

Terms and Conditions

Promotion

- S10 experience zones promotion (the “**Promotion**”) shall comprise of a raffle draw (“**Raffle Draw**”) for participants for the purpose to win a certain prize through a draw. It will start on 5th of April 2019 and end on 4th May 2019 (the “Promotion Period”).
- The Promotion shall take place at the Galaxy Studio Experience Store (“**Store**”) located at City Walk (“**Venue**”).

Eligibility to participate in the Raffle Draw

- This Promotion is limited to participants aged 12 years and above. However, children at any age under 12 may only be able to participate with the presence of a legal guardian.
- Samsung Gulf Electronics FZE employees and their immediate family members as well as Samsung’s affiliates, subsidiaries and partners are not eligible to participate in this Promotion.

Limitation of Liability

- Participants shall be fully aware that: (i) personal belongings are their sole responsibility; and (ii) they are required to keep their own personal belongings and properties safe while being in the store. Samsung shall not be responsible for: (i) compensating or offering replacements for personal belongings; and (ii) any event of damage and/or injury of any kind that may occur to any of the participants as a result of their participation in the store’s activities. Participants agree that he/she shall be solely responsible and liable to the Venue for any damages that he/she may cause at any stage in the Venue in relation to his/her participation

Raffle Draw

- Participants become eligible to enter the raffle draw (“**Draw**”) upon providing their information to the Samsung promoters present at the Stand, (including: name, mobile number, email address)
- The Draw will take place at the Samsung Butterfly Building, Dubai Media City. on the 19th May, 2019 (“**Draw Date**”), whereby one winner will be randomly selected through the Draw by a Dubai Economic Department representative who shall choose a name from the Draw application. Participation in the Draw is limited to UAE residents only.
- The winners of the Draw (“**Winner**”) shall be identified by their names as demonstrated on the e-mail they received after the Draw is completed.
- The prize to be granted to the Winners will be Samsung Galaxy S10+

Promotion Content

- All contents of any nature associated with this Promotion, provided by Samsung or used in connection therewith, shall be the sole property of Samsung or its licensor’s as protected by copyright, trademark and the prevailing local laws; and may not be copied, imitated or used, in whole or in part, without Samsung prior written approval.
- Participants fully consent to any image shooting, filming and recording (“**Participants Content**”) of their participation in the Promotion and grant Samsung the permission to use their image and voice whenever recorded on audio or video tape. Participants also consent to the usage of their Participants Content for the purposes of promoting Samsung commercial marketing content and that the intellectual property rights related to such usage shall be the sole property of Samsung.

General Terms

- If Winners chose not to accept their prize, or do not provide their winning e-mail serial number within 2 months from the Draw Date, the relevant prize will be deemed forfeited, and Samsung may select another winner at its sole discretion.

- Winners should submit a Valid ID as well as the winning e-mail serial number.
- Prize can be collected by the Winner's family or friends, provided he/she provides a written authorization upon informing Samsung.
- The prizes are not exchangeable for cash or other Samsung products.
- Upon selecting the Winner, Winner shall receive the Prize at his/her own responsibility and hereby understands that Samsung will not be liable to him/her for any loss and/or damages of any kind whatsoever, that he/she may suffer from, which may render them unable to collect the e-mail or which may arise out of the loss of their e-mail, or from the e-mail ID and/or password being forgotten, or from the e-mail being void for any other reason whatsoever.
- Samsung will be entitled at its sole and absolute discretion to terminate or modify the Promotion or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Promotion Period.
- Any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to your participation in the Promotion, shall be governed by the laws of the United Arab Emirates, and shall be resolved by the competent courts in the Emirate of Dubai, United Arab Emirates.