

Terms and Conditions

Samsung TVs and Xbox gaming consoles Offer

The Offer

- These Terms and Conditions comprise an offer (the “Offer”) where customers are able to get complimentary gifts (“Gift(s)”) free of charge upon the purchase of certain Samsung TV product models (“Products”).
- This Offer is valid from the 5th of December 2019 to 14th of December 2019 (“Offer Period”).
- This Offer is valid only in the United Arab Emirates, only for UAE residents and is only available for purchasing Products in Samsung authorized retail stores; and Samsung Brand Shops (“Stores”) in the United Arab Emirates.

Products and Gifts

- The table below demonstrates Products and their corresponding Gifts which will be given to customers, subject to the Offer terms, after they complete the purchase of each of the Products below, where only one Gift will be provided along with each Product purchased:

Product	Gift
QA82Q900RBKXZN; QA75Q900RBKXZN; QA65Q900RBKXZN; QA75Q90RAKXZN; QA75Q80RAKXZN; QA75Q70RAKXZN; or QA82Q60RAKXZN	Xbox One X + Game Pass (3 months) + Star Wars Jedi: Fallen Order
QA65Q80RAKXZN; QA65Q70RAKXZN; QA55Q70RAKXZN; QA75Q60RAKXZN; QA65LS03RAKXZN; QA55LS03RAKXZN; or UA65RU7400KXZN	Xbox One S all-digital (including 3 digital games) + Game Pass (3 months)
QA65Q90RAKXZN; QA55Q80RAKXZN; QA65Q60RAKXZN; QA55Q60RAKXZN; or UA55RU7400KXZN	Xbox One S all digital (including 3 digital games)

Product Purchase Mechanism

- In order to obtain the Gifts customers are required to complete their Products purchase from: the Stores: by filling out a data collection form (“Form”) with their personal details (*including names, addresses, email addresses and phone numbers*) (“Personal Information”) as and however directed by the Stores salesmen/promoters to be entered electronically either on the Stores promoters tablets or on the customer’s personal devices together with uploading their product purchasing invoice (“Invoice”) along with the Form. Upon completing the Form customers will receive a Thank You email from Samsung.

Samsung Verification and Redemption

- For Stores Product purchases: Samsung will verify the Invoices and the Forms in order to decide on the eligibility of the purchasers (“Eligible Customers”) in receiving the Gifts, which names will be provided to Al Futtaim Electronics where the Gifts will be granted.
- Samsung will send the Eligible Customers an electronic voucher to their emails and/or phone numbers with the accessibility code or link for the Eligible Customers to be able to redeem the Gifts. The electronic voucher can be redeemed and is will be valid until 30 days after the Offer Period end date.

Product Delivery

- Al Futtaim Electronics will first contact the Eligible Customers to schedule the delivery, then will deliver the Gifts to the addresses provided by the Eligible Customers.

Personal Information Details

- Customers fully understand that Samsung collects, uses and discloses their Personal Information that is gathered through the Form in connection with the purchase of the Product.
- In order for Al Futtaim Electronics to provide the Gifts to Customers, customers fully understand and give the right to Samsung to disclose the Personal Information with Al Futtaim Electronics who may further collect, use and disclose the Personal Information to be able to provide the Gifts and allow access to complete the redemption and delivery process as necessary.

General Terms

- Samsung reserves the rights to change and/or update the list of Gifts at any time with no prior notice to customer purchasing the Products.
- The Gifts shall at all times be subject to availability and may not be provided to all Eligible Customers.
- The Gifts are not transferable to another Product nor is refundable or exchangeable for another content or service provided by Samsung.
- This Offer cannot be combined with any other ongoing or future offer/promotion, and is not transferable.
- Samsung will not be liable to the customer for any loss and/or damages of any kind whatsoever, suffered in connection with the redemption of the Gifts or usage of this Offer.
- Samsung will be entitled at its sole and absolute discretion to terminate or modify the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Offer Period.
- By participating in this Offer, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Offer, will be subject to, governed and construed by the laws and regulations of the United Arab Emirates and such disputes shall be resolved by the competent courts of Dubai.