

Terms and Conditions

1. These Terms and Conditions are relevant to the Samsung Galaxy Note 10+ 5G promotion (the "**Promotion**") which is provided by Samsung and designed for its customers purchasing certain Samsung Galaxy Note 10+ 5G ("**Device(s)**") where they shall be eligible to get the following complimentary promotional gifts below free of charge:
 - Reflect Flow (JBL) earbuds and;
 - One Year SAMSUNG Care + Accidental damage warranty.
2. The Promotional Gifts are only available at any Samsung retail stores and at any authorized reseller ("**Samsung Authorized Stores**") in the United Arab Emirates and Kuwait.
3. The Promotional Gifts shall be provided subject to availability and Samsung shall not be obliged to provide any alternative material of any kind to Customers related to the Promotional Gift if such Promotional Gifts become no longer available.
4. The Promotion is valid from 20th of November 2019 to 21st of January 2020 in the United Arab Emirates and from 25th of December till 31st of January 2020 in Kuwait ("**Promotion Period**") and Customers shall not be able to avail the Promotion after the last day of the Promotion Period.
5. Customers are required to register for Samsung Care+ through Samsung Members app, pre-installed on the Device, within 30 days from the Device purchase in order to avail the Samsung Care+ 1 Year offer.
6. In order to obtain the Reflect Flow (JBL) earbuds, Customers should approach Samsung Authorized Stores during the Promotion Period.
7. The Promotional Gifts cannot be exchanged for cash.
8. Samsung shall not be liable to the Customer for any loss and /or damages of any kind suffered in connection with the purchase, and/or request of the Promotional Gifts or the inability to avail it.
9. Samsung shall be entitled at its sole and absolute discretion to terminate, to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Promotion Period.
10. Any dispute of whatever nature directly or indirectly related to these Terms and Conditions or to the Customers, shall be governed by the laws of the country of the Samsung Authorized Stores, and shall be resolved by the competent courts in that country.