 £240									
Samsung	Galaxy S23 5G - S911B   2871	256GB 973	£330	£330	£330							-					£330	£330	£330	£330	£330
Samsung Samsung	Galaxy S23 5G - S911B   2871 Galaxy S23 Plus 5G - S916B   2872	128GB  14 512GB  1391	£320 £390	£320 £390	£320 £390												£390	£320 £390	£320 £390	£390	£320 £390
Samsung	Galaxy S23 Plus 5G - S916B  2872	256GB   973	£380	£380	£380	620	670	670	670	620	670	670					£380	£380	£380	£380	£380
Samsung Samsung	Galaxy S9 - G960F   1361 Galaxy S9 Hybrid SIM - G960FD   1363	64GB   13 64GB   13	£30 £30					£200 £200	£200	£30 £30	£30 £30	£30 £30									
Samsung	Galaxy S9 Plus - G965F   1362 Galaxy S9 Plus - G965F   1362	128GB   14 256GB   973	£40 £40	£40 £40	£40 £40	£40	£40 £40	£40	£40 £40	£40	£40	£40	£40	£40	£40 £40	£40	£200	£200	£40 £40	£40	£40 £40
Samsung Samsung	Galaxy S9 Plus - G965F   1362	64GB  13	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£200	£200	£40	£40	£40
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	128GB   14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40 £40	£200 £200	£200 £200	£40 £40	£40 £40	£40
Samsung Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364 Galaxy S9 Plus Hybrid SIM - G965FD   1364	256GB   973 64GB   13	£40 £40	£40 £40	£40 £40	£200	£200	£40	£40	£40 £40											
Samsung Samsung	Galaxy Z Flip - F700F   1817 Galaxy Z Flip 3 5G - F711B   2683	256GB 973 256GB 973	£100 £130					£200 £200	£200 £200	£100 £130	£100 £130	£100 £130									
Samsung	Galaxy Z Flip 3 5G - F711B   2683	128GB   14	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120					£200	£200	£120	£120	£120
Samsung Samsung	Galaxy Z Flip 5G - F707B   2472 Galaxy Z Flip 4 5G - F721B   2817	256GB   973 512GB   1391	£110 £240					£200 £240	£200 £240	£110 £240	£110 £240	£110 £240									
Samsung	Galaxy Z Flip4 5G - F721B   2817	256GB   973	£230	£230	£230	£230	£230	£230	£230	£230	£230	£230					£230	£230	£230	£230	£230
Samsung Samsung	Galaxy Z Flip4 5G - F721B   2817 Galaxy Z Fold 2 5G - F916B   2490	128GB   14 512GB   1391	£220 £200					£220 £200	£220 £200	£220 £200	£220 £200	£220 £200									
Samsung	Galaxy Z Fold 2 5G - F916B  2490	256GB   973	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190					£200	£200	£190	£190	£190
Samsung Samsung	Galaxy Z Fold 3 5G - F926B   2684 Galaxy Z Fold 3 5G - F926B   2684	512GB  1391 256GB  973	£240 £230					£240 £230	£240 £230	£240 £230	£240 £230	£240 £230									
Samsung	Galaxy Z Fold 5G - F907B   1766	512GB  1391	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120					£200	£200	£120	£120	£120
Samsung Samsung	Galaxy Z Fold4 5G - F936B   2814 Galaxy Z Fold4 5G - F936B   2814	1TB  1492 512GB  1391	£380 £370	£380 £370	£380 £370													£380 £370	£380 £370	£380 £370	£380 £370
Samsung	Galaxy Z Fold4 5G - F936B   2814	256GB 973	£360	£360	£360		£360	£360	£360	£360	£360	£360							£360		

March   Marc	Make	Model	Storage	S23 Ultra 1TB	S23 Ultra 512GB	S23 Ultra 256GB	S21 FE	S23+ 512GB	S23+ 256GB	S23 256GB	S23 128GB	S22 256GB	S22 128GB	A54 128GB	A54 256GB	A34 128GB	A34 256GB	Z Rip5 256GB		Z Fold5 256GB	Z Fold5 512GB	Z Fold!
The column	Apple			£140		£140											230038	£200	£200	£140	£140	£140
Section   Column			128GB  14		£130														£200			£130
Section   Column	Apple		512GR   1391																			£120
Section   Company   Comp				£150		£150	£150			£150		£150										£150
Column   C																						£140 £200
Mar.				£190	£190	£190	£190	£190	£190	£190	£190	£190								£190		£190
March   Marc		iPhone 11 Pro Max   1764	64GB  13	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180					£200	£200	£180		£180
March   Marc			256GB   973																			£170 £160
The content of the	Apple	Phone 12  2503	64GB  13	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150					£200	£200	£150	£150	£150
The Common Com	Apple		256GB   973	£140		£140	£140	£140	£140	£140	£140	£140							£200			£140 £130
The Company																						£130
Page	Apple	iPhone 12 Pro  2505	512GB  1391	£220	£220	£220	£220	£220	£220	£220	£220	£220	£220					£220	£220	£220	£220	£220
Programme																						£210
Proc.   Proc		iPhone 12 Pro Max  2506	512GB   1391	£250	£250	£250	£250	£250	£250	£250	£250	£250	£250					£250	£250	£250	£250	£250
Proceedings		iPhone 12 Pro Max   2506	256GB   973	£240		£240	£240		£240	£240	£240	£240										£240
The part																						£230
Page		iPhone 13  2696	256GB   973	£230		£230	£230	£230	£230	£230	£230	£230						£230	£230	£230	£230	£230
Page	Apple		128GB  14																			£220
Part																						£200
Page	Apple	iPhone 13 Mini  2695	128GB   14	£180		£180	£180		£180	£180	£180	£180						£200	£200	£180	£180	£180
Page			1TB   1492	£330		£330	£330		£330	£330	£330	£330						£330				£330 £320
Sept.   Primers   Primer	Apple	iPhone 13 Pro  2697	256GB 973	£310	£310	£310	£310	£310	£310	£310	£310	£310	£310					£310	£310	£310	£310	£310
Page	Apple	iPhone 13 Pro  2697	128GB   14	£300	£300	£300	£300	£300	£300	£300	£300	£300	£300					£300	£300	£300	£300	£300
Page   Paper			11B   1492 512GB   1301																	£370		£380 £370
Appen   Prints   1969	Apple	iPhone 13 Pro Max  2698	256GB   973	£360	£360	£360				£360								£360	£360	£360	£360	£360
Expense   Column	Apple	iPhone 13 Pro Max  2698	128GB   14	£350		£350		£350	£350	£350	£350	£350	£350						£350	£350		£350
Paper   Carlo   Paper   Paper   Carlo   Paper   Paper   Carlo   Paper   Paper   Carlo   Paper   Pape						£320 £310	£310		£310	£320 £310	£320 £310	£320 £310										£320 £310
Age	Apple	iPhone 14  2848	128GB   14	£300	£300	£300	£300	£300	£300	£300	£300	£300	£300					£300	£300	£300	£300	£300
Propose   March   1986   198			512GB  1391				6750															£360 £350
Propose 14 Proj. (2015)				£340	£340	£340			£340	£340	£340								£340			£350 £340
Age	Apple	iPhone 14 Pro  2850	1TB  1492	£430	£430	£430												£430	£430	£430	£430	£430
Age			512GB  1391	£420	£420	£420												£420	£420	£420	£420	£420 £410
Applied   Primore March 2482 2551   1199 (20)   1500   1	Apple		128GB   14	£400		£400																£400
Page   Prince   Page	Apple																					£530
Page   Primary		iPhone 14 Pro Max   2851	256GB   1391	£520 £510	£520 £510	£520 £510												£520 £510	£520		£520 £510	£520 £510
Applied   Prince		iPhone 14 Pro Max  2851	128GB  14	£500	£500	£500												£500	£500	£500	£500	£500
Page   Prince   Pri			256GB   973				£50						£50		£50						£50	£50 £40
Page   Property   Page   Pag			32GB   12				£40						£40		£40						£40 £40	£40
Phone B Place   Phone B Plac	Apple	iPhone 8  1350	256GB   973	£50		£50	£50		£50	£50		£50			£50							£50
Conceining   Phone B Paul [1957]			64GB   13	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50			£50	£50	£50 £70
Haweel   Phone SE 2001   Pho			64GB  13	£60	£60		£60		£60	£60	£60	£60	£60	£60	£60	£60						£60
Haweel   Phone \$2,200  PhO2   \$450  \$15   \$70			128GB   14	£80	£80	£80	£80	£80	£80	£80	£80	£80	680	£80	£80	£80	£80			£80		£80
Hawsell Phone X1352   556681973   F100   F10																						£80 £70
Hauseet   Phone XR 1489   12868  M		iPhone X  1352	256GB 973	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100	£100		£200				£100
Hauseet   Phone XR 1489			64GB   13	£90		£90	£90			£90												£90 £100
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Hausert   Phone XS   Mar   2	Huawei		64GB   13	£80		£80	£80		£80	£80	£80	£80	£80	£80	£80							£90 £80
Hausee  Phone ST   Ma2   S408   139   1590	Huawei	iPhone XS   1482 iPhone XS   1482	256GB 973 512GB 1391			£110 £100	£110 £100		£110 £100	£110	£110	£110 £100	£110 £100		£110 £100							£110
Geogle   Phones S:Max   M83	Huawei	iPhone XS  1482		£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90		£200	£200		£90	£90
Geogle   Phone SS May 1M83   \$468   13   \$110   \$			512GB  1391	£130	£130	£130	£130	£130	£130	£130	£130	£130	£130	£130	£130	£130	£130			£130		£130 £120
Geogle   Mate 20 Pro   Mate			64GB   13	£110	£110	£120 £110	£110	£120	£120	£110	£120	£110	£120	£120 £110	£120 £110	£110						£110
Google   Nord'S   12966   Nord'S   12966   Nord'S   12966   129	Google		128GB  14	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40				£40	£40
Google   P30 1733   12866 14   540	Google		256GB 973	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40				£40	£40 £70
Google   P30  735   1286  14   540	Google	Nord 5G  2099	256GB 973	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£200	£200	£70	£70	£70
Google   P30 Pro   1641   1286   14   1290   5			128GB   14	£40	£40	£40	£40		£40	£40	£40	£40	£40	£40	£40	£40			£200			£40
Coopin   P3D Pro   Table   P	Google	P30 Pro   1641	128GB   14	£100 £90	£100 £90	£100	£100	£100	£100	£100	£100	£100	£100	£100 £90	£100	£100 £90	£100	£200		£100		£100
Motorinal   PAD  PRS	Google	P30 Pro  1641	256GB 973	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£200	£200	£90	£90	£90
Page	Google	P40   1955 P40   1955	128GB   14	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70			£70	£70	£70
Samp   PADP POINTS   2566   1973   1140				270	270	270	270	270	270	270	270	270	270					2200	2200	270	2/0	-70
Serry   PADP Port 1958   2566   193   170   17			128GB   14	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140		£200	£140	£140	£140
Samsung   Pale   Pare   Piss   256,66   Piss   170			256GB   973 512GB   1301	£140 £140	£140 £140	£140 £140	£140 £140	£140	£140 £140		£200			£140 £140								
Samsung   Parel 4   1772   1266   146   140	Sony	P40 Pro+  1958	256GB 973	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£200	£200	£170	£170	£170
Samsung   Paul 4X,			512GB  1391		£170	£170	£170		£170	£170	£170		£170	£170	£170		£170		£200	£170	£170	£170
Samsung   Paul 4X,			64GB   13	£40		£40	£40	£40	£40	£40	£40	£40		£40	£40						£40	£60 £40
Samsung   Pasel al 2703   12866 14   E50	Samsung	Pixel 4 XL   1773	128GB  14	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£200		£70	£70	£70
Apple   Pauls   2512   12868 14   190			64GB   13	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£200		£50	£50	£50
Rapple   Pauel of L778   25668   973   5120   512							£90		£90	£90	£90		£90	£90	£90		£90			£90		£90
Apple   Pixel 6 Pro   1279   \$1266   139   \$180	Apple	Pixel 6   2718	256GB 973	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£200	£200	£120	£120	£120
Apple         Paul 6 Pr 02/79         256GB(97)         £170	Apple	Pixel 6   2718														£110				£110		£110 £180
Apple   Parel 6 Pro   1279   12866   14   5160	Apple	Pixel 6 Pro   2719	256GB 973	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£200	£200	£170	£170	£170
Apple X50 Pro 5G 1982 128GB 14 £90 £90 £90 £90 £90 £90 £90 £90 £90 £90	Apple	Pixel 6 Pro   2719	128GB  14	£160	£160	£160	£160	£160	£160	£160	£160	£160	£160	£160	£160	£160	£160	£200	£200	£160	£160	£160
																						£70
Apple   X50 Pro 5G   1982   256GB   1973   £90	Apple	X50 Pro 5G   1982	256GB 973	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£200	£200	£90	£90	£90
Apple   Xperia 1 1610   64GB   13   £50	Apple	Xperia 1   1610	64GB   13	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50	£10	£10	£10	£10					£50 £50
OnePlius   Sperias   1889   12868 14   E50				£50	£50	£50	£50		£50	£50	£50	£50	£50	£10 £10	£10	£10 £10						£50
Samsung Galaxy \$23 Liltra - \$918R   2873	Samsung	Galaxy \$23 Ultra - \$918B   2873	1TB  1492									-50	-50	_10		2.10		£540	£540	£540	£540	£540
Samssung   Galaxy S23 Ultra - S918B   2873   512GB   1391   E530																		£530	£530	£530	£530	£530
Samsung Galaxy \$23 Ultra - \$918B   2873   256GB   973   £520   £520   £520		UUUN - 37100   2073	£3000   7/3															2,320	1320	2320	1320	1 220

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

Make	. Model	Storage	Galaxy A34	Galaxy A54	Galaxy S21 FE	Galaxy S22 128GB	Galaxy S22 256GB	Galaxy S23 128GB	Galaxy S23 256GB	Galaxy S23+ 256GB	Galaxy S23+ 512GB	Galaxy S23 Ultra 256GB	Galaxy S23 Ultra 512GB	Galaxy S23 Ultra 1TB	Galaxy	Galaxy Z Flip5 512GB	 	
N/A	Any smartphone in any condition	NI/A													£200	£200		

# SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS

#### 1 THESE TERMS

- 1.1 What these terms cover. These are the terms and conditions on which you may take part in our Tablet Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected Samsung Galaxy tablets ("New Device purchased through either the Samsung Student and Youth Store (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals (shop.samsung.com/uk/multistore/ukepp/networks, shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

# **2 INFORMATION ABOUT US AND HOW TO CONTACT US**

- 2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS.
- 2.2 How to contact us. Visit the <u>Shop Support</u> section of Samsung.com for a range of contact options.
- 2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

# 3 THE TRADE IN PROGRAMME - OVERVIEW

- 3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your New Device through a credit facility), be able to take part in the Trade In Programme.
- 3.2 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.
- 3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. The Existing Device must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.4 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the New Device and any other products purchased from our website.

## **4 PROVISION OF FINANCE**

- 4.1 If you opt to pay for your New Device through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.
- 4.2 Where you decide to enter into a credit facility in order to purchase your New Device, we offer credit from PayPal Credit on the Enhanced Partnership Programme, and from Klarna Bank AB for Samsung Student and Youth Store, and the terms set out in clauses 4.3 and 4.4 below will apply to you. If you choose PayPal Credit, the terms set out in clause 4.5 below will also apply to you. If you choose Klarna Bank AB, then the terms set out in clause 4.6 will also apply to you.
- 4.3 You will need to enter your details via your chosen credit provider's website so they can carry out any relevant credit checks.
- 4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.
- 4.5 The following additional terms apply in relation to the credit facility offered by PayPal Credit. Subject to status and credit approval. Finance provided by PayPal Credit. Samsung Electronics (UK) Limited, registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS, United Kingdom, acts as a broker and offers finance from a limited number of providers. PayPal Credit is a trading name of PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg.
- 4.6 The following additional terms apply in relation to the credit facility offered by Klarna: Subject to financial circumstances. You must be at least 18. Credit is provided by Klarna Bank AB, which is authorised and regulated by the Swedish Financial Services Authority, with limited supervision by the Financial Conduct Authority and Prudential Regulation Authority in the UK. Registered office: Sveavägen 46, 111 34 Stockholm, Sweden. Corporation ID number: 556737-0431. If you already have a Klarna Credit account, this purchase will be added to your balance.

Pay in 30 days: The payment period is 30 days from shipment of goods. Full terms and conditions

3 Easy Payments: A third is payable on the day of purchase. The balance is paid in two equal monthly instalments over the following two months. Open to anyone with a UK registered debit or credit card.

Spread the Cost: With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding spreading the cost including terms and conditions and Standard European Consumer Credit Information you can find <a href="here">here</a>.

The payment methods Pay in 30 days, 3 Easy Payments and Spread the Cost are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on klarna.com. Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarna's privacy statement.

4.7 You may also enter into an unsecured loan agreement through Samsung Finance on the Enhanced Partnership Programme, provided by Glow Financial Services Ltd. If you do so, the following terms apply:

Subject to status and credit check. 18+ UK only. Rate offered could be higher than the representative APR shown. Orders require a 20% deposit and 12 fixed monthly payments. Samsung Electronics (UK) Limited (Registered no: 03086621), registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS, United Kingdom, acts as credit broker and not lender, and is authorised and regulated by the FCA (FRN 727333). Glow Financial Services Limited, 71 Queen Victoria Street, London EC4V 4BE. Registered No. 09127663, authorised and regulated by the FCA (Reference No. 751308), acting as lender, under brand licence as Samsung Finance (powered by Glow) through Samsung Electronics (UK) Limited. Samsung Electronics (UK) Limited works with multiple lenders.

# **5 TRADING IN YOUR EXISTING DEVICE**

- 5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.
- 5.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"):

Minimum Requirements

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults

- It must only have normal wear and tear there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.
- 5.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Device (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.
- 5.4 Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Watch" or has a "Cracked Screen") during the Trade In process on our website. Where you are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.
- 5.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us).

# 6. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

- 6.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.
- 6.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.
- 6.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

#### **7 YOUR RIGHTS**

- 7.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 14-day cooling off-period provided for in our standard Terms and Conditions of Sale.
- 7.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale http://www.samsung.com/uk/estore/static/link\_terms\_and\_conditions\_of\_sale.html

- 7.3 If you exercise your right to cancel and return your product during the 14-day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Device to you, but we are cannot guarantee its return. In the event that we are unable to recover your Existing Device, we will provide you with a cash equivalent price for the Existing Device, based on the price currently payable for your Existing Device on the Samsung Recycle website (<a href="www.samsungrecycle.co.uk">www.samsungrecycle.co.uk</a>). Any such cash payment will be made by MTR, on behalf of Samsung.
- 7.4 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

# **8 HOW WE MAY USE YOUR PERSONAL INFORMATION**

8.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: http://www.samsung.com/uk/info/privacy

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the <a href="https://www.samsung.com/uk/support/contact/#shop-support">Shop Support</a> section of Samsung.com.

(<a href="https://www.samsung.com/uk/support/contact/#shop-support">https://www.samsung.com/uk/support/contact/#shop-support</a>)

8.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

- 8.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.
- 8.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

#### 9. OTHER IMPORTANT TERMS

- 9.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 9.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).
- 9.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 9.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 9.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

# **Tablets**

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy Tab S8 Ultra 5G - X906B   2841	512GB  1391	£450	£400	£200	£100
Apple	iPad Pro 6 (2022) WiFi 4G 12.9   2893	2TB  1493	£450 £430	£400 £380	£200 £190	£100 £80
Samsung Samsung	Galaxy Tab S8 Ultra 5G - X906B   2841 Galaxy Tab S8 Ultra WiFi - X900N   2835	256GB   973 512GB   1391	£430	£380	£190	£80
Apple	iPad Pro 6 (2022) WiFi 12.9  2892	2TB  1493	£430	£380	£190	£80
Apple	iPad Pro 6 (2022) WiFi 4G 12.9  2893	1TB  1492	£430	£380	£190	£80
Samsung	Galaxy Tab S8 Ultra 5G - X906B   2841	128GB   14	£420	£370	£180	£80
Samsung	Galaxy Tab S8 Ultra WiFi - X900N  2835	256GB 973	£420	£370	£180	£80
Apple	iPad Pro 6 (2022) WiFi 12.9  2892	1TB  1492	£420	£370	£180	£80
Apple	iPad Pro 6 (2022) WiFi 4G 12.9  2893	512GB  1391	£420	£370	£180	£80
Samsung	Galaxy Tab S8 Ultra WiFi - X900N  2835	128GB   14	£410	£360	£180	£70
Apple	iPad Pro 5 (2021) WiFi 12.9  2596	2TB  1493	£410	£360	£180	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9  2597	2TB  1493	£410	£360	£180	£70
Apple	iPad Pro 6 (2022) WiFi 4G 12.9  2893	128GB  14	£410	£360	£180	£70
Apple	iPad Pro 6 (2022) WiFi 12.9  2892	512GB  1391	£410	£360	£180	£70
Apple	iPad Pro 6 (2022) WiFi 4G 12.9  2893	256GB   973	£410	£360	£180	£70
Apple	iPad Pro 5 (2021) WiFi 12.9  2596	1TB  1492	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9  2597	512GB  1391	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 12.9  2596	1TB  1492	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9  2597	1TB  1492	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0   2895	1TB  1492	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0   2895	2TB  1493	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 12.9  2892	128GB   14	£400	£350	£170	£70
Apple	iPad Pro 6 (2022) WiFi 12.9   2892	256GB   973	£400	£350	£170	£70
Apple	iPad Pro 5 (2021) WiFi 12.9  2596	512GB  1391	£390	£340	£160	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9   2597	256GB   973	£390	£340	£160	£70
Apple	iPad Pro 5 (2021) WiFi 12.9   2596	512GB  1391	£390	£340	£160	£70
Apple	iPad Pro 5 (2021) WiFi 4G 12.9   2597	512GB  1391	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0   2895	256GB   973	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 11.0   2894	1TB  1492	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 4G 11.0   2895	512GB  1391	£390	£340	£160	£70
Apple	iPad Pro 6 (2022) WiFi 11.0  2894 iPad Pro 5 (2021) WiFi 12.9  2596	2TB   1493	£390	£340	£160	£70 £60
Apple	iPad Pro 5 (2021) WiFi 12.9  2596 iPad Pro 5 (2021) WiFi 4G 12.9  2597	256GB   973 128GB   14	£380 £380	£330 £330	£160 £160	£60 £60
Apple						£60
Apple	iPad Pro 5 (2021) WiFi 12.9   2596	256GB   973	£380	£330	£160	£60
Apple Apple	iPad Pro 5 (2021) WiFi 4G 12.9  2597 iPad Pro 6 (2022) WiFi 11.0  2894	256GB   973 128GB   14	£380 £380	£330 £330	£160 £160	£60
Apple	iPad Pro 6 (2022) WiFi 11.0  2894	256GB   973	£380	£330	£160	£60
Apple	iPad Pro 6 (2022) WiFi 11.0  2895	128GB   14	£380	£330	£160	£60
Apple	iPad Pro 6 (2022) WiFi 11.0  2894	512GB  1391	£380	£330	£160	£60
Apple	iPad Pro 4 12.9 WiFi (2020)  2588	1TB  1492	£370	£320	£150	£60
Apple	iPad Pro 4 12.9 WiFi 4G (2020)  2589	1TB  1492	£370	£320	£150	£60
Apple	iPad Pro 5 (2021) WiFi 12.9  2596	128GB   14	£370	£320	£150	£60
Apple	iPad Pro 5 (2021) WiFi 4G 12.9  2597	128GB   14	£370	£320	£150	£60
Apple	iPad Pro 412.9 WiFi (2020)  2588	512GB  1391	£360	£310	£140	£60
Apple	iPad Pro 4 12.9 WiFi 4G (2020)  2589	512GB  1391	£360	£310	£140	£60
Samsung	Galaxy Tab S8 5G - X706B   2823	256GB 973	£350	£300	£140	£60
Samsung	Galaxy Tab S8 Plus 5G - X806B   2829	256GB 973	£350	£300	£140	£60
Samsung	Galaxy Tab S8 WiFi - X700N  2820	256GB   973	£350	£300	£140	£60
Apple	iPad Pro 4 12.9 WiFi (2020)  2588	1TB  1492	£350	£300	£140	£60
Apple	iPad Pro 4 12.9 WiFi (2020)  2588	256GB   973	£350	£300	£140	£60
Apple	iPad Pro 4 12.9 WiFi 4G (2020)  2589	256GB 973	£350	£300	£140	£60
Samsung	Galaxy Tab S8 5G - X706B   2823	128GB   14	£340	£290	£130	£50
Samsung	Galaxy Tab S8 Plus 5G - X806B   2829	128GB   14	£340	£290	£130	£50
Samsung	Galaxy Tab S8 Plus WiFi - X800N  2826	256GB 973	£340	£290	£130	£50
Samsung	Galaxy Tab S8 WiFi - X700N  2820	128GB   14	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi (2020)  2588	512GB  1391	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi 4G (2020)   2589	1TB  1492	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi (2020)  2588	128GB   14	£340	£290	£130	£50
Apple	iPad Pro 4 12.9 WiFi 4G (2020)   2589	128GB   14	£340	£290	£130	£50
Samsung	Galaxy Tab S8 Plus WiFi - X800N  2826	128GB   14	£330	£280	£120	£50
Apple	iPad Pro 412.9 WiFi (2020)  2588	256GB   973	£330	£280	£120	£50
Apple	iPad Air 5 WiFi  2890	64GB   13	£330	£280	£120	£50
Apple	iPad Air 5 WiFi  2890	256GB   973	£330	£280	£120	£50
Apple	iPad Air 5 WiFi 4G  2891	64GB  13	£330	£280	£120	£50
Apple	iPad Air 5 WiFi 4G  2891	256GB   973	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 11.0  2594	512GB  1391	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 11.0   2594	1TB  1492	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 11.0  2594	2TB  1493	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0  2595	1TB  1492	£330	£280	£120	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0  2595	2TB  1493	£330	£280	£120	£50
Apple	iPad Pro 4 12.9 WiFi 4G (2020)  2589	128GB   14	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 11.0   2594	128GB   14	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 11.0  2594	256GB   973	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0  2595	128GB   14	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0  2595	256GB   973	£320	£270	£110	£50
Apple	iPad Pro 3 (2021) WiFi 4G 11.0  2595	512GB  1391	£320	£270	£110	£50
Apple	ID-4MI-I / WIEI JOOO	64GB   13	£310	£260	£110	£40 £40
	iPad Mini 6 WiFi   2888			62/0	£110	
Apple	iPad Mini 6 WiFi  2888	256GB   973	£310	£260	£110	
Apple Apple	iPad Mini 6 WiFi  2888 iPad Mini 6 WiFi 4G  2889	256GB   973 64GB   13	£310	£260	£110	£40
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Apple Apple Apple Apple Apple Apple Samsung Samsung Samsung Apple Apple Apple Apple Apple Apple Apple	Pad Mini 6 WIFI   2888     Pad Mini 6 WIFI 4C   2889     Pad Mini 6 WIFI 4C   2889     Pad Mini 6 WIFI 4G   2889     Pad Mini 6 WIFI 4G   2889     Pad Pro 2 (2020) WIFI 4G   11.0   2677     Pad Pro 2 (2020) WIFI 4G   11.0   2676     Galaxy Tab 57 Plus 5G - 179768   2726     Galaxy Tab 57 Plus WIFI - 17970   2484     Galaxy Tab 57 WIFI - 1870   2483     Pad Pro 2 (2020) WIFI 11.0   2677     Pad Pro 2 (2020) WIFI 11.0   2676     Pad Pro 2 (2020) WIFI 11.0   2676     Pad Pro 2 (2020) WIFI 11.0   2676	256GB  973 64GB  13 256GB  973 11B  1492 11B  1492 11B  1492 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 128GB  14	£310 £310 £310 £310 £300 £300 £300 £300	£260 £260 £260 £260 £250 £250 £250 £250 £250 £250 £250 £25	£110 £110 £110 £110 £110 £100 £100 £100	£40 £40 £40 £40 £40 £40 £40 £40 £40 £40
Apple Apple Apple Apple Apple Apple Samsung Samsung Samsung Apple Apple Apple Apple Apple Apple Apple Apple Apple	Pad Mini 6 WiFi   2888	256GB  973 64GB  13 256GB  973 11B  1492 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 256GB  973	£310 £310 £310 £310 £300 £300 £300 £300	£260 £260 £260 £260 £250 £250 £250 £250 £250 £250 £250 £25	£110 £110 £110 £110 £100 £100 £100 £100	£40 £40 £40 £40 £40 £40 £40 £40 £40 £40
Apple Apple Apple Apple Apple Apple Samsung Samsung Samsung Apple Apple Apple Apple Apple Apple Apple	Pad Mini 6 WIFI   2888     Pad Mini 6 WIFI 4C   2889     Pad Mini 6 WIFI 4C   2889     Pad Mini 6 WIFI 4G   2889     Pad Mini 6 WIFI 4G   2889     Pad Pro 2 (2020) WIFI 4G   11.0   2677     Pad Pro 2 (2020) WIFI 4G   11.0   2676     Galaxy Tab 57 Plus 5G - 179768   2726     Galaxy Tab 57 Plus WIFI - 17970   2484     Galaxy Tab 57 WIFI - 1870   2483     Pad Pro 2 (2020) WIFI 11.0   2677     Pad Pro 2 (2020) WIFI 11.0   2676     Pad Pro 2 (2020) WIFI 11.0   2676     Pad Pro 2 (2020) WIFI 11.0   2676	256GB  973 64GB  13 256GB  973 11B  1492 11B  1492 11B  1492 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 256GB  973 128GB  14 128GB  14	£310 £310 £310 £310 £300 £300 £300 £300	£260 £260 £260 £260 £250 £250 £250 £250 £250 £250 £250 £25	£110 £110 £110 £110 £110 £100 £100 £100	£40 £40 £40 £40 £40 £40 £40 £40 £40 £40

Make	Model	Storage	Tab S9 Ultra	Tab S9+ / Tab S9	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
Samsung	Galaxy Tab S7 Plus WiFi - T970  2484	128GB  14	£290	£240	£90	£40
Samsung	Galaxy Tab S7 WiFi - T870   2483	128GB  14	£290	£240	£90	£40
Apple	iPad 10 (2022) WiFi 4g 10.2  2853	256GB   973	£290	£240	£90	£40
Apple	iPad Pro 3 (2018) WiFi 12.9   1517 iPad Pro 3 (2018) WiFi 4G 12.9   1519	1TB  1492 64GB  13	£290 £290	£240 £240	£90 £90	£40 £40
Apple Apple	IPad Pro 3 (2018) WIFI 4G 12.9  1519 IPad Pro 3 (2018) WIFI 4G 12.9  1519	256GB   973	£290 £290	£240 £240	£90	£40 £40
Apple	iPad 10 (2022) WiFi 10.2  2852	256GB  973	£280	£230	£90	£30
Apple	iPad 10 (2022) WiFi 4g 10.2 [2853	64GB   13	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9  1517	64GB   13	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9  1517	256GB   973	£280	£230	£90	£30
Apple	iPad Pro 3 (2018) WiFi 12.9  1517	512GB  1391	£280	£230	£90	£30
Apple	iPad 10 (2022) WiFi 10.2  2852	64GB   13	£270	£220	£80	£30
Samsung	Galaxy Tab S7 FE 5G - T736B   2723	128GB  14	£260	£210	£70	£30
Samsung	Galaxy Tab S7 FE WiFi - T733  2722	128GB  14	£260	£210	£70	£30
Samsung	Galaxy Tab S7 LTE - T875   2724	256GB   973	£260	£210	£70	£30
Samsung	Galaxy Tab S7 FE 5G - T736B   2723	64GB   13	£250	£200	£70	£30
Samsung	Galaxy Tab S7 FE WiFi - T733  2722	64GB   13	£250	£200	£70	£30
Samsung	Galaxy Tab S7 LTE - T875   2724	128GB  14	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 10.2   2785	64GB   13	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 10.2   2785	256GB   973	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 4G 10.2  2786	64GB   13	£250	£200	£70	£30
Apple	iPad 9 (2021) WiFi 4G 10.2   2786	256GB   973	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi  2592	64GB   13	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi  2592	256GB   973	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 4G  2593	64GB   13	£250	£200	£70	£30
Apple	iPad Air 4 (2020) WiFi 4G  2593	256GB   973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0  1520	64GB   13	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0  1520	256GB   973	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0  1520	512GB  1391	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 11.0  1520	1TB  1492	£250	£200	£70	£30
Apple	iPad Pro (2018) WiFi 4G 11.0   1521	64GB   13	£250 £250	£200 £200	£70 £70	£30 £30
Apple	iPad Pro (2018) WiFi 4G 11.0   1521 iPad Pro (2018) WiFi 4G 11.0   1521	256GB   973 512GB   1391	£250 £250	£200 £200	£70 £70	£30 £30
Apple			£250	£200	£70	£30
Apple Apple	iPad Pro (2018) WiFi 4G 11.0   1521 iPad Pro 2 (2017) WiFi 12.9   1516	1TB  1492 64GB  13	£250 £250	£200 £200	£70	£30
						£30
Apple	iPad Pro 2 (2017) WiFi 12.9   1516	256GB   973 512GB   1391	£250 £250	£200 £200	£70 £70	£30
Apple	iPad Pro 2 (2017) WiFi 12.9   1516 iPad Pro 2 (2017) WiFi 4G 12.9   1518	64GB 13	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9   1518	256GB   973	£250	£200	£70	£30
Apple	iPad Pro 2 (2017) WiFi 4G 12.9   1518	512GB  1391	£250	£200	£70	£30
Apple	iPad 8 (2020) WiFi 10.2 [2590	32GB   12	£230	£180	£50	£20
Apple	iPad 8 (2020) WiFi 10.2 (2590	128GB   14	£230	£180	£50	£20
Apple Apple	iPad 8 (2020) WiFi 4G 10.2  2591	32GB   12	£230	£180	£50	£20
Apple	iPad 8 (2020) WiFi 4G 10.2 [2591	128GB   14	£230	£180	£50	£20
Samsung	Galaxy Tab S6 Lite LTE (2022) - P619  2878	64GB   13	£220	£170	£40	£20
Samsung	Galaxy Tab Só Lite LTE (2022) - P619   2878	128GB  14	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860   1874	64GB 13	£220	£170	£40	£20
Samsung	Galaxy Tab Só WiFi - T860   1874	128GB  14	£220	£170	£40	£20
Samsung	Galaxy Tab S6 WiFi - T860   1874	256GB   973	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi  1885	64GB 13	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi   1885	256GB   973	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 4G   1886	64GB 13	£220	£170	£40	£20
Apple	iPad Mini 5 WiFi 4G   1886	256GB   973	£220	£170	£40	£20
Samsung	Galaxy Tab S6 Lite WiFi (2022) - P613  2877	64GB   13	£210	£160	£40	£10
Samsung	Galaxy Tab S6 Lite WiFi (2022) - P613  2877	128GB  14	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 10.2  2674	32GB  12	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 10.2   2674	128GB  14	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 4G 10.2  2675	32GB  12	£210	£160	£40	£10
Apple	iPad 7 (2019) WiFi 4G 10.2  2675	128GB  14	£210	£160	£40	£10
Apple	iPad Air 3 WiFi  2531	64GB   13	£210	£160	£40	£10
Apple	iPad Air 3 WiFi  2531	256GB  973	£210	£160	£40	£10
Apple	iPad Air 3 WiFi 4G   1788	64GB   13	£210	£160	£40	£10
Apple	iPad Air 3 WiFi 4G   1788	256GB   973	£210	£160	£40	£10
Samsung	Galaxy Tab S5e 10.5 WiFi - T720   1749	64GB   13	£200	£150	£30	£10
Samsung	Galaxy Tab S5e 10.5 WiFi - T720   1749	128GB  14	£200	£150	£30	£10
Samsung	Galaxy Tab S5E WiFi LTE - T725   1748	64GB   13	£200	£150	£30	£10
Samsung	Galaxy Tab S5E WiFi LTE - T725   1748	128GB   14	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5  1392	64GB   13	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5  1392	256GB   973	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 10.5  1392	512GB   1391	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5   1393	64GB   13	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5   1393	256GB   973	£200	£150	£30	£10
Apple	iPad Pro (2017) WiFi 4G 10.5   1393	512GB   1391	£200	£150	£30	£10
Samsung	Galaxy Tab S4 10.5 LTE - T835   1548	64GB   13	£190	£140	£20	£10
Annia Annia	Galaxy Tab S4 10.5 WiFi - 1830   1547 IPad Pro (2016) WiFi 4G 9.7   975	64GB   13 32GB   12	£190 £190	£140 £140	£20 £20	£10 £10
Apple	IPad Pro (2016) WIFI 4G 9.7   975 IPad Pro (2016) WIFI 4G 9.7   975	128GB   14	£190	£140 £140	£20 £20	£10
Apple	iPad Pro (2016) WiFi 4G 9.7   975 iPad Pro (2016) WiFi 4G 9.7   975	256GB   973	£190 £190	£140 £140	£20 £20	£10
Apple	iPad Pro (2016) WiFi 4G 9.7   975 iPad Pro (2016) WiFi 9.7   974	32GB   12	£190 £190	£140 £140	£20 £20	£10
Apple Apple	iPad Pro (2016) WiFi 9.7   974 iPad Pro (2016) WiFi 9.7   974	128GB   14	£190	£140 £140	£20 £20	£10
Apple Apple	iPad Pro (2016) WiFi 9.7   974	256GB   14 256GB   1973	£190	£140	£20	£10
Samsung	Galaxy Tab S6 Lite Wifi - P610  2602	64GB   13	£180	£130	£20	£0
Samsung	Galaxy Tab S6 Lite Wifi - P610   2602	128GB   14	£180	£130	£20	£0
Samsung	Galaxy Tab96 Lite Will - Polo [2002]	128GB   14	£180	£130	£20	£0
,	iPad 6 (2018) WiFi  1525	32GB   12	£180	£130	£20	£0
Apple	IPad 6 (2018) WIFI   1525 IPad 6 (2018) WIFI   1525	128GB   14	£180	£130	£20 £20	£0
Apple Apple	iPad 6 (2018) WiFi   1525	32GB   12	£180	£130	£20	£0
Apple Apple	IPad 6 (2018) WIFI 4G   1524 IPad 6 (2018) WIFI 4G   1524	128GB   14	£180	£130	£20	£0 £0
	iPad Pro (2015) WiFi 4G   1524	32GB   12	£180	£130	£20	£0 £0
Apple	iPad Pro (2015) WiFi 12.9   114	128GB   14	£180	£130	£20	£0
		256GB   14	£180	£130 £130	£20 £20	£0
Apple						
Apple	iPad Pro (2015) WiFi 12.9  114					
	iPad Pro (2015) WiFi 12.9   114 iPad Pro (2015) WiFi 4G 12.9   115 iPad Pro (2015) WiFi 4G 12.9   115	32GB   12 128GB   14	£180 £180	£130 £130	£20 £20	£0 £0

# **Smartphones**

<b>Make</b> Samsung	<b>Model</b> Galaxy S23 Ultra - S918B   2873	Storage	Tab S9 Ultra	Tab S9+ / Tab S9  £640	Tab S8 Ultra 128GB WiFi only £370	Tab S8 / S8+ 128GB WiFi only £160
Samsung	Galaxy S23 Ultra - S918B   2873	512GB  1391	£680	£630	£370	£150
Apple	iPhone 14 Pro Max   2851	1TB  1492	£680	£630	£370	£150
Samsung	Galaxy S23 Ultra - S918B   2873	256GB  973	£670	£620	£360	£150
Apple	iPhone 14 Pro Max   2851	512GB  1391	£670	£620	£360	£150
Apple	iPhone 14 Pro Max   2851	256GB  973	£660	£610	£350	£150
pple	iPhone 14 Pro Max   2851	128GB   14	£650	£600	£350	£150
pple	iPhone 14 Pro   2850	1TB   1492	£580	£530	£300	£120
pple	iPhone 14 Pro   2850	512GB  1391	£570	£520	£290	£120
pple	iPhone 14 Pro   2850	256GB  973	£560	£510	£280	£120
pple amsung	iPhone 14 Pro   2850 Galaxy S23 Plus 5G - S916B   2872	128GB   14 512GB   1391 256GB   973	£550 £540 £530	£500 £490 £480	£280 £270 £260	£120 £110 £110
amsung amsung pple	Galaxy S23 Plus 5G - S916B   2872 Galaxy Z Fold4 5G - F936B   2814 iPhone 13 Pro Max   2698	256GB   973 1TB   1492 1TB   1492	£530 £530	£480 £480	£260 £260	£110 £110
amsung	Galaxy Z Fold4 5G - F936B   2814	512GB  1391	£520	£470	£250	£110
upple	iPhone 13 Pro Max   2698	512GB  1391	£520	£470	£250	£110
iamsung	Galaxy Z Fold4 5G - F936B   2814	256GB   973	£510	£460	£250	£100
Apple	iPhone 13 Pro Max   2698	256GB   973	£510	£460	£250	£100
ipple	iPhone 14 Plus   2849	512GB  1391	£510	£460	£250	£100
ipple	iPhone 13 Pro Max   2698	128GB  14	£500	£450	£240	£100
ipple	iPhone 14 Plus   2849	256GB  973	£500	£450	£240	£100
ipple	iPhone 14 Plus   2849	128GB  14	£490	£440	£230	£100
amsung	Galaxy S23 5G - S911B [2871	256GB   973	£480	£430	£230	£90
pple	iPhone 13 Pro [2697	1TB   1492	£480	£430	£230	£90
amsung pple	Galaxy S23 5G - S911B   2871 iPhone 13 Pro   2697	128GB   14 512GB   1391	£470 £470 £470	£420 £420 £420	£220 £220 £220	£90 £90 £90
pple pple pple	iPhone 14   2848 iPhone 13 Pro   2697 iPhone 14   2848	512GB  1391 256GB  973 256GB  973	£460 £460	£410 £410	£210 £210	£90 £90
upple	iPhone 13 Pro  2697	128GB   14	£450	£400	£210	£90
upple	iPhone 14  2848	128GB   14	£450	£400	£210	£90
amsung	Galaxy S22 Ultra 5G - S908B   2759	1TB  1492	£420	£370	£180	£80
amsung	Galaxy S22 Ultra 5G - S908B   2759	512GB  1391	£410	£360	£180	£70
amsung	Galaxy S22 Plus 5G - S906B   2758	256GB 973	£400	£350	£170	£70
amsung	Galaxy S22 Ultra 5G - S908B   2759	256GB 973	£400	£350	£170	£70
pple	iPhone 12 Pro Max   2506	512GB  1391	£400	£350	£170	£70
amsung	Galaxy S22 Plus 5G - S906B   2758	128GB  14	£390	£340	£160	£70
amsung	Galaxy S22 Ultra 5G - S908B   2759	128GB   14	£390	£340	£160	£70
amsung	Galaxy Z Flip4 5G - F721B   2817	512GB   1391	£390	£340	£160	£70
amsung	Galaxy Z Fold 3 5G - F926B   2684	512GB  1391	£390	£340	£160	£70
.pple	IPhone 12 Pro Max   2506	256GB  973	£390	£340	£160	£70
amsung amsung	iPhone 13   2696 Galaxyy Z Flip4 5G - F721B   2817 Galaxyy Z Fold 3 5G - F926B   2684	512GB  1391 256GB  973 256GB  973	£390 £380 £380	£340 £330 £330	£160 £160	£70 £60 £60
amsung pple pple	iPhone 12 Pro Max   2506 iPhone 13   2696	256GB   973 128GB   14 256GB   973	£380 £380	£330 £330	£160 £160	£60 £60
amsung	Galaxy Z Flip4 5G - F721B   2817	128GB   14	£370	£320	£150	£60
pple	iPhone 12 Pro   2505	512GB   1391	£370	£320	£150	£60
pple	iPhone 13   2696	128GB   14	£370	£320	£150	£60
amsung	Galaxy Note 20 Ultra 5G - N986B   2489	512GB   1391	£360	£310	£140	£60
amsung	Galaxy S22 5G - S901B  2757	256GB 973	£360	£310	£140	£60
pple	iPhone 12 Pro  2505	256GB 973	£360	£310	£140	£60
amsung	Galaxy Note 20 Ultra 5G - N986B   2489	256GB 973	£350	£300	£140	£60
amsung	Galaxy S21 Ultra 5G - G998B   2526	512GB 1391	£350	£300	£140	£60
amsung	Galaxy S22 5G - S901B   2757	128GB   14	£350	£300	£140	£60
amsung	Galaxy Z Fold 2 5G - F916B   2490	512GB   1391	£350	£300	£140	£60
pple	iPhone 11 Pro Max   1764 iPhone 12 Pro   2505 iPhone 13 Mini   17695	512GB  1391 128GB  14 512GB  1301	£350 £350 £350	£300 £300	£140 £140 £140	£60 £60 £60
pple	iPhone 13 Mini  2695	512GB  1391	£350	£300	£140	£60
amsung	Galaxy Note 20 Ultra 4G - N985F  2502	512GB  1391	£340	£290	£130	£50
amsung	Galaxy S21 Ultra 5G - G998B  2526	256GB  973	£340	£290	£130	£50
amsung amsung .pple	Galaxy SZ1 Ultra 5G - G998B   2526 Galaxy Z Fold 2 5G - F916B   2490 iPhone 11 Pro Max   1764	256GB   973 256GB   973	£340 £340	£290 £290 £290	£130 £130	£50 £50
pple	iPhone 13 Mini  2695	256GB 973	£340	£290	£130	£50
amsung	Galaxy Note 20 Ultra 4G - N985F  2502	256GB 973	£330	£280	£120	£50
amsung	Galaxy S21 Ultra 5G - G998B   2526	128GB   14	£330	£280	£120	£50
	Pixel 6 Pro   2719	512GB   1391	£330	£280	£120	£50
pple	iPhone 11 Pro Max   1764	64GB   13	£330	£280	£120	£50
pple	iPhone 13 Mini   2695	128GB   14	£330	£280	£120	£50
luawei	P40 Pro+   1958	256GB  973	£320	£270	£110	£50
luawei	P40 Pro+   1958	512GB  1391	£320	£270	£110	
oogle	Pixel 6 Pro   2719	256GB 973	£320	£270	£110	£50
opple	iPhone 12   2503	256GB 973	£320	£270	£110	£50
oogle	Galaxy Note 20 5G - N981B   2487 Pixel 6 Pro   2719 iPhone 11 Pro   1763	256GB   973 128GB   14 512GB   1391	£310 £310 £310	£260 £260 £260	£110 £110	£40 £40 £40
apple apple amsung	iPhone 12   2503 Galaxy Note 20 - N980F   2486	128GB   14 256GB   973	£310 £300	£260 £260	£110 £100	£40 £40
amsung	Galaxy Note 20 5G - N981B  2487	128GB   14	£300	£250	£100	£40
	Galaxy S20 Ultra 5G - G988B  1816	512GB   1391	£300	£250	£100	£40
amsung	Galaxy S21 Plus 5G - G996B   2525	256GB  973	£300	£250	£100	£40
Apple	iPhone 11 Pro   1763	256GB  973	£300	£250	£100	£40
apple	iPhone 12   2503	64GB 13	£300	£250	£100	£40
amsung	Galaxy S20 Ultra 5G - G988B   1816	128GB 14	£290	£240	£90	£40
amsung luawei	Galaxy S21 Plus 5G - G996B  2525 P40 Pro  1957 P40 Pro  1957	128GB   14 128GB   14 256GB   973	£290 £290 £290	£240 £240	£90 £90 £90	£40 £40
łuawei łuawei upple	P40 Pro   1957   P40 Pro   1957   Phone 11   1762	512GB   1391 256GB   973	£290 £290	£240 £240 £240	£90 £90	£40 £40 £40
apple	iPhone 11 Pro   1763	64GB   13	£290	£240	£90	£40
apple	iPhone 12 Mini   2504	256GB   973	£290	£240	£90	£40
amsung	Galaxy S215G - G991B  2524	256GB  973	£280	£230	£90	£30
amsung	Galaxy Z Flip 35G - F711B  2683	256GB  973	£280	£230	£90	£30
nePlus	9 Pro  2535	256GB 973	£280	£230	E90	£30
pple	iPhone 11  1762	128GB 14	£280	£230	E90	£30
pple	iPhone 12 Mini  2504	128GB   14	£280	£230	£90	£30
pple	iPhone XS Max  1483	512GB   1391	£280	£230	£90	£30
amsung amsung	Galaxy Note 10 Plus 5G - N976B   1753 Galaxy Z Flip 3 5G - F711B   2683	512GB  1391 128GB  14 512GB  1391	£270 £270 £270	£220 £220 £220	£80 £80 £80	£30 £30
amsung InePlus InePlus	Galaxy Z Fold 5G - F907B   1766 8 Pro - IN2023   1954 8 Pro - IN2023   1954	128GB   14 256GB   973	£270 £270	£220 £220	£80 £80	£30 £30
inePlus ioogle	9 Pro  2535 Pixel 6   2718	256GB   973 128GB   14 256GB   973	£270 £270	£220 £220	£80 £80	£30 £30
pple	iPhone 11   1762	64GB   13	£270	£220	£80	£30
	iPhone 12 Mini   2504	64GB   13	£270	£220	£80	£30
pple	iPhone SE 2022   2845	256GB   973	£270	£220	£80	£30
pple	iPhone XS Max   1483	256GB   973	£270	£220	£80	£30
amsung	Galaxy Note 10 Plus 5G - N976B   1753	256GB 973	£260	£210	£70	£30
amsung	Galaxy S20 5G - G981B   1813	128GB 14	£260	£210	£70	£30
amsung	Galaxy S20 Plus 5G - G986B   1815	128GB   14	£260	£210	£70	£30
amsung	Galaxy S20 Plus BTS Edition   2492	128GB   14	£260	£210	£70	£30
amsung amsung InePlus	Galaxy S215G - G991B  2524 Galaxy Z Flip 5G - F707B  2472 9  2534	128GB   14 256GB   973 256GB   973	E260 E260 F260	£210 £210 £210	£70 £70	£30 £30
nePlus oogle pple	Y   2534 Pixel 6   2718 iPhone SE 2022   2845	256GB   973 128GB   14 128GB   14	£260 £260	£210 £210	£70 £70	£30 £30
pple	iPhone XS   1482	512GB  1391	£260	£210	£70	£30
pple	iPhone XS Max   1483	64GB  13	£260	£210	£70	£30
amsung	Galaxy Note 10 Plus - N975F   1752	256GB  973	£250	£200	£70	£30
amsung	Galaxy S20 - G980F   1812	128GB  14	£250	£200	£70	£30
amsung	Galaxy S20 Plus - G985FDS   1977	128GB   14	£250	£200	£70	£30
amsung	Galaxy Z Flip - F700F   1817	256GB   973	£250	£200	£70	£30
InePlus Iuawei	9   2534 P30 Pro   1641 iPhone SE 2022   2845	128GB   14 512GB   1391	£250 £250	£200 £200	£70 £70	£30 £30
pple pple	IPhone SE 2022 [2845 IPhone X  1352 IPhone XR  1489	64GB   13 256GB   973 128GB   14	£250 £250 £250	£200 £200	£70 £70 £70	£30 £30
pple pple realme	iPhone XR [1489 iPhone XS [1482 X50 Pro 5G [1982	128GB   14 256GB   973 128GB   14	£250 £250 £240	£200 £200 £190	£70 £70	£30 £30 £20
ealme nePlus	X50 Pro 5G   1982 X50 Pro 5G   1982 8T   2533	256GB  973 128GB  14	E240 E240 E240	£190 £190	£60 £60	£20 £20
nePlus	8T  2533	256GB  973	£240	£190	£60	£20
uawei	P30 Pro  1641	128GB  14	£240	£190	£60	£20
luawei	P30 Pro   1641	256GB   973	£240	£190	£60	£20
oogle	Pixel 5   2512	128GB   14	£240	£190	£60	£20
pple	iPhone X  1352	64GB   13	£240	£190	£60	£20
	iPhone XR  1489	256GB   973	£240	£190	£60	£20
pple	Phone XS   1482	64GB   13	£240	£190	£60	£20
amsung	Galaxy Note 10 - N970F   1751	256GB   973	£230	£180	£50	£20
amsung	Galaxy S10 Plus - G975F   1606	1TB   1492	£230	£180	£50	£20
amsung	Galaxy S20 FE5G - G781B   2491	128GB   14	£230	£180	£50	£20
pple pple pple	iPhone SE 2020   1952 iPhone SE 2020   1952 iPhone XR   1489	128GB   14 256GB   973 64GB   13	£230 £230 £230	£180 £180 £180	£50 £50	£20 £20 £20
amsung amsung	IPhone XR [1489] Galaxy S10 Plus - G975F [1606] Galaxy S20 FE - G780F [2482]	64GB   13 512GB   1391 128GB   14	£230 £220 £220	£180 £170 £170	£40 £40	£20 £20
amsung InePlus InePlus	Nord 5G   2099 Nord 5G   2099	128GB   14 128GB   14 256GB   973	£220 £220	£170 £170	£40 £40	£20 £20
Motorola	Razr (2019)  2057	128GB   14	£220	£170	£40	£20 £20

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

Make	Model	Storage	Tab S9 Series	Tab S8 Ultra 128GB WiFi only	Tab S8 / S8+ 128GB WiFi only
N/A	Any tablet, in any condition	N/A	£100		

## SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS

## 1. THESE TERMS

- 1.1 What these terms cover. These are the terms and conditions on which you may take part in our Smartwatch Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for the Samsung Galaxy Watch, Galaxy Watch Active, or Galaxy Watch Active2 ("New Device") purchased through either the Samsung Student and Youth Store (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals (shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is offered subject to New Devices being in stock and available from Samsung.com. For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device
- Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 6th and 28th September 2023. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 1 to these Terms and Conditions for full details of the discounts available where you are trading in an Existing Device in good condition (which meets the Minimum Requirements set out in paragraph 5.2, below). We may (at our discretion) accept Existing Devices, which do not meet the Minimum Requirements; if we do this, the details of discounts available for Existing Devices offered in this condition are set out at Appendix 2. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the Trade In Programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

# 2 INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS.
- 2.2 How to contact us. Visit the **Shop Support** section of Samsung.com for a range of contact options.
- 2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

# 3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your smartwatch through a credit facility), be able to take part in the Trade In Programme.

- 3.2 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.
- 3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. We will accept any Existing Device, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher discounts listed in Appendix 2, the Existing Device must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.4 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the New Device and any other products purchased from our website.

# **4 PROVISION OF FINANCE**

- 4.1 If you opt to pay for your New Device through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.
- 4.2 Where you decide to enter into a credit facility in order to purchase your New Device, we offer credit from PayPal Credit on the Enhanced Partnership Programme, and from Klarna Bank AB for Samsung Student and Youth Store, and the terms set out in clauses 4.3 and 4.4 below will apply to you. If you choose PayPal Credit, the terms set out in clause 4.5 below will also apply to you. If you choose Klarna Bank AB, then the terms set out in clause 4.6 will also apply to you.
- 4.3 You will need to enter your details via your chosen credit provider's website so they can carry out any relevant credit checks.
- 4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.
- 4.5 The following additional terms apply in relation to the credit facility offered by PayPal Credit. Subject to status and credit approval. Finance provided by PayPal Credit. Samsung Electronics (UK) Limited, registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS, United Kingdom, acts as a broker and offers finance from a limited number of providers. PayPal Credit is a trading name of PayPal (Europe) S.à r.l. et Cie, S.C.A., 22-24 Boulevard Royal L-2449, Luxembourg.
- 4.6 The following additional terms apply in relation to the credit facility offered by Klarna: Subject to financial circumstances. You must be at least 18. Credit is provided by Klarna Bank AB, which is authorised and regulated by the Swedish Financial Services Authority, with limited supervision by the Financial Conduct Authority and Prudential Regulation Authority in the UK. Registered office: Sveavägen 46, 111 34 Stockholm, Sweden. Corporation ID number: 556737-0431. If you already have a Klarna Credit account, this purchase will be added to your balance.

Pay in 30 days: The payment period is 30 days from shipment of goods. Full terms and conditions

3 Easy Payments: A third is payable on the day of purchase. The balance is paid in two equal monthly instalments over the following two months. Open to anyone with a UK registered debit or credit card.

Spread the Cost: With the financing service from Klarna you can pay your purchase in flexible or fixed monthly instalments according to the conditions stated in the checkout. The instalment payment is due at the end of each month after submission of a separate monthly invoice by Klarna. Further information regarding spreading the cost including terms and conditions and Standard European Consumer Credit Information you can find <a href="here">here</a>.

The payment methods Pay in 30 days, 3 Easy Payments and Spread the Cost are only available in case of a positive credit assessment. For this purpose, during the order process and handling of your purchase, we forward your data for an address and credit check to Klarna. We can only offer you the payment methods available based on the result of the credit check. General information about Klarna and the user terms per country can be found on klarna.com. Your personal data is handled in accordance with applicable data protection law and in accordance with the information in Klarna's privacy statement.

4.7 You may also enter into an unsecured loan agreement through Samsung Finance on the Enhanced Partnership Programme, provided by Glow Financial Services Ltd. If you do so, the following terms apply:

Subject to status and credit check. 18+ UK only. Rate offered could be higher than the representative APR shown. Orders require a 20% deposit and 12 fixed monthly payments. Samsung Electronics (UK) Limited (Registered no: 03086621), registered at Samsung House, 2000 Hillswood Drive, Chertsey, Surrey KT16 ORS, United Kingdom, acts as credit broker and not lender, and is authorised and regulated by the FCA (FRN 727333). Glow Financial Services Limited, 71 Queen Victoria Street, London EC4V 4BE. Registered No. 09127663, authorised and regulated by the FCA (Reference No. 751308), acting as lender, under brand licence as Samsung Finance (powered by Glow) through Samsung Electronics (UK) Limited. Samsung Electronics (UK) Limited works with multiple lenders.

# **5 TRADING IN YOUR EXISTING DEVICE**

- 5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 2, and depends on the type of Existing Device which you provide to us. For all other Existing Devices (regardless of type or condition), we are offering a flat rate discount of £25.
- 5.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Device, regardless of type or condition), the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below ("Minimum Requirements"):

# Minimum Requirements

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults

- It must only have normal wear and tear there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not have an outstanding credit or finance balance associated with it
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

In the event that your Existing Device fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Device, by selecting the relevant Trade In option. In this case, we can still accept your Existing Device for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

5.3 If you are trading in an Existing Device from the list of applicable Existing Devices in Appendix 1, then please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

5.4 Should your Existing Device not meet the requirements detailed above, you may still be able to trade in your Existing Device, by declaring it to be broken (by ticking the box stating that your device is a "Broken Watch" or has a "Cracked Screen") during the Trade In process on our website. Where you are trading in a broken Existing Device, a lower fixed fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. If we are currently accepting broken devices, the price payable for a broken Existing Device is set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

5.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements,

unless you have confirmed that your Existing Device does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

# 6. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

- 6.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.
- 6.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.
- 6.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

# **7 YOUR RIGHTS**

- 7.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 14-day cooling off-period provided for in our standard Terms and Conditions of Sale.
- 7.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale http://www.samsung.com/uk/estore/static/link\_terms\_and\_conditions\_of\_sale.html.

- 7.3 If you exercise your right to cancel and return your product during the 14-day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Device to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Device, we will provide you with a cash equivalent price for the Existing Device, based on the price currently payable for your Existing Device on the Samsung Recycle website (www.samsungrecycle.co.uk). Any such cash payment will be made by MTR, on behalf of Samsung.
- 7.4 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

# **8 HOW WE MAY USE YOUR PERSONAL INFORMATION**

8.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: http://www.samsung.com/uk/info/privacy

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the <a href="Shop Support">Shop Support</a> section of Samsung.com.

(<a href="https://www.samsung.com/uk/support/contact/#shop-support">https://www.samsung.com/uk/support/contact/#shop-support</a>)

- 8.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 8.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.
- 8.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## 9 OTHER IMPORTANT TERMS

- 9.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 9.2 To be eligible to participate in the Trade In Programme you must be a UK resident aged 18+ (or have obtained your parent or guardian's consent to the relevant sale for the relevant sum).
- 9.3 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 9.4 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 9.5 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device meets the Minimum Requirements

Make	Model	Galaxy Watch6 40mm BT	Galaxy Watch6 40mm LTE	Galaxy Watch6 44mm BT	Galaxy Watch6 44mm LTE	Galaxy Watch6 Classic 43mm BT	Galaxy Watch6 Classic 43mm LTE	Galaxy Watch6 Classic 47mm BT	Galaxy Watch6 Classic 47mm LTE	Watch5 Pro/ Watch4 Classic
Fitbit	Alta Watch - FB406   1209	£50	£50	£50	£50	£75	£75	£75	£75	£0
Misc	Any Watch  1461	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Approach S10  1472	£55	£55	£55	£55	£80	£80	£80	£80	£5
Garmin	Approach S60  1471	£60	£60	£60	£60	£85	£85	£85	£85	£10
Fitbit	Blaze Watch - FB502   1211	£50	£50	£50	£50	£75	£75	£75	£75	£0
Fitbit	Charge 2 Watch - FB407   1210	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Forerunner 645   1467	£55	£55	£55	£55	£80	£80	£80	£80	£5
Garmin	Forerunner 735   1469	£60	£60	£60	£60	£85	£85	£85	£85	£10
Garmin	Forerunner 935   1468	£60	£60	£60	£60	£85	£85	£85	£85	£10
Samsung	Galaxy Watch 3 41mm - R850N  2129	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 41mm 4G - R855F  2131	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 45mm - R840N  2130	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 3 45mm 4G - R845F   2132	£70	£70	£70	£70	£95	£95	£95	£95	£20
Samsung	Galaxy Watch 4 40mm - R860   2679	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 44mm - R870   2680	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 44mm 4G - R875   2776	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 Classic 42mm - R880   2681	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 Classic 42mm 4G - SM-R885   2874	£80	£80	£80	£80	£105	£105	£105	£105	£30
Samsung	Galaxy Watch 4 Classic 46mm - R890  2682	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 4 Classic 46mm 4G - SM-R895  2875	£90	£90	£90	£90	£115	£115	£115	£115	£40
Samsung	Galaxy Watch 42mm - R810   1678	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 42mm 4G - R815F   1679	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 46mm - R800F   1677	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch 5 44mm - R910   2844	£110	£110	£110	£110	£135	£135	£135	£135	£60
Samsung	Galaxy Watch 5 Pro 45mm - R920   2876	£120	£120	£120	£120	£145	£145	£145	£145	£70
Samsung	Galaxy Watch Active 2 40mm - R830   2603	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 40mm Cellular - R835   2604	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 44mm - R820   2605	£55	£55	£55	£55	£80	£80	£80	£80	£5
Samsung	Galaxy Watch Active 2 44mm Cellular - R825   2606	£55	£55	£55	£55	£80	£80	£80	£80	£5
Fitbit	Ionic - FB503  1464	£50	£50	£50	£50	£75	£75	£75	£75	£0
Орро	OPPO Watch Wifi 41mm  2499	£70	£70	£70	£70	£95	£95	£95	£95	£20
Garmin	Quatix5   1474	£65	£65	£65	£65	£90	£90	£90	£90	£15
Fitbit	Versa - FB505   1465	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Vivoactive   1470	£50	£50	£50	£50	£75	£75	£75	£75	£0
Garmin	Vivofit  1475	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch 38mm   978	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch 42mm  979	£50	£50	£50	£50	£75	£75	£75	£75	£0
Apple	Watch Series 2 38mm   1195	£55	£55	£55	£55	£80	£80	£80	£80	£5
Apple	Watch Series 2 42mm   1196	£55	£55	£55	£55	£80	£80	£80	£80	£5
Apple	Watch Series 3 38mm Cell-GPS   1410	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 38mm GPS   1476	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 42mm Cell-GPS  1411	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 3 42mm GPS   1477	£65	£65	£65	£65	£90	£90	£90	£90	£15
Apple	Watch Series 4 40mm Cell-GPS   1596	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 40mm GPS   1597	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 44mm Cell-GPS   1598	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 4 44mm GPS   1599	£80	£80	£80	£80	£105	£105	£105	£105	£30
Apple	Watch Series 5 40mm GPS  2134	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 40mm LTE   2135	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 44mm GPS   2136	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 5 44mm LTE  2137	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 40mm GPS   2584	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 40mm LTE   2585	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 44mm GPS   2586	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 6 44mm LTE  2587	£90	£90	£90	£90	£115	£115	£115	£115	£40
Apple	Watch Series 7 41mm GPS  2771	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 41mm GPS-Cell  2772	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 45mm GPS   2773	£100	£100	£100	£100	£125	£125	£125	£125	£50
Apple	Watch Series 7 45mm GPS-Cell   2774	£100	£100	£100	£100	£125	£125	£125	£125	£50

# Appendix 2

List of applicable Existing Devices available to trade in and values associated with such Existing Devices - where the Existing Device does not meet the Minimum Requirements

N/A – all devices must meet the minimum conditions in section 5 of these terms and conditions