

# Made for UK – Offer T&Cs

## Utomik Offer Terms & Conditions

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”).

### **The Promoter**

1. The promoter is Utomik B.V., Paradijslaan 5, 5611 KM Eindhoven, The Netherlands (the “**Promoter**”).

### **Promotion Period**

2. The Promotion will commence at 00:01 (BST) on 24 April 2024 and shall close at 23:59 (BST) on 31 March 2025 (the “**Promotion Period**”).

### **Eligibility**

3. To be eligible to participate in the Promotion you must be a UK or ROI resident aged 18+ (“**Participant**” or “**you**”).
4. Participants must hold a valid payment method by either debit or credit card, Paypal or Ideal in order to activate the Utomik subscription.
5. Not available to current Utomik subscribers. New subscribers only.
6. The Voucher Code is not valid with any other offer.
7. Maximum of one (1) Claim per Utomik account held and Promotion Product purchased during the Promotion Period.

### **Offer**

8. Participants who activate a new (i.e. not second hand) Samsung 2023 or 2024 TV from one of the following categories; Neo QLED, OLED, QLED, Lifestyle TVs (excluding Music Frame) (each a “**Promotion Product**” and together the “**Promotion Products**”) within the Promotion Period will be entitled to receive a voucher code which will entitle the Participant to three (3) months access to Utomik service worth £32.97 by redemption (the “**Voucher Code**”).
9. Voucher Codes are non-transferable and there is no cash alternative. In the event of unforeseen circumstances the Promoter may substitute a reward of equal or greater value for the Voucher Code.
10. If Participants do not cancel the subscription before the end of the three (3) month period, the Utomik subscription will automatically renew and you will be charged the standard family subscription price (currently £10.99) on a monthly basis until you cancel. You can cancel at any time.
11. Use of the Voucher Code is subject to Utomik’s terms and conditions and privacy policy, available at <https://static.utomik.com/termservice.pdf>.

### **Claims**

12. To claim (a “**Claim**”), Participants must activate a Promotion Product during the Promotion Period then, before 1<sup>st</sup> May 2025:
  - a. On your TV device visit Samsung’s Promotion App which will appear in the application section of your device and select the Promotion.
  - b. The Voucher Code will be displayed to you and you will need to note the details of the Voucher Code down or you can scan the dynamic QR. The Voucher Code will remain in Samsung’s promotion app to view at any time. The Voucher Code can only be Claimed once.

c. You must visit <https://my.utomik.com/redeem> enter the details required in order to set up a Utomik account and the Voucher Code. If the dynamic QR code is scanned, you will be linked directly to the website and the Voucher Code will be filled in.

d. Once your account has been created, the Voucher Code will be applied to your account.

13. Voucher Code must be redeemed via <https://my.utomik.com/redeem> no later than 23:59 (BST) on 1 May 2025. Voucher Codes redeemed after this date will be marked as expired and will not be accepted.

14. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.

15. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant.

#### **General**

16. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.

17. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.

18. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claim or Voucher Codes; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.

19. Participants will be solely responsible for any and all applicable taxes and any other relevant costs, expenses which are not stated in the Terms and Conditions as being included.

20. By participating in this Promotion Participants agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Voucher Code. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.

## **The Explorers Offer Terms & Conditions**

The Explorers Offer T&Cs (3 months free subscription) for UK & IRELAND

Promoter: SAS The Explorers Network, 141 avenue Felix Faure, 75015 Paris, France

The promotion consists of 3 months (90 days) free The Explorers+ premium subscription worth £8.97 (the "Offer").

The Offer is redeemable through The Explorers Samsung Smart TV app and applicable for UK and ROI residents who activate a 2023 or 2024 Samsung Neo QLED 8K model (the "Qualifying Products") between 24 April 2024 and 31 March 2025 and obtain a unique code from Samsung's promotion app on their Qualifying Product before 1st May 2025 ("A Participant").

To obtain a unique code, Participants must visit Samsung's Promotion App which will appear in the application section of their device and select the Offer. The Samsung promotion app will automatically verify if a Participant is using a Qualifying Product and qualifies for the Offer and, where eligible, the Samsung promotion app will issue the Participant with a unique digital code (the "Code").

A Samsung account is required to obtain a Code, and a The Explorers account, (created at [theexplorers.com/login/sign-up](https://theexplorers.com/login/sign-up)), is required to redeem the Code.

To access the Offer, Participants will have to enter the details of the Code in the "Promo Code" screen of the app, after signing up to The Explorers.

When signing up for the Offer via the The Explorers, Participants will also be required to enter their personal details, and agree to the The Explorers Terms and Conditions, found at <https://theexplorers.com/terms>.

Once the Participant has entered their personal details successfully and agreed to The Explorers Terms and Conditions, and redeemed the Code in the app, the Offer will be applied and the 3 months (90 days) free premium The Explorers+ subscription will start.

The Participant will not be charged and no payment details will be required during the Sign Up. They can subscribe to The Explorers+ after the promotion is finished.

Participants will have full access to The Explorers on the Samsung app during the Offer period (3 months/90 days).

Offer starts on the 24 April 2024 and expires at midnight on 31 March 2025 (the "Promotion End Date").

Participants will have 30 days after the Promotion End Date to redeem their Code via the The Explorers app before the Code expires and can no longer be redeemed. For the avoidance of doubt, Codes must be redeemed before midnight on 1 May 2025.

Participants must be at least 18 years of age.

Maximum of one Code per Qualifying Product.

## **TrillerTV+ Offer Terms & Conditions**

Promoter: Flippo Media, Inc, 626 RXR Plaza, Suite 6737, Union Dale, NY 11556, USA

This promotion consists of a three-(3) months (the "Term") free TrillerTV+ subscription (the "Offer").

The Offer is redeemable through the TrillerTV website and applicable for UK and ROI residents 18+ who activate a selected 2023 or 2024 Smart Monitor or Smart TV from one of the following categories - Neo QLED, QLED, OLED, UHD, or Lifestyle (excluding Music Frame) (the "Qualifying Products") between 24 April 2024 and 31 March 2025 and obtain a voucher code from Samsung's promotion app on their Qualifying Product before 1st May 2025 ("A Participant").

To obtain a voucher code, Participant must visit the Samsung's Promotion App which will appear in the application section of their device and select the Offer. The Samsung promotion app will automatically verify if a Participant is using a Qualifying Product that qualifies for the Offer and, where eligible, the Samsung promotion app will provide the Participant with a digital access code (the "Code").

A Samsung account is required to obtain the Code and a TrillerTV account, without an active TrillerTV+ subscription, to redeem the Code. When signing in or registering with TrillerTV, Participant will be required to enter their personal details and agree to the related Terms and Conditions. Code will be TrillerTVFree.

To access the Offer, Participants will have to visit a dedicated Offer web page at <https://www.trillertv.com/samsung2024> and subscribe through it. Participants will be guided through a registration menu with TrillerTV or the sign in screen, with their existing TrillerTV account, and then asked to Subscribe for TrillerTV+ where they will be able to redeem the Code and provide payment details.

Once a Participant has entered successfully personal details and agreed to the Terms and Conditions and redeemed the Code, the free subscription will be applied and the Term of the Offer will commence. The Offer shall expire at the end of the Term.

A Participant will not be charged during the Term of the Offer, however, payment details will be retained throughout the Term. The subscription will be auto-renewed at the end of the Term of the Offer, with a two week notice, and the Participant will be charged for the next monthly renewal period unless the Participant cancels.

This promotion expires at midnight on 31st March 2025 (the "Promotion End Date").

Participant will have 30 days after the Promotion End Date to redeem their Code on the TrillerTV website before the Code expires and can no longer be redeemed. For the avoidance of doubt, Codes must be redeemed before midnight on 1st May 2025.

## **Plex Pass Offer Terms & Conditions**

Promoter: Plex GmbH, Hansmatt 32, 6370 Stans, NW Switzerland

For 2023 and 2024 UHD and Smart Monitor, this promotion consists of a 3 months (90 days) free Plex Pass worth £11.97. For 2023 and 2024 8k, Neo QLED, OLED and Lifestyle, this promotion consists of a 6 months (180 days) free Plex Pass worth £23.94 (the "Offer").

The Offer is redeemable through the Plex app and applicable for UK and ROI 18+ residents. Samsung Consumers who: (a) either activate a: (i) Samsung 2023 or 2024 Smart TV from one of the following categories - Neo QLED, QLED, OLED or Lifestyle TV (excluding the Music Frame) during the Promotion Period (24 April 2024 – 31 March 2025); or (ii) Samsung 2023 or 2024 UHD or Smart Monitors during the Promotion Period (24 April 2024 – 31 March 2025); (the "Qualifying Products"); and (b) claim a unique code from Samsung's promotion app on their **Qualifying Product** before 1 May 2025; and (each, a "Participant"), will be eligible for a six (6) months free Plex Pass (for Qualifying Products listed in (a)(i)) or a three (3) months free Plex Pass (for Qualifying Products listed in (a)(ii)) by redemption.

To obtain a unique code, Participants must visit Samsung's Promotion App which will appear in the application section of their device and select the Offer. The Samsung promotion app will automatically verify if a Participant is using a Qualifying Product and qualifies for the Offer and, where eligible, the Samsung promotion app will issue the Participant with a unique digital code (the "Code").

A Samsung account is required to obtain a Code, and a Plex account, (created at <https://www.plex.tv/>), is required to redeem the Code.

To access the Offer, Participants will have to enter the details of the Code in the "Promo Code" screen of the app, after signing up to Plex Pass.

When signing up for the Offer with Plex Pass, Participants will also be required to enter their personal details, payment details, and agree to their terms of service, found at <https://www.plex.tv/about/privacy-legal/plex-terms-of-service/>.

Once the Participant has entered their personal details and payment details successfully and agreed to the Plex terms of service, found at <https://www.plex.tv/about/privacy-legal/plex-terms-of-service/>, and redeemed the Code in the app, the Offer will be applied and the Plex Pass subscription will start.

Your credit card automatically will be charged for a monthly Plex Pass subscription unless you cancel your subscription before the end of the promotional period. To avoid any charges following the trial period, please visit this page (<https://plex.tv/subscription>) and make a cancellation request at least one (1) day prior to the end of the promotional period.

Offer starts 24 April 2024 and expires at midnight on 31 March 2025 (the "Promotion End Date").

Participants will have 30 days after the Promotion End Date to redeem their Code on the Plex website before the Code expires and can no longer be redeemed. For the avoidance of doubt, Codes must be redeemed before midnight on 1st May 2025.

Maximum of one Code per Qualifying Product.

**SAMSUNG ELECTRONICS (UK) LIMITED**  
**GALAXY STORE PROMOTION (“PROMOTION”)**  
**TERMS AND CONDITIONS**

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://www.samsung.com/uk/tvs/smart-tv/made-for-uk/> or form part of the Terms and Conditions.

**The Promoter**

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**” or “**Samsung**”).

**Promotion Period**

2. The Promotion will commence at 00:01 BST on the 24 April 2024 and shall close at 23:59 BST on 31<sup>st</sup> March 2025 (the “**Promotion Period**”).

**Eligibility**

3. To be eligible to participate in the Promotion you must be a United Kingdom (including Isle of Man or Channel Islands) or Republic of Ireland resident aged 18 or over (“**Participant**”).
4. Employees or agents of the Promoter or anyone professionally connected to this Promotion and any group company of the Promoter is not eligible to enter.
5. A Samsung account is required to Claim the Voucher Code.
6. Claiming the Galaxy Store credit requires a Samsung Galaxy Mobile device and internet connection.
7. Maximum of one (1) Claim per Samsung account and Promotion Product purchased during the Promotion Period.

**Offer**

8. Participants who activate a new (i.e. not second hand) 2023 or 2024 Samsung Smart TV within the Neo 8K, Neo QLED or OLED ranges (each a “**Promotion Product**” and together the “**Promotion Products**”) within the Promotion Period will be eligible to claim a Galaxy Store voucher code which will entitle the Participant to Galaxy Store credit worth the following amount (depending on the Promotion Product):

<b>Promotion Product</b>	<b>Voucher Code</b>
Neo 8K	£150 Galaxy Store Credit
Neo QLED or OLED	£50 Galaxy Store Credit

(each a “**Voucher Code**” and together the “**Voucher Codes**”).

9. Voucher Codes carry no cash value and are non-transferrable and may not be substituted. In the event of unforeseen circumstances, the Promoter may substitute a reward of equal or greater value for the Voucher Code.
10. **Voucher Codes must be used within thirty (30) days after the date the Participant has registered the Voucher Code on the Galaxy App Store (please see condition 12 for details on Registration). The Voucher Code can only be used for in-app purchases or paid content (for**

**example, themes and font) transactions; any remaining amount is not exchangeable for cash or another voucher and will be automatically forfeited.**

#### **Claim**

11. To claim (a "Claim"), Participants must activate a Promotion Product during the Promotion Period then before 23:59 BST on the 1 May 2025:
  - a. On your Promotion Product visit the Samsung Promotion App which will appear in the application section of your device and select the Promotion.
  - b. If you are not already signed into your Samsung account, you will be asked to sign in or create an account.
  - c. The Voucher Code will be displayed to you and you will need to note the details of the Voucher Code down. The Voucher Code will remain in Samsung's promotion app to view at any time. The Voucher Code can only be Claimed once.
12. The Participant must register their Voucher Code within the Galaxy Store app on a Samsung Galaxy Mobile device before 1 May 2025 to redeem the Voucher Code:
  - a. To register a received Voucher Code in the Galaxy Store, Participants must do the following (a "**Registration**"):
    - i. Open the Galaxy Store app on a Samsung Galaxy Mobile device.
    - ii. Click on the promotional box button (The gift icon in the top right corner) displayed on the Samsung Galaxy Store home page;
    - iii. Click "vouchers" in the top right corner;
    - iv. Click the "+" button on the coupons and gift cards screen in the Galaxy Store;
    - v. Paste the Voucher Code in the 'Add voucher or gift card' pop-up and click the "okay"; and
    - vi. Then the Participant can see the Voucher Code in the Galaxy Store voucher box.
13. Voucher Codes must be Registered (as described in condition 12 above) no later than 23:59 (BST) on 1<sup>st</sup> May 2025. Voucher Codes registered after this date will be marked as invalid and will not be accepted. **Once the Voucher Code has been Registered (as described in condition 12 above) to their Galaxy Store Account the Participant has thirty (30) days from Registration to spend it.** No refund shall be provided. Registrations and Voucher Code redemptions received after this will be invalid. This does not affect a Participant's statutory rights.
14. **Voucher Codes can only be used for in-app purchases or paid content (for example themes and font) transactions in games or apps where Samsung Billing Checkout is used when making the purchase.**
15. Claims, Registrations and Voucher Code redemptions that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims or Registrations.
16. The Promoter reserves the right at its absolute discretion to disqualify Claims or Registrations, which it considers do not comply with these Terms and Conditions.
17. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant and to disqualify any Participant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

18. A Claim must be made by the Participant, and must not be made through agents or third parties.
19. The Promoter's decision is final and no correspondence will be entered into.
20. If for any reason a Participant does not take the Voucher Code or an element of the Voucher Code by the time stipulated by the Promoter, then the Voucher Code or that element of the Voucher Code will be forfeited.
21. Any cost associated with accessing the promotional website is the Participant's responsibility and is dependent on the internet service provider used.

### **Privacy and Data Protection**

22. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: [www.samsung.com/uk/info/privacy.html](http://www.samsung.com/uk/info/privacy.html). The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
23. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Voucher Code will not be used for any other purpose, nor shall they be passed to any third party.

### **General**

24. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
25. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
26. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
27. Participants will be solely responsible for any and all applicable taxes and any other relevant costs, expenses which are not stated in the Terms and Conditions as being included.
28. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Voucher Code(s). The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
29. The Promotion is governed by English law.



**SAMSUNG ELECTRONICS (UK) LIMITED**  
**XBOX VOUCHER CODE PROMOTION (“PROMOTION”)**

**TERMS AND CONDITIONS**

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at <https://www.samsung.com/uk/tvs/smart-tv/made-for-uk/> or form part of the Terms and Conditions.

**The Promoter**

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (the “**Promoter**” or “**Samsung**”).

**Promotion Period**

2. The Promotion will commence at 00:01 BST on the 24 April 2024 and shall close at 23:59 BST on 30<sup>th</sup> June 2024 (the “**Promotion Period**”).

**Eligibility**

3. To be eligible to participate in the Promotion you must be a UK, Channel Islands, Isle of Man or Republic of Ireland resident aged 18 or over (“**Participant**”).
4. Employees or agents of the Promoter or anyone professionally connected to this Promotion and any group company of the Promoter is not eligible to enter.
5. Participants must hold a valid debit or credit card in order to activate the Xbox Game Pass Ultimate subscription.
6. Not available to current Xbox Game Pass Ultimate subscribers. New subscribers or 12 month+ lapsed Xbox Game Pass Ultimate subscribers (i.e. individuals that have not had an active Xbox Game Pass Ultimate account within the last 12 months) only.
7. The Voucher Code (defined below) cannot be redeemed with any other offer.
8. Maximum of one (1) Claim (defined below) and one (1) Voucher Code (defined below) per Promotion Product purchased during the Promotion Period.
9. Subscription to Xbox Game Pass Ultimate requires a compatible internet device and internet connection and a Microsoft account.
10. Participants must have a Samsung account in order to Claim (defined below) the Voucher Code (defined below).

**Offer**

11. Participants who activate a new (i.e. not second hand) 2023 or 2024 Samsung Smart TV within the Neo 8K, Neo QLED & OLED or Lifestyle TV ranges (each a “**Promotion Product**” and together the “**Promotion Products**”) within the Promotion Period will be entitled to claim a one (1) month Xbox Game Pass Ultimate subscription currently worth GBP 12.99 / EUR 14.99 by redemption (the “**Voucher Code**”).

12. Voucher Codes are non-transferable and there is no cash alternative. In the event of unforeseen circumstances the Promoter may substitute a reward of equal or greater value for the Voucher Code.
13. Participants will be required to supply a valid billing address and debit or credit card details to set up a new Xbox Game Pass Ultimate account.
14. If Participants do not cancel the subscription before the end of the one (1) month period, the Xbox Game Pass Ultimate subscription will automatically renew and you will be charged the standard price (currently GBP 12.99 / EUR 14.99) on a monthly basis until you cancel. You can cancel at any time.
15. Use of the Voucher Code is subject to Microsoft's terms and conditions and privacy policy, available at <https://www.xbox.com/> and <https://privacy.microsoft.com/en-gb/privacystatement>.

### Claim

16. To claim (a "Claim"), Participants must activate a Promotion Product during the Promotion Period then before 23:59 BST on the 30 July 2024 ("**Redemption End Date**"):
  - a. On your Samsung Smart TV device visit the Samsung Promotion App which will appear in the application section of your device and select the Promotion;
  - b. If you are not already signed into your Samsung account, you will be asked to sign in or create an account;
  - c. The Voucher Code will be displayed to you and you will need to note the details of the Voucher Code down. The Voucher Code will remain in Samsung's promotion app to view at any time. The Voucher Code can only be claimed once;
  - d. Then visit <https://redeem.microsoft.com> and:
    - i. enter the Voucher Code;
    - ii. input the details required in order to set up an Xbox Game Pass Ultimate account (or sign into an Xbox Game Pass Ultimate account that has lapsed for more than 12 months) and enter; and
    - iii. once your account has been created, the Voucher Code will be applied to your account.
17. Promotion Products activated after the end of the Promotion Period will not be eligible for this Promotion. Any Voucher Code activated after the expiry of the Redemption End Date will not be accepted.
18. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
19. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.
20. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further

verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant.

### **Privacy and Data Protection**

21. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: [www.samsung.com/uk/info/privacy.html](http://www.samsung.com/uk/info/privacy.html). The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
22. Other than as set out in these Terms and Conditions, the details and information provided by the Participant when entering the Promotion or claiming the Voucher Code will not be used for any other purpose, nor shall they be passed to any third party.

### **General**

23. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
24. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
25. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
26. Participants will be solely responsible for any and all applicable taxes and any other relevant costs, expenses which are not stated in the Terms and Conditions as being included.
27. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Voucher Code. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
28. The Promotion is governed by English law.