

Terms and Conditions

1. This Hand and Held Product (HHP) service campaign (the "**Campaign**") is valid from 6th May 2018 till 17th May 2018 ("**Campaign Period**").
2. The Campaign provides an HHP Out of warranty repair at a flat fee of Two Hundred and ten Dirhams (AED 210) (the "**Offer**").
3. The Offer is only available at the Samsung Butterfly Service Center located in Dubai Media City (the "**Service Center**").
4. The Offer is only available for the below selected HHP models purchased from Samsung authorized dealers and distributors in UAE (the "**Units**"):

Note8; S8/S8+; S7/S7 Edge; S6/S6 Edge; and S6 Edge Plus.

5. To avail the Offer customers shall contact Samsung Call Center on 800-7267864 and pre-book a repair request in the Service Center. This Offer is unavailable for customers who fail to make the necessary pre-booking.
6. To avail the Offer customers shall present proof of purchase (Invoice) of the Units along with a valid personal identification.
7. The Offer is only available for the first seven hundred and fifty(750) Units.
8. Customers may utilise this Offer for only one (1) Unit.
9. All parts that are replaced by Service Center become the property of Samsung.
10. The Offer does not cover accessories.
11. The repair of the Units submitted during the Campaign may be delayed depending on spare parts availability.
12. Customer personal data must be cleared by the customer before any request to repair the Units and customers must remove any SIM card or memory cards from their Units together with the removal of any personal information before any request to repair the Units.
13. Samsung and its partner shall not assume liability for loss of any content, data or any other information contained in the Units.
14. Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the Campaign and/or the Offer.
15. Samsung shall be entitled at its sole discretion to terminate or modify these Terms and Conditions at any time.

16. Any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, construed and governed by the laws and regulations of the UAE and Dubai and such disputes shall be resolved by the competent courts in the UAE as applied in the courts of Dubai.