

COMPETITION TERMS & CONDITIONS FOR THE GALAXY Z SERIES HANDRAISER COMPETITION

Please read these Competition terms and conditions (“Terms and Conditions”) carefully. Entry in this Competition will constitute your agreement to comply with these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not participate in this Competition. Please refer to this website for the current Terms and Conditions for this Competition: <https://www.samsung.com/za/offer/>

All participants during the term of this Competition agree to be bound by the following Terms and Conditions.

1. Competition:

- 1.1. The Competition will be known as the **Samsung Galaxy Z Series Handraiser Competition** (“**Competition**”).
- 1.2. The Organizer of the Competition is Samsung Electronics South Africa Proprietary Limited, registration number 1994/003872/07 and/or its agencies (“**Organizer**”).
- 1.3. For the Purposes of this Competition:
 - 1.3.1. **Qualifying Device**” means the Samsung Galaxy Z Fold; Galaxy Z Fold; and/or Galaxy Z Flip, and shall exclude and shall exclude devices purchased from countries outside of South African borders including parallel imports
 - 1.3.2 **“Participating Retailer”** means any online or physical store operated by the following retailers within the Republic of South Africa: Vodacom; MTN; Telkom; Cell C; FNB; Takealot; Incredible Connection; Game; Makro; Samsung Brand Stores; TFG (including Foschini, Markhams, American Swiss, and Jet), Samsung.com Online Store; Amazon; Nedbank; Standard Bank; and Capitec and shall **exclude** the Samsung Online Staff store and Samsung Employee Purchase Program (“EPP”) sites.
 - 1.3.3. **“Galaxy Unpacked Form”** means the online form made available on the Organizer’s official website, which participants must complete by answering the required questions. The form is accessible through the "Register" button on the website and can be reached via the following link: <https://www.samsung.com/za/unpacked/>
- 1.4 Entry into this Competition is limited to the participants as defined in clause 3 below. Accordingly, any application for entry into this Competition, which is made by a third party on behalf of a participant, is strictly prohibited and will result in immediate disqualification from participation in this Competition

2. Competition Period:

- 2.1. The Competition will run in two phases:
 - 2.1.1. Phase 1 - The first phase of the Competition will run from 23 July 2026 [00h00] to 31 July 2026 [23h59] and
 - 2.1.2. Phase 2 - The second phase of the Competition will run from 23 July 2026 [00h00] to 14 September 2026 [23h59]

- 2.1.3. Together these dates constitute the competition period (“**Competition Period**”).
- 2.2. The duration of the Competition Period may be extended or curtailed at the discretion of the Organizer.

3. **Who may enter:**

In order to gain entry into the Competition, the participant must at the date of the commencement of the Competition Period –

- 3.1 Where the participant is a natural person, that participant must:
- 3.1.1 be a citizen or legal resident of the Republic of South Africa;
 - 3.1.2 be residing in the Republic of South Africa;
 - 3.1.3 be at least eighteen (18) years old;
 - 3.1.4 be in possession of a valid South African identity document or applicable residency permit.
- 3.2 Where the participant is a business (which for the purposes of these Terms and Conditions shall include a Trust), that participant must:
- 3.2.1 be duly registered and incorporated or otherwise lawfully established in the Republic of South Africa and not restricted in terms of its constitutional documents from participating in the Promotion, with a domicilium address situated within the Republic of South Africa;
 - 3.2.2 be represented by a duly authorised individual ("Representative") who at the commencement of the Promotion Period legally resides in the Republic of South Africa and is at least 18 (eighteen) years old
- 3.3 Misrepresentation of participants or in store sales representatives will result in the disqualification from the Competition and possible legal action.
- 3.4 Participation in this Competition **excludes** the Organizer, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with the Competition and their spouses, life partners, parents, children, siblings, business partners or associates.

4. **How to enter the Competition:**

- 4.1 In order to gain entry into the Competition, the participant must – :
- 4.1.1 be a participant as set out in clause 3 above;
 - 4.1.2 have successfully completed and submitted the Galaxy Unpacked Form available on the Organizer’s website during the Handraiser Period, which runs from 7 July 2026 until 22 July 2026;
 - 4.1.3 have made a valid purchase of a Qualifying Device from a Participating Retailer and redeemed the promotional offer in accordance with the Promotion terms and conditions during:
 - 4.1.3.1 23 July 2026 to 31 July 2026 for entry into Phase 1 of the Competition to stand a chance of winning Prize 1;

4.1.3.2 23 July 2026 to 14 September 2026 for entry into Phase 2 of the Competition to stand a chance of winning Prize 2.

4.1.4 The terms and conditions governing the aforesaid Promotion can be found here: <https://www.samsung.com/za/unpacked/>

4.2 Subject to the dates specified in clauses 4.1.3.1 and 4.1.3.2, only participants who have validly completed all of the requirements of the Promotion will be automatically entered into the Competition.

4.3 Notwithstanding a participant's successful redemption of the promotional offer, if it is subsequently discovered that the participant failed to comply with any of the terms and conditions of the Promotion, such participant shall be automatically disqualified from the Competition.

4.3 Participants must be and remain in possession of a valid proof of purchase for the Qualifying Device. Such proof must contain verifiable details, including (but not limited to) the IMEI number of the Qualifying Device.

4.4 Participants must have downloaded the Samsung Members Application from the Samsung Galaxy Store or Google Play Store on the Qualifying Device and be a registered subscriber of the Samsung Members Application managed by the Organizer. Participants are required to remain registered members of the Samsung Members Application for the duration of the Competition Period and at the Draw Dates in order to retain their eligibility.

4.5 Entry to this Competition does not make any participant a winner.

4.6 The Organizer accepts no responsibility for entries lost, misdirected, illegible, late, mutilated or altered. Entries that do not comply with these Terms and Conditions will be disqualified, subject to clause 4.7 below.

4.7 Errors and omission may be accepted at the Organizer's discretion. Failure by the Organizer to enforce any of its rights at any stage does not constitute a waiver of those rights.

4.8 It is the participant's responsibility to ensure that all information provided to the Organizer during the Promotion and the Competition is accurate, complete, and up to date. Participants must maintain the accuracy of such information throughout the Competition Period. Any inaccurate, incomplete, or outdated information may result in disqualification from the Competition, irrespective of whether the promotional offer was successfully redeemed.

5. Can I qualify more than once for the Competition:

5.1. The Competition is limited to 1 (one) entry per participant for each successful redemption of the offer in the Promotion subject to clause 5.2.

5.2. Participants not selected as winners in Phase 1 of the Competition, will automatically receive an entry for Phase 2 of the Competition.

5.3. **A participant who is declared the winner in Phase 1 of the Competition shall not be eligible to win in Phase 2 of the Competition.**

5.4. Should there be any dispute in this regard, the Organizer shall be sole adjudicator of the dispute and the Organizer's decision shall be final.

6. Prize:

6.1. The Competition will afford participants who have successfully entered, in accordance with these Terms and Conditions, an opportunity to be included in one of two lucky draws to stand a chance of winning one (1) of 6 (six) prizes as detailed below:

6.1.1 Phase 1: Stand a chance to win 1 (one) set of double tickets (for the winner and a partner) to attend a Springboks Rugby Match in either Johannesburg or Cape Town ("**Prize 1**").

6.1.2 Phase 2: Stand a chance to win 1 (one) of 5 (five) authentic Springbok Jerseys ("**Prize 2**").

6.1.3 Together Prize 1 and Prize 2 constitute the prize ("**Prize**").

6.2 Terms applicable to Prize 1:

6.2.1 Once a participant is selected as a winner of Prize 1 in Phase 1 of the Competition, they will be contacted by the Organizer as provided for in Clause 7. The winner will then have the opportunity to select their preferred location between Johannesburg or Cape Town.

6.2.2 Prize 1 explicitly **excludes** transport to and from the Springboks Rugby Match at the selected location, accommodation, or any food and beverages. The winner is solely responsible, at their own cost, for arranging any transport and/or accommodation.

6.2.3 Receipt of Prize 1 is subject to the winner and their partner (who will attend the Springboks Rugby Match with the winner) signing an indemnity form ("Indemnity Form"). By signing, the winner and partner acknowledge and agree that the Organizer shall be absolved of any and all risk, liability, and responsibility arising from or associated with the Prize and that they will comply with all rules, regulations, and terms of entry applicable to the venue and the hospitality suite.

6.2.4 The Prize is subject to the availability of match dates at the selected location. While the Organizer will consider the winner's preferred date, no assurance can be given regarding the exact match date or the teams scheduled to play.

6.3 Terms applicable to Prize 2:

6.3.1 Once a participant is selected as a winner in Phase 2 of the Competition, they will be contacted by the Organizer as provided for in Clause 7. The winner will then have the opportunity to select their preferred Springbok Jersey size from the selection of available sizes.

6.4 The Organizer reserves the right to change the Prize should they deem necessary, to a prize of similar economic value.

6.5 The Prize is not transferable and no substitution, cash redemption or assignment of the Prize is permitted.

6.6 The Prize may differ in colour and specifications from the Prize shown on marketing material.

6.7 Any and all tax implications and liabilities as a result of winning the Prize will be solely borne by the winner.

7 Draw:

- 7.1 The lucky draws to determine the 6 (six) lucky winners will be held by the Organizer on the following dates:
 - 7.1.1 The lucky draw to determine the winner for Prize 1 will be held by the Organizer on 5 August 2026; and
 - 7.1.2 The lucky draw to determine the 5 (five) winners of Prize 2 will be held by the Organizer on 18 September 2026 (“**Draw Date**”).
- 7.2 If for any unforeseen reason the draw(s) cannot take place, then the Organizer will endeavour to conduct the draw(s) within a reasonable period thereafter and shall provide details of the new draw date(s) on its website.
- 7.3 The draws will be supervised by an independent auditor, registered accountant, attorney or advocate.
- 7.4 A participant selected as a winner who does not comply with the provisions of these Terms and Conditions will forfeit the Prize.
- 7.5 Once a participant is selected as a winner, they will be contacted by the Organizer via the contact details provided during the Promotion to request a copy of their identification document or any other documentation, which the Organizer may require, in order to verify their identity and confirm that they have complied with the provisions of these Terms and Conditions.
- 7.6 In the event that the verification is successful and the Organizer is satisfied that the participant complies with these Terms and Conditions, the Organizer will forward further communication to the winner to –
 - 7.6.1 to confirm that they are a winner of either Prize 1 or Prize 2;
 - 7.6.2 to request the winner of Prize 1 to select their preferred location and for the winner and their partner (who will attend the Springboks Rugby Match with the winner) to complete, sign and return the Indemnity Form;
 - 7.6.3 to request the winners of Prize 2 to select their preferred Springbok Jersey size from the selection of available sizes. Should the winning participant fail to submit their preferred size within 48 hours of being contacted, the Organizer may select a standard or available size at random;
 - 7.6.4 provide details regarding the delivery of the Prize.
- 7.7 The Organizer shall in its sole discretion determine the time period for a Prize to be claimed or for delivery to be accepted.
- 7.8 In the event that a winner is unreachable within a period of 10 business days from the applicable draw date, ineligible or fails to claim or accept the Prize, the Prize shall be forfeited and another winner will be drawn by the Organizer.
- 7.9 The draw results to determine the winners are final and no correspondence will be entered into.

8 Limitation of Liability:

- 8.1 To the extent permitted by Consumer Protection Act and any other applicable law:
 - 8.1.1 the participant and winners hereby indemnify the Organizer against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was

caused and whether it arose under the law of contract or delict or otherwise, because of the participant's entrance to the Competition;

- 8.1.2 the Organizer excludes all warranties (express or implied), representations and liabilities regarding this Competition other than for death or personal injury caused by its negligence and/or fraud.

9 General:

- 9.1 The Organizer reserves the right, at any time, to verify the validity of entries and participants (including but not limited to a participant's identity, age and place of residence) and to disqualify any participants who submit an entry that is not in accordance with these terms and conditions or who tampers with the entry process.
- 9.2 In accordance with the confidentiality policies and practices of the Organizer, none of the entry details of any participant in this Competition will be disclosed or used by the Organizer for any purposes other than for entry into the Competition.
- 9.3 Participants acknowledge and accept that the Organizer may utilise a third party to contact the participant, in the event that the participant is a winner and to arrange delivery of the Prize. In order to affect the contacting and delivery process, the Organizer's shall provide the participant's information to such third party and by entering the Competition, each participant consents to this information being provided to the authorised third party.
- 9.4 The Organizer will not use details of participants for Samsung related communication should the participants opt-out to receive further communication from the Organizer.
- 9.5 Information regarding the Competition that is published on authorised advertising material will also form part of the Terms and Conditions of the Competition. In the event of any conflict between such advertising material and these Terms and Conditions, these Terms and Conditions shall prevail.
- 9.6 The Organizer may require the winner to be identified, photographed, filmed and the foregoing to be published in any media and the winner's name and image may be published. Winners may however at any time decline the use of their name, likeness or image by the Organizer.
- 9.7 The Organizer may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on www.samsung.com/za/promotions. The onus rests on the participant to constantly check the Organizer's website for updates to the Terms and Conditions.
- 9.8 If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organizer, including but not limited to technical difficulties, unauthorised intervention or fraud, the Organizer reserve the right, in its sole discretion, to the fullest extent permitted by law to disqualify any participant or to modify, suspend, terminate or cancel the Competition as appropriate, subject to the approval of relevant regulatory authorities (if required).
- 9.9 Save as permitted by law, the Organizer reserves the right to cancel, suspend or terminate this Competition, without notice at any time, and such cancellation, suspension or termination shall be deemed to have taken effect from the date of publication on www.samsung.com/za/promotions.
- 9.10 No liability shall lie against the Organizer in favor of any participant, any winner and/or third party arising from such cancellation, suspension or termination. Accordingly, the participant waives

their right which they may have against the Organizer and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organizer.

9.11 Any dispute or claim arising out of or in connection with the Competition shall be governed by and construed in accordance with the laws of South Africa.

9.12 The Organizer reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide winner, and reserves the right to call for such proof as it may deem necessary.

9.13 The Organizer accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Prize owing to, but not limited to, stock unavailability, strike, lock out, destruction of Prize on route to winner/s by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earthquake or other acts of God.

9.14 If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable it will be:

9.14.1 read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;

9.14.2 severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.

10 Consumer Protection Act:

To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, no provision of the Terms and Conditions are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.