

Terms and Conditions
UAE, Oman, Bahrain & Kuwait
Samsung Galaxy S20 series Trade-In Offer
Terms and Conditions

This Samsung Galaxy S20 and S20+ |S20 Ultra Trade-In Offer (the “Offer”) is valid from 5th March 2020 until the 31st July 2020 (“Offer Period”) for the United Arab Emirates, Kuwait, Bahrain , Qatar and Oman

This Offer comprises a trade in (“Trade-In”) by which customers are welcome to upgrade their current smartphone (“Smartphone”) with any Samsung Galaxy S20 series device (“New Device”) for a certain value payable by the Customer. The Offer is subject to availability and is limited to a specific number of Trade-In transactions on a first-come-first-served basis.

For Trade-in, the below conditions apply:

The Offer is available in selected Samsung Brand-shops & Retail outlets in [Click Here](#)

For Smartphones to be eligible for Trade-In (“Eligible Devices”) they shall be included in the following list which also includes the price estimates, [Click Here](#)

Eligible Devices shall be limited to smartphones that are in a good quality usable condition. The Samsung brand shops and the Stores personnel shall have the sole discretion in deciding the Eligible Devices.

Trade-In General Conditions:

- a) The Customer at any of the Stores must physically present eligible Devices.
- b) The Customer shall be at least 18 years old; or have the permission of his/her parent or his/her legal guardian
- c) The personal data available on the Smartphone must be cleared by the Customer prior to handing it over to the online Trade-In Samsung associated partner appointed by Samsung upon collection of the Smartphone.
- d) Customer shall remove any SIM card or memory cards including personal data from the Smartphone upon collection of the Smartphone.
- e) Samsung and its partner shall not accept liability for loss of any content, data or any other information contained in the Smartphone.
- f) Customer is aware of the loss of all content including contact numbers stored on the Smartphone.
- g) Samsung and its partner shall not be liable for any costs or damages that may incur as a result of the loss thereof
- h) The Smartphone shall be assessed and evaluated by the Store personnel and then classified as per the following::



- i) The Store personnel shall collect the Customer identification details and the IMEI number of the New Device

Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to modify these Terms and Conditions at any time prior the Offer Period or during the Offer Period

Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase, redemption and/or use of this Offer or the inability to use this Offer

By participating in this Offer, the Customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to his or her participation in the Offer, will be subject to, governed and construed by the laws of the country, where the retail store is domiciled and such disputes shall be resolved by the competent courts in that country.

Terms and Conditions
UAE, Oman, Bahrain & Kuwait
Samsung Galaxy Z Flip series Trade-In Offer
Terms and Conditions

This Samsung Galaxy Z Flip Trade-In Offer (the “**Offer**”) is valid from 5th March 2020 until the 31st July 2020 (“**Offer Period**”) for the United Arab Emirates, Kuwait, Bahrain ,Qatar and Oman.

This Offer comprises a trade in (“**Trade-In**”) by which customers are welcome to upgrade their current smartphone (“**Smartphone**”) with Samsung Galaxy Z Flip (“**New Device**”) for a certain value payable by the Customer. The Offer is subject to availability and is limited to a specific number of Trade-In transactions on a first-come-first-served basis.

For Trade-in, the below conditions apply:

The Offer is available in selected Samsung Brand-shops & Retail outlets in [Click Here](#)

For Smartphones to be eligible for Trade-In (“**Eligible Devices**”) they shall be included in the following list which also includes the price estimates, [Click Here](#)

Eligible Devices shall be limited to smartphones that are in a good quality usable condition. The Samsung brand shops and the Stores personnel shall have the sole discretion in deciding the Eligible Devices.

Trade-In General Conditions:

- e) The Customer at any of the Stores must physically present eligible Devices.
- f) The Customer shall be at least 18 years old; or have the permission of his/her parent or his/her legal guardian
- g) The personal data available on the Smartphone must be cleared by the Customer prior to handing it over to the online Trade-In Samsung associated partner appointed by Samsung upon collection of the Smartphone.
- h) Customer shall remove any SIM card or memory cards including personal data from the Smartphone upon collection of the Smartphone.
- e) Samsung and its partner shall not accept liability for loss of any content, data or any other information contained in the Smartphone.
- f) Customer is aware of the loss of all content including contact numbers stored on the Smartphone.
- g) Samsung and its partner shall not be liable for any costs or damages that may incur as a result of the loss thereof
- h) The Smartphone shall be assessed and evaluated by the Store personnel and then classified as per the following::



- i) The Store personnel shall collect the Customer identification details and the IMEI number of the New Device

Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to modify these Terms and Conditions at any time prior the Offer Period or during the Offer Period

Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase, redemption and/or use of this Offer or the inability to use this Offer

By participating in this Offer, the Customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to his or her participation in the Offer, will be subject to, governed and construed by the laws of the country, where the retail store is domiciled and such disputes shall be resolved by the competent courts in that country.